

Features

Message Filters

The Joker.com mail client includes a powerful **Message Filters** feature that lets you automate the handling of incoming emails. Filters can organise your mailbox, reduce clutter, and help you stay focused on the messages that matter most.

Incoming message filters are customizable rules that automatically apply actions to emails as soon as they arrive. You define the conditions - such as sender, subject, or message content - and select what should happen to messages that match these conditions.

Filters can be used to:

- Sort messages into dedicated folders
- Highlight important mail
- Reduce spam visibility
- Organise newsletters or automated notifications
- Apply multiple rules automatically without manual sorting

Each filter can be enabled or disabled at any time without removing its settings.

Where to Find the Feature:

1. Log in to [Joker.com mail client](#).
2. Open the **Settings** panel.
3. Navigate to the **Filters** or section.

In this view, you can create new rules, edit existing ones, reorder filters, or temporarily deactivate them.

The screenshot shows the 'Settings' panel of the Joker.com mail client. The left sidebar lists various settings categories: Preferences, Folders, Identities, Responses, Mailbox Quota, Password, User info, Filters (selected), Out of Office, Forwarding, and CardDAV. The main area is titled 'Actions' and shows a configuration for a filter named 'info'. The filter is enabled and has a scope of 'matching any of the following rules'. A single rule is defined: 'To' is equal to 'info@example101.org'. The actions for this filter are 'Move message to' 'info@example101.org' and 'Stop evaluating rules'. A 'Save' button is visible at the bottom.

Email Redirection

The [Joker.com mail client](#) includes a flexible **Email Redirection** feature that allows you to automatically send incoming messages to another email address. This can be useful when you want to monitor your mailbox from a different account, keep backups of your mail, or route messages to colleagues or additional mailboxes.

Email redirection automatically handles every incoming message according to the rules you configure. The option can be turned **on** or **off** at any time, and supports two behaviours:

1. **Send a Copy to** - Keeps the original message in your Joker.com mailbox and sends an additional copy to the target address.
2. **Redirect to** - Redirects the email entirely to the target address, without storing it in your Joker.com mailbox.

Depending on your workflow, you can choose the mode that fits your needs.

Where to Find the Feature:

1. Log in to [Joker.com mail client](#).
2. Open the **Settings** panel.
3. Navigate to the **Forwarding** section.

Settings

- Preferences
- Folders
- Identities
- Responses
- Mailbox Quota
- Password
- User info
- Filters
- Out of Office
- Forwarding**

For incoming mails execute the following action:

Status:

Save

Send copy to	example@mail.com
<input checked="" type="checkbox"/> Send copy to	
Redirect to	

If you want to forward emails **without creating a Joker.com mailbox**, you can use the [email forwarding](#) option available directly in the **DNS Manager** of your domain.

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