

Additional Information for Specific TLDs

General Guidelines for ccTLDs

Distinguishing Person and Organization Handles

For the majority of ccTLDs, we classify handles into two categories: **person (format = 'COTO-P-xxxxx')** and **organization (format = 'COTO-O-xxxxx')**. For instance, a person handle might look like 'COTO-P-1234567'.

Mandatory Contact Types: the roles of **admin, tech, and billing** contacts are **exclusively** assigned to **person-type handles**.

Creating Person-contact Handles

When generating person handles, follow these rules:

- If the organization field has a value:
 - The 'name' field must contain a minimum of two words separated by a space.
- If the organization field is empty:
 - The contact will always be a **person** handle.

If the new person handle is created, it will adhere to the format '**COTO-P-XXXXX**'.

Exception for .FR Domains:

- The tech contact must differ from the owner contact; they cannot be the same.
- The **tech contact must be an organization type** and cannot be redacted in the WHOIS database.

Creating Organization-contact Handles

For generating organization handles, follow these steps:

- Set the 'name' field to 'Hostmaster'.
- The 'organization' field must contain the name of the organization

If the newly created handle is an organization type, it will follow the format '**COTO-O-XXXXX**'.

The policies and registration rules for many country code top-level domains (ccTLDs) differ from those of generic top-level domains (gTLDs), and they also vary among themselves. If you are considering registering a ccTLD, we recommend checking the additional information in our [Terms and Conditions \(T&C\)](#):

“ 5) Addendum of T&C if you register one of the following domains:

.ag	.at	.army,			
		.navy,			
		.airforce			
.be	.berlin	.biz	.build	.bz	
.ca	.ch	.cn	.courses	.cz	
.de	.dk	.doctor			
.eco	.ee	.es	.eu		
.fi	.fr				
.hamburg	.hn				
.ie	.im	.in	.info	.io	.it
.koeln/.colo					
gne					

.lc	.li	.london	.lu
.me	.mn	.mobi	
	.net	.nl	.nu
.sc	.se	.sk	.study
.tel	.travel		
.uk	.us		
.vet	.vc		
.xxx	.xyz		

Renewals

One of the most important aspects to consider is the renewal timeframe. This refers to the period within which you must renew your domain if you wish to keep it before it expires. When we send you a renewal reminder, we provide the **latest renewal date** along with the expiration date. **It is crucial to renew your domain before the "latest renewal date."** Failure to do so may result in the need to pay a restoration fee in addition to the renewal fee, even if the expiration date has not yet been reached.

.AT Renewal and Deletion Policy

To find the service period of an .AT domain, follow these steps:

- Go to the website Joker.com.
- Use the 'Whois' feature on the website.
- Look for the information called 'expiration date' to find the service period.

When .AT domain is deleted by the end of the current service period:

- The domain can still be used until the end of the paid service period.
- After the service period ends, the domain will be automatically locked and become technically inoperative.
- The internet services associated with the domain, such as the website and email, will also become inoperative.
- The domain's sub-domains will also be affected.
- After a technical lock period of approximately 8 weeks, the domain becomes available for registration again.

If an .AT domain is explicitly deleted:

- The registry, NIC.AT, will immediately lock the domain, making it technically inoperative.
- The internet services associated with the domain, such as the website and email, will become inoperative.
- The domain's sub-domains will also be affected.
- After a technical lock period of approximately 8 weeks, the domain becomes available for registration again.

To delete an .AT domain:

- If the domain holder wants to delete the domain due to non-renewal, the deletion will occur one day before the end of the regular term.
- The domain holder must submit a written request, signed by the proper person or company, to cancel (delete) the domain.
- By deleting the domain, the holder relinquishes all rights and liabilities associated with it. The domain can then be registered anew by someone else.
- If the domain is administered by a nic.at-registrar, it can also be canceled directly with the registrar. In such cases, it is advisable to contact your Internet Service Provider (ISP) for assistance.

If an .AT domain is not renewed and has expired:

- If an .AT domain is not renewed and the owner does not explicitly cancel it in due time, Joker.com will put the domain into a "Transit" state one day before the end of the regular term, following NIC.AT (the registry) terms and conditions.
- During the "Transit" state, the operational status of the domain remains unaffected.
- The domain undergoes an administrative migration towards NIC.AT, which may result in additional expenses through NIC.AT.
- To retrieve a non-renewed .AT domain, you need to request an Auth-code directly from the registry by visiting this link: [Domain Administration](#)

- Once you have obtained the Auth-code, you can initiate an inbound transfer back to Joker.com by following this link: [Initiate Transfer](#)

Registration and Modifications of .DK Domains

Upon completing the registration process, the owner-contact will receive an email with a login ID and PIN code. These credentials are needed to log in to the registry site and activate their domain name. **Failure to complete this activation within four (4) days will result in the deletion of the domain.**

General modifications including changing name servers for .dk domains **can only be performed** on the Hostmaster-DK Self-Service: <https://self-service.dk-hostmaster.dk/domain>

For more information please refer to <https://punktum.dk/en/faq>

Please see also: [.dk Domain Transfer and Change of Registrant](#)

.DK Domains - Registrant's Contact Type Verification

Just like .se domains, the owner contacts for **.dk** domains also have specific requirements:

- If you select the Registrant Type as "**organization**," the "Organization" field **must contain a valid company name**, the "Name" field must contain "Hostmaster".
- If the Registrant Type is "**natural person**," the "Organization" field must be left **empty**.

It's essential to ensure that the owner's contact information matches the correct type; otherwise, the domain registration will not be successful.

.IT Domains - creating the contacts

The **.it** registry has specific requirements for the contacts, if these requirements not met, the domain registration will fail:

- Contact handles with country code "IT" have to contain the **2digit ISO code** (ISO_3166-2:IT) which defines codes for the names of the principal subdivisions in Italy.
- If the domain owner is a **company**, the owner handle must be of an "**Organization**" type (please see above), registrant type "companies" and the VAT ID must be provided.
- **Admin Contact** must be of a "**Person**" type (please see above), however, it must contain a valid organization name.

Additionally, the **nameservers** for a .it domain **must be pre-configured** before the actual registration. The registry checks the nameservers for a period of 30 days, if the check fails, the **domain will be deleted**.

.BE Domains - Registrant's Verification at Initial Registration

BE-nic activates domain names only after validating the contact details of the domain name holder. Please, refer to this article for more information about contact validation:

<https://www.dnsbelgium.be/en/registrant-verification>

.SE Domains - Registrant's Contact Type Verification

When registering a .se domain, the registrant is required to provide additional information, specifically the **organization or personal identification number of the registrant**.

From time to time, the .se registry checks the registrants' records for .se domains. If this ID is incorrect or of the wrong type, they may suspend or **even delete the domain**. Therefore, at the moment of registration, please ensure the following:

- The ID number is correct
- It complies with the contact type:
 - If the **organization ID** is provided, the "Organization" field **must include** the company name and not be left empty.
 - If the organization field is **empty**, the contact type is an individual, and a **personal ID** must be provided.

.CN Domains - Real Name Verification (RNV)

After registration, renewal, or transfer of a .cn domain, there are special requirements of the registry CNNIC to meet before the domain will become active.

Update: As of August 1st, 2022, .cn domains can only be renewed when the Registrant Contact ID has passed RNV!

- A .CN registration or transfer will show a "PENDING" status within the first 5 days from registration submission.
- A .CN registration or transfer will bypass the PENDING status only if the REGISTRANT ID (see below) has previously been verified (or whitelisted) by CNNIC.
- Supporting documents (see below) have to be uploaded here after the registration or transfer, or in case the RNV is requested for existing .cn domains (you have to be logged

in to upload the documents).

- In the event that the supporting documentation provided does not match the Registrant Name or if no supporting documentation is submitted, the Real Name Verification will FAIL, and the domain name will then be deactivated until a correct set of supporting documentation is received and accepted by CNNIC.
- A .cn domain that cannot be renewed because of a missing or failed Real Name Verification (RNV) will be deleted.

Documentation Requirements:

China-based Company Registrations need to provide the following:

- If the registrant is a business/organization, then the registrant's name and the organization cannot be the same. For this type of registrant, you will need to submit a Business Registration Certificate (BRC). Additionally, the registrant contact also has to provide a personal document/ID.

China-based Individual Registrations need to provide the following:

- If the registrant is an individual, then the registrant's name and organization name must be the same. For individual registrants, you must submit an ID.

Company Registrations based outside of China need to provide the following:

- A copy of corporate documentation that shows it is a legal entity (e.g., Articles of Incorporation, business license). Additionally, the CNNIC audit system only allows one page to be uploaded. Only the first page of the license, which mentions the official company name, has to be provided.

Individual Registrations based outside of China need to provide the following:

- A copy of government-issued identification for the Registrant must match what is listed in WHOIS (must be a valid passport).

Important:

- All files should be in **.JPG** format, **no less than 100KB and no more than 1MB** in size.
- The CNNIC audit system only allows one page to be submitted.
- China-based companies should only provide the first page of the BRC.

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