Responsibilities Of Joker.com Customer

As a valued customer, we want to ensure that you have a seamless experience while using and managing your domain. To help you with that, we'd like to outline the key responsibilities expected from our customers:

Secure Login Credentials: When creating your Joker.com account, please choose strong login credentials. Your password should be robust, and make sure the associated email is one you have secure access to.

Activate 2FA for Extra Security: We highly recommend enabling Two-Factor Authentication (2FA) to add an extra layer of security to your account.

Keep Account Credentials Safe: It is your responsibility to safeguard your account credentials and avoid sharing them with any third parties.

Provide Accurate Registrant Data: When registering a domain, ensure that you provide real and valid data about the registrant. Incorrect information could lead to complications or even domain suspension in the future.

Regularly Check Whois Data: It's important to monitor your Whois data regularly and ensure it is accurate and up-to-date.

Timely Domain Renewals: You are responsible for renewing your domain on time or maintaining sufficient funds for auto-renewal.

Avoid Waiting Until the Last Minute: We strongly advise against waiting until the last possible day to renew your domain or restore it from Redemption Grace Period (RGP). Different registries have varying deletion times, and we cannot guarantee the availability of your domain when you believe it can still be restored.

Domain Modifications: Should you need to make any domain modifications such as changing nameservers or configuring DNS zones, the responsibility lies with you. For assistance, please refer to our FAQ section.

Ensure Good Faith Usage: Use your domain in good faith, and avoid engaging in illegal activities or infringing on third-party rights. Failure to comply may lead to domain suspension, in some cases

- immediately.

Pay Attention to Notifications: Keep an eye on the notifications sent from Joker.com. They may contain important notices or require specific actions. Failure to respond may result in your domain stop working.

> **Tip**: We strongly advise **not using an email associated with your domain name for login purposes.** If you miss the renewal and your domain stops working, you won't be able to recover your password. Losing your credentials entirely would require moving your domain to a new account and undergoing a verification procedure that takes at least 5 days.

For more detailed information, you can refer to our Terms & Conditions and ICANN resources.

We value your partnership and hope these guidelines will help you make the most of our services. If you have any questions or need assistance, don't hesitate to reach out to our support team.

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