

1. Website FAQ

Auto Renewal

Automatic Domain Renewal

Note: In order to use automatic renewals, a [Joker.com payment account](#) is required, which you can activate easily and free of charge if you do not already have one. Deposits to this account can then also be made by bank transfer.

All domains marked as "to be autorenewed" by you will be automatically renewed when due to expire.

You will still get the usual renewal reminders - which additionally contain the autorenew status.

Please find the [complete schedule of renewal notices here](#).

The autorenewal status for domains can be enabled or disabled at any time.

Additionally, 2 special **autorenew messages** are sent 4 and 2 weeks before expiration.

The actual renewal will happen 30 days before expiration of the given domain.

For Resellers, the renewals are executed 7 days before expiration, and this can be changed in the [Joker.com user profile](#).

Domains in status "expired" (grace period) can not be included in autorenewal, they have to be renewed manually.

Notifications will also be sent before and after an automatic renewal - so you are always up to date!

Autorenew can be configured at these places:

- [General default and time of renewal](#)
- ['My Domains'](#)
- [Renew Section](#)

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