

## 1.12 Domain Contacts

### I got a Warning: Wrong whois data or 'invalid address'

#### Whois Data Consistency

The owner of a domain (the individual who registered the domain) is responsible for keeping the data of the whois contacts valid. The whois data is the information regarding a domain name which is published through the global "whois service" ("Search whois" on Joker.com).

The owner must make sure that the addresses (email and postal) are valid, and that notices sent to these addresses are read.

**An invalid address in whois data can be a reason to cancel the domain.** This is a policy of [ICANN](#), most domain registries, and also part of Joker.com's [Terms & Conditions](#).

In case we receive a complaint from an authoritative party (ICANN, Registry, local authorities) regarding a possible problem with the Whois data of a domain, we usually start a process to ask the owner of the domain to check, and if needed, correct the wrong Whois data accordingly.

In case the result of this process is a change of the registrant's Whois data, this change may be subject to a fee. Please check our price list for that.

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Author: Joker.com

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