

1.14 Billing and Payment

How to work with 'Verified by Visa' or 'Mastercard Secure'?

Verified by Visa

When you submit an order at Joker.com, your **credit card will be automatically checked** if it participates in the program [Verified by Visa](#) or [Mastercard Secure Code](#). Please find information on how this works [here](#).

If your card is flagged for one of the security measures, a new window will show up.

If you have not yet activated your credit card, simply complete the authentication information requested by your card issuer and create a password. The authentication information could be your date of birth or social security number.

Then submit, and you're done.

Please note: This mechanism is provided by your card issuer (bank), we do not have any influence or insights on this.

Disable 'Pop-Up Killers'

Joker.com has implemented **Verified by Visa/Mastercard Secure Code** in such a way that your **Verified by Visa password/Mastercard Secure Code** window will appear in a pop-up, or new browser window.

If you have software installed on your computer that automatically closes browser windows that are not generated by you, then this may also prevent your Verified by Visa password/Mastercard Secure Code window from appearing.

You will need to disable the pop-up killer software when you make purchases at

1.14 Billing and Payment

participating online stores like Joker.com.

Sharing Credit Cards

Whether you and your family members **share the same password**, is determined by your Visa/Mastercard member bank.

Some member banks require everyone on your account to activate their individual card and to create a personal **Verified by Visa password/Mastercard Secure ID**. Other member banks activate the card for you, in this case, all account holders share the same password.

Please contact your **issuing bank** for details regarding this.

No Software installations needed

One of the advantages of **Verified by Visa/Mastercard Secure Code** is, that it can work with just about any PC with an Internet connection. There is no special software to install.

Once you activate your card, you simply shop as you usually do. Your credit card number is automatically recognized at checkout.

Be sure that **Cookies and JavaScript are enabled**, and that **pop-up killers are disabled** on your computer.

Unique solution ID: #1140

Author: Joker.com

1.14 Billing and Payment

Last update: 2018-11-30 17:16