

# 1.6 Change of Owner

## What is an 'UDRP' Procedure?

### UDRP Procedures

UDRP means [Uniform Domain-Name Dispute-Resolution Policy](#) and is a policy that is applied to all ICANN domains and is also adopted by many other domain types (ccTLDs). You will find detailed explanations on [Wikipedia](#) as well.

When registering a domain, you have to accept this policy in order to purchase a domain. This is included in our Terms & Conditions, section 11).

The UDRP process deals with *domain ownership complaints*. In case the arbitrator decides that a domain is to be transferred to the **complainant**, this transfer must be **initiated by the complainant**, who became the **new owner**.

**In case you as the complainant have been awarded the domain after a UDRP decision, please follow these steps to get access to the domain:**

- please [create a Joker.com](#) account, if not already available; this is free of charge and ensures the fastest handling
- please provide us with the **customer id** of this account (please send it to [udrp@joker.com](mailto:udrp@joker.com))
- we will then immediately transfer the domain into your Joker.com account

#### Please note:

The domain will be **blocked for changes** (status 'freeze') for the duration of the UDRP procedure. After the execution of the UDRP decision, the domain will be set to status *normal* again.

Unique solution ID: #1080

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