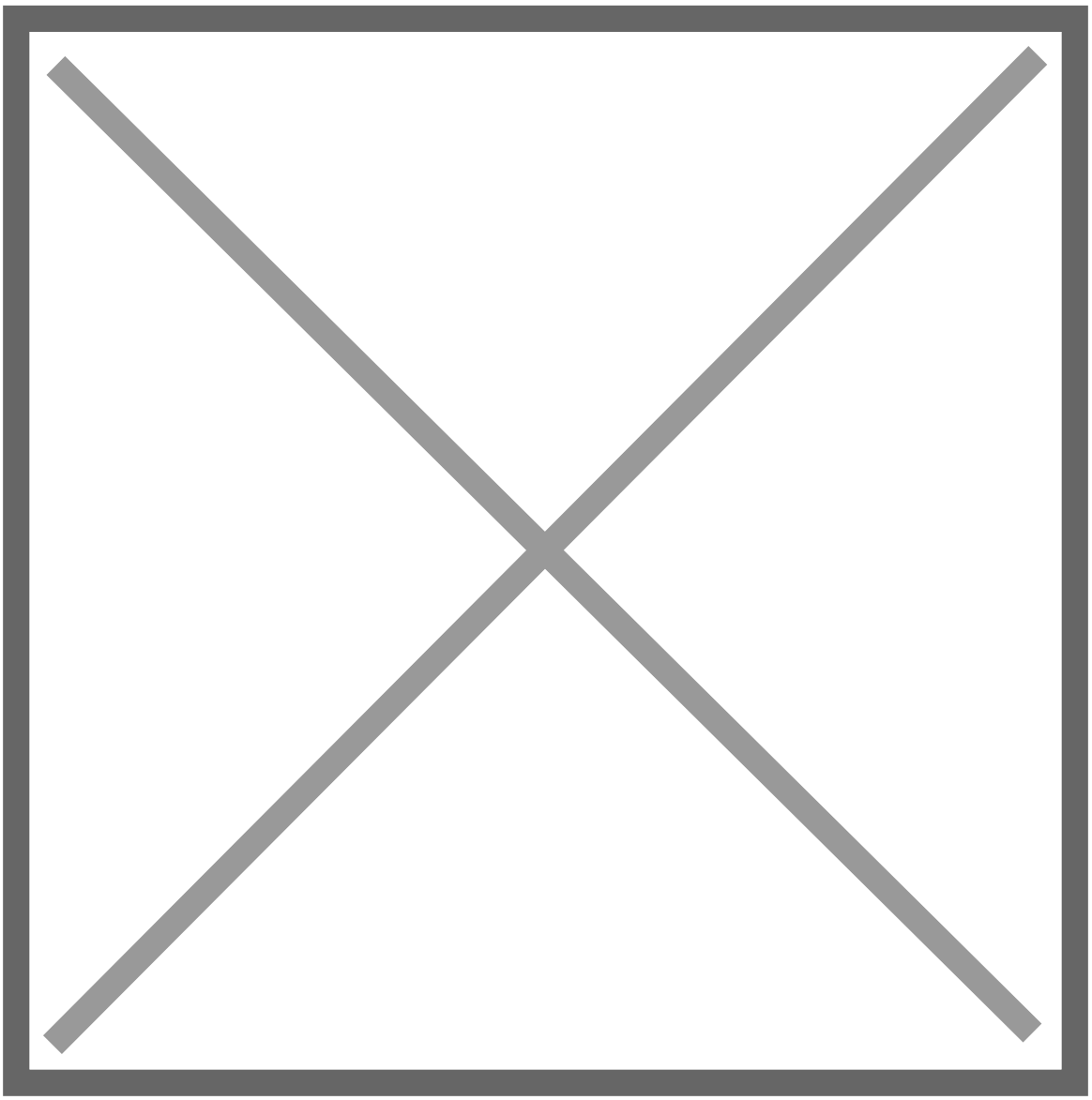
Domain Renewal

Renewing a domain involves extending its lifetime by adding years. The duration can range from 1 to 10 years, depending on the domain type (TLD). When you renew before the expiration date, the added time is appended to the existing term, ensuring you don't lose any remaining validity.

Domain owners can renew their domains using the regular renewal procedure, which can be initiated right from the dashboard:



Notifications are sent before a domain's expiration to remind them of the upcoming renewal. More information about these renewal reminders, including recipients and timing, is provided below.

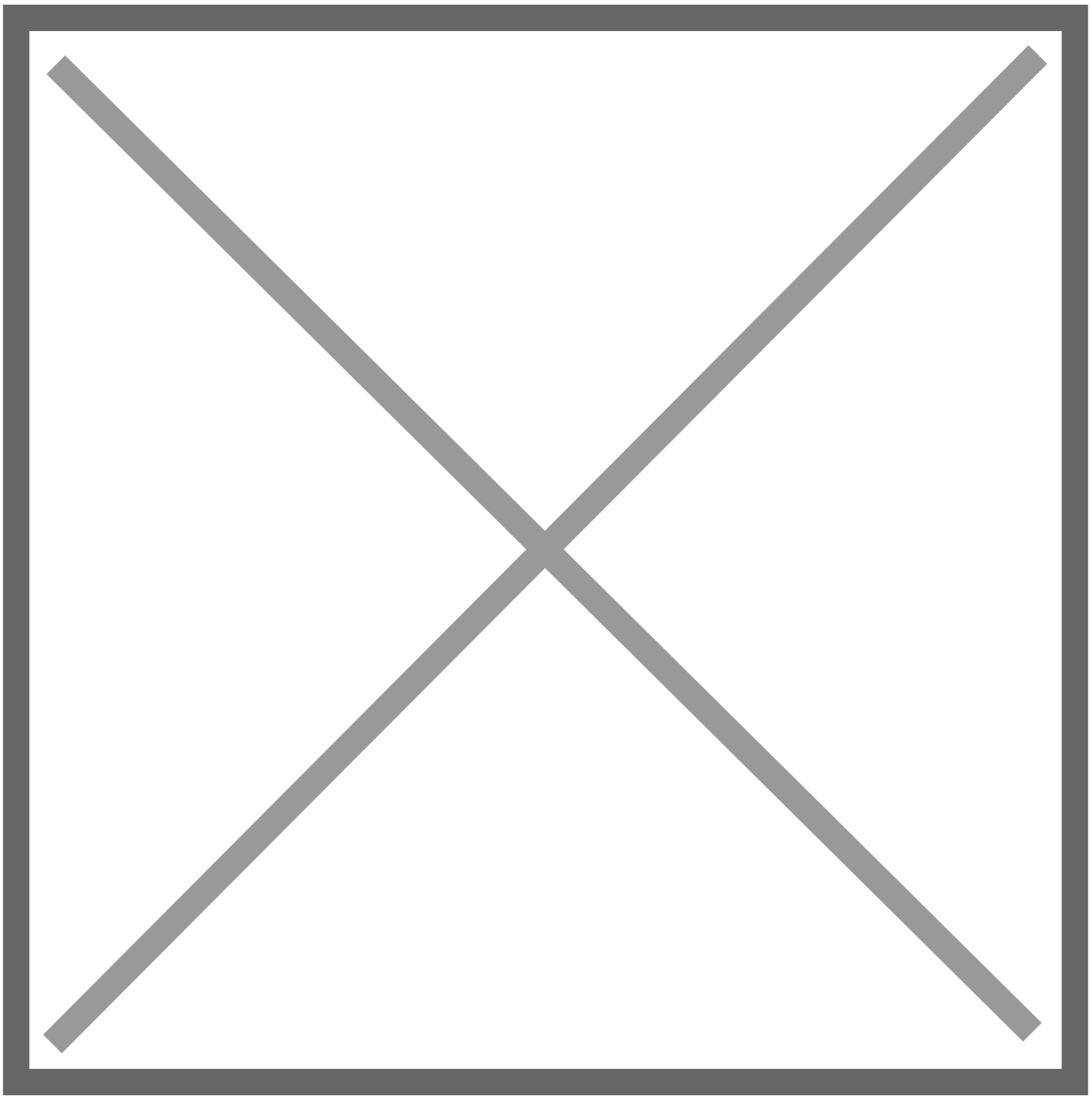
In cases where roles are assigned to a domain, the 'Admin' and/or 'Billing' roles also have the authority to renew the domain. To learn more about 'roles' and 'permissions,' please click here.

Simple Renewal

If you encounter difficulties while renewing a domain, such as login issues or your designated administrator failing to renew it for you, you have the option to use Simple Renewal. With this method, you can renew a domain for one year without needing to log in.

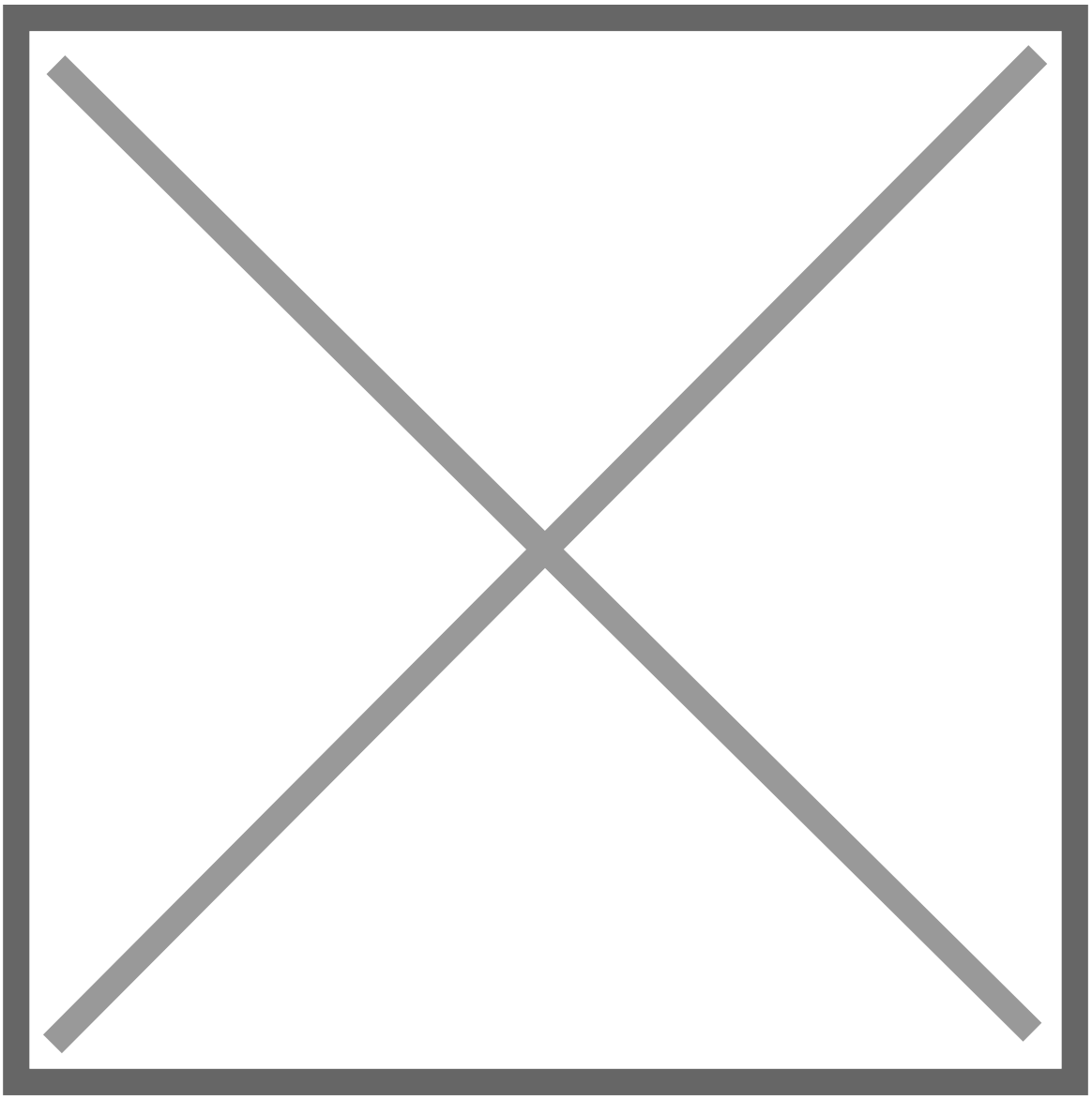
Initiate simple renewal in three easy steps:

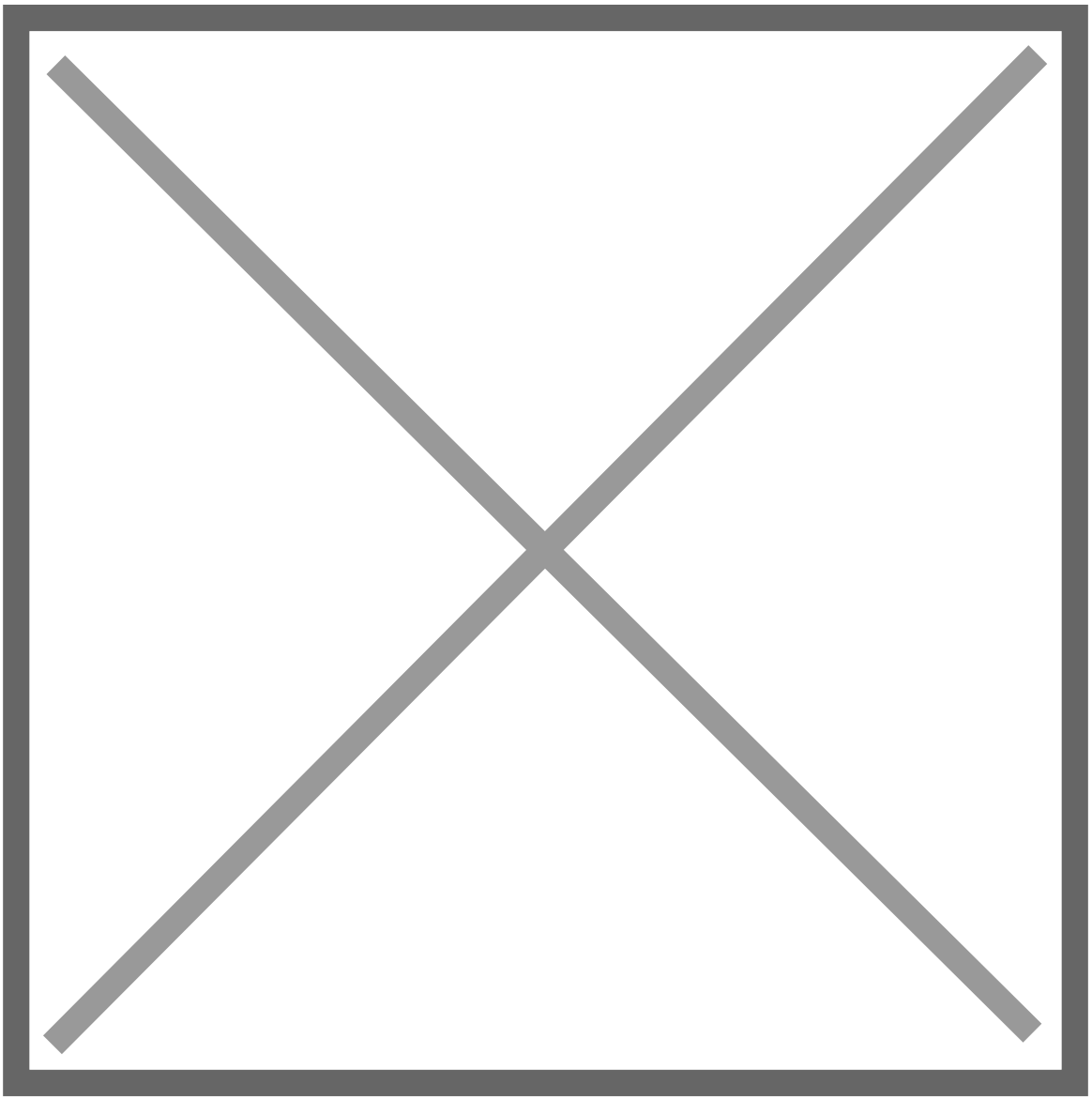
1. Choose "Renew" from the "Domains" menu in the top left corner



2. Provide the domain name under the "Simple renewal" section, and add it to your shopping cart

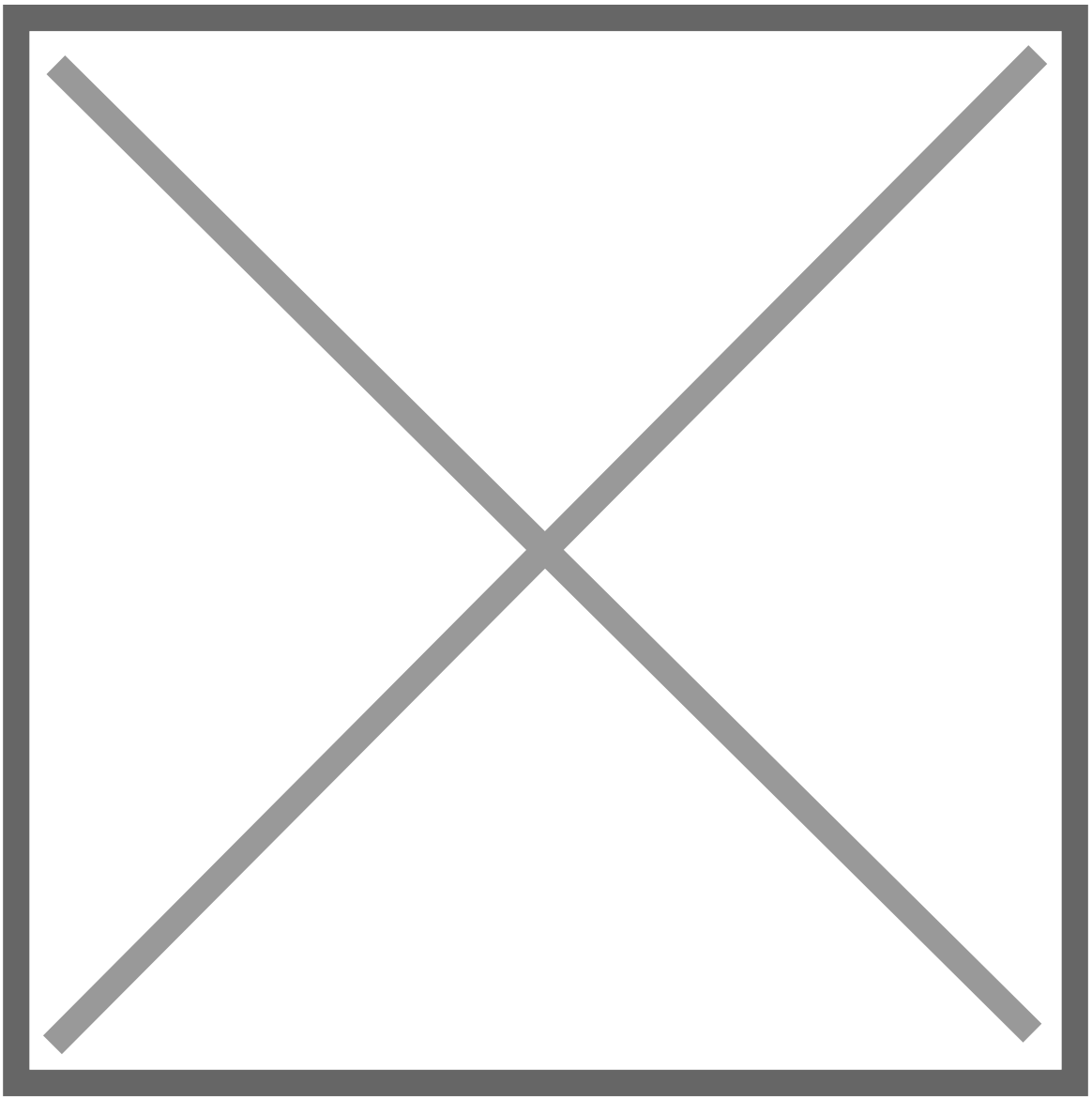
You can even add multiple domains to your shopping cart, and further options like Privacy Service.





3. Complete the payment.

Learn about accepted payment methods here. This renewal process extends the domain's validity for one year without making any changes to other data, permissions, claims, or aspects of the domain.



Renewal Reminders

Expired Registration Recovery Policy (ERRP)

According to the ICANN policies, all ICANN-accredited Registrars like Joker.com are obliged to establish certain procedures for communication with domain owners (the registrants) in the event of due renewals.

As of 9/01/2013, each Registrar has to comply with certain minimum requirements regarding the notification of domain owners (the registrants) about the expiration of their domain.

This is part of the ERRP, the "Expired Registration Recovery Policy", and this also includes the obligation of the registrar to send at least two notices to the registrant before, and one notice after the eventual expiration of a domain.

Please find more details at ICANN.

Timing and number of notices to be sent are defined by ICANN. Of course, ERRP emails will not be sent if a renewal has been already performed.

Resellers do have the option to set their own sender's address for these reports in the reseller's profile, which allows to connect to their customers.

The complete schedule of all renewal notices issued by Joker.com for domains

Renewal Notices

Sent when	Recipient (role)
60 days before the expiration	creator (or DA, who ordered a domain)
30 days before the expiration	creator, admin, billing
26 days before expiration*	**owner*** (registrant in Whois), creator
10 days before the expiration	creator, admin, billing, **owner***
2 days before the expiration	creator, admin, billing, **owner***
2 days after expiration	**owner**, creator

*) new mailing, or new addressee

Beware of Fake Renewal Offers

Some unauthorized parties send false renewal announcements to domain holders, often with inflated prices and concealed transfer attempts. Further details and examples of these scams can

be found in the following resources:

- ICANN on Domain Scams
- About **fake** "Renewal Reminders"

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