UDRP Procedures

The **UDRP (Uniform Domain-Name Dispute-Resolution Policy)** is a policy that applies to all ICANN domains and is also adopted by many other domain types (ccTLDs). You can find detailed explanations on Wikipedia as well.

When registering a domain, you must accept this policy in order to purchase a domain. This policy is included in our Terms & Conditions, specifically in section 11.

The UDRP process handles complaints related to domain ownership. If the arbitrator decides that a domain should be transferred to the complainant, it is the **complainant's responsibility to initiate the transfer and become the new owner.**

If you, as the complainant, have been awarded the domain after a UDRP decision, please follow these steps to gain access to the domain:

- Create a Joker.com account if you don't already have one. This account is free of charge and ensures the fastest processing.
- Provide us with the customer ID of this account by sending it to udrp@joker.com
- We will then immediately transfer the domain to your Joker.com account.

> **Please note:** During the UDRP procedure, the domain will be **blocked from changes** (status 'freeze'). After the execution of the UDRP decision, the domain will be set to normal status again.

Revision #3
Created 2023-07-06 13:41:30 UTC by Admin
Updated 2025-01-24 09:51:11 UTC by Admin