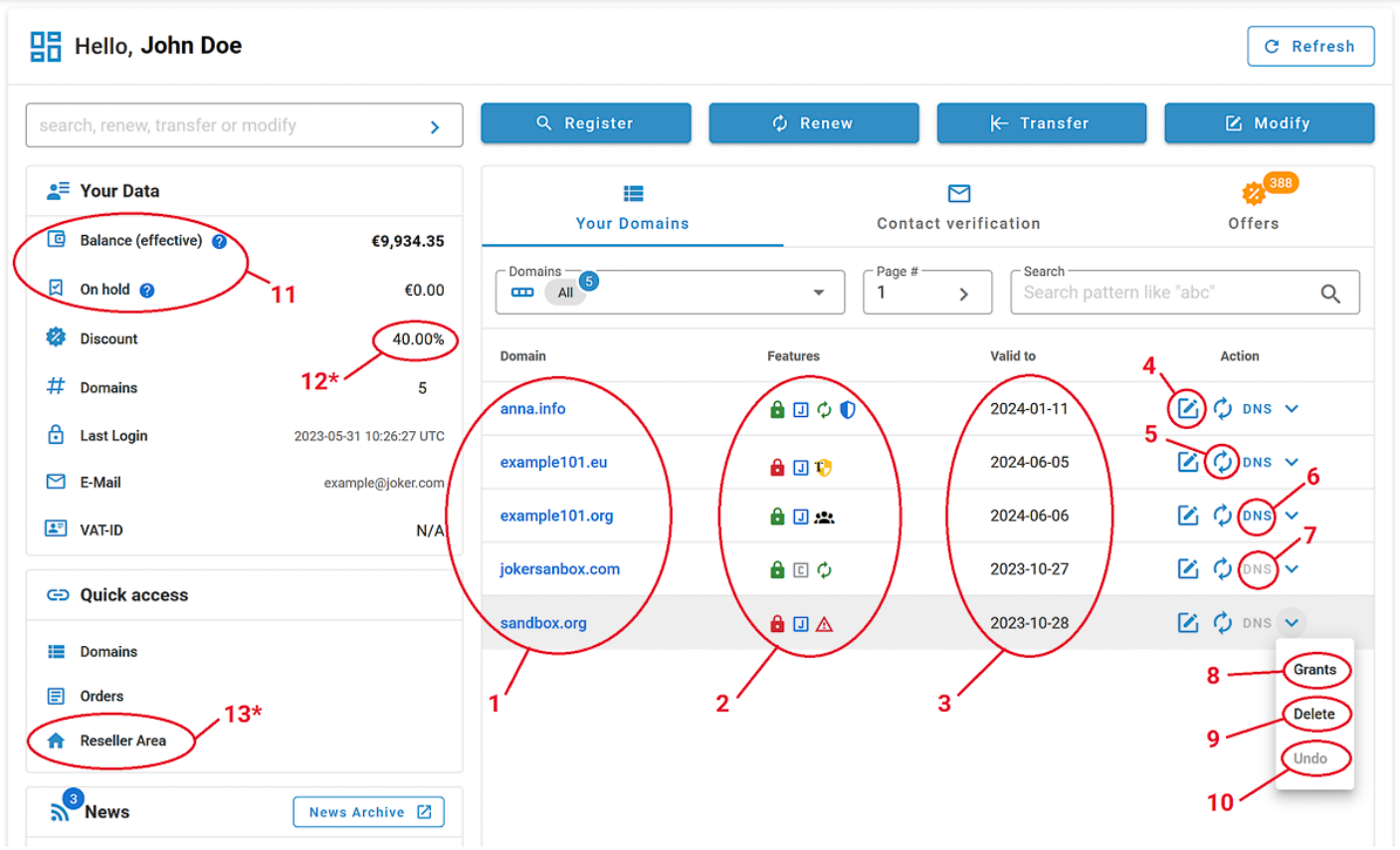
Understanding Your Dashboard

Dashboard Map



1

Your current domain portfolio

This is the list of the domains ordered by you or managed by you (see also roles and permissions). If you don't see any of your domains here, the possible reasons are:

- you have ordered the domain just recently - it may take some minutes before it shows up
- there was an issue with the payment for the domain - please check your email to if there are any messages from Joker.com
- the domain has already expired - please check the WHOIS, if the domain is still registered, and do a "simple renewal" or contact our support
- you did not order this domain yourself, and you have not been assigned the appropriate permissions ('grants') to list or modify this domain. In this case, you may contact the owner of the domain to ask for such assignments.

2	**Domain status and features:**  domain protection is enabled. This is highly recommended to protect your domain from unauthorized transfer. If you wish to transfer your domain anywhere else, you can always unlock it under the **"Modify" (4)**  indicates that the domain is unlocked, has the status "production" and is ready for transfer  your domain is using Joker name service  your domain is using custom (foreign) name service  indicates that Privacy Service is activated for the domain. More about it you can find here  indicates that Trustee Service is activated for the domain. More about it you can find here  Domain is in "Auto-Renewal" mode. If you want to use this feature, please make sure you have **sufficient funds** under your **payment account (11)**  Role has been assigned to this domain. More about roles and permissions you can find here  The domain is suspended. Most typical reasons are: domain has expired, domain was suspended due to complaint or dispute.  Domain is in RGP, and can be restored
3	**Your domain expiry date** If it turns red, it means your domain is due for renewal .

4	**Quick access to the domain "Modify" area** Here you can update domain contacts, lock or unlock your domain, add nameservers, add privacy services, and assign roles for your domain.
5	**Quick access to the domain renewal**
6	**Access to the DNS zone configuration** Here you can add the necessary records to your DNS zone. This area is accessible only for domains using the Joker name service. If you want to change the name servers, you need to do it under the **"Modify" (4)** section.
7	**DNS configuration unavailable** If the "DNS" sign appears grey and non-clickable - this means your domain is using third-party name servers, and you need to configure your DNS zone at your name service provider.
8	**Grant a Role for your domain** Please see here how to assign roles for your domain
9	**Delete your Domain** Please find more information here
10	**Undo domain deletion** This function is no longer available for most TLDs
11	**The balance of your Payment Account** If you want to make an order, please make sure, that you have enough funds. **The funds on hold -** the amount reserved for pending operations, like transfer for example.

12*	**Reseller's discount** Find more information regarding the features and benefits of Joker.com Resellers here
13*	**Quick access to Reseller's Area**

** available only for Reseller's account*

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