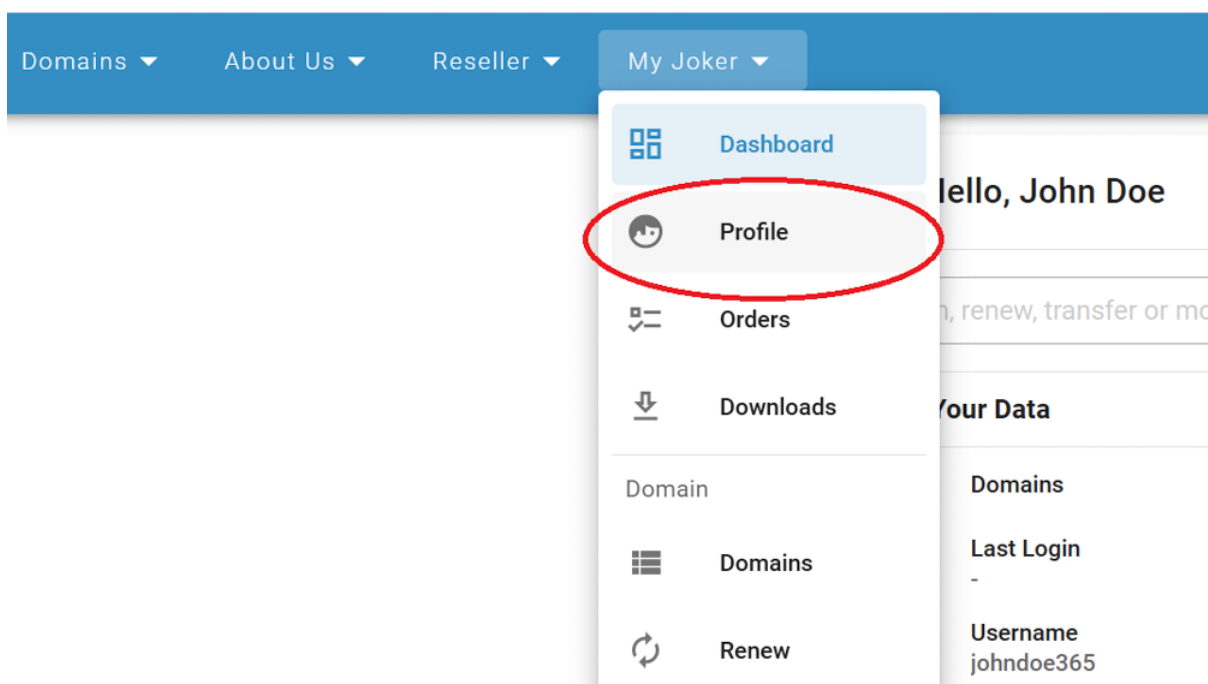


# Change and Recover Your Password


## Password Change

You can easily change your password in a few steps:

1. Log in to your account and choose "Profile" in the "My Joker" menu on the left side:




2. On the right, under the "Password" section, enter your current and new password, and click "Save":

 Password

You can change your **login account password** here.


Current password

●●●●●●●●




New password

●●●●●●●●



Re-type password

●●●●●●●●




save


3. Done! You will receive a notification email, next time you can log in with your new password.


## Password Recovery

In case you have lost your username or password, you will need to initiate password recovery. Please do the following:

1. Under the "Login" section, click the "Forgot your password?" button:

 **Login**

 Login Name

 Login Password > OTP

**Login**

[Forgot your password?](#) [Don't have an account?](#)

2. On the next screen, enter your login and/or email, and click "Send Password" or "Send Login":

### You lost your password for Joker.com?

Please enter your login name at Joker.com, and a new password will be sent to your configured email address:

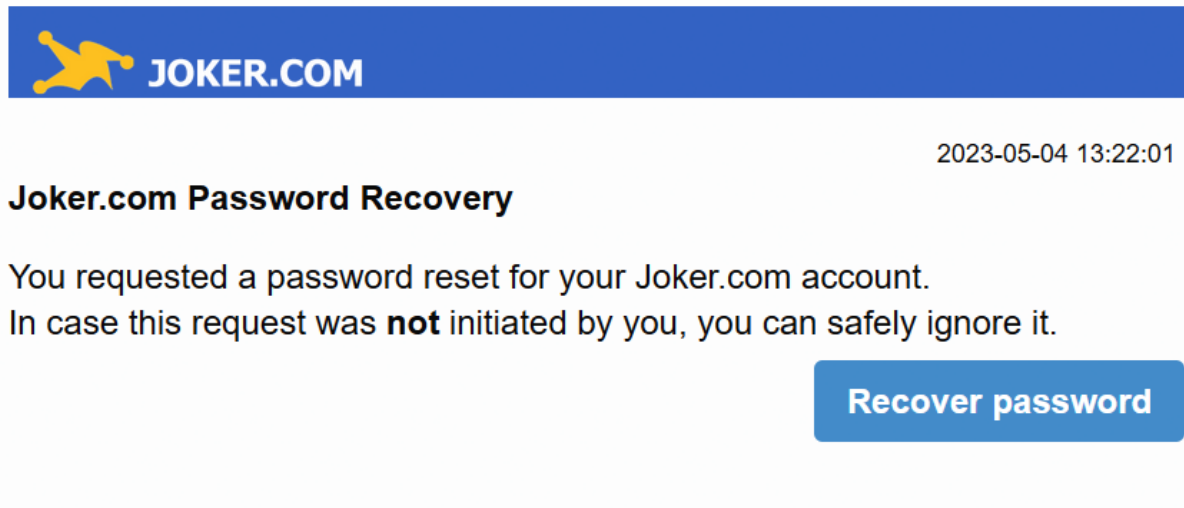
Login name:

### You forgot what your login name at Joker.com was?

Please enter the notification email address you used at your Joker.com profile, and you will be sent your username for login:

Email:

3. Password recovery link or your Login information is sent to you via email. Open the email and click "Recover password":



4. Following the link, choose "Yes, I hereby confirm this request and agree", and click "proceed":

#### Please confirm Your Request

You requested a password reset for your Joker.com account. Do you want to reset your password now?

- ☒ Yes, I hereby confirm this request and agree  
☐ No, I do not confirm this request and disagree

proceed »

5. New password has been generated for you, you can use it to log in to your account. We strongly recommend changing your password as soon as you get access to your account!

## Your Joker.com Password

YOUR PASSWORD IS: **galurifrucroheze**

Please note/save your password in a secure place!

You can now login with your username and this new password. The password is case sensitive (i.e. capital "A" is not the same as lowercase "a").

You can always change your password in [My Joker](#)

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Revision #7

Created 7 June 2023 13:46:49 by Admin

Updated 31 August 2023 09:29:44 by Admin