

1.15 What is...

What is an "Invalid address" status?

Whois Data Problems

According to **ICANN** rules - especially [WDPRS](#) is relevant - every registrar has to ensure, that **the whois data** of all domains is correct and valid.

Each customer as registrant of a domain, has agreed to this by accepting our, and the according registries **Terms and Conditions**.

When a registrar - like Joker.com - receives a complaint, he has to start a procedure to either make the owner of a domain correct this whois data, or to prove its correctness.

This is policed by ICANN.

Joker.com is doing this in such a way, that the **owner** and the **admin contact** of a domain are provided with an email, asking to **fax, email or upload** a special form to confirm or correct the Whois data.

This form is attached to this email, and is also available for **download** at Joker.com (menu 'Support' -> 'Downloads').

If Joker.com does not receive this form within **14 days**, the domain will be set on "**hold**", which means it is not usable any more.

In case you have any questions concerning this, please [contact us](#) or direct your inquiry to udrp@joker.com.

Unique solution ID: #1159

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Last update: 2018-11-30 17:22