

Basics

How do I change my robot-email-address?

The Joker.com system identifies you using your pgp-signature and your email-address, so you have to provide a new pgp-key, if you want to change your robot-email-address. Without changing the pgp-key, our system cannot grant you access to the domains, you have registered at joker.com.

Please, follow the 3 steps below to **change your robot-email-address**.

1. Create a new contact with your new email-address using the mail-gateway.
2. Change the billing-c of **all** your domains using this new contact, which contains the new robot-email-address. Use the ["list domains"-request](#) for a listing of your domains.
3. Go to <https://joker.com/index.joker?mode=resellerpages&stage=step13b> and provide your new email-address and your new pgp-key and wait for our response mail.

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