

# 1.3 Domain Registration

## How could I check if my order was successful?

### Verify your Domain Order

If you want to check if your domain has been registered successfully, you may simply wait for the **email notification**. You can also check the domain by querying our 'Search whois', just enter the domain name in question.

**Remember:** [www.my-domain.com](http://www.my-domain.com) is **not** the domain name, it is always [my-domain.com](http://my-domain.com) (leave out prefixes).

In case you do not get an acknowledgment of a successful registration, or you get an error instead, then please [contact us](#).

You may chose topic "domain does not show up".

We will then investigate this issue, and contact you with the results.

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