

1.8 Renewals

Why does my domain not work anymore?

Domain stopped working

The most common reason for this is, that the domain did expire. According to the [ERRP](#) regulation by ICANN, as a **last reminder**, we do have to set the domain into status 'inactive' when it expired.

You still can renew this domain with regular renewal, and standard pricing.

In case you missed all the [renewal reminders](#) which we did send before expiration, please check the correctness of the email addresses of your Joker.com account, and in the domain data

Please check the domain status in '[My Domains](#)', or by using the '**Whois Search**' on Joker.com.

In case you see the nameserver '**not-renewed.joker.com**' associated with your domain name, you should renew as soon as possible. For most domain types, Joker.com adds an [additional grace period of up to 30 days](#) to allow for renewal of the domain.

To renew a domain, please visit '[Renew a Domain](#)' in menu 'Domains'.

If your domain already had expired, and you have requested a renewal afterwards, the domain will be **restored automatically**.

However, since the restore may take a few hours, you may also re-enter your name servers instantly in '[My Domains](#)'

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Author: Joker.com

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