# Specific ccTLDs: Transfers

## Transfer of the .UK Domains

### Transferring Your .UK Domain to Joker.com

To transfer a .UK domain, you need to follow these steps:

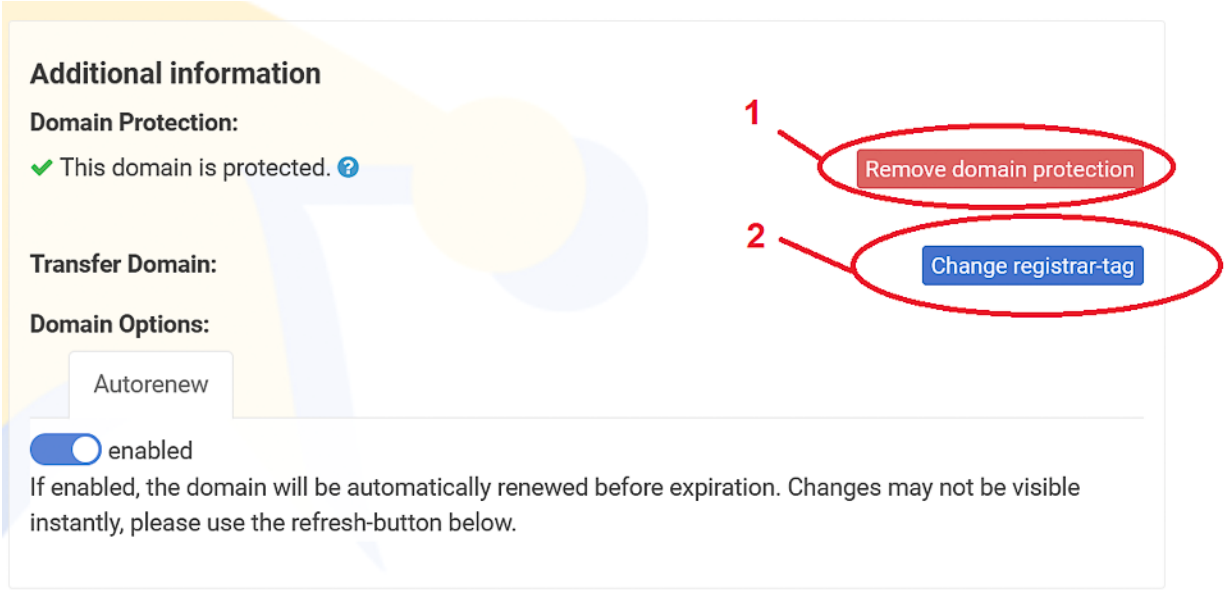
1. Go to our regular transfer page and place an order for the .UK domain transfer. Unlike other domains, you don't need to enter an AUTH-ID for .UK domains.
2. Contact your current registrar and initiate a transfer request. Request them to release the domain name to the new **TAG** of our registrar, which is **JOKER**.
3. Once your transfer request is initiated, we will wait for Nominet (the .UK registry) to notify us that the domain has been released by your current registrar.
4. Once Nominet confirms the domain release, we will add the domain to your Joker.com account.

If you encounter any difficulties transferring your domain with your current registrar, you have the option to transfer it directly with Nominet.

### Transferring Your .UK Domain Away From Joker.com

To transfer a .UK domain to a different registrar, follow these simple steps:

1. Sign in to your Joker.com account and navigate to the dashboard.
2. Locate the domain name you want to transfer and click on "Modify" icon.
3. Within the domain management section, you'll find the option "Transfer Domain" on the right-hand side.




4. Click on "Remove domain protection."
5. Click on "Change Registrar Tag."
6. Choose the identifier (TAG) of your new registrar.

**Please keep in mind the following points:**

- **Prior** to initiating the transfer, inform your new registrar as some registrars may require activation or unlocking of incoming transfers.
- Your new registrar will provide you with the correct registrar identifier (TAG).

## Other ccTLDs Which Don't Require AUTH-ID for Transfer-In

Similar to .UK domains, there are a few more ccTLDs that do not require an AUTH-ID for the transfer. These include **.es** and **.dk.**

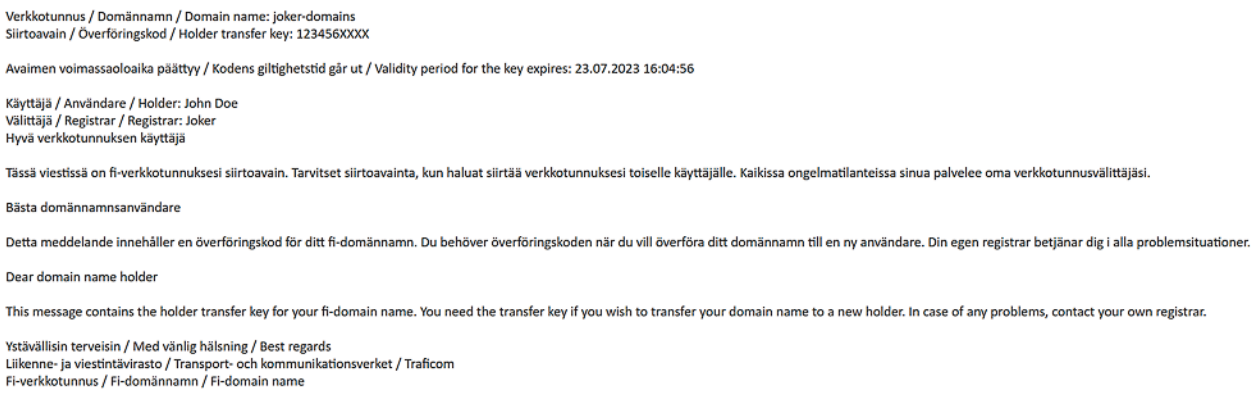
The transfer process for these TLDs is dependent on the approval of a Form of Authorization (FOA) by the domain owner. When initiating the transfer for any of these TLDs at Joker.com, simply enter "**none**" in the AUTH-ID field.

# Trade - Owner Change for Specific ccTLDs

# .FI Trade

A trade for a **.FI** domain involves a **two-step process**. When you update the Owner data for a .FI domain, the following takes place:

1. A new COFI-XXXXXX handle is created with the new registrant's data.
2. The previous owner receives an email from **Traficom** containing a **Holder Transfer Key** for Owner Change:



Verkkotunnus / Domännamn / Domain name: joker-domains
Siirtoavain / Överföringskod / Holder transfer key: 123456XXXX

Avaimen voimassaoloaika päättyy / Kodens giltighetstid går ut / Validity period for the key expires: 23.07.2023 16:04:56

Käyttäjä / Användare / Holder: John Doe
Välittäjä / Registrar / Registrar: Joker
Hyvä verkkotunnuksen käyttäjä

Tässä viestissä on fi-verkkotunnuksesi siirtoavain. Tarvitset siirtoavainta, kun haluat siirtää verkkotunnuksesi toiselle käyttäjälle. Kaikissa ongelmatilanteissa sinua palvelee oma verkkotunnusvälittäjäsi.

Bästa domännamnsanvändare

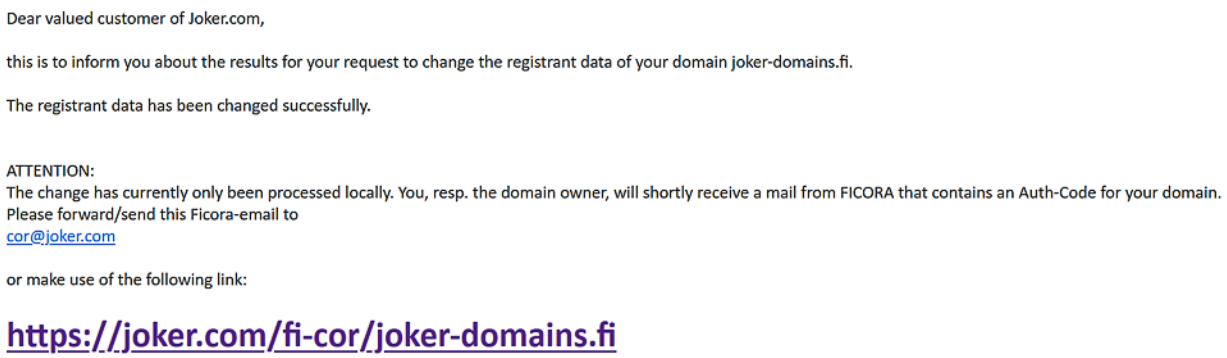
Detta meddelande innehåller en överföringskod för ditt fi-domännamn. Du behöver överföringskoden när du vill överföra ditt domännamn till en ny användare. Din egen registrar betjänar dig i alla problemsituationer.

Dear domain name holder

This message contains the holder transfer key for your fi-domain name. You need the transfer key if you wish to transfer your domain name to a new holder. In case of any problems, contact your own registrar.

Ystävällisin terveisin / Med vänlig hälsning / Best regards
Liikenne- ja viestintävirasto / Transport- och kommunikationsverket / Traficom
Fi-verkkotunnus / Fi-domännamn / Fi-domain name

3. The domain **Creator (Designated Agent)** receives an email from Joker:



Dear valued customer of Joker.com,

this is to inform you about the results for your request to change the registrant data of your domain joker-domains.fi.

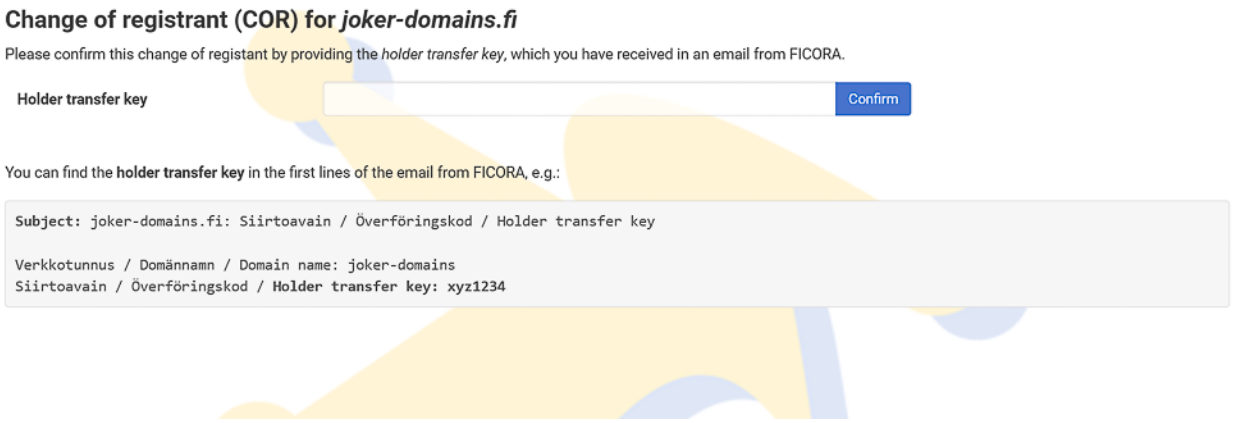
The registrant data has been changed successfully.

ATTENTION:
The change has currently only been processed locally. You, resp. the domain owner, will shortly receive a mail from FICORA that contains an Auth-Code for your domain.
Please forward/send this Ficora-email to
cor@joker.com

or make use of the following link:

https://joker.com/fi-cor/joker-domains.fi

4. You need to click on the link provided in the email and submit the **Holder Transfer Key:**




5. Once the **Holder Transfer Key** is submitted, the Owner Change is completed, and the new handle appears in the registry.

Please note that if you fail to submit the Auth-code within **32 days** after the Owner Change was initiated, the owner change will be automatically **canceled**.

# .BE Trade

Owner-Data-Change of a .BE domain is a trade process, which can only be initiated manually directly at the Registry (BENIC) for a **fee of 9.75 Euro**.

If you decide to initiate an Owner Change for a .BE Domain, please follow these steps:

1. Create a new Owner Contact (Handle) with the new owner's data.
2. Send your request for Owner Change via email to ownerchange@joker.com.
3. We will send you a Payment Link or charge your Payment account with the **fee of 9.75 Euro.**
4. We will request a new **AUTH-ID** for the domain, which will be sent **directly to the domain owner via email**.
5. If you are not the domain owner, you need to ask the Owner of the domain to **forward us the email with the new AUTH-ID** and send us the new **Owner Contact Handle** for the trade process, if you haven't done so already.
6. We will initiate your TRADE request with BENIC.
7. The new Owner will appear in the Whois shortly.

## .ES Trade

The change of registrant for **.es** domains must be performed **directly at the Registry**. For this you will need to do the following:

1. Check your domain info here: https://nic.es/sgnd/dominio/publicDetalleDominio.action
   And write down the **"Identifier"** of the registrant.
2. Go to https://www.nic.es/sgnd/contacto/passRecoverInicializar.action?tContacto.nic
   and using the **Identifier from step 1**, request a **password**. It will be sent to the current owner's email.
3. Log in with **Identifier and password** here: https://www.nic.es/sgnd/login.action
4. Make the necessary changes, and upload the required documents. Document check usually takes **24-48 hours.**

## .DK Trade

Changing the registrant of a .dk domain **is only possible at the Hostmaster-DK Self Service**.

For more information please refer to https://punktum.dk/en/faq

# Transferring a .DK Domain to Joker.com

The Danish registry has implemented two domain models:

- Registrar Management

- Registrant Management

Currently, our system only supports the **"Registrant Management"** model. Therefore, before initiating the transfer of your .dk domain to us, ensure that your domain is configured under the "Registrant Management" model. To make this adjustment, please use the **Hostmaster-DK Self Service**.

# Transferring an .FR Domain to Joker.com

Please note that AFNIC, the registry of .FR domains, **does not allow** simultaneous **domain transfers and Change of Registrant**. Therefore, when initiating a transfer of a .FR domain to Joker.com, please ensure that the owner data you provide is **identical to the current owner data.**

> **Please note:** we can not automatically transfer your existing domain contact data due to GDPR regulations and technical limitations.

# AUTH-INFO 2 for .DE Domains

If the domain holder is unable to request a regular AuthInfo from DENIC through their current provider, for example, if the provider no longer exists or cannot be reached, they can directly request a provider change password (AuthInfo2) from DENIC.

In such cases, the domain holder should contact the future domain administrator, such as transfer@joker.com.

The provider initiates the generation of an AuthInfo directly from DENIC. DENIC then sends the generated AuthInfo to the domain holder via **registered regular mail (letter in paper form)**.

The letter will be addressed to the recorded address in the Whois database. If the domain holder is not located in Germany, the letter will be addressed to the Admin-Contact in Germany to ensure prompt and secure delivery.

Simultaneously, DENIC stores the generated AuthInfo as a hash in its database.

The domain holder should share the AuthInfo with the future domain administrator, who will then initiate the provider change by submitting the AuthInfo to DENIC.

If you need to request an AuthInfo2, please send an email to transfer@joker.com.

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