Other Support

Introduction

With this request you can send a question to the support team at Joker.com. Only questions, which are sent to the e-mail gateway are accepted.

ATTENTION:

Please, make sure that you sign your message with the keyset sent by you to Joker.com during your reseller registration. Please, also make sure not to include any characters that are not part of the 7-bit ASCII standard and do not use trailing blanks (i.e. every non blank line has to end with a non-whitespace character).

Request fields

mailsubject: support [your reference id]

Example 1

subject: support [your reference id]

-----BEGIN PGP SIGNED MESSAGE-----
Hash: SHA1

Enter your question here.
Dont forget the tqdn in question

-----BEGIN PGP SIGNATURE-----
Version: GnuPG v1.0.2 (GNU/Linux)
Comment: For info see http://www.gnupg.org

iD7DBQEEZMbWqd+dhNYRURAuWAJ4nRewONc+yLMmmCouVcMP3v5nWQCdHUff
I3ktgOuFmDmb3JS+7eRjnA=
=Fwmc
-----END PGP SIGNATURE-----

Unique solution ID: #2385
Author: Joker.com
Last update: 2011-08-11 15:43

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URL: https://joker.com/faq//content/72/405/en/support.html