

Joker.com FAQ

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1.10 Email Forwarding

What is 'Email Forwarding'?

Email Forwarding

This is a service provided by Joker.com, that allows you to **create email addresses for a domain**, and to forward incoming emails for those addresses to an **existing external mail account**.

This means: You could have

- info@yourdomain.com
- john@yourdomain.com
- *@yourdomain.com
- ...

being forwarded to your email account at your ISP or email provider like Gmail, Yahoo or others.

Please be aware that:

- email forwarding - like URL forwarding - presumes, that the domain in question uses free **'Joker.com nameservice'** (which is the default; see also [How to configure nameservers?](#), [How do I change my nameservers?](#))
Domains with third-party nameservice cannot use Joker.com email forwarding.
Switching to 'Joker nameservice' can be easily done in ['My Domains'](#) choosing **'Modify'** with the domain you want to change.
- in ['My Domains'](#), visit **'DNS'** to **add or modify email addresses** for your domains
- activating 'email forwarding' will automatically delete current **'MX' records**. This is due to technical reasons and cannot be avoided, so you could either let Joker.com handle your email or a third-party mailserver.
- It is also possible to create **'catch all'-addresses**: If you enter '*' instead of 'your_name' as 'Email Address', all emails **not matching any other address you created** will go to the '*' entry.
- Additionally, a special account 'postmaster' does exist, which can be modified, but not deleted.
- You also find an option to "block" certain addresses, which, when activated, will delete all incoming emails to this address.

1.10 Email Forwarding

For the number of email addresses per domain, **we do not police strict limits**. Instead, we apply a **fair-use policy**.

As long as we do not observe significant system impacts by either excessive amounts of emails sent or addresses created, there will be **no restrictions**.

'Excessive' here means significantly above average, and "system impact" means significant interference of the general system and/or other users.

Current limits are:

- 25MB as max. size of a single mail
- 400 emails per day per address

Important: A newly created email address (or a changed target address) has to be activated by answering the 'activation email' being sent to the 'Target Email-Address' (click on the link within this email).

Keywords: email-forwarding, email addresses, DNS

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How to configure Email forwarding?

Add or modify Email Forwarding

To add or modify [email forwardings](#),

- please visit ['My Domains'](#) and choose '**DNS**' at the domain you want to add email addresses to
- click on "**+ New**", and select type "**Email Address**"
- you will find more instructions and examples there

Keywords: nameserver, modify domain, DNS, url-forwarding, email-forwarding

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1.10 Email Forwarding

What about SPAM?

SPAM Filtering for Email Forwards

All email forwards are **automatically scanned for SPAM**.

Emails classified as spam or malware will be **blocked**.

Keywords: SPAM mailforwarding configuration spam-filter

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1.10 Email Forwarding

Who can change an Email forward?

Changing Email forwards

please visit [Who can make changes to nameserver content?](#)

Keywords: nameserver, modify domain, DNS, url-forwarding, email-forwarding

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