1.5 Change of Registrar = Transfer of a Domain
How to Transfer a domain to Joker.com?

Transfer Domains to Joker.com

According to ICANN regulations, the 'gaining' registrar (Joker.com) has to initiate the process of transferring domains between registrars. To start the procedure, Joker.com has to "Obtain express authorization from either the Registered Name Holder or the Administrative Contact" Currently, The possession of the AUTH-ID fulfills this condition.

Please login to Joker.com, and choose 'Transfer a Domain to Joker.com' in menu 'Domains'.

Enter the domain name you want to transfer (without "www."), and follow the order process - you will be guided through this.

To transfer a domain to Joker.com (except .uk domains), you have to provide a so-called AUTH-ID (also known as 'Domain Password'). This AUTH-ID will prove your authorization regarding to this domain.

You have to request this AUTH-ID from your current Registrar!

Please note: In general, the domain must be registered for at least 60 days, before a transfer is possible.

During the transfer, you have the choice of keeping the current domain information (whois, nameservers), or to assign new ones. This of course also can be done afterwards in 'My Domains'.

If you are currently using the name service of your current registrar, the best thing to do is to choose our equivalent to the **free Joker.com name service**. In this case, **our system will attempt to automatically read and accept your current name server entries**. You can, of course, add and confirm them before starting the transfer.

Course of action summarized in detail:

1) Transfer Preparations

Pleaase check at your current/old registrar:

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- often **you have to "unlock" your domain**, or to 'apply' for a 'change of registrar'.
- request the **AUTH-ID** of the domain to be transferred

2) Starting the Transfer

Please [visit the Joker.com transfer page](#) on Joker.com:

- on the menu, chose ['Domains', and then 'Transfer a Domain to Joker.com'](#)

- enter the domain you want to transfer

- enter the AUTH-ID

- enter the domain data for contacts like with a regular domain order:
    - according to the GDPR and for technical reasons, we can not automatically transfer your existing domain contact data

    - in case you do not have any contact with Joker.com yet, please click on '**create new contact**'

- Our transfer process will attempt to automatically take over your current name servers, which will then be displayed for confirmation.
- if you are not using your own name service, but the current registrar's name service, you can select the **free Joker.com name service** here
    - You may also consider using our free [DNSSEC](#) option for secure name services

- If you have chosen the Joker.com name service, you will then have the opportunity to make your required name server entries at the same time as the transfer. Our **system will try to read your current entries automatically** and display them for confirmation. **Please click on "edit DNS records" on the next page.**

- then please enter the payment details

3) Processing the Transfer

After getting the AUTH-ID and your other information, we will charge for the transfer. If this attempt succeeds, we will forward the transfer request to the registry. The registry in turn will notify your current (old) registrar.

Depending on the procedures of **your current (old) registrar**, he will ask you, the owner and/or admin-contact for verification by email or otherwise. Be cautious with the emails of your old registrar, some of them are confusing, some may look like SPAM. You may have to answer this properly, or the transfer request micght be denied.

4) Finishing the Transfer

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After a maximum of 5 days, we will get informed by the registry whether the transfers succeeded or failed. You will be informed immediately after we get this notification. If the transfer succeeded, you can immediately use the domain.

In case something goes wrong, please do not hesitate to contact us (please chose topic '**transfer** - move domain to Joker.com') or write to transfer@joker.com.

Please note: Using "Transfer Domain to Joker.com" you may also perform a "**Bulk Transfer**", where you can submit a **list of domains together with their respective AUTH-IDs**.

Also available is an 'internal transfer' from one Joker.com customer to another.

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