

1.14 Billing and Payment

Pay with your customer account

Payment Account

Every customer has the possibility to add a customer account to his Joker.com access. This account is **not** associated with any additional costs, and has many advantages:

- conveniently deposit your planned funds, regardless of an upcoming order **[new]** mark as many of your domains as you want for [automatic renewal](#) - never again run into a deadline problem at the end of your domain's term
- use the most convenient payment method - including easy and cheap **wire transfers** directly to your account, if you don't want to use credit cards or Paypal
- You still keep full control at any time and still receive the usual notices about domain renewals. Automatic renewals will be marked accordingly
- You can be **automatically notified** about your account balance when it falls below a specified amount
- You can set up an **automatic top-up** of your account (not available for all payment methods)

Activation

Please note: After new registration of a login account at Joker.com it takes **3 days** until the possibility to activate a customer account is available.

Your account will be activated with your first deposit. To do this, you can go to the home page (dashboard) via "Account balance" and "**Deposit into account**", or you can choose the menu "My Joker" and "Fund/Increase".

This will take you directly to the [account deposit](#). You can get an overview of your account and your account movements at any time via the [account overview](#). There you can also activate and set a notification for a low account balance.

If you are not yet able to see a "Balance" view in your dashboard, please feel free to [contact us](#) for assistance.

Unique solution ID: #2621

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Last update: 2023-03-02 14:53