

1.15 What is...

What is meant by 'Whois Data Accuracy'?

Whois Data Accuracy

Beginning with the new domain endings (new gTLDs), [ICANN set a new requirement](#) for the data of a registrant to register a domain. The official specification of these new requirements can be found [here](#).

Please note: Since the GDPR became into force, no personal data is published in Whois for gTLDs.

For all generic TLDs (gTLDs), a **Whois data validation** has to be performed by the registrar in the following cases:

- new registrations of gTLDs
- changes of the registrant information of a gTLD
- transfers of a gTLD

When a new domain is registered or transferred, or the Registrant is modified, we will immediately send an **email** to the **Registrant email address** specified for the domain.

This email contains a link - by clicking this link, the related email address is registered as verified.

The email must be verified within 15 calendar days, otherwise the domain associated with this Registrant's email address might be **suspended**. In this case, the domain will point to a special landing page.

This landing page will make aware of the problem, and provides information to resolve the problem.

There will be at least three (3) additional notices by email, before the end of the 15-day-period.

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The verification email will be sent from "Joker.com", and the subject is

"Please verify your Email Address for your domain(s)".

This verification will only happen once per email address, unless technical problems (e.g. bounces) are recorded, or the Registrant's record is modified.

You will always find domains which are pending verification listed in your Joker.com's dashboard. You are also able to re-send the verification email again at any time.

In case your Registrant's email address contains errors, was mistyped or is otherwise not functional, please modify the related domain(s) and enter a new Registrant's email address, using '[My Domains](#)'. A new verification link will be sent, and you also may trigger a re-send using your Joker.com's Dashboard.

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