

Joker.com FAQ

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1.1 Basics

I do not see my domain(s) after logging in!

Domains missing in your Dashboard

If you are missing a domain name, this may be because of various reasons:

- you have ordered the domain just recently - it may take some minutes before it shows up
- there was an issue with the payment for the domain - please check your email, if there are any messages from Joker.com
- the domain has already expired - please check the WHOIS, if the domain is still registered, and do a "[simple renewal](#)" or contact [our support](#)
- you did not order this domain yourself, and you have not been assigned the [appropriate permissions \('grants'\)](#) to list or modify this domain. In this case, you may contact the owner of the domain to ask for such assignments.

In case **you yourself are the owner** of this domain (you purchased it), or you believe a domain is missing by error, please contact [Joker.com Support](#).

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1.1 Basics