

# Privacy Services

## Secure your Domain Privacy

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Since May 25th, 2018, European and generic top-level domains have limited the amount of Whois data available on the internet to comply with the European data privacy regulation (GDPR).

However, **the registrant's data still needs to be submitted to the registries**. Some top-level domains require the complete set of Whois data and make it publicly available.

The WHOIS service provides information such as the registrant's name and, depending on the responsible registry's policy, their street address and email addresses. It is important to note that using incorrect, incomplete, or fake data violates the registration agreement with the related registry and Joker.com, and may result in the deletion of the domain name (refer to section 5.c/11.d of [Joker.com T&C](#)).

To protect registrants from data abuse, proxy-privacy.com, through IDPS (International Domain Privacy Services) GmbH, a subsidiary of CSL GmbH, offers privacy protection services. These services effectively shield the registrant's information, keeping their data confidential. By using these services, the registrant is represented by alternate contact data provided by IDPS GmbH while remaining compliant with registration policies.

The registrant's own data will still be securely maintained and escrowed by Joker.com to ensure the registrant's ownership of the domain and compliance with ICANN's and the registry's policies.

Privacy services are available for most gTLD domain names. The availability of privacy services is indicated in the [price list](#) and [domain search](#) (icon  Whois Proxy Privacy available).

Here is an example of what privacy service means to a domain name's public Whois output:

	Standard Whois Output*	With Privacy Basic	With Privacy Pro
<b>Registrant Name:</b>	Max Musterman	Max Musterman	On behalf of yourdomain.com
<b>Registrant Organization:</b>	ACME	ACME	c/o IDPS International Domain Privacy Services GmbH
<b>Registrant Street:</b>	Main Street 123	c/o IDPS International Domain Privacy Services GmbH Hansaallee 191	Hansaallee 191
<b>Registrant City:</b>	Foo City	Duesseldorf	Duesseldorf
<b>Registrant State/Province:</b>	ABC		
<b>Registrant Postal Code:</b>	54321	40549	40549
<b>Registrant Country:</b>	DE	DE	DE
<b>Registrant Phone:</b>	+99.110 12345678	+49 211 867 67 448	+49 211 867 67 448
<b>Registrant Fax:</b>	+99.110 12345679	+49 211 867 67 6448	+49 211 867 67 6448
<b>Registrant Email:</b>	yourprivatemail@email.com	35b27c46c3d9040b881fc4f@proxy-privacy.com	35b27c46c3d9040b881fc4f@proxy-privacy.com

\* Without WHOIS privacy for non-GDPR-compliant TLDs

Please find all details, conditions, and the Acceptable Use Policy here: [proxy-privacy.com](https://proxy-privacy.com)

And here you find all instructions on how to [enable Whois Privacy](#)

Prices are available here: [Joker.com Pricelist](#)

## Please note the following:

- When selecting privacy services, the registrant must still provide Joker.com with correct and valid personal Whois data. This data will be securely maintained and escrowed by Joker.com, including encryption, to ensure gTLD compliance. **Joker.com uses a German escrow provider for this purpose (DENIC).**
- The registrant and the account holder can enable or disable (disclose) Whois privacy services at any time.
- If privacy services are acquired together with a transfer to Joker.com, the privacy service term will always be one year plus the remaining term until the domain's creation day, and it will be charged for one year.
- If privacy services are purchased for existing domain names during renewal or as an additional option, the privacy service term will automatically synchronize with the domain name's term. Terms shorter than six months will be rounded down, while longer terms will be rounded up and charged as an additional year.
- If privacy services are purchased without renewal for an existing domain, the minimum charge will always be one year of the chosen privacy service, even if the remaining term of the domain is less than one year. To avoid eventually shortened privacy terms, it is advisable to consider renewal with an included privacy option.

# Examples

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## Transfer with privacy service

Let's assume you have a .com domain with a remaining term of 5 months, and you want to transfer it to Joker.com with a **privacy basic** service.

This would result in:

mandatory 1-year renewal with transfer:	USD 13.70*
optional 1-year privacy basic service:	USD 1.49*
<b>result - 1-year</b> additional domain term, and <b>17 months</b> of privacy	<u>USD 15.19*</u>

*\*The above price is **an example only**, actual prices are shown in our [Price List](#)*

## Renew with privacy service (I)

Let's say you want to renew a .com domain expiring in 3 months and enable Whois **privacy pro**:

1-year renewal for the .com domain:	USD 13.70*
1-year privacy pro service:	USD 2.49*
<b>result - 1-year</b> additional domain term, and <b>15 months</b> of privacy	<u>USD 16.19*</u>
the additional 3 months are "rounded down" which means, they are added, but not charged	

*\*The above price is **an example only**, actual prices are shown in our [Price List](#)*

## Renew with privacy service (II)

Let's say you want to renew a .com domain expiring in 8 months and enable Whois **privacy pro**:

1-year renewal for the .com domain:	USD 13.70*
2 years of privacy pro service:	USD 4.98*
<b>result - 1-year</b> additional domain term, and <b>20 months</b> of privacy	<u>USD 18.68*</u>
the additional 8 months are "rounded up" which means, an additional year of privacy is charged	

*\*The above price is **an example only**, actual prices are shown in our [Price List](#)*

## Acquire privacy service for an existing domain (I)

Let's assume you own a .com domain expiring in 13 months, and you want to add privacy pro:

1-year privacy pro service:	USD 2.49*
<b>result</b> - domain term is unchanged, and <b>13 months</b> of privacy	<u>USD 2.49*</u>
the additional 1 month is "rounded down" which means, they are added, but not charged	

*\*The above price is **an example only**, actual prices are shown in our [Price List](#)*

## Acquire privacy service for an existing domain (II)

Let's assume you own a .com domain expiring in 3 months, and you want to add **privacy pro**. In this case, you will receive a warning because the privacy term cannot exceed the domain's term. We advise considering using the "Renewal" option with privacy in this scenario:

1-year privacy pro service:	USD 2.49*
<b>result</b> - domain term is unchanged, and <b>3 months</b> of privacy	<u>USD 2.49*</u>
you will only get 3 months of privacy service - you should consider 'renewal' instead	

*\*The above price is **an example only**, actual prices are shown in our [Price List](#)*

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