I Don't See My Domain

If you've logged in and can't find your domain under your account, there are a few common reasons for this:

1. **Recent Domain Order:** If you've recently ordered the domain, it might take a few minutes before it becomes visible in your account.
2. **Payment Issues:** Check your email for any messages from Joker.com. There could have been a problem with the payment for the domain.
3. **Alternate Account:** It's possible that you registered your domain under a different Joker.com account. You might need to follow **these steps** to restore access to your account if this is the case.
4. **Role Changes:** If your account was assigned a certain role that has been revoked or removed, this might lead to the domain not being visible. You could reach out to the domain owner to **assign you a role**.
5. **Domain Expiry:** If the domain has already expired and is scheduled for deletion, it won't be visible in your account. You can try to **restore a domain** in such cases.
6. **Reseller's Domain:** If your domain has been registered through one of our resellers, please get in touch with them for any domain-related questions.

If you are indeed the owner of the domain and believe it's missing due to an error, please get in touch with Joker.com Support for assistance.

> To get help as quickly as possible, please use this Checklist

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