

Joker.com FAQ

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I do not see my domain(s) after logging in!

Domains missing in your Dashboard

If you are missing a domain name, this may be because of various reasons:

- you have ordered the domain just recently - it may take some minutes, before it shows up
- there was an issue with payment of the domain - please check your emails, if there are any messages from Joker.com
- the domain has already expired - please check the whois, if the domain is still registered, and do a "[simple renewal](#)" or contact [our support](#)
- you have not ordered this domain yourself, and you have not been assigned with the [appropriate permissions \('grants'\)](#) to list or modify this domain. In this case, you may contact the owner of the domain to ask him for such assignments.

In case **you yourself are the owner** of this domain (you purchased it), or you believe a domain is missing by error, please contact the [Joker.com Support](#).

Keywords: grants,roles,domain missing, dashboard

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1.1 Basics

How can I use the Joker.com system?

The Joker.com Registrar System

You have to [register](#) yourself at Joker.com to be able to use the system, and order or renew domain names.

Registration is an easy step - we only need a **login name** and a valid **email address** from you.

A password will be sent to this email address.

If you have forgotten your password, please use the link "**send password**" in the login/register menu.

A new password will be sent by email.

Please also consider the activation of our [Two-factor-authentication](#), which provides a high level of security for your account.

Keywords: account,usage,lost password

Last update: 2018-11-15 17:11

1.2 Login Account

Why did I receive a Joker.com password?

Joker.com Password Handling

There are at least three possible scenarios:

- you did register yourself at our website [Joker.com](https://joker.com).
- someone else tried to register your email address by mistake. If that was not your intention, **please simply ignore** it. This person possibly just made a typo. You won't get harmed.
- your email address is assigned to a domain registered with us ([Joker.com](https://joker.com)), and someone entered this domain name and pushed the button "send me my password that I forgot". Sometimes a customer selects the wrong contact to send the password to. You can safely ignore this. You won't get harmed.

You always will only receive your own password, you will never see someone else's password!

Please also consider the activation of our [Two-factor-authentication](#), which provides a high level of security for your account.

Keywords: account, password

Last update: 2018-11-30 16:31

1.2 Login Account

How to change the password?

Change of Password

Please login to Joker.com, and visit ["My Joker" => "My Profile"](#) using your current login name and password.

There you will find the "**Change Password**" dialogue.

In case you have lost your username or password, please visit "[Recover Password](#)" in the "Login"-menu.

Keywords: login, account,change password

Last update: 2018-11-30 16:31

1.2 Login Account

How could I change my email address?

Change of Email address

If you are logged in, you can **change your email address** by visiting ['My Joker' => "My Profile"](#).

There you will find the "**change email**" form.

This procedure will send a **verification link** to the new email address. The old address remains active until this **verification link** has been clicked.

Please also consider the activation of our [Two-factor-authentication](#), which provides a high level of security for your account.

Keywords: login,account,email

Last update: 2018-11-30 16:32

1.2 Login Account

What domains can be ordered?

Domain Registration

Joker.com currently offers **most of the generic top level domains** (gTLDs) - including the new top level domains (ngTLDs), and a lot of **ccTLDs** (country domains). Please find the complete list [here](#).

Most top level domains are available for one (1) up to ten (10) years.

At any time you may renew (prolong) your domain. Before your domain expires, you will be notified by email and asked to renew it. Please find details about this here: [How to renew a domain?](#) and [ERRP - Expired Registration Recovery Policy](#).

Resellers also are able to make use of **automatic renewals** ([Auto Renewal](#)) of selected or all domains.

To order domains, please click [here](#).

Keywords: order,registration

Last update: 2018-11-15 17:14

1.3 Domain Registration

What length is allowed for a domain name?

Length of a Domain Name

We support a maximum length of **67 characters** (including the endings). A **minimum of 2** (not including the endings) is required by most registries.

The domain name can not start with a hyphen "-", and many domains can not start with "bq-", or have hyphens "--" at the third and fourth position.

Keywords: registration, length, restrictions

Last update: 2018-11-15 17:14

1.3 Domain Registration

Which .de domain names are allowed?

Registration Policies for .de Domains

Valid characters for a **.de domain name** are:

- **numbers** (0-9)
- **hyphen** (-)
- **letters** (a-z)

With the introduction of [IDN](#) registrations, 92 additional characters are allowed from character set Latin Extended-A and Latin-1 Supplement.

Important rules:

- **.de** domains are also allowed to consist of **numbers only**
- a domain name could be between **1 and 63 characters long**, independent whether it is IDN or not
- a domain name can not begin with a hyphen (-)
- hyphens are not allowed on the 3rd and 4th position of a domain name

Please find more information under [DENIC-Domainrichtlinien](#).

Keywords: allowed characters, restrictions, tld

Last update: 2018-11-30 16:33

1.3 Domain Registration

I have made a typo. How can I cancel my domain name registration?

Cancel a domain name registration

We are sorry but this is not possible. **Domains are registered in realtime.** So please check your domain name **carefully** to avoid any further problems.

In case you made a typo you will have to start again.

Of course, it is always possible to delete a domain name - but this will not result in a refund.

Keywords: mistake, cancel registration

Last update: 2018-11-30 16:34

1.3 Domain Registration

Who gets the receipt of a domain order?

Domain order receipt

We do send receipts by email only:

- to the email address of the **login account**
- to the email address of the **Default Billing Address** you set in "[My Profile](#)"
- to the email address of the billing role - **only in case such a role has been created (granted)**

The postal address of the receipt is the same as of the billing contact used.

We do **not** send invoices by regular mail.

Resellers do also get a **monthly invoice** for all sales of the month before, VAT-IDs are accepted.

Please check [here](#) to find out more about 'roles' resp. 'billing role'.

Keywords: receipt, invoice, order

Last update: 2018-11-12 17:23

1.3 Domain Registration

I had a charge on my credit card, but I do not remember the domain.

Verify charges on your credit card

Please login into our [Support/Contact](#) section, using your login name and your password.

Then choose the topic "Billing" and send us

- the date of charge
- the first 4 and the last 4 digits of the credit card number
- your name

We will then investigate this, and contact you to resolve this problem.

Keywords: credit card, order, invoice, receipt

Last update: 2018-11-15 17:17

1.3 Domain Registration

What domains do I own? I need a list.

List of your Domains

Your domain name is associated with your **Joker.com login account**, i.e. the account you registered them with.

Please login to Joker.com, and visit "[My Domains](#)". There you also find an icon for creating a "**print view**".

In case you miss a domain in this list, please check [I can't see my domain\(s\) after logging in!](#)

Keywords: domain list, modify domain

Last update: 2018-11-12 17:35

1.3 Domain Registration

How could I check if my order was successful?

Verify your Domain Order

If you want to check if your domain has been registered successfully, you may simply wait for the **email notification**. You can also check the domain by querying our 'Search whois', just enter the domain name in question.

Remember: www.my-domain.com is **not** the domain name, it is always my-domain.com (leave out prefixes).

In case you do not get an acknowledgment of a successful registration, or you get an error instead, then please [contact us](#).

You may chose topic "domain does not show up".

We will then investigate this issue, and contact you with the results.

Keywords: order, registration, whois

Last update: 2018-11-12 17:44

1.3 Domain Registration

My last order failed (due to a credit card problem). What should I do?

My Order failed / credit card problem

If your order has been cancelled for any reason, then this specific domain order request has FAILED. There is no option to 'reactivate' this order request, please start a new order.

The reason for this failure is always written in the email, which is sent after every domain order.

It then *may* happen that you will get an error "**The domain is already registered**" - then the domain had already been *temporarily reserved* by your first request.

In this case, please try again a few minutes later, to let the process settle at our side.

If this fails, [please contact us](#) and provide your order details.

Keywords: order failed, registration problem

Last update: 2018-11-15 17:18

1.3 Domain Registration

What is a Domain Order with 'Extended settings'?

Domain Order with 'Extended settings'

When you chose the option '**Extended settings**' when ordering one or more domains, you will be able to provide more detailed data for the registration process:

- contact editor to provide different contacts
- directly entering contact handles
- nameserver settings

Of course, this always can be configured after the order as well in "[My Domains](#)".

Keywords: order, registration, extended settings

Last update: 2018-11-30 16:36

1.3 Domain Registration

What are 'contacts'?

Contacts

Associated with each domain, there is a so-called '**Whois record**'. The information within this Whois record is published publicly, and has to be provided by you, the **domain registrant**.

This Whois record - the part which is provided by you - consists of the following contact information:

- owner contact: the official owner of the domain
- admin contact: role in charge of administrative tasks
- tech contact: role for technical tasks, like nameserver
- billing contact: role for questions regarding payments

A contact is a kind of 'template', consisting of an email, name and street address. If you populate a domain with Whois data, you create such a contact (or choose an existing one), and assign this contact to a domain.

You are free to assign individual contacts to each domain, or use a single contact for more than one domain. In this case, it is important to know that **in case you change such a contact afterwards, those changes will apply to all domains which have been assigned this contact.**

Please note: These contacts are for published Whois records only. They do not define the usage of your domain, or the persons able to access a domain. To actually grant access rights to other persons than the purchaser of a domain, explicit '[roles](#)' may be granted using the Joker.com domain management in the service zone.

Important: You are obliged to enter only valid and true address and identity information for Whois data. This is a requirement of all domain registries.

As of May, 25th 2018, the european GDPR has been put into effect. As a result, for most domain types (TLDs), by default no Whois contacts are published any more.

Possible exceptions in regard to some TLDs are documented in the terms and conditions of these TLDs.

1.3 Domain Registration

Keywords: grant, roles, contacts, whois privacy

Last update: 2018-11-12 18:17

1.3 Domain Registration

How to grant roles (= grant permissions to others)?

Roles and Permissions

You always can **invite** additional individuals (beside you) to **administrate** your domain(s). For this, you can assign so-called "**roles**" to other people, which define what sort of access is granted.

Important: These "roles" solely allow to grant access to your domains **within Joker.com**, they do not have any impact on what is shown in Whois as published contacts.

To invite somebody to get access to your domains, a special link is sent to the email address you provide. If the invitee does not already have a Joker.com login, he will get a chance to register when he clicks the link in this email.

Enter a "Description" to name the individual grant, to be able to identify your grants later.

You always may issue grants or revoke existing grants in "[My Domains](#)".

In case you are a Joker.com Reseller, you may also use additional option '**Direct assignment**' to assign roles. This means, that you can assign a permission to another Joker.com account, which then becomes effective instantly, and no invitation will be sent. This means that with "**Internal Transfer**" and "Direct assignment" **you can move (transfer) domains between different - also your own - Joker.com logins.**

Available roles:

- **Admin:** Modify domains e.g. Whois data, modify nameservers, modify nameserver records like IP addresses, URL- and mail forwarding; **transfer away or deletion of a granted domain is not possible** for this role, this only can be done by the legal owner (creator) of a domain
- **DNS Admin:** Modify nameservers, modify nameserver records like IP addresses, URL- and mail forwarding
- **Billing:** Renew domains, receive expiry notifications
- **[Resellers only] Internal Transfer/Assignment:** Complete assignment of a domain to another Joker.com user (Internal Transfer). This allows for transferring all claims and permissions on a domain to **another Joker.com user**

Resellers additionally may use:

1.3 Domain Registration

- option '**Direct assignment**' to not use the invitation process, no invitation will be sent. You have to provide the **receiving user's email address** and his **matching Joker.com User-ID** for this. The Joker.com User-ID is always shown in the upper right after the login name.

Keywords: grant, roles, contacts, permissions, internal transfer

Last update: 2018-11-15 17:20

1.3 Domain Registration

DNSSEC Support

What is DNSSEC

DNSSEC is the abbreviation for 'Domain Name System Security Extensions'. It is a set of extensions to the domain name system (DNS), basically to allow clients to **verify the authenticity and integrity of DNS records**.

For a domain to make use of DNSSEC, the following is needed:

- the domain type (TLD) needs to support DNSSEC (i.e. the registry)
- the registrar of the domain needs to allow to 'activate' and configure DNSSEC for a domain
- the configured nameservers need to support DNSSEC
- the clients (e.g. browsers) need to make use of DNSSEC

You may have a look at [Wikipedia](#) or this short [tutorial](#) as starters for reading more about this topics.

DNSSEC Support at Joker.com

Joker.com enables you to 'activate' and configure DNSSEC for nearly all of your domains - most domain types (TLDs) do support DNSSEC. The only exceptions at Joker.com currently are .ws and .cn.

Please note: Joker.com supports DNSSEC with standard Joker.com name servers as well as with domains that use **external name servers**.

1) for Joker.com nameservers: To enable DNSSEC, please go to "[My Domains](#)" and click on "[DNS](#)". There you will find the "**Enable DNSSEC**" button. If you then click on "**Save changes**", you are done!

2) for DNSSEC with own or external name servers: Please use our instructions [Step-By-Step: How To use DNSSEC with a Joker.com Domain and a DNS Hosting Provider](#)

1.3 Domain Registration

To find out if your domain is working properly with DNSSEC, you may use the [DNSSEC Analyzer](#).

Resellers will find similar commands to operate DNSSEC using **DMAPI** and [RPanel](#).

Keywords: dnssec, domain-modify, nameserver, nameservice

Last update: 2019-11-19 11:25

1.3 Domain Registration

Whois Privacy Services

Secure your Domain Privacy

As of **May 25th 2018**, most european and all generic domain types (top level domains) have redacted their amount of Whois data which is published to the internet to comply to the european data privacy regulation (**GDPR**).

However, **the registrant data still has to be sent to the registries. And there are still top level domains which do require the full set of Whois data, and do publish this full set.**

This WHOIS service is available to everyone, and usually includes the name, and sometimes - depending on the policy of the responsible registry - also street address and email addresses of the registrant. The use of incorrect, incomplete or fake data is a violation of the registration agreement of the related registry and Joker.com, and may lead to the deletion of the related domain name (please also see 5.c/11.d of Joker.com T&C).

To **protect a registrant from abuse of his data**, proxy-privacy.com through IDPS (International Domain Privacy Services) GmbH - a subsidiary of CSL GmbH - provides privacy protection services, effectively shielding his information and **keeping his data confidential**. By using these services, the registrant is represented by alternate contact data provided by IDPS GmbH, while remaining **compliant** to the registration policies.

The registrant's own data will still be maintained and escrowed by Joker.com, to secure the registrant's ownership of the domain, and to ensure the compliance to ICANN's and registry's policies.

Privacy Services **are available for most gTLD domain names**. The availability of privacy

1.3 Domain Registration

services is indicated in [price list](#) and [domain search](#) (icon ).

Here is an example of what privacy service means to a domain name's public Whois output:

	Standard Whois Output ^{*)}	With Privacy Basic	With Privacy Pro
Registrant Name:	Max Musterman	Max Musterman	On behalf of yourdomain.com
Registrant Organization:	ACME	ACME	c/o IDPS International Domain Privacy Services GmbH
Registrant Street:	Main Street 123	c/o IDPS International Domain Privacy Services GmbH	Hansaallee 191
Registrant City:	Foo City	Hansaallee 191	Duesseldorf
Registrant State/Province:	ABC	Duesseldorf	Duesseldorf
Registrant Postal Code:	54321	40549	40549
Registrant Country:	DE	DE	DE
Registrant Phone:	+99.110 12345678	+49 211 867 67 448	+49 211 867 67 448
Registrant Fax:	+99.110 12345679	+49 211 867 67 6448	+49 211 867 67 6448
Registrant Email:	yourprivatemail@email.com	35b27c46c3d9040b881fc4f@proxy-privacy.com	35b27c46c3d9040b881fc4f@proxy-privacy.com

^{*)} Without WHOIS privacy for non-GDPR-compliant TLDs

Please find all details, conditions and the Acceptable Use Policy here: proxy-privacy.com

And here you find all answers on [How to enable Whois Privacy?](#)

Prices are available here: [Joker.com Pricelist](#)

1.3 Domain Registration

Please note:

- when privacy services are selected, the registrant is still required to provide Joker.com with the correct and valid personal Whois data. This Whois data will be maintained and escrowed (including encryption) by Joker.com to preserve gTLD compliance. **Joker.com does use a german escrow provider for this** (DENIC).
- the registrant and the account holder are at all times enabled to turn on or off (disclose) Whois privacy services on their own.
- when privacy services are acquired together with a transfer to Joker.com, the added term of privacy service will always be one (1) year, plus the remaining term until the domain's day of creation, and it will be charged for one year.
- when privacy services are purchased for already existing domain names, either as an option during renewal of a domain, or as an additional option for an existing domain name, the term of the privacy service will automatically be synchronized with the term of the domain name. Terms of less than **6 months** will be rounded down, above this will be rounded up and charged as an additional year.
- when privacy services are purchased without renewal for the term of an existing domain, the minimum charge will always be one (1) year of the chosen privacy service, even when the remaining term of the domain is less than one year. You should consider a renewal with included privacy option in this case, to avoid eventually shortened privacy terms.

Examples:

Transfer with privacy service

Let's say a **.com** domain of you has a remaining term of **5 months**, and you want to transfer it to Joker.com, and you chose **privacy basic** for the transfer.

This would result into

mandatory 1 year renewal with transfer:	USD 13.70
optional 1 year privacy basic service:	USD 1.49
result - 1 year additional domain term, and 17 months of privacy	<u>USD 15.19</u>

Renew with privacy service (I)

Let's say you want to renew a **.com** domain, which is due to expire in **3 months**. With the renew, you want to enable Whois **privacy pro**:

1.3 Domain Registration

1 year renewal for .com domain: USD 13.70

1 year privacy pro service: USD 2.49

result - 1 year additional domain term, and **15** USD 16.19

months of privacy

the additional 3 months are "rounded down" - means, they are added, but not charged

Renew with privacy service (II)

Let's say you want to renew a **.com** domain, which is due to expire in **8 months**. With the renew, you want to enable Whois **privacy pro**:

1 year renewal for .com domain: USD 13.70

2 years privacy pro service: USD 4.98

result - 1 year additional domain term, and **20** USD 18.68

months of privacy

the additional 8 months are "rounded up" - means, an additional year of privacy is charged

Acquire privacy service for an existing domain (I)

Let's say you own a **.com** domain, which is due to expire in **13 months**. You want to add **privacy pro**:

1 year privacy pro service: USD 2.49

result - domain term is unchanged, and 13 USD 2.49

months of privacy

the additional 1 month is "rounded down" - means, they are added, but not charged

Acquire privacy service for an existing domain (II)

Let's say you own a **.com** domain, which is due to expire in **3 months**. You want to add **privacy pro**; you will get a warning, because the privacy term cannot exceed the domain's term. You should consider using "Renewal" with privacy option in this case:

1 year privacy pro service: USD 2.49

result - domain term is unchanged, and 3 USD 2.49

months of privacy

you will only get 3 months of privacy service - you should consider 'renewal' instead

1.3 Domain Registration

Keywords: whois privacy, proxy, privacy, registration,

Last update: 2018-11-13 11:27

1.3 Domain Registration

How to enable Whois Privacy?

How to enable Whois Privacy Services

Whois Privacy Services are available for **most generic top level domains**. The availability is always indicated in Joker.com's [price list](#) and also the [domain search](#).

Privacy Services are available for new domain registrations, transfers and renewals - and they can also be applied to existing domains.

Please find all details about the services, pricing and periods here at [Whois Privacy Services](#).

Enabling Privacy Services for existing Domains

To order Privacy Services for your existing domains, please either

- click on the **icon** for "*modify your domain settings*" on the **home page**, right to your domain
- enter the domain name into the field below '**Shortcut to your domains**', click '*Modify Domain*'
- enter the **Service zone**, chose '*Domain Settings*', click on your domain
- or go directly to '*Domain Settings*' [using this Link](#)

You will then find the **Privacy** status and options to add within '**Domain Information**':

1.3 Domain Registration

Domain Management

Here is the overview of all aspects of the domain `joker-migration-test.net`. Within the scope of your permissions of this domain, you may change all of its attributes, renew, change contacts, change ownership or nameservers.

This domain is only managed by you.

Domain data

Domain: `example.com` ⓘ
Registrar: CSL Computer Service Langenbach GmbH d/b/a joker.com
Domain status: production

Additional information

Domain protection:
✖ This domain currently is not protected against potential fraudulent changes or incoming transfer requests. The domain protection ("Lock") is free - it can be enabled and disabled at any time. Please find more information [\[here\]](#).
[Enable domain protection](#)

Whois Privacy:
Basic ⓘ [change](#)
If enabled, your contact data will not be published in Whois. Instead a legal proxy contact is used.

Autorenew:
 enabled
If enabled, the domain will be automatically renewed before expiration. Changes may not be visible instantly, please use the refresh-button below.
[Request of AUTH-ID](#)

Comment

[✎](#)

Register new Domains with Privacy Services

To register a new domain with Privacy Services, please add your domain to the cart as usual, and find the new privacy options directly in the cart - simply click on '**Add Privacy**' to select:

cart overview

your products	total	Total amount
example99.com ×		Subtotal 9.67 USD all fees included
Registration for <input type="text" value="1"/> year(s) add privacy + 9.67 USD	9.67 USD	
total sum: Register domains shown above for the chosen period including optional features like Whois Privacy	9.67 USD	Total 9.67 USD check out >
includes 19% VAT: 1.54 USD		

Renew a Domain and add Privacy Services

When you renew your domains as usual using "**Renew Domains**" in **Service zone**, or using a direct link on the Joker.com home page, you will find a new renewal dialogue, which offers the

1.3 Domain Registration

Privacy Services for all applicable domains as easy-to-use check boxes:

Renew Your Domains

Filter names:

Use 'a*' or '*.com' etc. to confine your list of domains

Domains to show per page:

Options

Registration period:

Simple Renewal

Here you can chose any Joker.com domain to be renewed for one year (FAQ).

	Expiration date	renew	Privacy Basic	Privacy Pro	Autorenew
		all	all	all	
joker-test.com	2019-08-29	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Transfer a Domain and add Privacy Services

We now also offer to apply Privacy Services to domains **during a transfer**. This is implemented in such a way, that in case a domain which already used privacy services with the former, losing registrar, the Whois data will **not be disclosed at any time**. To chose privacy options, please start a transfer as usual, and find your choice in section '**Additional Products**' below the AUTH-ID:

1.3 Domain Registration

[Transfer: AUTH-ID](#) / [Whois: Contact data](#) / [Domain attributes](#) / [Confirm domain data](#) / [Order summary](#)

Transfer to Joker.com

To transfer a domain to Joker.com, you have to provide a so called *AUTH-ID* (also called *Domain Password*, *AUTH-INFO*, *EPP-Code* or *AUTH-CODE*).

This ID is the proof of authorisation regarding to this domain.

You have to request this ID from your *current Registrar* or *provider*!

In case it is not possible to determine the AUTH-ID for your domain, you may try to enter "none" here. **This will result into a manual investigation.** Please note that this will most probably **delay the transfer process**, and the transfer will not be performed automatically.

For **.eu Domains**, the AUTH-ID can also be requested directly from [the registry](#).

Without a valid AUTH-ID, a transfer will not succeed.

Auth-ID:

Additional Options:

You can add additional options related to your domain.

Privacy of your contact data: [Preview](#)

- public Whois contact data
- Privacy basic (USD 1.06)
- Privacy pro (USD 1.77)

Keywords: whois privacy, proxy,privacy, whois, registration,

Last update: 2018-11-15 17:21

1.3 Domain Registration

Domain Trustee Service

Domain Trustee Service

For some domain types - usually country domains - there are **regulations regarding the domicile** of the domain holder. For example, the country of the registrant's contact for **.EU domains** must be a member of the EU (plus Norway and Liechtenstein).

In order to enable clients who do not fulfil these requirements to register such domains, so-called **trustee services** can be used. The trustee assumes the role of the official registrant. The relationship between trustee and customer is regulated in the respective trustee contract. This defines responsibilities and ensures the customer's ownership of the domain.

IDPS GmbH also offers trustee services for Joker.com in addition to its privacy services. Domains for which such a trustee service is available are marked accordingly in our [price list](#).

When you order such a domain with available trustee service, you have the option to add this service bundled with the domain name.

Trustee agreements can be also added to **existing domains** under '[My Domains](#)'. Example contracts can be found after logging in to Joker.com under "Support" -> "Downloads".

Keywords: whois privacy, proxy, privacy, registration,

Last update: 2019-05-20 17:47

1.3 Domain Registration

How do I modify the properties of a domain?

Properties of a Domain

The properties of a domain at Joker.com include these elements:

- Domain status - transfer protection ([FAQ](#))
- Contact details ([FAQ](#))
- Owner data ([FAQ](#))
- Responsible name servers ([FAQ](#))
- DNSSEC ([FAQ](#))
- Whois Privacy ([FAQ](#))
- Whois Opt-in/out
- Domain rights (for other Joker.com users) ([FAQ](#))

Please visit ['My Domains'](#) and click on **'Modify' for your desired domain. You will find further explanations at the respective function.**

Domain	Status	Privacy	Trustee	Grants/ft.	JokerNS	DNSSec	Expiratio.	Actions
example.com	lock	-	No	(+1)	Yes	No	2020-10-31	Modify Renew DNS ☰

Keywords: modify domain, domain changes

Last update: 2019-12-03 12:10

1.4 Changes of a Domain

Who is able to make changes to a domain?

Who is able to make changes to a domain?

The Joker.com login account which **has been used to register a domain** is able to modify all aspects of this domain afterwards.

Additionally, permissions ('roles') may be **granted** to other Joker.com accounts as an option.

Please check [here](#) to find out more about those grants and 'roles'.

Also, the person who represents the "registrant contact name" in the Whois data of a domain is authorized to request changes to a domain.

Keywords: modify domain, grants, roles

Last update: 2018-11-15 17:22

1.4 Changes of a Domain

What can not be changed?

Restrictions on Changes

If you **register** a domain, you are able to control [most aspects of this domain](#):

- domain attributes (locks, privacy)
- whois data
- nameservers
- nameserver records (in case you use Joker.com nameservice)

In case you have access to a domain **because somebody else assigned you a role** ('permissions') for this domain, you only are able to modify aspects **limited by this role** (=> [How to grant roles \(= grant permissions to others?\)](#)).

Important: You are obliged to enter only valid and true address and identity information for Whois data. This is a requirement of all domain registries.

Keywords: modify domain, grants, roles

Last update: 2018-11-30 16:37

1.4 Changes of a Domain

Changes requiring special Procedures

Changes requiring special Procedures

Some changes of aspects of a domain require special procedures, which are usually following a mandatory ICANN policy. The most common changes are listed here:

- changing the registrar (i.e. from elsewhere to Joker.com), please also see [Transfer of a Domain](#).
- changing the owner of a domain (also [UDRP-cases](#)), please see [Change of Owner](#).
- changing the email address of a registrant contact, please see [Verification of Registrant's Email Address](#)

Keywords: modify domain, domain changes, transfer

Last update: 2018-11-30 16:38

1.4 Changes of a Domain

What can be changed?

Changes of a Domain

If you **order** (register) a domain, you are able to control all aspects of this domain:

- Domain status - transfer protection ([FAQ](#))
- Contact details ([FAQ](#))
- Owner data ([FAQ](#))
- Responsible name servers ([FAQ](#))
- DNSSEC ([FAQ](#))
- Whois Privacy ([FAQ](#))
- Whois Opt-in/out
- Domain rights (for other Joker.com users) ([FAQ](#))

- Nameserver records/ [DNS](#) (in case you use Joker.com nameservice)

In case you have access to a domain because somebody else assigned you a role ('permissions') for this domain, you only are able to modify aspects limited by this role.

Please check [here](#) to find out more about 'roles'.

Please also have a look at

- [What is a contact?](#)
- [Nameservice](#)

Important: You are obliged to enter only valid and true address and identity information for Whois data. This is a requirement of all domain registries.

Keywords: change domain, change nameserver, change contact

Last update: 2018-11-30 16:40

1.4 Changes of a Domain

How do I transfer a domain to my account if the domain is already at Joker.com, but on another account?

Please follow this link: [How to add existing domains to my portfolio?](#)

Keywords: transfer, grants, roles, internal transfer

Last update: 2018-11-15 17:24

1.4 Changes of a Domain

Let's Encrypt Support

Support for automating Let's Encrypt SSL Certificates

Joker.com is working on a new API to allow for all customers making changes to the DNS of their domains without having to use the web portal.

Until this new API is ready, we want to provide a simple tool to provide **immediate** support of automated usage of [Let's Encrypt certificates](#).

Of course, we will support this solution also in the future, after the more generic new API will have become available.

Using this method, you will be able to request certificates from Let's Encrypt without having to expose the domain using HTTP running a web server, or to add special configurations to existing web services.

Instead, the Let's Encrypt method used is '**dns-01**', where a special TXT record needs to be inserted into your domain. Please note that this domain must be using the free Joker.com nameservice (which is default).

Setting a TXT record is pretty straightforward:

1. please login at Joker.com, visit 'My Domains', find the domain you want to add a Let's Encrypt certificate for, and choose "DNS" in the menu
2. on the top right, you will find the setting for '[Dynamic DNS](#)'. If not already active, please activate it. It will not affect any other already existing DNS records of this domain.
3. please take a note of the **credentials** which are now shown as '**Dynamic DNS Authentication**', consisting of a '**username**' and a '**password**'.
4. this is all you have to do here - and only **once per domain**.

The following explains the technical details - you may skip this and **simply use the attached files which you find below**. They do work with the commonly used tool [dehydrated](#). Where to place these files, and **how to configure your domains** or host names is documented in the file '**config.sh**'.

1.4 Changes of a Domain

To set a TXT record, you may now do this using a single cURL request:

```
curl -X POST https://svc.joker.com/nic/replace -d \  
'username=your-username&password=your-password&zone=your-domain.com  
&label=_acme-challenge&type=TXT&value=the-TXT-content-to-insert'
```

This will create a TXT record for "_acme-challenge" in zone "your-domain.com". It responds with 200 and "OK: n# inserted, n# deleted" if everything went OK, and appropriate status and text if not.

Some additional notes regarding this:

- only POST method is supported
- only *type=TXT* is supported (and must be provided) for now
- "label" could be anything within zone (including "@" and "**")
- this request will replace all TXT records for the **specified label** by the provided content
- "value" must be printable ascii only, without double quotes
- if "value" is empty ("value="), all existing records for specified label are deleted

Keywords: SSL, Letsencrypt, DNS

Last update: 2019-01-28 12:36

1.4 Changes of a Domain

How do I transfer a domain to my account if the domain is already at Joker.com, but on another account?

Please follow this link: [How to add existing domains to my portfolio?](#)

Keywords: transfer, grants, roles, internal-transfer

Last update: 2018-11-15 17:25

1.5 Change of Registrar = Transfer of a Domain

How to Transfer a domain to Joker.com?

Transfer Domains to Joker.com

According to ICANN regulations, the 'gaining' registrar (Joker.com) has to initiate the process of transferring domains between registrars. To start the procedure, Joker.com has to "Obtain express authorization from either the Registered Name Holder or the Administrative Contact" Currently, The possession of the AUTH-ID fulfills this condition.

Please login to Joker.com, and choose '[Transfer a Domain to Joker.com](#)' in menu 'Domains'.

Enter the domain name you want to transfer (without "www."), and follow the order process - you will be guided through this.

To transfer a domain to Joker.com (except .uk domains), you have to provide a so-called AUTH-ID (also known as 'Domain Password'). This AUTH-ID will prove your authorization regarding to this domain.

You have to request this AUTH-ID from your current Registrar!

Please note: In general, the domain must be registered for at least 60 days, before a transfer is possible.

During the transfer, you have the choice of keeping the current domain information (whois, nameservers), or to assign new ones. This of course also can be done afterwards in '[My Domains](#)'.

If you are currently using the name service of your current registrar, the best thing to do is to choose our equivalent to the **free Joker.com name service**. In this case, **our system will attempt to automatically read and accept your current name server entries**. You can, of course, add and confirm them before starting the transfer.

Course of action summarized in detail:

1) Transfer Preparations

1.5 Change of Registrar = Transfer of a Domain

Please check at your current/old registrar:

- often **you have to "unlock" your domain**, or to 'apply' for a 'change of registrar'.
- request the **AUTH-ID** of the domain to be transferred

2) Starting the Transfer

Please [visit the Joker.com transfer page](#) on Joker.com:

- on the menu, chose ['Domains', and then 'Transfer a Domain to Joker.com'](#)
- enter the domain you want to transfer
- enter the AUTH-ID
- enter the domain data for contacts like with a regular domain order:
 - according to the GDPR and for technical reasons, we can not automatically transfer your existing domain contact data
 - in case you do not have any contact with Joker.com yet, please click on **'create new contact'**
- Our transfer process will attempt to automatically take over your current name servers, which will then be displayed for confirmation.
- if you are not using your own name service, but the current registrar's name service, you can select the **free Joker.com name service** here
 - You may also consider using our free [DNSSEC](#) option for secure name services
- If you have chosen the Joker.com name service, you will then have the opportunity to make your required name server entries at the same time as the transfer. Our **system will try to read your current entries automatically** and display them for confirmation. **Please click on "edit DNS records" on the next page.**
- then please enter the payment details

3) Processing the Transfer

After getting the AUTH-ID and your other information, we will charge for the transfer. If this attempt succeeds, we will forward the transfer request to the registry. The registry in turn will notify your current (old) registrar.

Depending on the procedures of **your current (old) registrar**, he will ask you, the owner and/or admin-contact for verification by email or otherwise. Be cautious with the emails of your old registrar, some of them are confusing, some may look like SPAM. You may have to answer this properly, or the transfer request might be denied.

1.5 Change of Registrar = Transfer of a Domain

4) Finishing the Transfer

After a maximum of 5 days, we will get informed by the registry whether the transfers succeeded or failed. You will be informed immediately after we get this notification. If the transfer succeeded, you can immediately use the domain.

In case something goes wrong, please do not hesitate to [contact us](#) (please chose topic '**transfer** - move domain to Joker.com') or write to transfer@joker.com.

Please note: Using "Transfer Domain to Joker.com" you may also perform a "**Bulk Transfer**", where you can submit a **list of domains together with their respective AUTH-IDs**.

Also available is an ['internal transfer' from one Joker.com customer to another](#).

Keywords: transfer, account, gaining transfer, AUTH-ID

Last update: 2019-12-17 10:17

1.5 Change of Registrar = Transfer of a Domain

How much does a transfer cost?

Cost of Transfers

When a domain is transferred from another registrar to Joker.com, an additional **one (1) year term** will be added to this domain. If the **transfer is successful**, we will only charge for this one year renewal, without charging any additional transfer costs.

Please keep in mind that this further year of registration will be **added** to your current domain term, so you will **not** lose any partial terms from your current registration!

Example:

If your domain is about to expire in 7 months when you transfer your domain to us, a successful transfer will cause your domain to expire in 1 year + 7 months = 19 months.

The fee is **not** refundable if a transfer fails due a reason not caused by Joker.com.

Exception:

Transferring your .eu, .de, .nl and .at domains to Joker.com will automatically extend the registration period to 12 months from the date the transfer completes.

When your transfer completes, your domain expiration is extended by one (1) year from the **transfer completion date** and not from the current expiration date.

This means - if you have 3 months left on your domain, after the transfer you will have 1 year left, not 1 year and 3 months.

In case something goes wrong, please do not hesitate to [contact us](#) (please chose topic 'transfer - move domain to joker.com').

A transfer away from Joker.com to another registrar is free of charge, of course.

1.5 Change of Registrar = Transfer of a Domain

Keywords: transfer,

Last update: 2018-11-30 16:42

1.5 Change of Registrar = Transfer of a Domain

How long does it take to transfer a domain to Joker.com?

Duration of a Transfer

The request to initiate the transfer is submitted **instantly** to the registry in the event that:

- Joker.com did receive a valid **AUTH-ID**, and
- a payment has been made

When the losing registrar has been notified about the transfer by the registry, it may take additional 3-5 days for the losing registrar to react and process the transfer. This is not under Joker.com's control.

Overall, after a **maximum of up to 6 days** after the submission of the transfer request to the registry, Joker.com closes the transaction with either status 'successfully transferred' or 'failure'.

You always may check the status of the domain by using the 'Whois query for domains' on Joker.com - please just enter the domain name in question.

In case you have problems or additional questions, please [contact us](#) to solve the problem.

Keywords: transfer

Last update: 2018-11-15 17:29

1.5 Change of Registrar = Transfer of a Domain

How can I make sure that the current registrar will allow the transfer of my domain?

Assisting a Transfer

Please check the documentation or FAQ of **your current registrar** regarding "Lock/Unlock", "Transfer", "AUTH-ID" or "domain password".

Some registrars send mails to their customers and ask for confirmation for the transfer to [Joker.com](https://joker.com) . Unfortunately some of these emails may look like SPAM.

Make sure to read them completely and to answer according the rules of the registrar in charge. Other registrars allow outgoing transfer only if the customer has opened a "transfer time window" **before** the registrar receives a transfer request from the registry.

In any case, for each domain which is to be transferred the **AUTH-ID** is needed, and each domain **must not** have the status "transfer lock". Additionally, the domain must exist for at least 60 days.

Please feel free to [contact us](#) if you need help!

Keywords: transfer

Last update: 2018-11-15 17:30

1.5 Change of Registrar = Transfer of a Domain

Why can't you take my current name server (DNS) entries?

Name Server Records from external

Unfortunately, retrieving external nameserver records is not always possible.

Many nameserver providers do not allow so called "**zone transfers**" from their nameservers, due to security considerations.

In these cases, we are not able to provide you with an automated transfer of records, sorry.

Keywords: DNS, nameserver

Last update: 2018-11-15 17:32

1.5 Change of Registrar = Transfer of a Domain

I got the following error message - 'The current status didn't allow this operation (transfer)'. What does it mean?

Reasons for Transfer Failures

When you get a message like *The current status of "<domain name>" didn't allow this operation (transfer)*, this means the attempt to transfer this domain to Joker.com did fail.

According to [ICANN policies](#), a transfer request does fail if at least one of the following situations occurs:

- the domain is **younger than 60 days** after the initial registration
- a **domain dispute** is pending ([UDRP](#), [WIPO](#))
- the **current** owner/holder **rejected** the transfer
- a problem with your payment did occur - please check your receipt you got from Joker.com
- you already received the **final domain renewal notice** from your **current**/old registrar, and you did not renew with them. You can avoid this trouble by transferring in time, as you do not lose any term of your registration period by transferring to Joker.com. If the domain expirtation date is too close, a transfer may be rejected.

Additionally, it could happen that the domain at the **current registrar still is in status "locked"** - then the domain has to be unlocked at your current registrar.

Keywords: transfer

Last update: 2018-11-15 17:33

1.5 Change of Registrar = Transfer of a Domain

How to transfer a domain from Joker.com to another registrar?

Transfer from Joker.com

The protection of a domain name ("domain locking") provides an additional layer of security against unauthorized domain manipulation. It also prevents from fraudulent transfers.

This feature keeps you safe from the bad actors and domain hijackers.

If you decide to transfer a domain from Joker.com to another registrar, all you need to do is to **unlock** your domain.

To unlock your domain, please visit ['My Domains'](#), choose "Modify" and click on '**remove domain protection**'.

After having unlocked your domain, the transfer might be initiated at the **other/new registrar**. The procedure for this differs from registrar to registrar.

Usually, you also will need the so-called '**AUTH-ID**' at the other registrar.

To get the AUTH-ID of a Joker.com domain, please visit ['My Domains'](#), choose 'Modify' and click on '**Request AUTH-ID**'

Any incoming request for transfer will result in a confirmation email, notifying the transfer to the **domain owner** (the individual who registered the domain).

After **not more than 5 days**, the transfer is **acknowledged**, if you did **not** explicitly **disagree** to this transfer.

Disagreement can be expressed through a reply to the confirmation email above, or through clicking a link contained in this email. This email also includes **the exact date**, at which the transfer will be acknowledged.

1.5 Change of Registrar = Transfer of a Domain

Please note:

If the domain is unprotected (unlocked), any incoming request for a transfer will be acknowledged, if there is no response from your side (to explicitly disagree).

Because of this, we strongly recommend to **leave your domains protected.**

Keywords: transfer, account, losing transfer, AUTH-ID

Last update: 2018-11-15 17:33

1.5 Change of Registrar = Transfer of a Domain

How do I transfer my UK domain to Joker.com?

Transfer of UK Domains

The transfer of a .UK domain works like most other domains, but no AUTH-ID is required:

- please place an order for a UK transfer on our [regular transfer page](#)
- you do **not** need to enter an [AUTH-ID](#)
- then please **initiate your transfer request** with **your current registrar** as well, and request to release the domainname **to the new TAG** of our registrar, which is **JOKER**.
- we will add the domain to your Joker.com account as soon as **Nominet** (the .UK registry) notifies us that the domain has been released by the current registrar.

If you have trouble at your current registrar transferring your domain, you can also do so [directly with Nominet](#). Alternatively, [we will be also happy to help](#).

Keywords: transfer, uk, tag holder

Last update: 2018-11-15 17:36

1.5 Change of Registrar = Transfer of a Domain

How do I transfer my UK domain away from Joker.com to another registrar?

Transfer away a UK Domain

Please send an email to transfer@joker.com and provide us the [TAG](#) for your **new UK Registrar**.

You will have to request this information from your **new UK Registrar**.

Keywords: transfer, uk, tag holder

Last update: 2018-11-14 13:42

1.5 Change of Registrar = Transfer of a Domain

If my domain expires during a domain transfer, will the transfer still be completed?

Domain expires during a Transfer

If your domain transfer was **initiated** before the the expiration date, the transfer can still be completed. Most domain registrars will let the domain transfer continue if the domain has expired before the transfer has been completed.

There are a few registrars that will manually deny the transfer after the domain has expired. If this worries you, you should contact your previous domain registrar, and ask them if they will still let the domain transfer continue since the transfer was initiated before the domain expired.

When in doubt, you should renew a domain before the transfer. You are always welcome to [ask our support](#) or transfer@joker.com for assistance.

Please be aware that a domain transfer does **not** start right after you submit a domain transfer order to us. **A domain transfer starts after the transfer has been authorized.** You will receive a "Transfer Initiated" email from us when that happens.

Keywords: transfer, authorization,

Last update: 2018-11-15 17:37

1.5 Change of Registrar = Transfer of a Domain

How to Change the Owner of a Domain?

Change of Owner

If you register a domain with Joker.com, you are the 'owner' of this domain, in the sense that this domain will be added to your **domain portfolio**, and you always have full control over this domain.

Your role then represents that of the Joker.com "**account holder**". **As of 2016-12-01, this role is also regarded as the "Designated Agent" of a domain (DA)**. This has been introduced in the [ICANN Change of Registrant policy](#) (COR).

The responsibilities of a DA are regulated within Joker.com's [Terms & Conditions](#) specifically by sections 5b),g),h) and 14b) and d). The definition of the concept of a DA is additionally defined in **addendum 1)** in the T&C.

There is also a contact named as 'registrant', which defines the official identity of the domain owner according to ICANN and/or Registry requirements.

As with all registrant data, you are enabled to maintain the registrant using the [Joker.com domain management](#).

Please note:

- as of **2016-12-01**, the change of a registrant (**COR**, owner change) of a generic top level domain requires an extended procedure introduced by [ICANN](#):
 - in general, the **prior** registrant **and** the **new** registrant have to **confirm the change**
 - for this, emails will be sent to both, which contain coded links to acknowledge the transaction
 - **the designated agent (DA) is also permitted to decide upon this** (pls. see above)
 - before the process is started, the initiator also has the option to **not** apply a 60 day transfer lock after the change of registrant. Otherwise, this lock **will be applied by default**
 - for Resellers, we do [provide](#) some extended [IRTP-C options](#) and tools to handle COR and secure keys
 - the full policy can be found [here](#)
- You are obliged to enter valid and true address and identity information for Whois data. This is a requirement of all domain registries

1.6 Change of Owner

In case you want to **assign** a domain to another person (in the sense of **moving a domain into another Joker.com user's portfolio**), please visit Joker.com and choose [Domain - Change ownership or permissions](#).

You will also find more information about 'roles', 'permissions' and 'assignments' [here](#).

In case you want to **claim ownership** of a domain for yourself, please also visit the section [Domain - Change ownership or permissions](#).

Keywords: modify domain, owner change, whois change, COR, change of registrant, IRTP-C

Last update: 2018-11-15 17:37

1.6 Change of Owner

What is an 'UDRP' Procedure?

UDRP Procedures

UDRP means [Uniform Domain-Name Dispute-Resolution Policy](#) and is a policy which is applied to all ICANN domains, and is also adopted by many other domain types (ccTLDs). You will find detailed explanations on [Wikipedia](#) as well.

When registering a domain, you have to accept this policy in order to purchase a domain. This is included in our Terms & Conditions, section 11).

The UDRP process deals with *domain ownership complaints*. In case the arbitrator decides that a domain is to be transferred to the **complainant**, this transfer must be **initiated by the complainant**, who became the **new owner**.

In case you as the complainant have been awarded the domain after a UDRP decision, please follow these steps to get access to the domain:

- please [create a Joker.com](#) account, if not already available; this is free of charge, and ensures the fastest handling
- please provide us with the **customer id** of this account (please send it to udrp@joker.com)
- we will then immediately transfer the domain into your Joker.com account

Please note:

The domain will be **blocked for changes** (status 'freeze') for the duration of the UDRP procedure. After the execution of the UDRP decision, the domain will be set to status *normal* again.

1.6 Change of Owner

Keywords: UDRP, ICANN, owner-change

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1.6 Change of Owner

Verification of Registrant's Email Address

Email Address Verification

please find this topic here: [What about 'Whois Accuracy'?](#)

Keywords: accuracy,email-verification,whois-validation

Last update: 2018-11-30 16:53

1.6 Change of Owner

How to delete a domain?

Deletion of a Domain

To delete a domain, please

- login at [Joker.com](https://joker.com)
- visit 'My Domains', and choose 'Delete' from the 'hamburger menu' on the right, at the relevant domain
- a verification email will be sent to your email address - **you have to acknowledge** the deletion
- a deletion is free of charge

Please note: Most domain names are **not** immediately available after a deletion. They usually enter a kind of "cool down phase" determined by the domain's registry. Here you find more information regarding the [Redemption Grace Period](#), and [a domain name's life cycle](#).

Keywords: delete, account

Last update: 2018-11-30 16:54

1.7 Deletion of a Domain

How to renew a domain?

Renew a Domain

Renewing a domain means, adding years to the lifetime of a domain.

You can usually choose to add **from 1 to 10 years**, which depends on the type of domain (TLD).

The lifetime will be **added** to the expiration date, i.e. if you renew before the expiration date, you will not lose the remaining term.

Other options like "Domain Privacy" can also be maintained in the [renewal section](#) on Joker.com.

In order to renew a domain, please visit Joker.com '[Renew a Domain](#)'.

Keywords: renewal, renew, simple renewal

Last update: 2018-11-30 16:55

1.8 Renewals

When Notifications are sent

Notifications sent as Renewal Reminders

The domain owner (the Joker.com account which was used to register the domain) will get notifications by email

- 8 weeks
- 4 weeks
- 10 days

- 2 days

before a domain expires, and

- 2 days

after a domain has expired.

This scheme follows the requirements set by ICANN's '[Expired Registration Recovery Policy \(ERRP\)](#)'.

Additionally, if there is an 'Admin' or 'Billing' **role** assigned to this domain, those roles also get notifications

- 4 weeks

1.8 Renewals

- 2 weeks

before a domain expires.

You can find out more about **'roles'** and **'permissions'** [here](#).

Keywords: renew, renewal, notification, expiration, ERRP

Last update: 2018-11-16 11:15

1.8 Renewals

Who is able to renew a domain?

Authorization to Renew a Domain

Domains can be renewed by the owner of a domain (the individual who registered the domain), using the [regular renewal procedure](#).

Before the expiration of a domain, several notifications are sent - here you find the information of where and when these [renewal reminders](#) are sent.

In case there are roles assigned to this domain, the 'Admin' and/or the 'Billing' role are also enabled to renew a domain.

Please find out more about 'roles' and 'permissions' [here](#).

In an emergency, e.g. when no authorized person is available, we also provide a '[Simple Renewal](#)' procedure.

This allows anyone to renew a domain, but without being able to change any other aspect of the domain, and without earning any additional rights or permissions for this domain.

Keywords: renewal, renew, simple renewal

Last update: 2018-11-16 13:20

1.8 Renewals

Simple Renewal

Simple Renewal

In case you have difficulties to renew a domain - e.g. because you have issues with your login account, or your designated administrator missed to renew it for you - **you are always able to renew a domain** for one year by using [Simple Renewal](#).

You not even need to be logged in, you just have to provide the domain name.

The domain will be extended for one year, no other data, permissions, claims or other aspects of this domain will be changed by this renewal.

Keywords: renewal, renew, simple renewal

Last update: 2018-11-16 13:58

1.8 Renewals

Auto Renewal

Automatic Domain Renewal

Note: This is currently available for Resellers only

If activated, all domains marked as "to be autorenewed" by you will be automatically renewed when due to expire.

You will still get the usual renewal reminders - which additionally contain the autorenew status.

Please find the [complete schedule of renewal notices here](#).

Additionally, 2 special **autorenew messages** are sent 4 and 2 weeks before expiration.

The actual renewal will happen 7 (seven) days before expiration of the given domain. This can be configured in your [Joker.com user profile](#).

You can add or remove domains from autorenewal at any time, and you are also able to set the default for new registrations for auto renewal within '[My Profile](#)'.

Important: If not already done, you have to enable 'auto renewal' in '[My Profile](#)' before the flagged domains actually will be autorenewed. Domains in status "expired" (grace period) can not be included in autorenewal, they have to be renewed manually.

Notifications will also be sent before and after an automatic renewal - so you are always up to date!

Autorenew can be configured at these places:

- [General default and time of renewal](#)
- ['My Domains'](#)
- [Renew Section](#)

1.8 Renewals

Keywords: renew, renewal, notification, expiration, ERRP

Last update: 2018-11-16 14:17

1.8 Renewals

My domain expired! Can I still renew it?

Grace Periods for Expired Domains

Most domains can still be renewed within up to **30 days** (maximum) **after** the expiration date. As a courtesy, we keep the domain for this **grace period**, but it will not be usable because of the "expired"-status.

However, this is depending on the type of domain, not all registries allow for post-expiration-renewal.

Please note: You can **always** use the "[Simple Renewal](#)" procedure to renew a domain, also in case the regular renewal is not possible at that moment for you!

After the mentioned grace period, the domain will be deleted automatically (most domains will then automatically enter the [Redemption Grace Period \(RGP\)](#)).

Once a domain has entered the RGP, a renewal still is possible, but then this is no longer a regular 'renewal', but a 'restore'. There are additional fees associated with this, you will find them in the [price list](#).

To renew a domain, please visit '[Renew a Domain](#)' in menu "Domains".

Keywords: renew, renewal, notification, expiration, ERRP, RGP

Last update: 2018-11-16 17:04

1.8 Renewals

Why does my domain not work anymore?

Domain stopped working

The most common reason for this is, that the domain did expire. According to the [ERRP](#) regulation by ICANN, as a **last reminder**, we do have to set the domain into status 'inactive' when it expired.

You still can renew this domain with regular renewal, and standard pricing.

In case you missed all the [renewal reminders](#) which we did send before expiration, please check the correctness of the email addresses of your Joker.com account, and in the domain data

Please check the domain status in '[My Domains](#)', or by using the '**Whois Search**' on Joker.com.

In case you see the nameserver '**not-renewed.joker.com**' associated with your domain name, you should renew as soon as possible. For most domain types, Joker.com adds an [additional grace period of up to 30 days](#) to allow for renewal of the domain.

To renew a domain, please visit [Renew a Domain](#) in menu 'Domains'.

If your domain already had expired, and you have requested a renewal afterwards, the domain will be **restored automatically**.

However, since the restore may take a few hours, you may also re-enter your name servers instantly in '[My Domains](#)'

1.8 Renewals

Last update: 2018-11-30 16:56

1.8 Renewals

Why did I get a renewal notice/invoice from another registrar?

Fake Renewal Offers

Some other parties do send renewal announcements for domains which are **not** registered through them to domain holders, often with bogus and overpriced renewal rates, sometimes also with non-obvious transfer attempts.

You will find Examples and more details on how these scams are intended to work here:

- [ICANN on Domain Scams](#)
- [About fake "Renewal Reminders"](#)

Please disregard any such offer or notice which is not from Joker.com, or your responsible provider!

Unfortunately, there is not much we can do about this, since these parties usually are not within practical legislation.

But please report this to [ICANN](#).

If you get such a notice, please visit [Joker.com](#) to check your domain's status before following any other "renewal procedure".

1.8 Renewals

Keywords: renew, renewal, notification, expiration, ERRP, RGP, fake notice

Last update: 2018-11-30 16:58

1.8 Renewals

What is a 'Redemption Grace Period' (RGP)?

The Redemption Grace Period (RGP)

Most gTLD domains - this means domains under **ICANN regulation** - do know a special status: **Redemption Grace Period**, often referred to as "RGP".

What does this mean?

A domain usually will be **deleted** for two reasons:

- explicit request from the customer
- domain is not renewed and therefore has expired

A domain will **not be deleted immediately** from the database of the registry. Instead, for **up to 30 days** following the deletion, the domain can **not** be registered again, but the registrar responsible for the domain has the option to "reanimate" (**restore**) the domain again on behalf of the registrant.

This option is intended to salvage rather rare cases of renewal problems, before the final deletion of a domain.

Important: Please note that Joker.com does additionally add a grace period of up to 30 days for expired domains. This means, that for regular expired domains, the 30 days of the "Redemption Grace Period" will start **after** the 30 days of Joker.com's grace period.

This is also depends on the type of domain, and the registry operating the domain.

A domain name which is in Redemption still can be restored ("re-registered"), using either the [Redemption Restore Procedure](#) to restore your domain, or by [browsing the pool](#) of all available domains in RGP.

Since most registries define this to be a special procedure, this usually also has a different price tag.

1.8 Renewals

The pricing differs depending on the type of domain, please have a look into the [price list](#).

Please also note: After a successful restore of a domain name from RGP, a transfer to another registrar is not possible for another **30 days**.

After 30 days in RGP, the status of the domain will change to "**pending delete**" for **5 days**. During these 5 days, a restore is not possible any more.

On the **6th day after the deletion**, the domain is **available to be registered again**.

To provide fair conditions for all, the exact time for when a new registration is possible is **randomly chosen**.

Please find out more about [a domain's life cycle](#).

However, please note that before Joker.com deletes a domain, the responsible contacts of this domain will be [notified several times by email](#). Please find the exact scheme of notifications in [ERRP - Expired Registration Recovery Policy](#).

Keywords: renew, renewal, notification, expiration, ERRP, RGP

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1.8 Renewals

How do I use name service (DNS) or URL forwarding at Joker.com?


Joker.com Name Service

To add DNS records to your domain, or add **email- and URL forwarding**, please visit "[My Domains](#)", and choose "**DNS**" at the respective domain. There you will also find the [Dynamic DNS \(DynDNS\)](#) options, and the option to enable [DNSSEC Support](#).

In case the "DNS" function is not accessible, the reason for this is one of these:

- your domain does not use the free "**Joker.com Name Service**". This is required to make use of the Joker.com DNS editor. Please check your domain in '[My Domains](#)' -> '[Modify](#)', what name service is chosen for your domain. You can change this there as well.
- your domain is in status "hold" - this means, it is currently not operational. Common reasons for this are "domain is expired", or "domain is under a dispute".

Switching to Joker.com Name Service is easy (and free): Visit "[My Domains](#)", and choose "**Modify**".

In section "**Name servers**", click on the edit icon  , and choose 'switch to Joker.com name service'.

Please find some more detail here: [How to create a name server\(-record\)?](#)

Keywords: nameserver, modify domain, DNS, url-forwarding, email-forwarding

1.9 Nameservice

Last update: 2019-12-17 10:39

1.9 Nameservice

How to configure name servers?

DNS - Name Servers

Every domain needs at least two (2) nameservers associated.

You are free to choose whatever name service you want. Included in the Joker.com domain fee is the free Joker.com name service. This is set as default; so in case you did not change this explicitly during your order, you will have the Joker.com name servers configured.

If you have a look at your domain's configuration in "[Modify Domain](#)", you will then find something like this in section "name servers":

- a.ns.joker.com
- b.ns.joker.com
- c.ns.joker.com

You can change this to your own name servers. If those do **already exist**, they simply have to be **registered with your domain**, using "[Modify Domain](#)".

If you want to create your **own, new name servers**, please have a look at "[How to create a name server\(-record\)?](#)" in this FAQ.

If you want to add or edit **name server records (URL-forwarding, Email-forwarding, MX-records etc.)**, please click on "DNS" "[My Domains](#)".

Please Note: The URL- and email forwarding functions will only work with Joker.com name servers, for technical reasons.

1.9 Nameservice

1.9 Nameservice

Keywords: nameserver, modify domain, DNS

Last update: 2018-11-30 17:00

1.9 Nameservice

What is a name service (DNS)?

DNS - Domain Name System

The domain name service (DNS) provided by [Joker.com](https://joker.com), your internet provider or your webhosting company, which is essential if you want to actually **use** your domain.

It is included in all Joker.com domains.

The name service makes your domain "work" in such a way, that your web site can be accessed, and emails to you are routed correctly into your inbox. The DNS is responsible to "translate" your domain name into an IP address, which is the resource used by the networks.

Please find more information in chapter [1.9 Nameservice](#) or also at [Wikipedia](#).

Keywords: nameserver, modify domain, DNS, url-forwarding, email-forwarding

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1.9 Nameservice

What types of DNS records are supported by Joker.com?

List of DNS Records supported by the free Joker.com Nameservice

Overview of supported records and short explanations:

URL Forwarding:

Redirects your domain to an external web site (URL). Please also see [How to use the web/URL forwarding feature of Joker.com?](#)

Email Forwarding:

Creates **email addresses** for your domain. Emails are forwarded to your existing external mail account. Please also see [How to configure Email forwarding?](#)

A Record:

Binds your domain or hosts within the domain with an **IP address**. Allows to create e.g. "www.your-domain.com" pointing to an external IP address

DYNA Record:

Part of the [Dynamic DNS Service](#) - binds your domain or host with your provider's temporary **IP address**. The IP can be **automatically** updated using your router device, or a client program. [Dynamic DNS \(DynDNS\)](#) **must be nabled** for your domain.

MX Record:

Defines which email server is responsible for accepting emails for your domain. Please also see here [MX records](#).

1.9 Nameservice

AAAA Record:

Binds your domain or host within the domain with an **IPv6** address.

DYNAAAA Record:

Part of the [Dynamic DNS Service](#) - binds your domain or host with your provider's temporary **IPv6 address**. The IP can be **automatically** updated using your router device, or a client program. [Dynamic DNS \(DynDNS\)](#) **must be enabled** for your domain.

CNAME Record:

Maps your domain- or host name another domain- or hostname. This is an easy way to define a single host with an A record (your-domain.com pointing to IP) and create aliases for 'www.your-domain.com' and 'blog.your-domain.com'. Please also see here [CNAME records](#).

SPF Record:

[Sender Policy Framework](#) - used to detect email spoofing to prevent SPAM. There are several free online SPF record creators available, e.g. [here](#).

TXT Record:

Creates a TXT record to handle the implementation of several specific tasks. This can also be used to request [Let's Encrypt SSL certificates](#). Please also see here [TXT records](#).

SRV Record:

Specifies the location of the server(s) for a specific protocol and domain. Please also see here [SRV records](#).

NAPTR Record:

Specifies a regular expression-based **rewrite rule** that, when applied to an existing string, will produce a new domain label or URI. Please also see here [NAPTR records](#).

NS Record:

1.9 Nameservice

Specifies a responsible nameserver for a domain or subdomain. Please also see here [NS records](#).

CAA Record:

Lets you specify which Certification Authority (CA) is allowed to issue SSL certificates for your domain or hostname. Please also see here [CAA records](#).

Keywords: nameserver, modify domain, DNS, url-forwarding, email-forwarding

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1.9 Nameservice

What is the difference between a 'ns resource record' and a 'ns record'?

Name Server Resource Record

The **name server resource record** (or **glue record**) describes the **IP address of a name server** associated with a (your) domain. This allows to "find" the name server first.

Use 'Create/Change Nameservers' at ['My Domains'](#) to create such records.

The **contents** of the name server or the "[name server records](#)" describe the **services** you offer, and the corresponding names and ip addresses for these services (e.g. 'www.my-sample-domain.com' has the ip address '192.168.1.1').

In case you chose Joker.com as your free name service provider, please click on '**DNS**' at ['My Domains'](#) to find [all usable types of records](#).

Keywords: nameserver, modify domain, DNS, url-forwarding, email-forwarding


Last update: 2018-11-30 17:03

1.9 Nameservice


How to create a name server (-record)?

Create Name Servers and Records

If you do not want to use the free Joker.com name service, but a **custom name server**, you first have to "register" it. For this, please

1. visit "[My Domains](#)", choose the domain to add a nameserver to
2. click on '**Modify**', and then the edit icon  on section "**Nameservers**"
3. click on "**register NS**"

To **add non-Joker.com name servers to a domain**, please

1. visit "[My Domains](#)", choose the domain to add a nameserver to
2. click on '**Modify**', and then the edit icon  on section "**Nameservers**"
3. click on "**Use custom nameservers**"

To **add IP addresses, URL- or EMail-forwardings** or other DNS records to your **non-Joker.com external name servers**, please

- check what tools the **provider of your external name server** does provide

To **add IP addresses or other DNS records to Joker.com name servers**, please

- visit "[My Domains](#)"
- click on "DNS" of the relevant domain
- find more about [types of DNS records at Joker.com](#) and [how to configure name servers](#)

1.9 Nameservice

Please note: Creating name servers (e.g. registering a hostname with an ip address to define a name server) does only work with Joker.com, if the domain used for these name servers also is a Joker.com domain.

This is a technical/registry-based limitation.

If a domain from another registrar should be used, only this other registrar is able to register the name servers with the registry.

Of course, just using external, **already existing** nameservers with any Joker.com domain is fine.

Keywords: nameserver, modify domain, DNS, url-forwarding, email-forwarding

Last update: 2018-11-30 17:03

1.9 Nameservice

Who can modify a name server resource record?

Name Server Records

Only the **owner** of the ns object (the Joker.com-account which **created the name server**) will be able to make modifications.

Additionally, you may [assign the role 'DNS-Admin' to another user](#), to **delegate** name server maintenance.

Keywords: nameserver, modify domain, DNS, url-forwarding, email-forwarding

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1.9 Nameservice

Who can modify name server records?

Name Server Records

If Joker.com is providing the nameservice, the **owner of a domain** (the Joker.com-account which registered the domain) is able to add nameserver records like [IP addresses, URL- or email forwarding entries](#) and similar.

Additionally, this owner may [assign 'roles' to other Joker.com accounts](#) - the roles '**Admin**' and '**DNS-Admin**' then also are enabled to enter or modify this sort of data. This can be used to delegate the DNS administration to another Joker.com-User.

Keywords: nameserver, modify domain, DNS, url-forwarding, email-forwarding

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1.9 Nameservice

Name Server Resource Record - what can be changed?

Name Server Resource Record

Only the IP address of the nameserver may be changed. If the IP address is already in use by another record, it **will fail**. You will be notified by email about this. In this case, you may just use the nameserver which has been already assigned the intended IP address.

To change the name, please **create a new name server record**. If the name or the IP number of this name server record is already in use by another NS, it **will also fail**; you will get an error message by mail.

Keywords: nameserver, modify domain, DNS, url-forwarding, email-forwarding


Last update: 2018-11-30 17:05

1.9 Nameservice

How do I change my name servers?

Change of Name Servers

To change the name servers associated with a domain, please

- log in at Joker.com and visit ['My Domains'](#), selecting **'Modify'** with the domain you want to change
- click on edit symbol  to add your own name servers, **or to chose "Joker.com name service"**

The change should be visible in Joker-DNS **after at most 45 minutes**. The old data may linger in some external DNS caches for up to 86400 seconds = 1 day.

If you have chosen "Joker.com nameservice", you now may add name server entries (records) to your domain, including [URL forwarding rules, email addresses or hostname records](#) by visiting **'DNS'** in ["My Domains"](#).

To edit an existing name server or add a new one, visit My Joker -> [My Nameservers](#) and either click on **'create new name server'** to create a new name server or click **'change'** next to the nameserver you want to change. You will then be able to edit the DNS name and IP addresses of your nameserver.

If you have assigned **your own external name servers**, you have to use the tools provided by your DNS provider to add DNS records.

Keywords: nameserver, modify domain, DNS, url-forwarding, email-forwarding

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1.9 Nameservice

How do I configure the Joker.com name servers (adding entries)?

Joker.com Name Service - adding Records

To add [DNS records, URL- and Email forwards](#), you have to log into Joker.com and visit '[My Domains](#)' in menu '**Domains**'. Please click on "**DNS**" at the domain you want to add records to.

Please chose your desired [type of record](#) - click on "+ **New**", and select your type.

A detailed help is available within the form for each of the selected record type. Click on "?" for this.

Please do not forget to press "**Save changes**" after you have done all your edits.

Keywords: nameserver, modify domain, DNS, url-forwarding, email-forwarding

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1.9 Nameservice

How to use the Web/URL forwarding feature of Joker.com?

Web- and URL Forwarding

Please visit: [How do I configure the Joker.com nameservers?](#)

Keywords: webforwarding nameservers

Last update: 2018-11-30 17:05

1.9 Nameservice

How to configure a nameserver for a .de domain?

.DE-Domains and Name Servers

In case you want to **use your own/external name servers** for your **.DE-domains** instead of the standard name servers from Joker.com, you have to make sure that these name servers are compliant with the [requirements set by the DENIC](#).

Requests to register or update **.de domains** are handled by a robot doing the following **checks on registry side**:

- are all name servers given in the request reachable?
- are they authoritative?
- do their answers contain the "authoritative answer" (AA) bit and do they know about the other authoritative name servers?
- are all authoritative name servers given in the request?
- are values in the [SOA records](#) in the ranges required by the DENIC?
- are the SOA values identical for all name servers?
- do at least two of the three name servers differ in the first three bytes of the IP (v4) address?

Keywords: nameserver configuration .de domain

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1.9 Nameservice

What are SOA records, and what are the requirements for .DE-domains?

Name Server: SOA Records

SOA stands for "**Start of Authority**".

A [SOA record](#) is the part of a DNS zone containing the email of the responsible person of the zone, and various synchronization parameters used by the different name servers of the zone.

Requests to register or update **.DE domains** must contain SOA values in the following ranges:

SOA-Record	Value
serial recommended format	YYYYMMDDnn
refresh	[10000 ... 86400]
retry	[1800 ... 28800]
expire	[604800 ... 3600000]
ttl	[180 ... 345600]

Keywords: SOA record DENIC requirements

Last update: 2018-11-30 17:07

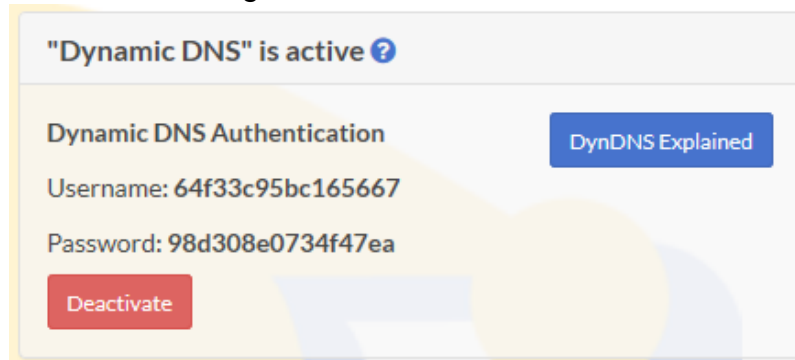
1.9 Nameservice

What is Dynamic DNS (DynDNS)?

Dynamic DNS (DynDNS)

[Dynamic DNS \(DynDNS\)](#) is a system which allows the domain name data held in a nameserver to be updated in real time. The most common use for this is in allowing an Internet domain name to be assigned to a computer with a varying (dynamic) IP address.

This makes it possible for other sites on the Internet to establish connections to the machine without needing to track the IP address themselves. A common use is for



running server software on a computer that has a dynamic IP address, as is the case with many consumer Internet service providers.

To use Dynamic DNS records with Joker.com, you have to create at least one **Dynamic DNS record**.

Additionally, the Dynamic DNS feature has to be **activated**.

This can be done by visiting '**DNS**' in '[My Domains](#)' in menu 'Domains'.

After this, you have to configure your (DSL-) router or your Dynamic DNS software on your computer.

Currently, there is a limit of 20 records per domain. The nameserver records have a TTL (time to live - defines the latency before changes become visible) of **60 seconds**.

Please note: The "username" and "password" referred to in this section are not identical with your standard Joker.com credentials. Instead, you will be provided with special credentials when you create your DynDNS entry, which are only valid for those entries with the

1.9 Nameservice

specific domain.

Examples

Hardware Devices / Routers

A hardware device like a DSL router often is able to handle Dynamic DNS itself. As an example, this is the corresponding section of a Fritz!Box DSL router:

In the menu (web ui), you have to chose "Preferences" => "Internet" => "Dynamic DNS".

You have to enable "Dynamic DNS" with the checkbox. Then please choose "**Custom**" as **Dynamic DNS Provider**.

The input fields then have to be filled like this

Update-URL: `https://svc.joker.com/nic/update?username=<username>&password=<pass>&myip=<ipaddr>&hostname=<domain>`

Domain name: <enter your Joker.com Dynamic DNS record (Domain name) here>

Username: <enter the username you got at Joker.com's DNS management for this domain>

Password: <enter the password you got at Joker.com's DNS management for this domain>

Note: SSL is not supported by all devices, especially olders ones need to use: **http**://svc.joker.com/nic/update?...

Please note: The parameter '**myip**' is optional; if not provided, the originating IP address is used automatically.

Sample:

Update-URL:

https://svc.joker.com/nic/update?username=<username>&password=<pass>&myip=<ipaddr>&hostname=<domain>

Domain name: **www.yourdomain.com**

Username: **156ba6fa7f93bfd7**

Password: **5bc123a7100ef6a2**

1.9 Nameservice

Or using as direct URL:

Update-URL: **`https://svc.joker.com/nic/update?username=156ba6fa7f93bfd7&password=5bc123a7100ef6a2&hostname=www.yourdomain.com`**

To check your current IP address, please use this URL:

`https://svc.joker.com/nic/checkip`

Some Dynamic DNS software clients do need this URL.

Software Clients

Windows

A simple and popular free DynDNS updater for Windows is [ddclient](#). The installation creates a section "ddclient" in the Windows start menu.

After the installation - during which you **might enter any data** - please copy the following text as "*ddclient.conf*" into the directory where "ddclient" was installed. In the windows start menu you can also use the entry "Open ddclient.conf in notepad" by right-clicking on "Run as administrator".

Please replace the placeholders with your entries beforehand:

```
# ddclient.conf
#
```


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```
daemon=5m
use=web
web=svc.joker.com/nic/checkip
server=svc.joker.com/nic/update?
protocol=dyndns2
login=USERNAME
password=PASSWORD
host=WWW.YOURDOMAIN.COM
ssl=yes
```

USERNAME = the **DynDNS-"Username"** in the DynDNS-section at Joker.com

PASSWORD = the **DynDNS-"Password"**

YOUR.DOMAIN.COM = Your desired hostname - which you should have previously created under "**DynA**" in the DynDNS section on Joker.com. When creating, there you may enter **any** IP like "192.168.0.1". You will later know whether your DynDNS client is working or not by checking if this IP changes to your dynamic one.

In this example above you would create the entry "**www**" under "**DynA**" for your domain "**yourdomain.com**".

After you have created the file *ddclient.conf* or copied it into the program directory, call the entry "**start ddclient console**" in the Windows start menu. A window will open and after a short time you should see messages indicating a successful IP change. Otherwise, please check whether your details (username, password, host or domain name) are correct, and also whether the URL for determining your own IP works for you in the browser (".../checkip/").

If this test was successful, you can close the window and then call "**start ddclient service**" in the start menu with **administrator rights** (right mouse button, "run as administrator"). This will run *ddclient* in the background.

Another common Windows client is the "**DynDNS Updater**" from [Kana Solution](#). A suitable profile can be downloaded as an attachment below this article.

Linux

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Free DynDNS-client für Linux:

- ddclient - ddclient.sf.net

Hints for *ddclient*

- please use the config file *ddclient.conf* for the windows version provided above, it works the same
- protocol is also "dyndns2"
- please check on the Linux commandline, that you have access to the DynDNS service:
 - `wget https://svc.joker.com/nic/checkip`

Apple MacOS

Free DynDNS-Client for MacOS

- ddclient (s. Windows & Linux) Installation preferably via [HomeBrew](#):

1. open Mac Terminal App
2.

```
ruby -e "$(curl -fsSL https://raw.githubusercontent.com/Homebrew/install/master/install)" < /dev/null 2> /dev/null
```
3. If you are asked for a password, enter the password of your user account.
4. `brew install ddclient`

A (paid) dynamic DNS client for MacOS with **native Joker.com** support is "**IP Monitor**" from Appquarter.com.

It is also available from the Mac Appstore.

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Keywords: Dynamic DNS, DynDNS, Nameserver, Nameservice

Last update: 2019-10-02 11:35

1.9 Nameservice

Step-By-Step: How To use DNSSEC with a Joker.com Domain and a DNS Hosting Provider

Step-By-Step: How To use DNSSEC with a Joker.com Domain and a DNS Hosting Provider

This is about:

- you want to use [DNSSEC](#) with domains from Joker.com
- you are using an **external name service**, like from a service provider, or your own

(please note: Joker.com does also provide **DNSSEC with the regular Joker.com name service**, free of charge! Please find more details at [DNSSEC Support](#))

To make this work, the domain has to be "linked" to the external name service:

1. Set up the DNS zone and records at the DNS hosting provider

Each DNS hosting provider has its own web interface and system for adding records.

Here you have to create the zone records you need, like A records to add IPv4 addresses to a host name.

2. Still at the DNS hosting provider,

sign the domain with DNSSEC. This of course requires, that your DNS provider does support DNSSEC.

The end result is that you have a **signed domain with a DS record**. You will need this information (DS record) later at Joker.com.

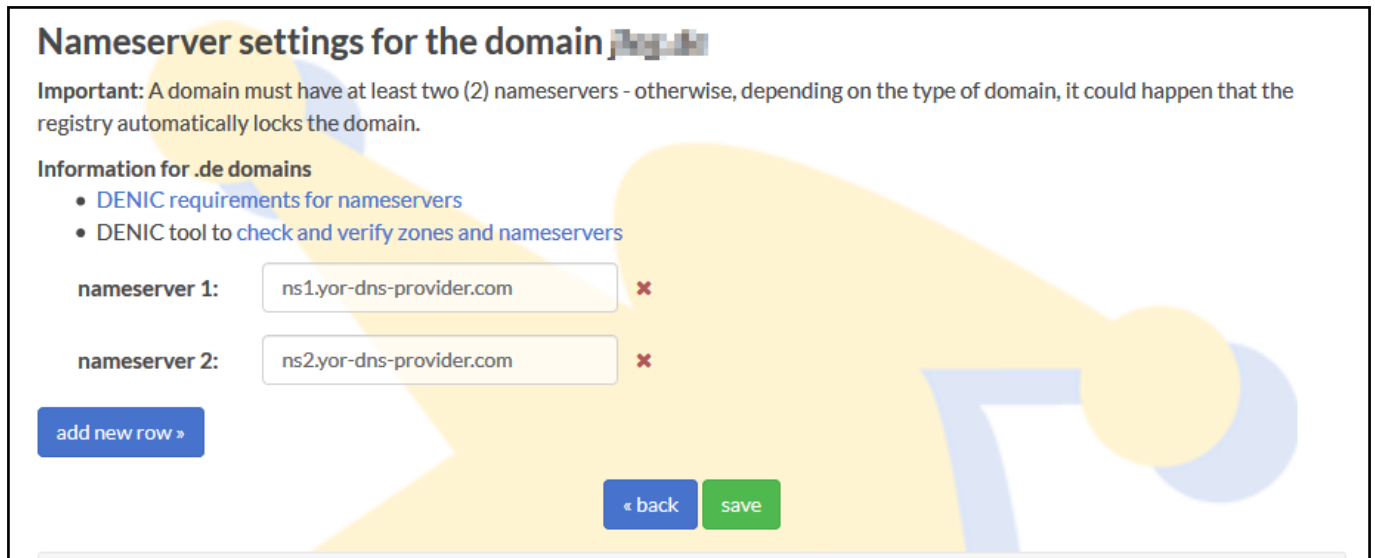
3. At Joker.com,

1.9 Nameservice

change the name server records for the domain to point to the name servers of the DNS hosting provider:

- visit Joker.com, "[My domains](#)"
- click on "**Modify**" for the domain you want to have DNSSEC
- click on '🔧' at section '**Nameservers**' to edit these
- click on "**Use custom name servers**"

It should look like this now:



Nameserver settings for the domain [joker.com](#)

Important: A domain must have at least two (2) nameservers - otherwise, depending on the type of domain, it could happen that the registry automatically locks the domain.

Information for .de domains

- [DENIC requirements for nameservers](#)
- [DENIC tool to check and verify zones and nameservers](#)

nameserver 1: ✘

nameserver 2: ✘

[add new row >](#)

[« back](#) [save](#)

This change may take some time to propagate through the larger DNS infrastructure. Until the name server change has fully propagated, people may still see DNS records coming from the previous name servers.

At this point you have a domain signed with DNSSEC at the DNS hosting provider, and you have changed the records at Joker.com to point to the name servers of the DNS hosting provider.

Almost done!

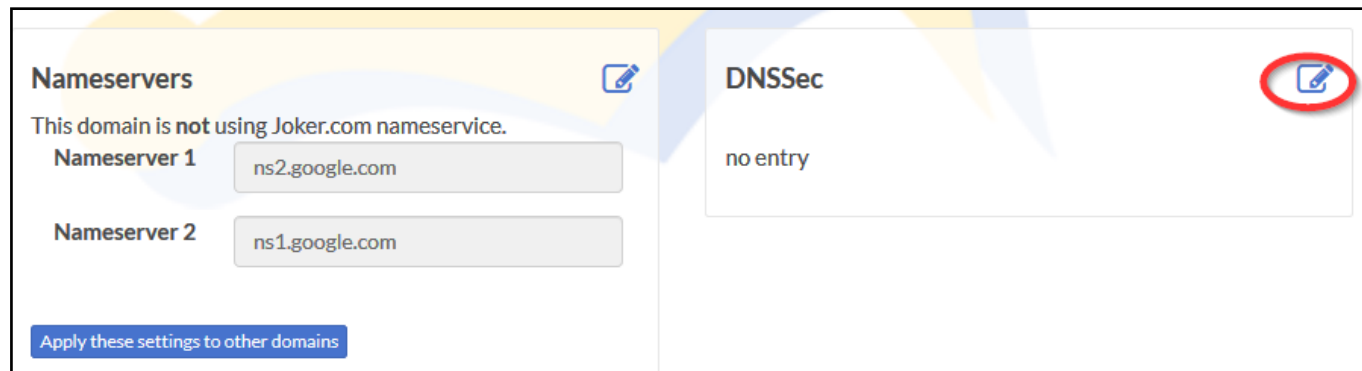
If you now run your domain through the [DNSSEC analyzer tool](#), you will still see a problem: "**No DS records found**"

This means, you still have to create a so called **Delegation Signer (DS)** record at **Joker.com**.

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4. Create DS record at Joker.com


- again, visit Joker.com, "[My domains](#)"
- You will now find your name servers listed, and a DNSSEC section:



The screenshot shows a web interface with two main sections: "Nameservers" and "DNSSec".

Nameservers: This section has a title "Nameservers" and a sub-header "This domain is not using Joker.com nameservice." Below this, there are two input fields: "Nameserver 1" containing "ns2.google.com" and "Nameserver 2" containing "ns1.google.com". A blue button at the bottom left of this section says "Apply these settings to other domains".

DNSSec: This section has a title "DNSSec" and the text "no entry" below it. A red circle highlights a blue pencil icon in the top right corner of this section.

- click on '  ' at section **DNSSEC**
- it will then look like this - please check if the information corresponds with what you got in step 2) above:

1.9 Nameservice

Secure DNS (DNSSEC)

Change or create DNSSEC settings to be used for the domain XXXXXXXXXX

You can enter up to 6 DNSSEC record sets.

Example:

alg: 5
digest: AFE249392848D0458B3967BA1EE9BDEA6C3ECB43
digest type: 1
keytag: 38698

(please find more information here: <https://www.internetsociety.org/deploy360/dnssec/>)

Record 1:

remove

alg:

digest:

digest type:

keytag:

more >

« back

delete all

save

1.9 Nameservice

Press "save", and you are done - DNSSEC is enabled on your domain.

5. Finally, verify that DNSSEC works

using a tool such as Verisign Labs' [DNSSEC Analyzer](#). It should show nice green check marks now - but please keep in mind, that your changes will take some time until they become active.

Having followed these steps, you have DNSSEC working on a domain registered with Joker.com, using name servers from an external name service provider.

Meanwhile there is good news: **You now also are able to use DNSSEC with the regular Joker.com name servers** as well, free of charge! This of course is probably much simpler for you, since you do not have to maintain external name server records, and you can make use of DNSSEC fully integrated into Joker.com's web portal.

Keywords: dnssec, domain-modify, nameserver, nameservice

Last update: 2019-11-19 10:59

1.9 Nameservice

What is 'Email Forwarding'?

Email Forwarding

This is a service provided by Joker.com, which allows you to **create email addresses for a domain**, and to forward incoming emails for those addresses to an **existing external mail account**.

This means: You could have

- info@yourdomain.com
- john@yourdomain.com
- *@yourdomain.com
- ...

being forwarded to your email account at your ISP or email provider like Gmail, Yahoo or others.

Please be aware that:

- email forwarding - like URL forwarding - presumes, that the domain in question uses free **'Joker.com nameservice'** (which is the default; see also [How to configure nameservers?](#), [How do I change my nameservers?](#))
Domains with foreign nameservice cannot use Joker.com email forwarding. Switching to 'Joker nameservice' can be easily done in '[My Domains](#)' choosing '**Modify**' with the domain you want to change.
- in '[My Domains](#)', visit '**DNS**' to **add or modify email addresses** for your domains
- activating 'email forwarding' will automatically delete current **'MX' records**. This is due to technical reasons and cannot be avoided, so you could either let Joker.com handle your email, or a foreign mailserver.
- It is also possible to create **'catch all'-addresses**: If you enter '*' instead of 'your_name' as 'Email Address', all emails **not matching any other address you created** will go to the '*' entry.
- Additionally, a special account 'postmaster' does exist, which can be modified, but not deleted.
- You also find an option to "block" certain addresses, which, when activated, will delete all incoming emails to this address.

1.10 Email Forwarding

For the amount of email addresses per domain, **we do not police strict limits**. Instead, we apply a **fair-use-policy**.

As long as we do not observe significant system impacts by either excessive amount of emails sent or addresses created, there will be **no restrictions**.

'Excessive' here means significantly above average, and "system impact" means significant interference of the general system and/or other users.

Current limits are:

- 25MB as max. size of a single mail
- 400 mails per day per address

Important: A newly created email address (or a changed target address) has to be activated by answering the 'activation email' being sent to the 'Target Email-Address' (click on the link within this email).

Keywords: email-forwarding, email addresses, DNS

Last update: 2018-11-30 17:09

1.10 Email Forwarding

How to configure Email forwarding?

Add or modify Email Forwarding

To add or modify [email forwardings](#),

- please visit '[My Domains](#)' and choose '**DNS**' at the domain you want to add email addresses to
- click on "**+ New**", and select type "**Email Address**"
- you will find more instructions and examples there

Keywords: nameserver, modify domain, DNS, url-forwarding, email-forwarding

Last update: 2018-11-21 16:35

1.10 Email Forwarding

What about SPAM?

SPAM Filtering for Email Forwards

All email forwards are **automatically scanned for SPAM**.

Emails classified as spam or malware will be **blocked**.

Keywords: SPAM mailforwarding configuration spam-filter

Last update: 2018-11-30 17:10

1.10 Email Forwarding

Who can change an Email forward?

Changing Email forwards

please visit [Who can make changes to nameserver content?](#)

Keywords: nameserver, modify domain, DNS, url-forwarding, email-forwarding

Last update: 2018-11-21 16:45

1.10 Email Forwarding

What is URL Forwarding (Web Forwarding)?

URL Forwarding

This is a service provided by Joker.com, which allows to direct all **HTTP (web) requests** for a domain (or subdomain) registered with Joker.com to the **webpace** of a different, externally hosted domain, e.g. the webpace which is usually included in Internet provider contracts.

This feature enables you to access e.g. 'http://www.[your-domain].com', with the real content residing at 'http://www.[your-internet-service-provider].com/[your Account]'.

The redirection is of type 'HTTP/1.1 301 Moved Permanently'.

You can use a standard redirection, or a so-called "**frame-based**" redirection, which will **keep the original domain name** visible in your browser's location bar.

You are also able to provide your URL forwards with your own special title-, meta- or HTTP header tags.

To configure your URL forwarding, please visit the "**DNS**" menu in "[My Domains](#)" with the domain you want to add URL forwards to, click on "**+ New**" and select **URL-Forwarding** as Record-Type.

Please also consider [How to create a name server \(-record\)?](#)

Keywords: URL-Forwarding, forwarding, HTTP redirects, DNS

Last update: 2018-11-22 11:22

1.11 URL/Web Forward and -Redirect

How do I configure URL-Forwarding?

Add or modify URL-Forwarding

Please follow to [What is URL Forwarding \(Web Forwarding\)?](#)

Keywords: URL-Forwarding, forwarding, DNS, HTTP redirect

Last update: 2018-11-22 11:25

1.11 URL/Web Forward and -Redirect

Who can change an URL-Forward?

Changing URL Forwards

please see [Who can modify name server records?](#)

Keywords: nameserver, modify domain, DNS, url-forwarding, email-forwarding


Last update: 2018-11-22 11:21

1.11 URL/Web Forward and -Redirect

How to make my domain name visible in the browser's 'Location'-bar?

Frame-based URL Forwarding

Please visit the menu '**DNS**' in '[My Domains](#)' with the domain you want to add or modify an URL forward.

Now add a new record of type "**URL-Forward**", or click the "edit" symbol  to change an existing one.

Click on "**Options**", and mark the checkbox '**keep the URL**', if you want your original (sub-)domain ('www.your-domain.com') remaining visible in the browser's 'Location'-bar.

Please find more information in [What is URL Forwarding \(Web Forwarding\)?](#)

Keywords: nameserver, modify domain, DNS, url-forwarding, email-forwarding

Last update: 2018-11-30 17:12

1.11 URL/Web Forward and -Redirect

What is a contact?

Domain Contact

please see [What are 'contacts'?](#)

Keywords: contact handle contact-handle email e-mail

Last update: 2018-11-22 11:58

1.12 Domain Contacts

I got a Warning: Wrong whois data or 'invalid address'

Whois Data Consistency

The owner of a domain (the individual who registered the domain) is responsible for keeping the data of the whois contacts valid. The whois data is the information regarding a domain name which is published through the global "whois service" ("Search whois" on Joker.com).

The owner must make sure that the addresses (email and postal) are valid, and that notices sent to these addresses are read.

An invalid address in whois data can be a reason to cancel the domain. This is a policy of [ICANN](#), most domain registries, and also part of Joker.com's [Terms & Conditions](#).

In case we receive a complaint from an authoritative party (ICANN, Registry, local authorities) regarding a possible problem with the Whois data of a domain, we usually start a process to ask the owner of the domain to check, and if needed, correct the wrong Whois data accordingly.

In case the result of this process is a change of the registrant's Whois data, this change may be subject to a fee. Please check our price list for that.

Keywords: wrong contact owner-record

Last update: 2018-11-22 12:09

1.12 Domain Contacts

How to create or modify a contact?

Add or modify Domain Contacts

Please login to [Joker.com](https://joker.com) using your login name and your password.

In menu '**My Joker**', choose the item '[My Contacts](#)'.

You will find all your contacts listet - please choose "**Modify**" to change any of them if needed.

To create a new contact, please use "**Create new Contact**" button on the top right.

Please note: A [contact](#) is a kind of 'template', consisting of an email, name and street address.

If you populate a domain with Whois data, you create such a contact (or choose an existing one), and assign this contact to a domain.

You are free to assign **individual contacts to each domain**, or use a **single contact** for more than one domain. In this case, it is important to know that in case you change such a contact afterwards, those changes will automatically **apply to all domains** which have been assigned to this contact.

A contact can be identified by its "contact-id", also known as 'handle'. Examples are "CCOM-12345" (.com domains) or "CODE-12345" (.de domains).

Please find out more in [What are 'contacts'?](#)

Keywords: grant, roles, contacts, permissions, Whois, privacy

1.12 Domain Contacts

Last update: 2018-11-30 17:12

1.12 Domain Contacts

Who can change my contacts?

Modify Domain Contacts

please see [Who is able to make changes to a domain?](#)

Keywords: grant, roles, contacts, permissions, Whois, privacy

Last update: 2018-11-30 17:13

1.12 Domain Contacts

How to change a contact (e.g. set a new email address)?

Modify Domain Contacts

Please see [How to create or modify a contact?](#)

If it is the owner (registrant) of a domain, please see [How to Change the Owner of a Domain?](#)

Keywords: grant, roles, contacts, permissions, Whois, privacy

Last update: 2018-11-22 12:36

1.12 Domain Contacts

How to delete a contact?

Delete a Domain Contact

Contacts can only be deleted **if they are not used with any other domain**. Joker.com is automatically taking care of this, so it is safe to try to delete a 'supposed-to-be-unused' contact. If it is yet in use, it will **not** be deleted.

To delete a contact, please visit "[My Contacts](#)".
You will get a list of all your contacts, searching is possible as well.

Please mark the items you want to delete using the checkbox, and click on "**Delete all selected**" below.

Please note, that **modifying** a contact which is linked to one of your domains is also possible by accessing '**Modify**' in '[My Domains](#)'.

Please also consider reading [What are 'contacts'?](#)

Keywords: grant, roles, contacts, permissions, Whois, privacy

Last update: 2018-11-22 12:39

1.12 Domain Contacts

Reseller related questions

Resellers

Please visit section [Reseller Docs](#).

Keywords: reseller, registration, discount

Last update: 2018-11-22 11:57

1.13 Resellers

What means of payment does Joker.com offer?

Payments

Currently Joker.com does accept the following payment methods:

- Credit/debit cards
 - Mastercard/Eurocard
 - Visa
 - American Express
- PayPal
- ELV (Germany only, 'Lastschriftverfahren')
- Wire transfer ([Reseller's account funding](#))

Keywords: payment, paypal, credit card, visa, master card, wire transfer, elv, sepa

Last update: 2018-11-30 17:14

1.14 Billing and Payment

What is 'Verified by Visa' or 'Mastercard Secure Code'?

Credit Card Security

[Verified by Visa](#) and [Mastercard Secure Code](#) are services introduced by the **credit card industry**, to **protect credit card owners from unauthorized use of their cards**. This works in such a way, that as a part of the payment procedure, an additional identification is requested, which usually is a password, oder a PIN No.

This is maintained by the bank, which issued the credit card, or the payment provider.

Joker.com does not have access to these credentials, and does not store such data in general.

Keywords: Credit Card, Validation, visa, master card

Last update: 2018-11-30 17:15

1.14 Billing and Payment

How to work with 'Verified by Visa' or 'Mastercard Secure'?

Verified by Visa

When you submit an order at Joker.com, your **credit card will be automatically checked** if it participates in the program [Verified by Visa](#) or [Mastercard Secure Code](#). Please find information on how this works [here](#).

If your card is flagged for one of the security measures, a new window will show up.

If you have not yet activated your credit card, simply complete the authentication information requested by your card issuer and create a password. The authentication information could be your date of birth or social security number.

Then submit, and you're done.

Please note: This mechanism is provided by your card issuer (bank), we do not have any influence or insights on this.

Disable 'Pop-Up Killers'

Joker.com has implemented **Verified by Visa/Mastercard Secure Code** in such a way that your **Verified by Visa password/Mastercard Secure Code** window will appear in a pop-up, or new browser window.

If you have software installed on your computer that automatically closes browser windows that are not generated by you, then this may also prevent your Verified by Visa password/Mastercard Secure Code window from appearing.

1.14 Billing and Payment

You will need to disable the pop-up killer software when you make purchases at participating online stores like Joker.com.

Sharing Credit Cards

Whether you and your family members **share the same password**, is determined by your Visa/Mastercard member bank.

Some member banks require everyone on your account to activate their individual card and to create a personal **Verified by Visa password/Mastercard Secure ID**. Other member banks activate the card for you, in this case, all account holders share the same password.

Please contact your **issuing bank** for details regarding this.

No Software installations needed

One of the advantages of **Verified by Visa/Mastercard Secure Code** is, that it can work with just about any PC with an Internet connection. There is no special software to install.

Once you activate your card, you simply shop as you usually do. Your credit card number is automatically recognized at checkout.

Be sure that **Cookies and JavaScript are enabled**, and that **pop-up killers** are **disabled** on your computer.

1.14 Billing and Payment

Keywords: Credit Card, Validation, visa, master card

Last update: 2018-11-30 17:16

1.14 Billing and Payment

Problems with 'Verified by Visa' or 'Mastercard Secure'.

Problems with the Pop-up Window

The web site accessed in the popup window is not provided by Joker.com, but from your bank institution.

Sometimes there are temporary problems at the bank, and the user gets error messages or a blank window. In this case we can only advice you to **contact your bank**, explain the issue and try to re-order again later.

Joker.com does only charge once this popup application is terminated successfully, so there is no danger of double charging.

Other problems could be related to malfunctioning modules or non-standard configuration of your browser.

In this case, please try to:

- **disable popup blocking** browser functionality (otherwise the popup window will not open)
- allow Javascript (otherwise the popup window will not open)
- allow cookies in your browser
- disable modules that probably change the behaviour of your browser (i.e. Firefox allows installation of extensions). Misfunctioning modules could lead to blank popup window or loading the Joker.com site inside the popup. You may also try to temporary disable your Antivirus software - they also may contain Popup blockers.

Keywords: Credit Card, Validation, visa, master card

1.14 Billing and Payment

Last update: 2018-11-23 13:43

1.14 Billing and Payment

Credit Card limits

Credits Card Limits

Only credit cards which are not participating in the [Verified by Visa / Mastercard Secure](#) security processes might be validated by Joker.com, in case certain limits are reached. Cards which take part in one of these security programs **do not have to be validated**, and **do not have a special limit**.

In case a validation is triggered, this will happen automatically. **This has to be done only once, and after this, the limit is cleared.**

Usually, the validation of non-VbV/MsC cards does not take more than **4 hours**, if your credit card validation request has been submitted before 12.00 UTC.

Keywords: Credit Card, Validation, visa, master card

Last update: 2018-11-23 15:14

1.14 Billing and Payment

Common Credit Card Payment Problems

Common Problems

Frequent Payments

If you place a lot of separate orders on the **same day**, you may encounter problems, because the credit card company may assume **double charges**.

If you intend to order more than one domain, please try to order them at once, in as less separate payments as possible.

If you encounter such issues, please contact your bank resolve these.

Verified by Visa Problems

Please have a look at [Problems with 'Verified by Visa' or 'Mastercard Secure'](#).

Keywords: payment, paypal, credit card, visa, master card, wire transfer, elv, sepa

Last update: 2018-11-23 14:20

1.14 Billing and Payment

I received an e-mail about "credit card validation"

Credits Card Limits

Please visit [Credit Card limits](#)

Keywords: Credit Card, Validation, visa, master card

Last update: 2018-11-23 14:05

1.14 Billing and Payment

How to validate a 'virtual credit card'?

Virtual Credit Cards

When you are asked to validate your credit card, we expect you to give us a proof of ownership.

This is to prevent from fraud with unauthorized credit card numbers.

A copy of a document (contract, receipt etc.), showing that this is your own credit card (your name should be present as well as the credit card number) is acceptable.

You can either fax or **upload** that picture using the standard credit card confirmation process form.

Please note: This procedure has become largely superfluous by the general role-out of [Verified by Visa and Mastercard Secure](#) programs. Credit cards with one of these attributes are always automatically validated.

Keywords: Credit Card, Validation, visa, master card

Last update: 2018-11-30 17:17

1.14 Billing and Payment

What is a Domain Order with 'Extended settings'?

Domain Order with 'Extended settings'

When you chose the option '**Extended settings**' when ordering one or more domains, you will be able to provide more detailed data for the registration process:

- contact editor to provide different contacts
- directly entering contact handles
- nameserver settings

Of course, this always can be configured after the order as well in "[My Domains](#)".

Keywords: order, registration, extended settings

Last update: 2018-11-30 16:36

1.15 What is...

What is a name service (DNS)?

DNS - Domain Name System

The domain name service (DNS) provided by [Joker.com](https://joker.com), your internet provider or your webhosting company, which is essential if you want to actually **use** your domain.

It is included in all Joker.com domains.

The name service makes your domain "work" in such a way, that your web site can be accessed, and emails to you are routed correctly into your inbox. The DNS is responsible to "translate" your domain name into an IP address, which is the resource used by the networks.

Please find more information in chapter [1.9 Nameservice](#) or also at [Wikipedia](#).

Keywords: nameserver, modify domain, DNS, url-forwarding, email-forwarding

Last update: 2018-11-30 17:02

1.15 What is...

What is 'Email Forwarding'?

Email Forwarding

This is a service provided by Joker.com, which allows you to **create email addresses for a domain**, and to forward incoming emails for those addresses to an **existing external mail account**.

This means: You could have

- info@yourdomain.com
- john@yourdomain.com
- *@yourdomain.com
- ...

being forwarded to your email account at your ISP or email provider like Gmail, Yahoo or others.

Please be aware that:

- email forwarding - like URL forwarding - presumes, that the domain in question uses free **'Joker.com nameservice'** (which is the default; see also [How to configure nameservers?](#), [How do I change my nameservers?](#))
Domains with foreign nameservice cannot use Joker.com email forwarding. Switching to 'Joker nameservice' can be easily done in '[My Domains](#)' choosing '**Modify**' with the domain you want to change.
- in '[My Domains](#)', visit '**DNS**' to **add or modify email addresses** for your domains
- activating 'email forwarding' will automatically delete current **'MX' records**. This is due to technical reasons and cannot be avoided, so you could either let Joker.com handle your email, or a foreign mailserver.
- It is also possible to create **'catch all'-addresses**: If you enter '*' instead of 'your_name' as 'Email Address', all emails **not matching any other address you created** will go to the '*' entry.
- Additionally, a special account 'postmaster' does exist, which can be modified, but not deleted.
- You also find an option to "block" certain addresses, which, when activated, will delete all incoming emails to this address.

1.15 What is...

For the amount of email addresses per domain, **we do not police strict limits**. Instead, we apply a **fair-use-policy**.

As long as we do not observe significant system impacts by either excessive amount of emails sent or addresses created, there will be **no restrictions**.

'Excessive' here means significantly above average, and "system impact" means significant interference of the general system and/or other users.

Current limits are:

- 25MB as max. size of a single mail
- 400 mails per day per address

Important: A newly created email address (or a changed target address) has to be activated by answering the 'activation email' being sent to the 'Target Email-Address' (click on the link within this email).

Keywords: email-forwarding, email addresses, DNS

Last update: 2018-11-30 17:09

1.15 What is...

What is URL Forwarding (Web Forwarding)?

URL Forwarding

This is a service provided by Joker.com, which allows to direct all **HTTP (web) requests** for a domain (or subdomain) registered with Joker.com to the **webpace** of a different, externally hosted domain, e.g. the webspace which is usually included in Internet provider contracts.

This feature enables you to access e.g. 'http://www.[your-domain].com', with the real content residing at 'http://www.[your-internet-service-provider].com/[your Account]'.

The redirection is of type 'HTTP/1.1 301 Moved Permanently'.

You can use a standard redirection, or a so-called "**frame-based**" redirection, which will **keep the original domain name** visible in your browser's location bar.

You are also able to provide your URL forwards with your own special title-, meta- or HTTP header tags.

To configure your URL forwarding, please visit the "**DNS**" menu in "[My Domains](#)" with the domain you want to add URL forwards to, click on "**+ New**" and select **URL-Forwarding** as Record-Type.

Please also consider [How to create a name server \(-record\)?](#)

Keywords: URL-Forwarding, forwarding, HTTP redirects, DNS

Last update: 2018-11-22 11:22

1.15 What is...

What is 'Verified by Visa' or 'Mastercard Secure Code'?

Credit Card Security

[Verified by Visa](#) and [Mastercard Secure Code](#) are services introduced by the **credit card industry**, to **protect credit card owners from unauthorized use of their cards**. This works in such a way, that as a part of the payment procedure, an additional identification is requested, which usually is a password, oder a PIN No.

This is maintained by the bank, which issued the credit card, or the payment provider.

Joker.com does not have access to these credentials, and does not store such data in general.

Keywords: Credit Card, Validation, visa, master card

Last update: 2018-11-30 17:15

1.15 What is...

What is an AUTH-ID?

A Domain's AUTH-ID

Most types of domains have an **AUTH-ID** code.

The AUTH-ID code usually is a 6 to 16 character code assigned by the **Registrar** at the time the name was created.

Its purpose is to aid **identification** of the domain owner, so proper authority can be established (it is the "**password**" of the domain).

The AUTH-ID is used and is necessary for doing transfers between registrars.

If you want to transfer a domain to Joker.com, you have to request this AUTH-ID for any domain to transfer from your **current registrar or ISP**.

If you want to transfer a domain from Joker.com to another registrar, you may request this AUTH-ID in '[My Domains](#)'.

Please find more information here: [How to transfer a domain to Joker.com?](#)

Keywords: transfer, account, gaining transfer, AUTH-ID

Last update: 2018-11-30 17:18

1.15 What is...

What is UTC?

Coordinated Universal Time

UTC stands for 'Coordinated Universal Time', formerly known as Greenwich Mean Time (GMT).

It is a time standard being used and synchronized globally, independent from time zones.

Please find more information [here](#).

Click [here](#) for checking what UTC means for your **local timezone**.

Keywords: localtime, UTC, time zones

Last update: 2018-11-30 17:19

1.15 What is...

What are IDN domains?

IDN Domains

A few years ago, it was only possible to register domains that contained **ASCII characters**. This caused difficulties, because often domains could not exactly represent the desired string for registration, and the domain registrants had to find an alternative name.

To solve this issue with **local language scripts**, the so called **IDN (Internationalized Domain Names)** registrations have been introduced.

IDN allows you to reserve domain names of all known languages (scripts).

The technical process for enabling it could be briefly summarized as a conversion of all entered characters to ASCII characters, thus allowing the existing infrastructure to operate with IDN. The result of such conversion is called *PUNYCODE*. We show the *PUNYCODE* presentation in our registration procedure for your convenience.

Web sites where you can verify PUNYCODES are (IDN specific knowledge is required):

- [Wikipedia](#)
- <http://josefsson.org/idn.php>

Please note: Not all top level domains do provide IDN registrations. Please check our [price list](#), where we show which types of domains do support IDN.

Keywords: order, registration, IDN, punycode,

1.15 What is...

Last update: 2018-11-30 17:20

1.15 What is...

What is a 'domain status'?

Domain Status

If you query the WHOIS ('Whois query') at Joker.com for a domain, you will get one the following **domain statuses**:

- **lock**: The domain is secured against unauthorized transfer attempts. For being able to transfer a domain to another domain registrar, you have to [unlock the domain](#) in '[My Domains](#)'. After doing this, the domain will be in status "production".
- **production**: The domain is unlocked, and joker.com will **not** refuse transfer requests to another registrar. To lock and secure a domain, you have to lock your domain through our "Servicezone".
- **hold**: The domain is or will be moved out of the root zone by the registry. This means, the domain will not be served by nameservers any longer, and thus cannot be used regularly. Newly registered domains also often have the status "**hold**", because Joker.com does register them immediately even before the billing is done. Sometimes the billing takes some time, e.g. because a credit card [has to be validated](#). The "**hold**" status is changed as soon as the billing has been successful. Sometimes this status "**hold**" is accompanied by a substatus "**invalid address**". This indicates the reason for being set on "**hold**". Please find more information related to this [here](#).
- **expired**: The domain has not been renewed, and is past its term. However, it is not yet deleted, and **still can be renewed**, also by using "[simple renewal](#)".
- **transfer-prohibited-cor**: After a '[change of registrant](#)' (COR) - also known as 'change of owner' - of a domain, for security reasons the domain cannot be transferred for a period of 60 days.
- **invalid-address**: The Whois data validation indicated wrong registrant's data, and a process to correct this has been started. Please visit '[Domains/Change Owner or Permissions](#)' in case you got the according request to do so.

For security reasons, a domain at Joker.com normally has the status "lock". This is the **recommended** status of your domains, and means that the domain is secured against fraudulent transfer or modification attempts.

The domain status which will be shown in the WHOIS at Joker.com differs from the status shown by the WHOIS of the responsible registry. They usually show registry-specific status

1.15 What is...

codes.

Keywords: invalid address, domain status, whois, lock, hold

Last update: 2018-11-30 17:21

1.15 What is...

What is an "Invalid address" status?

Whois Data Problems

According to **ICANN** rules - especially [WDPRS](#) is relevant - every registrar has to ensure, that **the whois data** of all domains is correct and valid.

Each customer as registrant of a domain, has agreed to this by accepting our, and the according registries **Terms and Conditions**.

When a registrar - like Joker.com - receives a complaint, he has to start a procedure to either make the owner of a domain correct this whois data, or to prove its correctness.

This is policed by ICANN.

Joker.com is doing this in such a way, that the **owner** and the **admin contact** of a domain are provided with an email, asking to **fax, email or upload** a special form to confirm or correct the Whois data.

This form is attached to this email, and is also available for **download** at Joker.com (menu '**Support**' -> '**Downloads**').

If Joker.com does not receive this form within **14 days**, the domain will be set on "**hold**", which means it is not usable any more.

In case you have any questions concerning this, please [contact us](#) or direct your inquiry to udrp@joker.com.

Keywords: invalid address, domain status, whois, lock, hold, ICANN, WDPRS

Last update: 2018-11-30 17:22

1.15 What is...

What is a 'Redemption Grace Period' (RGP)?

The Redemption Grace Period (RGP)

Most gTLD domains - this means domains under **ICANN regulation** - do know a special status: **Redemption Grace Period**, often referred to as "RGP".

What does this mean?

A domain usually will be **deleted** for two reasons:

- explicit request from the customer
- domain is not renewed and therefore has expired

A domain will **not be deleted immediately** from the database of the registry. Instead, for **up to 30 days** following the deletion, the domain can **not** be registered again, but the registrar responsible for the domain has the option to "reanimate" (**restore**) the domain again on behalf of the registrant.

This option is intended to salvage rather rare cases of renewal problems, before the final deletion of a domain.

Important: Please note that Joker.com does additionally add a grace period of up to 30 days for expired domains. This means, that for regular expired domains, the 30 days of the "Redemption Grace Period" will start **after** the 30 days of Joker.com's grace period.

This is also depends on the type of domain, and the registry operating the domain.

A domain name which is in Redemption still can be restored ("re-registered"), using either the [Redemption Restore Procedure](#) to restore your domain, or by [browsing the pool](#) of all available domains in RGP.

Since most registries define this to be a special procedure, this usually also has a different price tag.

1.15 What is...

The pricing differs depending on the type of domain, please have a look into the [price list](#).

Please also note: After a successful restore of a domain name from RGP, a transfer to another registrar is not possible for another **30 days**.

After 30 days in RGP, the status of the domain will change to "**pending delete**" for **5 days**. During these 5 days, a restore is not possible any more.

On the **6th day after the deletion**, the domain is **available to be registered again**.

To provide fair conditions for all, the exact time for when a new registration is possible is **randomly chosen**.

Please find out more about [a domain's life cycle](#).

However, please note that before Joker.com deletes a domain, the responsible contacts of this domain will be [notified several times by email](#). Please find the exact scheme of notifications in [ERRP - Expired Registration Recovery Policy](#).

Keywords: renew, renewal, notification, expiration, ERRP, RGP

Last update: 2018-11-30 16:59

1.15 What is...

What is Dynamic DNS (DynDNS)?

Dynamic DNS

Please follow '[What is Dynamic DNS \(DynDNS\)?](#)'

Keywords: nameserver, modify domain, DNS, dyndns

Last update: 2018-11-27 10:09

1.15 What is...

What is an "OT+E" System?

OT&E Systems

OT&E means "**Operational Test & Evaluation**".

This usually is the name for *testing and evaluation* systems, where activities never will affect "real" data or assets like registered domains or contacts.

Our OT&E system is a kind of "copy" of Joker.com, where special "fake" registries are connected. Domain orders and object manipulations can be performed without having to operate on real data.

This is to allow for **resellers** to **try out** their scripts and methods, using Joker.com **API** and tools.

Our OT&E system mainly consists of

- www.ote.joker.com (standard web frontend)
- ote.rpanel.io (rpanel reseller frontend and code example)
- dmapi.ote.joker.com (Joker.com API)
- whois.ote.joker.com (Whois)
- reseller@ote.joker.com (Mail-Gw)

In case you are interested in using these systems, please consider [becoming a reseller](#) of Joker.com.

Resellers do benefit from **discounts of up to 40%** on all prices.

Keywords: reseller, OT&E, testbed, discount

1.15 What is...

Last update: 2018-11-27 10:23

1.15 What is...

What is a domain name's life cycle?

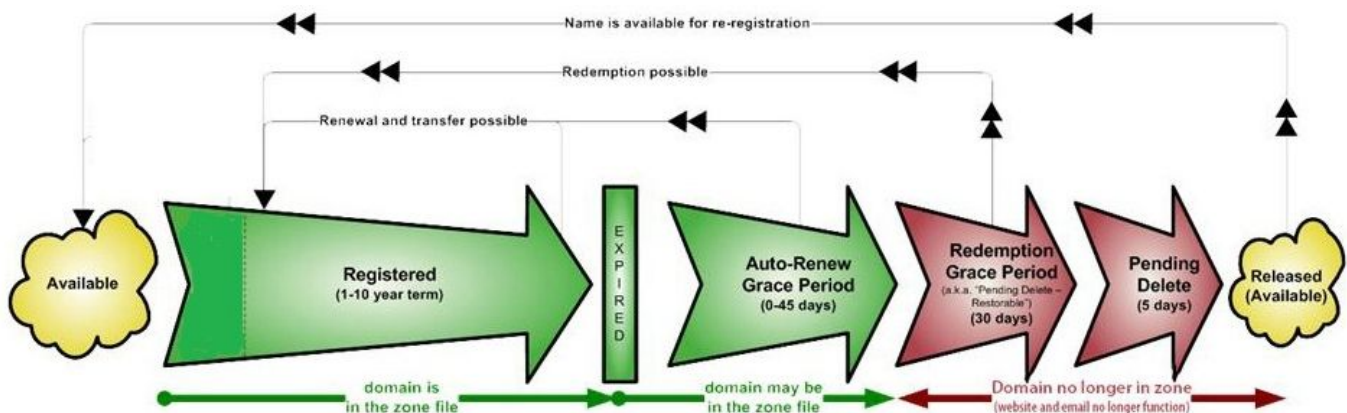
Life Cycle of a Domain

It is important to know: When you register a domain name, you do not actually buy it, in fact you are paying for the right of using the domain name for a particular period of time.

Once this period terminates, the registration expires. Before this happens, you will be notified - and have the right to renew the domain name for an additional period.

The life cycles of a domain name may differ, dependent on the type of domain, and how the relevant registry is handling it. Below is illustrated, how the life cycle of a typical generic top level domain looks like:

Life Cycle of a Typical gTLD Domain Name



(source of picture: ICANN.org)

Registration (1-10 years)

A domain name usually can be registered for a span of 1 year up to 10 years.

Auto-Renew Grace Period (1-90 Days)

This is the date when the registration period is over. Many individuals have a mis-conception that a domain would become available after that date, which definitely isn't the fact. Once the domain reaches the expiration stage, there are few other stages before it can be re-registered.

1.15 What is...

Upon expiration, the domain name may become inactive, though the registrant can still renew it with regular renewal charges. The domain would still stay there in your domain control panel. This stage of the domain life cycle is termed as the **auto-renew grace period** which would usually be anywhere in between 1 to 45 days (*Please find below the Joker.com TLDs Life-Periods*). This period varies between registries and registrars.

Redemption Grace Period (up to 90 days)

Next comes the redemption stage ie. when a domain isn't renewed by the owner during the grace period, it enters into **redemption**. Please find the detailed description here: [What is a Redemption Grace Period \(RGP\)?](#)

A typical generic top level domain resides in the Redemption for **30 days** before moving onto the next stage. Some country domains (ccTLDs) have longer periods.

Pending Delete

At this stage, there isn't any possibility for you to renew it. The registrar sends a command to the Registry for deleting the domain, the domain now enters the last phase of the life cycle called **pending delete**. The domain stays in this stage usually for **5 days**.

Released / Available to All

As it suggests, the domain becomes available to all and there isn't any control of anyone.

These are the Joker.com TLDs Life-Cycle Periods:

TLD

Auto-Renew/Expired Grace Period
(days)

Redemption Grace Period

1.15 What is...

DE	25	40
EU	20	40
AT	0	59
NL	20	40
UK	90	90
CH, LI	0	27
all other	30	30

Keywords: life cycle, grace period, rgp, redemption, delete

Last update: 2018-11-27 10:25

1.15 What is...

What is a 'Premium Domain'?

Premium Domains

[Premium Domains](#) usually are domains not available at the normal/fixed rate for this type of domain.

There are these major types of premium domains:

1. registered domains offered by **global networks**, run by companies, with individual prices; have to be purchased by transferring the domain
2. domains offered by the **registries** at special rates, to be purchased using domain registration
3. **expired domains** - domains which have not been renewed by their former owner, currently at the end of the [RGP](#) phase

Joker.com does offer all types of premium domains. Most of them are available using the regular order process. For the RGP expired domains, there is a [special section](#) to order these.

Domains of the first type have to be transferred during the order. This usually happens in real time, because those domains are already prepared for "fast transfers".

Prices do cover a wide range - if you need the right domain name for your new business, [you probably will find it here](#).

Keywords: premium, afternic, RGP, expiring domains, registration

Last update: 2018-11-27 12:13

1.15 What is...

What is an 'Expiring Domain'?

Expired Domains

[Expiring Domains](#) are domains which are already registered with Joker.com, but which have **not been renewed** by the former owner. You may [purchase](#) them right before they are deleted - once they are deleted, they may be gone for ever.

Expiring domains are not 'weighted' by value, we offer them all for the same regular [RGP](#) price, which is determined by the registry.

As with the [Restore Procedure](#), the price consists of the regular RGP fee, plus the price for a regular renewal for one year.

That's why you really may [make a snatch here](#).

Please find out more about [expired and premium domains](#).

Keywords: expiring domains,premium,Redemption Grace Period,RGP

Last update: 2018-11-27 12:27

1.15 What is...

ERRP (Expired Registration Recovery Policy)

Expired Registration Recovery Policy

According to the [ICANN policies](#), all ICANN-accredited registrars like Joker.com are obliged to establish certain procedures regarding the **communication with domain owners** (the registrants) in the event of due **renewals**.

As of 9/01/2013, each registrar has to comply with certain minimum requirements regarding the notification of domain owners (registrants) about the **expiration of his domain**.

This is part of the [ERRP](#), the "Expired Registration Recovery Policy", and this also includes the **obligation of the registrar** to send at least **two notices** to the registrant before, and **one** notice after the eventual expiration of a domain.

Please find more details [at ICANN](#).

Timing and number of notices to be sent are defined by ICANN.

Of course, ERRP mails will not be sent if a renewal already happened.

This is the complete schedule of all **renewal notices** issued by Joker.com for domains:

Renewal Notices	sent when	sent to whom (
	60 days before expiration	creator (who ordered a do
	30 days before expiration	creator, admin, billing
	26 days before expiration*	owner* (registrant in Whois)
	10 days (was: 2 weeks) before expiration	creator, admin, billing, ow
	2 days before expiration	creator, admin, billing, ow
	2 days after expiration	owner , creator

*: new mailing, or new addressee

1.15 What is...

Keywords: renew, renewal, notification, expiration, ERRP, RGP

Last update: 2018-11-27 12:38

1.15 What is...

What is meant by 'Whois Data Accuracy'?

Whois Data Accuracy

Beginning with the new domain endings (new gTLDs), [ICANN set a new requirement](#) for the data of a registrant to register a domain. The official specification of these new requirements can be found [here](#).

Please note: Since the GDPR became into force, no personal data is published in Whois for gTLDs.

For all generic TLDs (gTLDs), a **Whois data validation** has to be performed by the registrar in the following cases:

- new registrations of gTLDs
- changes of the registrant information of a gTLD
- transfers of a gTLD

When a new domain is registered or transferred, or the Registrant is modified, we will immediately send an **email** to the **Registrant email address** specified for the domain.

This email contains a link - by clicking this link, the related email address is registered as verified.

The email must be verified within 15 calendar days, otherwise the domain associated with this Registrant's email address might be **suspended**. In this case, the domain will point to a special landing page.

This landing page will make aware of the problem, and provides information to resolve the problem.

There will be at least three (3) additional notices by email, before the end of the 15-day-period.

1.15 What is...

The verification email will be sent from "Joker.com", and the subject is

"Please verify your Email Address for your domain(s)".

This verification will only happen once per email address, unless technical problems (e.g. bounces) are recorded, or the Registrant's record is modified.

You will always find domains which are pending verification listed in your Joker.com's dashboard. You are also able to re-send the verification email again at any time.

In case your Registrant's email address contains errors, was mistyped or is otherwise not functional, please modify the related domain(s) and enter a new Registrant's email address, using ['My Domains'](#). A new verification link will be sent, and you also may trigger a re-send using your Joker.com's Dashboard.

Keywords: accuracy,email-verification,whois-validation

Last update: 2018-11-27 16:06

1.15 What is...

What is 'Email Verification'?

Whois Data Accuracy

please find this topic here: [What does 'Whois Data Accuracy' mean?](#)

Keywords: accuracy,email-verification,whois-validation

Last update: 2018-11-27 16:42

1.15 What is...

What is 'Two-factor-authentication (2FA)'?

Two Factor Authentication (2FA)

Two-factor-authentication is an optional, but highly recommended security feature, which adds an extra layer of protection to your Joker.com account.

Once enabled, you will need a six-digit security code in addition to your password, whenever you log in to Joker.com.

To generate these security codes, you will need a device for this. **Your smartphone will be fine.**

These two factors – the password, you **know**, and the smart phone, you **have** – add an additional layer of security against theft of credentials or dictionary attacks.

One of the most common and practical options for this purpose is using a **mobile app for your smartphone**. Those are usually free of charge, but any device or app which are capable of talking the [TOTP protocol](#) should work as well. Here is an incomplete list of some apps:

- [Google Authenticator](#) (Android, iOS, Blackberry)
- [Microsoft Authenticator](#) (Android, IOS)
- [Amazon AWS Virtual MFA](#) (Android)
- [Authentikator](#) (Chrome Browser – do not use on same machine!)

During the **short procedure to enable** two-factor-authentication, you will receive a special **16-digit recovery code**.

It is very **important** that you **write this key down** and store it somewhere safe.

If you ever lose your phone, or can't receive or generate a security code, you will need this recovery code for emergency access to Joker.com.

Please log into your Joker.com account and choose to activate or deactivate two-factor authentication in your [Joker.com Profile](#).

1.15 What is...

Keywords: OTP,2FA, authentication,login,security

Last update: 2019-08-19 10:46

1.15 What is...

What is 'AuthInfo2'? (.DE domains)

.DE Domains

If the *domain holder* cannot ask their current provider to obtain a regular **AuthInfo** from **DENIC** - e.g. because the provider does not exist anymore, or the domain holder cannot reach the provider - a so called [provider change password \(AuthInfo2\)](#) can also be requested from DENIC directly.

In this case, the **domain holder should contact** the provider who is going to administer the domain in the future (e.g. transfer@joker.com).

The provider initiates the generation of an AuthInfo directly at DENIC. DENIC then sends the AuthInfo it has generated to the domain holder by **registered letter**.

The letter will be addressed to the address recorded in the whois database. **In case of domain holders that are not resident in Germany, the letter is addressed to the Admin-C in Germany in order to avoid long delivery times and to guarantee safe delivery.**

In parallel to these actions, DENIC records the generated AuthInfo in its database in form of a *hash*.

The domain holder now communicates the AuthInfo to the provider who will administer the domain in the future, and the new provider starts the **provider change** by submitting the AuthInfo to DENIC.

Please send an email to transfer@joker.com, if you need to request an AuthInfo2.

Keywords: transfer, authinfo2, authinfo, AUTH-ID

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1.15 What is...

Last update: 2018-11-27 17:07

1.15 What is...

What is 'RDAP'?

RDAP (Registration Data Access Protocol)

There are many reasons for wanting to see the contact details of a domain holder:

- to secure domain transfers when changing registrars, data of the registrant is required
- to contact you in the event of technical difficulties in connection with a domain
- to get in contact with official and legal inquiries
- to the KJontaktaufnahme with purchase intentions of a Domain

Until now, the WHOIS protocol had been used for this purpose. Via a WHOIS query in various places, such as the registrar or the registry¹⁾ the deposited data of the domain holder could be viewed. Since 2015, IETF and ICANN have made proposals for a possible successor model, the Registration Data Access Protocol (RDAP).

What is the Registration Data Access Protocol (RDAP)?

The Registration Data Access Protocol (RDAP) is a network protocol standardized by the Internet Engineering Task Force (IETF) in 2015. It is intended to be the successor to the WHOIS protocol, which is used to research the domain name, IP address, and Autonomous System Number (ASN) of Internet resources.

RDAP offers the possibility to obtain further information on elementary Internet resources such as

- Domain names,
- IP addresses or
- Autonomous System Numbers (ASNs)

and related entries. With the help of RDAP, requests can be made to domain registrars to request the contact details of the domain holder, the name servers or other contacts such as the admin-C of the domain.

1.15 What is...

Why was RDAP developed?

When the WHOIS protocol was published by the IETF in 1982, the Internet did not yet exist. All domains of the then ARPANET were managed centrally and could be easily queried.

It has been discussed for a long time that this protocol no longer meets the demands of today's Internet. For example, there were no standards for character encoding and many domain registries handle WHOIS data according to their own specifications. Also, the query does not take place via a secure connection, which is why anonymous users also have full access to all data.

After various other attempts to find a solution, the new RDAP standard was finally launched, which is intended to solve the problems of the WHOIS protocol to date. From **26 August 2019**, registrars and operators of all address zones that are contractually bound to the ICANN domain administration will have to provide the Registration Data Access Protocol (RDAP).

What is the difference between RDAP and WHOIS?

RDAP is a kind of improved WHOIS; during its development, particular emphasis was placed on security, internationalization and structuring of the data. RDAP offers

- a structured query and response semantics,
- secure access to requested contact data,
- extensibility,
- the bootstrapping mechanism,
- standardized forwarding of queries,
- web-based and REST-compliant,
- uncomplicated translations of output data,
- differentiated access to contact data

RDAP transfers the data via the HTTPS protocol in JSON format instead of in free text form, which makes it less easy to read, but makes it machine-readable and enables uniform interfaces.

RDAP

HTTP-based
standardized JSON-format
machine readable
automatic redirection to data origin
define access rights and -levels

Whois

text-based
free text
difficult to process
no redirection
no defined access rights

1.15 What is...

Discussion about access rights

A new feature in RDAP is the possibility to define different access rights. The registry can define who can view which data for different groups. Anonymous users could see less data than authenticated users. However, there is still a need for clarification here, for example with regard to criminal prosecution.

¹⁾ since entry into force of the GDPR in 2018 the Whois of gTLDs does not show personal data any more. RDAP as the successor will handle this the same for now.

Keywords: whois, registrant, rdap, RDDS

Last update: 2019-11-19 17:13

1.15 What is... What is 'DNSSEC'?

DNSSEC (Domain Name System Security Extensions)

Please see [DNSSEC Support](#).

Keywords: dnssec, domain-modify, nameserver, nameservice

Last update: 2019-10-24 16:26

1.15 What is...

.AT Renewal/Deletion Policy

.AT Domains

Where can I find an .AT domain's service period?

It is shown in 'Whois' at Joker.com, and the information is called 'expiration date'.

What happens when an .AT domain is deleted by the end of the current service period?

The domain can be used until the end of the paid service period. Afterwards, it will be automatically locked, rendering it technically inoperative. The domain's internet services (website, e-mail) also becomes inoperative as well as the domain's sub-domains. After this technical lock (presumably 8 weeks) the domain becomes available for a redelegation (can be registered again).

What happens if an .AT domain is deleted explicitly?

The registry, NIC.AT, will immediately lock the domain, thus rendering it technically inoperative. The domain's internet services (website, e-mail) also become inoperative, as well as the domain's sub-domains. After this technical lock (presumably 8 weeks) the domain becomes available for a redelegation.

How can an .AT domain be deleted?

If a .AT domain will be deleted because of **non-renewal**, the deletion happens **one (1) day before the end of the regular term**. The "withdraw" procedure will not be applied, no additional costs arise.

Explicit deletion becomes effective immediately.

Who can delete an .AT domain?

The domain can be cancelled (deleted) only by the domain holder – in writing and signed by the proper person or company. The holder thereby abandons all rights and liabilities regarding the domain. Subsequently, the domain can be registered anew.

Domains that are administered by a nic.at-registrar can also be cancelled directly with the registrar. Please contact your ISP in this case.

1.16 FAQ for specific Top Level Domains

Keywords: renew, renewal, notification, expiration, ERRP, .AT

Last update: 2018-11-27 17:09

1.16 FAQ for specific Top Level Domains

.XXX - How do I activate my .XXX domain?

.XXX Domains

If you are successful with your .XXX domain purchase, **you will receive an email from the .XXX domain registry ICM**. This email will contain a **link** which you must click on and complete the steps to the authentication process on the registry's ICM [website](#).

The verification process ensures that .XXX registry ultimately holds verified details for the registrant of the .XXX domain(s).

For more information on .XXX domain applications and policies, please [visit ICM registry](#).

Keywords: xxx, activate domain, create-domain, ICM

Last update: 2018-11-27 17:23

1.16 FAQ for specific Top Level Domains

Why would I register as a Reseller?

Why becoming a Reseller of Joker.com

If you register domains frequently you should consider register yourself at JOKER.COM as a **reseller**.

As a Joker.com reseller, you will not only benefit from **discounts of up to 40%** on all domain prices, but you also will be provided with a set of additional **tools** to register domains effectively, or to build your own sites for administration.

You will have access to an alternative web interface, an easy to use **API** and also an email gateway, using PGP-signed mails.

We also provide a [WHMCS Registrar Module](#) to easily integrate our registrar services into your business.

Benefit from Joker.com Reseller Tools:

- [WHMCS](#): Provided module to easily integrate Joker.com into your WHMCS installation
- [rpanel.io](#): Reseller portal for easy domain management
- [www.ote.joker.com](#), [ote.rpanel.io](#): Test- and tryout system with virtual domains and registries
- Email gateway: Register domains by sending commands by email

2.1 General information

For further information, please visit '[Resellers](#)' .

Keywords: reseller, registration, benefits

Last update: 2017-07-25 10:30

2.1 General information

How to register as Joker.com Reseller?

Please click [here](#) for more information on how to register as a Joker.com reseller.

Keywords: registration, reseller

Last update: 2017-07-20 14:45

2.1 General information

Who could become a Reseller?

Any private person or any company is eligible to become a Joker.com reseller.

It is worth considering to become a reseller, if you have 5 domains ore more.

Keywords: become reseller

Last update: 2012-09-24 12:00

2.1 General information

Is there a fee for becoming a Reseller?

No, becoming a Joker.com reseller is **free**.

However, resellers have to fund their account with Joker.com in advance (pre-payment).

You are free to decide to what extend to fund your account.

Every time you place an order, the amount for this order will be deducted from your account. This is especially useful to guarantee reliable auto-renewals, in case you chose to make use of this feature.

Keywords: reseller, registration, discount

Last update: 2017-07-20 14:24

2.1 General information

How to update my Reseller data?

Change Reseller Info

To modify your personal data, your standards for registration, whois templates and more, please login to Joker.com using your reseller credentials.

Then in the dashboard, click on "Settings" followed by '[Update Reseller Data](#)', or use the menu 'My Joker', followed by '[Reseller Area](#)'.

You will find more settings like 'language for system emails' or 'auto renewal' in '[Your Account](#)', or also in the menu 'My Joker' followed by '[My Profile](#)'.

Keywords: reseller, registration, information, templates

Last update: 2017-07-27 12:45

2.1 General information

How to add existing domains to my portfolio?

Transition to a reseller account

If you decide to let your Joker.com login account migrate to a **Joker.com Reseller account**, all your domains will be added automatically to this Reseller account.

Moving a domain from Joker.com User A to User B (cooperative)

If you own the existing domain, using another Joker.com account, please visit "**My Domains**" from the "**Domains**" menu.

Click on the "menu" icon ("hamburger" icon on the right) of the domain you want to move, and choose "**Grants**".

Choose "Assignment" (= "Internal transfer") as "Role", enter the email address of the account holder to whom the domain should be transferred to, add a comment/description if you wish, and press "**add**".

You may then add more domains; please press "**save**" when you are done.

After this, a transfer-link is sent to the email address you entered. You will also find this as a "pending" record in the "Grants" dialogue mentioned above. The "transfer link" will be valid for 7 days.

The recipient of the transfer-link imports the domain simply by clicking on this link.

As an alternative, this email also contains an "internal transfer key", which can be used using "Domain Transfer" on Joker.com ("internal transfer").

Please also see [How to grant roles \(= grant permissions to others\)?](#)

Moving a domain from Joker.com User A to User B (claim)

2.1 General information

If you want to "move" or claim domains from one Joker.com account (regular or reseller) to another Joker.com account (e.g. your new reseller account), please choose "**Change Ownership or Permissions of a Domain**" from the "**Domains**" menu.

Enter your domain, and "proceed" - depending on the Whois data and current ownership of the domain, you might have to send in a document.

Procedure with Email Gateway

If you want to 'move' domains owned by other Joker.com login accounts, you can do this easily using the [Roles & Grants](#) system to perform an "[Internal Transfer](#)" to the account of choice.

Keywords: reseller, internal transfer, account

Last update: 2017-07-21 14:33

2.1 General information

What is the 'admin' email address for?

A Joker.com reseller usually has two registered email-addresses with Joker.com, one for the 'robot' emails, and another for administrative tasks.

Reseller **news and monthly invoices** will be sent to the **administrative address**.

The '**robot**' address corresponds to the standard address associated to the Joker.com login.

All **notifications resulting from domain orders, renewals and modifications** will be sent to this address.

This **address for notifications** can be changed easily in ['My Profile'](#).

Keywords: registration, reseller, account, notifications

Last update: 2017-07-27 17:05

2.1 General information

What is the so called "Additional Whois Signature" for?

The "Additional Whois Signature" is part of the data asked during the registration as a Joker.com reseller.

Those input fields are optional, but if you provide them, they will be **used to publish your strings in global whois** for your domains.

This way your customers are able to **identify you as their domain provider**.

The strings you provide will be shown as "Sponsoring Reseller".

Please note: You can provide or modify this data at any time in the [Reseller's Area](#).

Keywords: reseller, registration, information, templates, whois

Last update: 2017-07-27 17:08

2.1 General information

What is the Joker.com Public PGP/GPG-Key?

This is Joker.com's public GPG/PGP key - you may **use it to verify signed mails sent from Joker.com**:

```
-----BEGIN PGP PUBLIC KEY BLOCK-----
Version: GnuPG v1.0.7 (GNU/Linux)
mIsEPOorJQEAAJauWOOvusxn9GFEPjZnQ3x/48OfaPwSN4cIF5ezpUT6FycZQa+q
eUnNlS+bj80ULXnyyigmkUGwEtW/Qoyd55RM983pr4KtuHSMSU9gCNlsyuHlDOAm
71u6irfv5RaHbJXauMCAgUKn+dBNZVZyUTm9aW2pudcwY45apF2tieTZAAYptClq
b2tlci5jb20gc2lnbmVyIHNLcnZpY2UgPGluZm9Aam9rZXIuY29tPoiyBBMBAgAc
BQI8/NifAhsDBAsHAWIDFQIDAxYCAQIeAQIXgAAKCRAm3eE0EUTiIx9RA/9HGDrD
cVM6PjZHR5jpt4svpv7xrrjVRn2OIR+s80RuBAnLyAWOf1qJ9342SYD8C7BMAqYm4
wXvC3/yvbQEAqsmJ5Bbq2NV+KDepahTtL8SUQ6TkOSUd9ND0vLoQWVI6o1Dz/3MG
HLJfNtx6067Sq8pP8PuYyscPyZ7/uiUilyOrqg==
=O/7Q
-----END PGP PUBLIC KEY BLOCK-----
```

Keywords: reseller, PGP, signature, verification

Last update: 2017-07-27 17:10

2.1 General information

If I want to leave Joker.com one day, do i have to expect problems transferring my domains?

Joker.com respects its customers and provides outgoing transfers as normal operations.

There are no additional of hidden fees associated with a outgoing transfer.

Keywords: transfer, account, losing transfer, AUTH-ID

Last update: 2017-07-27 17:12

2.1 General information

What is the minimum amount I have to pay in advance to become a reseller?

Currently, there is no minimum amount for funding your account.

Your discount will be calculated based on the revenue you created during the past.

Please also see [Joker.com Reseller Subscription](#).

Keywords: reseller, registration, discount, funding

Last update: 2017-07-27 17:13

2.1 General information

Do I have to pay VAT?

No VAT is charged for:

- all resellers and other business customers from EU countries apart from Germany having provided a **valid VAT-ID**
- Swiss customers
- customers from **outside** the EU

VAT is charged for

- customers from the EU who don't have a valid VAT-ID
- resellers and business customers from Germany, independent from VAT-ID (German customers with VAT-ID usually are eligible for regular VAT/tax refund)

Swiss and Liechtenstein customers are free from paying VAT until December 31st 2017. Legislation will change there on Jan 1st 2018, which means we have to charge the VAT rate there as well - **unless you provide us with a UID.**

Keywords: VAT,reseller, VAT-ID

Last update: 2017-07-27 17:14

2.1 General information

What is the difference between a reseller and a retail customer?

As a reseller, you benefit from several additional options:

- better and competitive prices; the more revenue you generate, the higher the discount you get
- notification mails about **renewals** or inquiries are sent only to you
- ICANN **WDPR** mails are sent in your name (we are using [your address](#) as sender)

- you are managing all your customer's domains within your portfolio; however, if needed or if you want to, you may let your customers - or only some of them - manage their domains on their own
- several tools are available free of charge (**WHMCS**, HTTP API, rpanel.io, web frontend, email gateway, OT&E test platforms)

Keywords: reseller, discount, registration, API

Last update: 2017-07-27 17:18

2.1 General information

Should I use PGP?

PGP or GPG is only needed in case you want to make use of the **email gateway** to order, renew or manage domains. If you want to use the API, RPanel or the Website, **PGP is not needed**.

Keywords: PGP

Last update: 2012-09-24 14:40

2.1 General information

May I use several methods in parallel to access my domains?

Yes, this is possible. However, you should make sure that you don't issue the same orders on the same object twice, i.e. if you send a renewal request through the mail interface, and do the same using dmapi, the domain will be renewed twice.

Keywords: account dmapi rpanel email e-mail

Last update: 2012-09-24 14:43

2.1 General information

How to renew a domain without having funds in my account?

Please **logoff** from Joker.com, and then visit "[Renew your Domains](#)" from the "Domains" menu.

You will then see a "Smimple Renewal", where you can renew any domain with **any payment method**.

You may also use another Joker.com account, or create a new one for this. Only if you are logged using your regular reseller account, the system always uses the reseller funds for payments.

As an alternative, you also may put only some small funds into your reseller account, just to allow for regular renewal.

Using PayPal instantly adds funds to your account.

Keywords: reseller, renewal

Last update: 2017-07-26 17:58

2.1 General information

Security

Login & Security

All transactions are secured by SSL. The DMAPi server is using an official SSL certificate. Within the login procedure, the client is assigned an unique authorisation id ('**Auth-Sid**').

Username and Password

Every request (except login, of course) requires the presence of this **Auth-Sid** variable. An active session will expire after a period of inactivity (default: 1 hour).

Example:

```
https://dmapi.joker.com/request/query-domain-list?auth-sid=20ddb8c3b2e  
a758dcf9fa4c7f46c0784
```

In case you use a browser to access this interface, a session id will be set as a cookie, hence need not to be specified as Auth-Sid (unless cookies are not supported, or turned off). In any case, Auth-Sid has precedence if provided.

API Keys

Instead of using your user- and password credentials, you may also use so called '**API keys**' for login. This way, you can create several DMAPi access facilities, which has several advantages:

- you do not need to expose username and password in your scripts
- API keys **can be restricted** to be "read only" (no modifications possible), or to allow 'modifications only' (can not produce costs)
- you may hand API keys to your staff to enable them to do specific things with Joker.com

Create your API keys in '[My Profile](#)' in section '**Manage Joker.com API access keys**'

Basics

Example usage:

```
https://dmapi.joker.com/request/login?api-key=Key_created_in_your_Profile_at_Joker.com
```

The result is the same as for "login"-request, you have to use the provided auth-sid for the subsequent actions.

Keywords: security, login, session, authentication, API keys

Last update: 2019-12-18 16:26

Basics

Commonalities for all requests

DMAPI-Server URL

This is the service address which has to be used for all requests:

`https://dmapi.joker.com`

This is how a request looks like:

`https://dmapi.joker.com/request/<name-of-request>?<name-of-parameter-1>=<value-of-parameter-1>`

`&<name-of-parameter-2>=<value-of-parameter-2>&auth-sid=<your-session-id>`

Header fields which are returned by most requests

	Unique
	0 if no error occurred,
	Human
Result	ACK or NACK (= "Ack
Error	May be

Basics

Proc-Id	
HTTP error codes	200 if e

IMPORTANT: Every request (except "login") **requires** the presence of the **Auth-Sid** variable ("**Session ID**"), which is returned by the "login" request ([login](#)). An active session will expire after some inactivity period (default: 1 hour).

In case you are using a browser to access this service, the session id will be set as a cookie, hence need not to be specified as Auth-Sid (unless cookies are not supported or turned off). In any case, Auth-Sid has precedence, if provided.

Requests consist of these parts:

- **"Requires"**: Defines variables (sometimes referred to as 'fields') that **MUST** be present
- **"Accepts"**: Defines variables that **MAY** be present (but not required)
- **"Returns"**: Describes the request's output - header fields and extra data (if any). If "Returns" is omitted, then a standard reply should be expected (Status-Code, Status-Text, Proc-ID etc)

Keywords: dmapi, request, rpanel

Last update: 2019-12-18 16:27

Basics

Whois Privacy Services with DMAPI

Whois Privacy Services

Please find general details about Joker.com Whois Privacy Services here: [Whois Privacy Services](#)

Privacy services are available for most generic top level domain names. The availability of privacy services is indicated in Joker.com's [price list](#) and [domain search](#).

For requests "**domain-register**" and "**domain-transfer-in-reseller**", there exists an **additional parameter** "privacy":

- privacy=**basic** (owner contact name and/or organisation left intact, address & emails are masked)
- privacy=**pro** (everything is masked)
- privacy=**none** (same as "no privacy parameter provided")

For "**domain-renew**", the additional parameter privacy works similar:

- privacy=**basic** (owner contact name and/or organisation left intact, address & emails are masked)
- privacy=**pro** (everything is masked)
- privacy=**none** (explicitly do a renew without privacy services, even if currently privacy is enabled)
- privacy=**keep** (renew with the same level of privacy service which is currently active for the domain) - this now is also **default**; for domains without an existing privacy service subscription, "keep" means "none", so there will be no privacy service ordered. If there is an existing privacy service subscription active, and this privacy service is **not** set to "off", "keep" will also renew this privacy service subscription, together with the domain.

To **order privacy services for existing domains**, the new request "**domain-privacy-order**" can be used:

```
domain=example.com
period=12 (in months, as usual)
expyear=2016 (privacy expiration year, similar to domain renewal request)
privacy=basic|pro
```

Basics

If neither period nor expyear is provided, then privacy is ordered for remaining domain lifetime, whatever it is.

Example:

```
https://dmapi.joker.com/request/domain-privacy-order?domain=example.com&privacy=basic&auth-sid=<your-current-session-id>
```

The request "**domain-set-property**" allows to **manage privacy services** for domains which already do have a valid privacy service subscription:

- privacy=basic (activate "basic" privacy service)
- privacy=pro (activate "pro" privacy service)
- privacy=off (deactivate privacy service - **Whois data will be disclosed**)

Samples:

Ordering domain with privacy:

```
https://dmapi.joker.com/request/domain-register?domain=example.com&period=12&owner-c=CCOM-1&billing-c=CCOM-1&admin-c=CCOM-1&tech-c=CCOM-1&ns-list=a.ns.joker.com:b.ns.joker.com&privacy=pro&auth-sid=<your-current-session-id>
```

Renew domain and order privacy:

```
https://dmapi.joker.com/request/domain-register?domain=example.com&period=12&privacy=basic&auth-sid=<your-current-session-id>
```

Request incoming transfer and enable privacy:

```
https://dmapi.joker.com/request/domain-transfer-in-reseller?domain=example.com&transfer-auth-id=zigzag&billing-c=CCOM-1&admin-c=CCOM-1&tech-c=CCOM-1&privacy=pro&auth-sid=<your-current-session-id>
```

Temporarily disable privacy (assuming that it is active):

Basics

<https://dmapi.joker.com/request/domain-set-property?domain=example.com&privacy=off&auth-sid=<your-current-session-id>>

Fetch real contact data from privacy protected domain:

<https://dmapi.joker.com/request/query-whois?domain=example.com&internal=1&auth-sid=<your-current-session-id>>

Keywords: proxy,privacy, whois, registration, privacy pro, privacy basic, whois-privacy

Last update: 2017-06-12 10:45

Basics

Differences to Email Gateway

The main differences in handling between DMAPI and Email Gateway at Joker.com are:

- DMAPI only accepts pre-registered contact and name-server handles. This means that before you can register (or modify) domains, you **MUST** create all necessary contacts and name-servers.
- universal requests - unlike with the email interface, there is no differentiation in requests for different domain/contact types.
- some requests are asynchronous, means, they are processes within a queue in the background. The acceptance of a request by DMAPI not necessarily means that it is already processed (or will be processed at all because of later errors). The immediate request reply states, whether the request has been accepted by the system. The 'real' reply (results, acknowledgement or refusal) will be stored on the server and can be retrieved later. To list available replies, you should use the requests "result-list", "result-retrieve" and "result-delete" periodically.

NOTE: Not retrieved replies will be kept on the server for a period of 30 days, after this time, only the status of specific request will be available (success or failure).

IMPORTANT: Please also note that the registration/renewal period is in **MONTHS, NOT YEARS!** This is to allow future micro-registrations.

Keywords: email gateway, dmapi, API

Last update: 2016-04-04 13:43

Basics

login

Login with Username & Password

Requires (mandatory):

<i>username</i>	Joker.com username (email address)
<i>password</i>	Joker.com password

Returns:

<i>Auth-SID</i>	Authenticated Session ID, must be provided with any other request (parameter <i>auth-sid</i>)
<i>List of TLDs</i>	List of domain TLDs which are available to the reseller.

To be able to use the entire API, you must have a reseller account with Joker.com (and use this account to log in).

Example:

```
https://dmapl.joker.com/request/login?username=johndoe&password=mypass
```

Login with API Keys

Instead of using your user- and password credentials, you may also use so called '**API keys**' for login. This way, you can create several DMAPI access facilities, which has several advantages:

- you do not need to expose username and password in your scripts
- API keys **can be restricted** to be "read only" (no modifications possible), or to allow 'modifications only' (can not produce costs)
- you may hand API keys to your staff to enable them to do specific things with Joker.com

Account and Handling

Create your API keys in '[My Profile](#)' in section '**Manage Joker.com API access keys**'

Example usage:

```
https://dmapi.joker.com/request/login?api-key=Key_created_in_your_Profile_at_Joker.com
```

The result is the same as for "login"-request, you have to use the provided auth-sid for the subsequent actions.

Keywords: security, login, session, authentication, API keys

Last update: 2019-12-18 15:53

Account and Handling

logout

Returns:

nothing

Used to forcibly close (terminate) a session. The session identified by Auth-SID may not be used anymore to send requests. Normally not required as session will timeout anyway (default: 1 hour).

Example:

```
https://dmapi.joker.com/request/logout?auth-sid=<your-current-session-id>
```

Keywords: security, login, session, authentication

Last update: 2019-12-18 15:54

Account and Handling

result-list

Accepts:

<i>pending</i>	get results of requests still in progress
<i>showall</i>	get all results incl. deletes using result-delete
<i>period</i>	get results for specified period of days (default 1)
<i>date</i>	get results received on (or before) specified date (instead of today) and defaults to 1
<i>offset</i>	start displaying results from specified position
<i>limit</i>	only get number of results specified by limit
<i>status</i>	get results having specified status (ack/nack)
<i>count-only</i>	when set to 1, only count number of records
	single line in format "Records: N"
	All following filters may use patterns ("*" and "?")
<i>rtype</i>	get results for requests of specified type (domain-register/etc)
<i>objid</i>	get results for specified object ids (domain, contacts, hosts)
<i>procid</i>	get results for specified proc-id
<i>svtrid</i>	get results for specified SvTrId
<i>cltrid</i>	get results for specified ClTrId

Returns:

List of answers from joker.com (one per line):

```
TimeStamp SvTrId Proc-ID request-type status ClTrId
```

Where:

TimeStamp: The time when request was made, YYYYMMDDHHMMSS

SvTrID: Tracking-Id associated with this request.

Proc-ID: Proc-Id associated with this request.

request-type: The type of the request.

Account and Handling

request-object: The object name (host, domain or contact handle)
status: ack, nack or ?, where ack means that request was completed successfully.
ClTrId: User specified transaction ID, or "-" if nothing was provided by the user

Example:

<https://dmapi.joker.com/request/result-list?auth-sid=20ddb8c3b2ea758dcf9fa4c7f46c0784>

Keywords: dmapi, api, request, result-list

Last update: 2019-12-18 15:56

Account and Handling

result-retrieve

Accepts:

<i>Proc-ID</i>	One of these must be specified. If both are specified, SvTrId has precedence.
<i>SvTrID</i>	

Returns:

Answer (processing result) associated with specified Tracking/Processing ID. If detailed information (content) is not available, only status will be returned
--

Please note:

Since there is no requirement of uniqueness for user-specified transaction ids, it is not possible to use them to retrieve specific results.

Example:

`https://dmapi.joker.com/request/result-retrieve?proc-id=8181810&auth-sid=<your-current-session-id>`

Account and Handling

Keywords: request, result-retrieve

Last update: 2019-12-18 15:56

Account and Handling

result-delete

Accepts:

<i>Proc-ID</i>	One of these must be specified. If both are specified, SvTrId has precedence
<i>SvTrID</i>	

Returns:

A descriptive message (confirmation) in case of success.

This request will delete the content (not the status) of a reply to an asynchronous request. Deleted results will not be listed anymore when using *result-list*.

Semantics of parameters are similar to [result-retrieve](#).

Keywords: result-delete,result-retrieve

Last update: 2019-12-18 15:57

Account and Handling query-profile

Returns:

Returns reseller profile data in format "key: value". May be used to query account balance

Example:

```
https://dmapi.joker.com/request/query-profile?auth-sid=20ddb8c3b2ea758  
dcf9fa4c7f46c0784
```

Keywords: query-profile,balance,reseller profile

Last update: 2019-12-18 15:58

Account and Handling

query-domain-list

Accepts (optional)

<i>pattern</i>	Pattern to match (globbing, like "dom*")
<i>from</i>	Start from this item in list
<i>to</i>	End by this item
<i>showstatus</i>	Returns additional column, showing domain status; may be 0 or 1
<i>showgrants</i>	Returns additional column, showing domain grants; may be 0 or 1
<i>showprivacy</i>	Returns additional columns, showing privacy status; may be 0 or 1 The following columns will be added: privacy-status - shows the currently active privacy status privacy-origin - shows the privacy status, which was bought privacy-expiration - shows the expiration date of privacy

Returns

List of registered domains and their expiration dates (one per line, separated by whitespace). If "showstatus" is present, the the list will be with three columns, the last one showing domain status (like "lock,autorenew" etc - comma separated).

Example:

```
https://dmapi.joker.com/request/query-domain-list?pattern=a*&showstatus=1&auth-sid=<your-current-session-id>
```

Domains

Keywords: query-domain-list,list of domains

Last update: 2019-12-18 15:10

Domains

domain-register

Requires (mandatory)

<i>domain</i>	Domain name to register
<i>period</i>	Registration period in months (not in years!)
<i>status</i>	Set domain status (only "production" is accepted so far)
<i>owner-c</i>	Owner contact handle
<i>billing-c</i>	Billing contact handle
<i>admin-c</i>	Administrative contact handle
<i>tech-c</i>	Technical contact handle
<i>ns-list</i>	List of name servers, delimited by colon

Accepts (optional)

<i>autorenew</i>	if set to "1", domain will be autorenewed upon expiration
<i>language</i>	3 letter language code for IDN domains
<i>registrar-tag</i>	Registrar tag, also known as "Membership token", currently only needed for .XXX domains
<i>privacy</i>	basic pro none - adds whois privacy subscription to domain order, see also Whois Privacy Services
<i>max-price</i>	maximum price user is willing to pay for a domain registration, renewal or transfer. If provided, it must be a number (fractions allowed) above 0. If not provided and domain has non-standard price or if <i>max-price</i> is lower than actual domain price at moment of registration, the request will fail. If <i>max-price</i> is higher than the actual domain price then only the actual price will be deducted

This request allows to **register** a domain.

You must have **registered contacts** (handles) to be able to register a domain.(=> [contact-create](#), [query-contact-list](#))

Important: Please note that the registration period is in **months, not years**. In most cases, this number is a **multiple of 12**.

Domains

Example:

```
https://dmapi.joker.com/request/domain-register?domain=example.com&period=12&status=production&owner-c=COCO-4711&billing-c=COCO-4712&admin-c=COCO-4712&tech-c=COCO-4712&ns-list=a.ns.joker.com,b.ns.joker.com,c.ns.joker.com&auth-sid=<your-current-session-id>
```

Keywords: domain-register, register domains, create domains

Last update: 2019-12-18 17:29

Domains

domain-renew

Requires (mandatory)

<i>domain</i>	domain name to renew
<i>period</i>	renewal period in months (not in years!)
<i>expyear</i>	the wanted expiration year (e.g. '2014')

Accepts (optional)

privacy

basic|pro|none|keep - adds whois privacy domain renewal
 none: explicitly do a renew without privacy currently privacy is enabled

keep: renew with the same level of privacy currently active for the domain

see also [Whois Privacy Services](#)

max-price

	<p>maximum to pay for registration transfer. If a number above 0.</p> <p>If not provided has non-s <i>max-price</i> domain price registration fail. If <i>max-price</i> actual domain price the actual price deducted</p>
--	--

With this request you can renew the domain. Please be aware that all renewals are not refundable.

Domains

"**expyear**" is a safety option which can be used **instead of "period"** to renew domain till specified year (not longer). If you use "period", and by mistake send the request more than once, domain will be renewed again, while with "expyear", it will not be renewed if it's expiration year is greater or equals to specified.

Only one of "period" or "expyear" may be used, but not both.

Please note:

- registration period is in **months, not years!** In most cases, this number is a **multiple of 12**.
- to prevent from unintended/erroneous multiple renewals, **a specific domain name can only be renewed once per 6 hours**. This means, if you want to renew a domain for 2 years, you should use a period of "24" - in case you want to renew using two requests with a period of "12", the 2nd request must not be sent before 6 hours after the 1st one.

Example:

```
https://dmapi.joker.com/request/domain-renew?domain=example.com&period=12&auth-sid=  
<your-current-session-id
```

Keywords: domain-renew, renew domain, autorenew

Last update: 2019-12-18 15:10

Domains

domain-modify

Requires (mandatory)

<i>domain</i>	domain name to modify
---------------	-----------------------

Accepts (optional)

<i>billing-c</i>	domain contact data to modify
<i>admin-c</i>	
<i>tech-c</i>	
<i>ns-list</i>	list of new nameservers delimited by colon ":" (it will replace existing nameservers!)
<i>registrar-tag</i>	Registrar tag, also known as "Membership token", currently used for .XXX domains
<i>dnssec</i>	<p>if specified, allows setting or removal of DNSSEC keys for domain. If not specified, DNSSEC records will not be changed. Value of "0" will remove DNSSEC, value of "1" will add DNSSEC (and ds-N parameters must be provided)</p> <p>ds-1 list of DNSSEC parameter sets (min. 2, max. 6) for DNSSEC enabled domains ds-2 for com/net/org/tv/cc each entry has format: ds-3 tag:alg:digest-type:digest ds-4 for de: ds-5 protocol:alg:flags:pubkey-base64 ds-6</p>

With this request you can modify

- contact handles
- nameservers
- DNSSEC parameters (for DNSSEC capable nameservers and TLDs supporting DNSSEC)

Please only specify contact handles which you want to modify, all unspecified handles will be left as is.

For DNSSEC, you will find more information [here](#) .

Domains

Example:

```
https://dmapi.joker.com/request/domain-modify?ns-list=a.my-own-ns.com:b.my-own-ns.com&auth-sid=<your-current-session-id>
```

Example for adding a key (and enabling DNSSEC):

```
http://dmapi.joker.com/request/domain-modify?domain=example.de&dnssec=1&ds-1=256:3:5:AwEAAd4TaRzEn0zJfw9w2qkazHTqOX97XwNzoDHMKgClJbX/jr9YGdCYKpTfcKQbVmpI4EVBjOjNWawOJEgpVivw53yHbtEFLOCSYyjwHuXaWiEv0sESNAoPCXQurp4tbHSlNrpyxyzV3dsh9/qUIkJEXxcEuFPaLG3bz1z0Ude6gMXr
```

```
http://dmapi.joker.com/request/domain-modify?domain=example.com&dnssec=1&ds-1=38698:5:1:AFE249392848D0458B3967BA1EE9BDEA6C3ECB43
```

Example for removing DNSSEC information:

```
https://dmapi.joker.com/request/domain-modify?domain=example.com&dnssec=0
```

Keywords: domain-modify,dnssec, modify domain

Last update: 2019-12-18 15:11

Domains

domain-delete

Requires (mandatory)

<i>domain</i>	domain name to delete
---------------	-----------------------

Accepts (optional)

<i>force</i>	if present and set to '1', 'Y' or 'Yes', the domain will be deleted even if older than 72 hours.
--------------	--

With this request you can delete a domain.

If you delete a domain within the **first 72 hours** after the registration, **the registration-fee will be refunded** to your account.

To delete a domain which is registered for more than 72 hours, you must specify "force=1", otherwise the request will be rejected.

Example:

```
https://dmapi.joker.com/request/domain-delete?domain=example.com&force=1&auth-sid=<your-current-session-id>
```

Keywords: domain-delete, delete domain

Last update: 2019-12-18 15:13

Domains

domain-owner-change

Requires

<i>domain</i>	domain name to change the owner of
<i>name</i>	(optional) full name (if empty, <i>fname</i> + <i>lname</i> will be used)
<i>fname</i>	first name
<i>lname</i>	last name
<i>title</i>	(optional)
<i>individual</i>	(optional) Y, Yes, N, No
<i>organization</i>	(optional if individual)
<i>email</i>	mailaddress of the contact
<i>address-1</i>	street address
<i>address-2</i>	(optional)
<i>address-3</i>	(optional)
<i>city</i>	
<i>state</i>	(optional)
<i>postal-code</i>	
<i>country</i>	ISO country code (2 letters)
<i>phone</i>	
<i>extension</i>	(optional)
<i>fax</i>	(optional)
<i>lock-opt-out</i>	(optional) yes, no (new IRTP-C: do not apply a 60 days transfer lock to the domain)

With this request you can change the visible **WHOIS owner** of a domain.

Either "name" or "lname" and "fname" must be provided. Fields **not** marked as optional are mandatory, and must not be empty.

For the revised ICANN IRTP-C (change of registrar) policy, please also visit our [documentation](#).

Example:

```
https://dmapi.joker.com/request/domain-owner-change?domain=example.com&fname=John&lname=Doe&email=johnd@someisp.com&address-1=Smartroad 1&city=Smalltown&postal-code=40122&country=US&phone=+1.422.8001&auth-sid=<your-current-session-id>
```


Domains

Keywords: domain-owner-change, domain modify, whois, whois accuracy

Last update: 2019-12-18 15:15

Domains

domain-lock

Requires (mandatory)

<i>domain</i>	domain name to lock
---------------	---------------------

With this request you can **lock a domain** to **prevent from fraudulent transfer attempts**.

If a domain is locked, each transfer-request from a foreign registrar will be declined.

Example:

```
https://dmapi.joker.com/request/domain-lock?domain=example.com&auth-sid=<your-current-session-id>
```

Keywords: domain-lock, domain create, register domain, transfer

Last update: 2019-12-18 15:15

Domains

domain-unlock

Requires (mandatory)

<i>domain</i>	domain name to unlock
---------------	-----------------------

With this request you can **unlock a domain**.

If you want to transfer a domain to a foreign registrar, it has to be unlocked.

Example:

```
https://dmapi.joker.com/request/domain-unlock?domain=example.com&auth-sid=<your-current-session-id>
```

Keywords: unlock domain, transfer

Last update: 2019-12-18 15:15

Domains

domain-transfer-in-reseller

Requires (mandatory)

<i>domain</i>	full qualified domain name to transfer to Joker.com
<i>transfer-auth-id</i>	AUTH-ID required for all domains except .eu
<i>owner-c</i>	new owner contact handle to be used for transfer of domain

Accepts (optional)

<i>admin-c</i>	new admin contact handle
<i>tech-c</i>	new tech contact handle
<i>billing-c</i>	new billing contact handle
<i>status</i>	new domain status to be set after transfer (lock, production)
<i>period</i>	renewal period in months, not in years! [not in use, please leave empty]
<i>autorenew</i>	Autorenew flag for the domain (0 or 1); if not set explicitly, defaults to 1
<i>ns-list</i>	list of colon-separated nameservers
<i>privacy</i>	basic pro none - adds whois privacy subscription to domain transfer, see also Whois Privacy Service
<i>max-price</i>	<p>maximum price user is willing to pay for a domain registration, renewal or transfer. If provided, it must be a number (fractions allowed) above 0.</p> <p>If not provided and domain has non-standard price or if <i>max-price</i> is lower than the actual domain price at the moment of registration, the request will fail. If <i>max-price</i> is higher than the actual domain price then only the actual price will be deducted</p>

With this request you can initiate a transfer of the domain from another registrar to Joker.com.

You have to provide a valid **AUTH-ID** (you have to request this from the **current** provider of the domain).

Please note:

- please make sure, that there is no so-called 'registry lock' active for the domain to be transferred. Please verify, that the current registrar does not block the domain, resp. deactivates the blocking
- the domain to be transferred must have been active for at least 60 days at the current

Domains

registrar, otherwise the transfer may fail

- the domain to be transferred must not be object of an active ICANN UDRP dispute procedure
- the domain should have a remaining term of least 7 days, to ensure that the transfer succeeds within the time limits (a maximum of 5 days is granted to confirm or object a transfer). In case the domain has less than 7 days of remaining term, a successful transfer cannot be warranted.
- this procedure will trigger email notifications to the owner and the admin contact of the domain to be transferred (this is following mandatory ICANN transfer provisions)

Example:

```
https://dmapl.joker.com/request/domain-transfer-in-reseller?domain=example.com&transfer-auth-id=abc123xyz&owner-c=COCO-4711&admin-c=COCO-4712&tech-c=COCO-4712&billing-c=COCO-4712&auth-sid=<your-current-session-id>
```

Keywords: transfer, lock, unlock

Last update: 2019-12-18 15:16

Domains

domain-set-property

Requires (mandatory)

<i>domain</i>	domain name or pattern
<i>pname</i>	property name
<i>pvalue</i>	property value (may be empty)

With this request you can set a property (flag) for a domain or a set of domains, selected by wildcard pattern.

List of available properties and their effects:

autorenew

0 or 1

If set to 1, the domain will be automatically renewed at expiration (if you have enough funds in your account).

whois-opt-out

0 or 1

currently only used for .tel domains; if set to 1, whois information will not be shown in whois off or basic or pro (if available)

privacy

If an empty value is provided, then the property will be cleared, i.e. the default will be used.

Example:

```
https://dmapi.joker.com/request/domain-set-property?domain=example.com&pname=autorenew&pvalue=1&auth-sid=<your-current-session-id>
```

Keywords: property, auto-renew

Last update: 2019-12-18 15:18

Domains

domain-get-property

Requires

<i>domain</i>	domain name
<i>pname</i>	property name (same as in domain-set-property)

With this request you can query the value of a specific property set for a domain.

It returns a single line, which looks like:

```
autorenew: 0
```

Example:

```
https://dmapi.joker.com/request/domain-get-property?domain=example.com&pname=autorenew&auth-sid=<your-current-session-id>
```

Keywords: property, auto-renew

Last update: 2019-12-18 15:18

Domains

domain-transfer-get-auth-id

Requires

<i>domain</i>	domain name to get AUTH-ID for
---------------	--------------------------------

Retrieves domain's **Auth-ID**, which is required when transferring domains to another registrar.

This request is not real-time, i.e. you have to check detailed reply (use "[result-retrieve](#)") to get the Auth-ID.

Please note:

Every request will generate a new Auth-ID, thus rendering any previously requested Auth-ID invalid.

Example:

```
https://dmapi.joker.com/request/domain-transfer-get-auth-id?domain=example.com&auth-sid=<your-current-session-id>
```

Keywords: transfer, auth-id, change of registrar

Last update: 2019-12-18 15:19

Domains

domain-transfer-control

This request allows to retrieve status information for all pending transfers. Additionally, transfers can be cancelled, or the FOA email can be re-sent.

Parameters:

action	One of: <i>list</i> , <i>show</i> , <i>resend-foa</i> , <i>cancel</i>
domain	Domain name to control transfer of (ignored when <i>action=list</i>)

action=list

When *action=list*, this request returns a list (columns are separated by tabs) of all currently pending transfers:

```
<domain> <state> <owner-email> <admin-email>
```

where *<state>* is one of (listed in "natural" transition order):

```
IN_DB  
PAYMENT_PREPARED  
PAYMENT_ACQUIRED  
  
PENDING_FOA_SENDING
```

FOA.
Manual action from Joker.com is required and happens during office hours, thus in worst case it may take few days (during weekend or holidays).

Domains

FOA_BEEN_SENT

's
state
FOA is sent and Joker.com is waiting for owner
reaction. Owner has 5 days to react, thus the
may last up to 5 days.

FOA_NACK

FOA is rejected

FOA_ACK

FOA is accepted

REGISTRY_REQUEST_SENT

REGISTRY_REQUEST_RECEIVED_NOW_WAITING

t
main.
nothing
FOA had been accepted, transfer request is sen
and the losing registrar has to release the do
This state may take up to 5 days, we could do
to speed it up.
While in this state, transfer may be cancelled
by using "action=cancel".

REGISTRY_CANCELATION_PENDING

er
The user has requested cancel of domain transf
by using "action=cancel".

DOMAIN_WITH_JOKER_PENDING_COMPLETE

her
al
onger
The domain is actually with Joker.com, but eit
we haven't noticed yet (batch pending) or manu
work is necessary.
Please contact Joker.com if this state lasts l
than 1 hour.

PAYMENT_COMMITTED

TRANSFER_PROCESSED_SUCCESSFULLY

Domains

action=show

When action=show, the status of a specified domain is returned like:

```
domain: example.com
status: FOA_BEEN_SENT
owner_email: owner@example.com
admin_email: admin@example.com
transfer-id: 123456
```

action=resend-foa

When action=resend-foa, FOA will be resent (only possible in state FOA_BEEN_SENT).

action=cancel

When action=cancel, the (pending) transfer will be cancelled.

Returns

Status code is 1000 for successful request, or ≥ 2000 otherwise.

Example

Example request:

<https://dmapi.joker.com/request/domain-transfer-control?domain=example.com&action=resend-foa>

Domains

Keywords: reseller,dmapi, API, transfer

Last update: 2018-01-29 14:28

Domains

domain-check

Requires (mandatory)

<i>domain</i>	domain name to check
---------------	----------------------

Accepts (optional)

<i>check-price</i>	If provided, specifically check the price for: create, renew, transfer, restore
<i>period</i>	If provided, price will be calculated based on specified period. Period may be specified in years (values from 1 to 10) or in traditional for DMAPI months (≥ 12 , must be a multiple of 12).
<i>language</i>	Relevant only for IDN domains, specifies language as 2 letter (ISO 639.1) or 3 letter (ISO 639.2) code: https://www.loc.gov/standards/iso639-2/php/code_list.php

With this request you can **check if a domain is available for registration, and what type of domain pricing will be applied for different types of orders.**

Returns one or more lines with key-value pairs as follows:

domain-status: <status>

<status> can be one of:

available regular domain (non-premium) available for registration

premium premium domain available for registration

unavailable domain is not available for registration

If <status> is "unavailable", then domain-register request will fail, though domain-transfer-* and domain-renew (if domain is with Joker.com) are possible, of course.

domain-status-reason: <status-reason>

Domains

Provides human-readable description why domain is unavailable for registration, like *blocked*, *reserved*, *registered* etc.

May be absent if registry does not provide specific reason. Should not be parsed as value is registry dependent and could be virtually anything.

domain-class: <class>

Specifies price-class. Anything but "standard" is considered "premium", though some registries use "tier-1", "premium", "BBB" etc.

Mostly a hint, values except "standard" should not be interpreted as they have no useful meaning and vary among registries.

domain-price-<type>: <price> <currency> <period>y

Reports domain price, where <type> will be value provided in check-price parameter, i.e. create, renew, transfer, restore.

- <price> is the final price, i.e. amount that will be deducted from the user's account, considering all discounts, promos etc.
- <currency> is a 3-letter currency code, serves only as information.
- <period> is reported in years and suffixed by "y", like "5y", and it may be different from "period" parameter value (depends on registry), for instance when requested period is not available, too low or too high.

The price reported is valid only for specified period, i.e. if price is 100 for 2 years it does not necessarily mean that price for 1 year is 50, thus it only makes sense to check price for the period which will be used verbatim in subsequent request of specified <type>.

domain-price-promo: <start> <end>

<start> and <end> are ISO timestamps in format like *2019-07-01T00:00:00.000Z*

For domains that have promotional pricing, this provides start and end timestamps of promotional period. Usually its mere presence means that promo-pricing is in effect, but to be sure values have to be checked explicitly.

If "domain-status" returned "premium" or "domain-class" returned anything but "standard", then the parameter *max-price* must be present in register/transfer/renew requests.

Full response example (web.blog):

```
domain-status: unavailable
domain-status-reason: blocked
domain-class: standard
domain-price-create: 8.21 USD 1y
domain-price-promo: 2019-09-01T00:00:00.000Z 2019-12-31T23:59:59.000Z
```

Domains

Example:

`https://dmapi.joker.com/request/domain-check?domain=example.com&auth-sid=<your-current-session-id>`

Keywords: checkd, whois, domain check, reseller, API, domain availability

Last update: 2019-12-18 17:29

Domains

query-contact-list

Accepts:

<i>pattern</i>	pattern to match (against handle)
<i>from</i>	start from this item in list
<i>to</i>	end by this item in list
<i>tld</i>	limits output to contact handles which may be used with toplevel domain (tld), like "com".
<i>extended-format</i>	provides additional information for every contact listed. May be "1" or "0", defaults to "0"

Returns:

List of registered contacts (handles), one per line.

When "extended-format" is requested, output columns are separated by tabs ("\t"), and "Columns" header provides column names.

Example:

```
https://dmapi.joker.com/request/query-contact-list?pattern=coco-47*&tld=com&auth-session-id=<your-current-session-id>
```

Keywords: query contacts, contact-list

Last update: 2019-12-18 16:04

Contacts

contact-create

Requires:

<i>tld</i>	target TLD where this contact is intended to be used.
<i>name</i>	full name (if empty, <i>fname</i> + <i>lname</i> will be used)
<i>fname</i>	first name (required for .FI contacts)
<i>lname</i>	last name (required for .FI contacts)
<i>title</i>	(optional)
<i>individual</i>	(optional) Y, Yes, N, No
<i>organization</i>	(optional if individual)
<i>email</i>	mailaddress of the contact
<i>address-1</i>	street address
<i>address-2</i>	(optional)
<i>city</i>	
<i>state</i>	(optional)
<i>postal-code</i>	
<i>country</i>	ISO country code (2 letters)
<i>phone</i>	
<i>fax</i>	(optional)
<i>lang</i>	language to use for .EU contacts
<i>app-purpose</i>	required for .US contacts
<i>nexus-category</i>	required for .US contacts
<i>nexus-category-country</i>	required for .US contacts
<i>account-type</i>	required for .UK contacts, if used as owner contact
<i>company-number</i>	required for .UK contacts with specific account types
<i>orgid</i>	required for .SE/.NU contacts
<i>vatid</i>	(optional) for .SE/.NU contacts
<i>x-ficora-type</i>	required for .FI contacts
<i>x-ficora-is-finnish</i>	(yes/no) required for .FI contacts
<i>x-ficora-registernumber</i>	required for .FI contacts, if <i>ficora-type</i> is company
<i>x-ficora-identity</i>	required for .FI contacts, if type is person and finnish
<i>x-ficora-birthdate</i>	required for .FI contacts, if type is person and not finnish
<i>x-ficora-legalemail</i>	(optional) for .FI contacts

Either "name" or "lname" and "fname" must be provided.

Fields **not** marked '(optional)' are mandatory (and must not be empty).

Contacts

Parameters "lname" and "fname", if provided, will be converted to "name" (simple concatenation of "fname" and "lname"), because registries support only "name" format. In general, use of "fname" and "lname" is deprecated, and support for these fields will be removed in version 1.2.

"orgid" represents Swedish personal or organisational number and is required for .SE/.NU contacts.

It starts with ISO 3166 Alpha-2 country code in square brackets. If the country code for Sweden is given [SE] a valid Swedish personal or organisational number must be given (6 digits, dash, 4 digits), otherwise 1 to 123 characters can follow.

If organization is empty and the country code for Sweden [SE] is given, orgid must be a personal number, not an organisational number.

"vaid" is optional for .SE/.NU contacts. It starts with a two letter country code (uppercase), followed by an optional space, followed by a country specific string containing digits 0-9, and letters a-z and A-Z, maximum 64 Chars.

For .fi contacts:

"x-ficora-type" is required for .fi contacts. The following values are accepted: privateperson, company, corporation, institution, politicalparty, township, government, publiccommunity

"x-ficora-registernumber" is required if x-ficora-type is set to "company".

"x-ficora-is-finnish" is always required for .fi contacts: yes = finnish company or person, no = not a finnish person or company

"x-ficora-identity" is required for .fi contacts, if x-ficora-type is set to 'privateperson' and x-ficora-is-finnish is set to 'yes'

Contacts

"**x-ficora-birthdate**" is required for .fi contacts, if x-ficora-type is set to 'privateperson' and x-ficora-is-finnish is set to 'no' in the following date format "YYYY-MM-DD".

Please note:

- Parameters listed here (except "tld") may be used (or are required) in other requests, this is indicated by referring to "Contact fields".
- "lang" must contain two-letter ISO country (language) code, and is only required when creating .EU contacts. The purpose is to specify language to be used in notifications emails, sent from EURid. Please note - this field cannot be modified later, and the default is 'EN' (English)!
- "app-purpose", "nexus-category" and "nexus-category-contry" are required only when creating .US contacts, and cannot be modified later.

Example:

```
https://dmapi.joker.com/request/contact-create?tld=com&name=John  
Doe&email=johnd@someisp.com&address-1=Smartroad 1&city=Smalltown&postal-code=40122&co  
untry=US&phone=+1.422.8001&auth-sid=<your-current-session-id>
```

Keywords: contact-create, whois contacts, whois

Last update: 2019-12-18 16:06

Contacts

contact-modify

Requires:

<i>handle</i>	contact handle to modify.
---------------	---------------------------

Accepts:

Field names exactly like in [_contact-create](#) request, except that omitted fields won't be modified. That is, if you specify a field, it will be used as a new value, if you omit it, the old value will remain.

The field "tld" is not relevant for this request and will be ignored if present.

Keywords: modify contact, whois

Last update: 2019-12-18 16:06

Contacts

contact-delete

Requires:

<i>handle</i>	contact handle to delete
---------------	--------------------------

With this request you can delete previously registered contacts

Example:

```
https://dmapi.joker.com/request/contact-delete?handle=coco-4711&auth-sid=<your-current-session-id>
```

Keywords: contact-delete contact delete handle

Last update: 2019-12-18 16:06

Contacts

query-ns-list

Accepts:

<i>pattern</i>	pattern to match (against host name, like "ns.dom*")
<i>full</i>	include IPs if non-zero (0 or 1)

Returns:

List of registered name servers, one per line.

If "full" is non-zero, then the list will include IP addresses, IPv4 (2nd column) and IPv6 (3rd column).

Columns will be separated by tab ("\t") character. If specific IP is not present (say, there is only IPv4 or IPv6), it will be listed as "-".

Example of list with IPs:

```
ns.example.com 1.2.3.4 -  
ns6.example.com - FE80:0000:0000:0000:0202:B3FF:FE1E:8329
```

Example:

```
https://dmapi.joker.com/request/query-ns-list?pattern=*my-own-ns*&full=1&auth-sid=<  
your-current-session-id>
```

Keywords: query-ns-list, nameserver,

Last update: 2019-12-18 16:22

Nameservers

ns-create

Requires:

<i>host</i>	Full qualified host name
<i>ip</i>	IPv4 address (must not be from IANA's reserved range)
<i>ipv6</i>	IPv6 address (short notation like fec0::17 is accepted)

With this request a new nameserver can be registered with the registry. This is needed to use a nameserver with glue records.

Either an IPv4 or IPv6 address is required.

Keywords: nameserver, nameservice, dns

Last update: 2019-12-18 16:22

Nameservers

host-create

This is an alias for [ns-create](#).

Keywords: nameserver,dns

Last update: 2016-10-06 17:27

Nameservers

ns-modify

Requires:

<i>host</i>	full qualified host name
<i>ip</i>	IPv4 address (must not be from IANA's reserved range)
<i>ipv6</i>	IPv6 address (short notation like 'fec0::17' is accepted)

With this request you can modify the IP address of a registered nameserver.

Keywords: ns-modify, host-modify, host IP

Last update: 2019-12-18 16:22

Nameservers

host-modify

This is an alias for [ns-modify](#).

Keywords: host-modify ns-modify

Last update: 2012-09-27 15:05

Nameservers

ns-delete

Requires:

<i>host</i>	Full qualified host name
-------------	--------------------------

With this request you can delete a registered nameserver.

Keywords: ns-delete, host-delete

Last update: 2019-12-18 16:23

Nameservers

host-delete

This is an alias for [ns-delete](#).

Keywords: ns-delete host-delete

Last update: 2012-09-27 15:07

Nameservers

dns-zone-list

Accepts:

<i>pattern</i>	Pattern to match (globbing, like "dom*")
----------------	--

Returns:

List zones (domains) which are managed and served by Joker.com name servers. Zones are listed one per line.

Keywords: zone, dns, nameservice

Last update: 2019-12-18 16:21

Modify Zonedata

dns-zone-get

Requires:

<i>domain</i>	Zone (domain) name to fetch data from
---------------	---------------------------------------

Returns:

Returns list of zone records.

The format of zone is as follows (one record per line):

```
<label> <type> <pri> <target> <ttd> <valid-from> <valid-to> <parameter  
s(s)>
```

Where:

<i>label</i>	subdomain/redirection label, relative to current zone, or '@' (which means current zone name)
<i>type</i>	record type (A, AAAA, MX, CNAME, URL, MAILFW, TXT, NAPTR, DYNA, DYNAAAA, SRV)
<i>pri</i>	numeric value, meaningful only for types MX, NAPTR and SRV, must be 0 for all other types
<i>target</i>	record target/value. Must be quoted if contains spaces
<i>ttd</i>	record TTL (time to live) in seconds
<i>valid-from</i>	record is not valid before this time (UNIX timestamp) or 0
<i>valid-to</i>	record is not valid after this time (UNIX timestamp) or 0
<i>parameters</i>	record-specific parameter(s)

All values from "name" to "ttd" are mandatory for every record.

<valid-to> and <valid-from> are not implemented yet, so usually are 0, and may be omitted if there are no other parameters required.

Modify Zonedata

<parameters(s)> are record dependent, used in NAPTR, MAILFW, FRAME and URL records.

<ttl> must be at least 60 for all records except NAPTR and SVC, where it can be 0 (meaning: no caching). For MAILFW/URL/FW/FRAME <ttl> is irrelevant and assumed to be 60 seconds (i.e., any change will be in effect within 60 seconds from zone change).

<pri> preference value for MX records, priority/weight for SRV records and order/preference for NAPTR records. For any other record, the value must be 0.

Examples of zone records:

```
www A 0 127.0.0.1 86400
www AAAA 0 fec0::17 86400

@ MX 10 mail.example.com. 86400

redirect URL 0 http://joker.com 86400
```

Sets redirection from redirect.joker.com to <http://joker.com> (assuming that current zone is "joker.com").

```
frame FRAME 0 http://joker.com 86400 0 0 "Header: Frame-Forward" "head" "title"
"body"
```

Sets frame-based redirection similar to URL redirection.

For FRAME record, extra parameters are as follows:

- Extra HTTP headers. (newlines may be escaped as \n)
- Extra text placed in <head></head> section of generated HTML.
- Title text (<title></title>) of generated HTML.
- Body text (used for <noframes> section)

```
username MAILFW 0 redirectioned@example.com 86400 0 0 1
```

This MAILFW records makes redirection of mail sent to username@joker.com (assuming that current zone name is "joker.com") to redirectioned@example.com, extra parameter ("1") specifies that spam-filtering should be used.

```
naptr NAPTR 10/100 replacement 86400 0 0 "flags" "service" "regex"
```

This NAPTR record has order 10 and preference 100. Only one of "replacement" or "regex" may be specified, if "regex" is specified, "replacement" must be "." (without quotes), if "replacement" is specified, "regex" must be empty string. Quotes are mandatory for all extra parameters. For details please consult RFC 2915, or look here: <http://de.wikipedia.org/wiki/NAPTR>

```
_ldap._tcp SRV 10/100 ldap.example.com:389 60
```

Modify Zonedata

This SRV record has priority 10, weight 100, target "ldap.example.com" and port "389" with TTL 60 seconds. Please consult RFC 2782 for details.

```
txt TXT 0 "key=value" 86400
```

Quoting of values for TXT records is mandatory.

```
www CNAME 0 example.com. 86400
```

Two special record types, DYNA and DYNAAAA, are used in case if DynDNS is active. They have same meaning as corresponding "A" and "AAAA" records, except that their targets may be updated using Joker DynDNS service.

To enable/disable DynDNS service, and to define username/password used to access it, the record format is as follows:

```
$dyndns=yes:username:password
```

username/password may not contain spaces or colon (":") characters. If "no" is specified instead of "yes", DynDNS will be turned off (i.e. DYN* entries will have no effect).

In case if there are any errors, zone modification will not be accepted. All errors will be reported for every erroneous line, so if there are more than one, you will be able to see all detected errors.

Keywords: zone dns nameservice modfiy_zone modify-zone

Last update: 2019-12-18 16:21

Modify Zonedata

dns-zone-put

Requires:

<i>domain</i>	Zone (domain) name to store data to
<i>zone</i>	URL encoded zone data

Returns:

Replace current zone for provided domain with specified value.

Field "zone" will be parsed as multiline text (so usual line erminators are expected).

Warning: This request will overwrite current zone, i.e. all current ecords will be replaced by new records.

The format of zone is as follows (one record per line):

```
<label> <type> <pri> <target> <tll> <valid-from> <valid-to> <parameter  
s(s)>
```

Please find a detailed description of format syntax at section [dns-zone-get](#).

Keywords: zone, dns, nameservice, modify-zone

Last update: 2019-12-18 16:22

Modify Zonedata

grants-list

Requires:

<i>domain</i>	Full qualified domain name
---------------	----------------------------

Accepts:

<i>showkey</i>	Show invitation access key
----------------	----------------------------

Get a list of active and pending grants.

Returns lines in the following format (space-separated):

```
invitation <nr> <scope> <key>
domain <domain-name> <role> - - - <invitee-email> <nick-name> grant <n
r> <scope> domain <domain-name> <role> <inviter-username> <invitee-use
rname> <invitee-userid> <invitee-email> <nick-name>
```

Where:

<nr>	record number
<scope>	Grant/Invite id (used to uniquely identify record or revocation)
<key>	Invitation access key, present only when "showkey" is non-zero; it has meaning only for pending invitations, always is "-" for grants
<domain-name>	domain name (identical to domain in request)
<role>	one of @admin/@billing/@tech/@creator
<inviter-username>	your username (owner of the domain)
<invitee-username>	Username of invited user
<invitee-userid>	[leave empty] user-ID of invited user
<nick-name>	name or comment you want to assign to this role

Rights and Roles

Keywords: grants, roles, permissions, assignment, re-assignment

Last update: 2019-12-18 16:16

Rights and Roles

grants-invite

Request parameters:

name	value	mandatory
<i>domain</i>	Full qualified domain name	yes
<i>email</i>	Email of user to be invited to accept a role for 'domain'	yes
<i>role</i>	Role offered (@admin/@billing/@tech/@creator)	yes
<i>client-uid</i>	receiving Joker.com user id as shown on Joker.com - also conforms to reseller-id	no
<i>nick-name</i>	Name or comment for this role/grant for later identification (defaults to email)	no

With this request you can assign ['Roles' \(permissions\)](#) of domains to other Joker.com users. The special role "creator" is an equivalent to an **internal transfer** of that domain to another Joker.com user. In this case, the domain is **assigned** to the receiving account's portfolio, including all rights and permissions on this domain.

There are two variants to use this functionality: If the **client-uid (Joker.com user account id)** is given, and the client-uid **matches** the **associated user's email address** in our system, the role is **applied immediately** - there will be no request for confirmation on the receiver's side. In case the client-uid is not given, but only the email address, the transaction has to be acknowledged by the receiving user. For this, he will get an email ('invitation'), containing a link and a key. Either the link has to be clicked, or the key has to be applied using Joker.com (=> Transfer). This can also be used for **users which do not yet have a Joker.com account**.

Please see more details: [How to grant roles \(= grant permissions to others\)?](#).

Returns status only (ok or not). Email is sent if request was successful.

Keywords: grants, roles, contacts, permissions, invitations, transfer

Last update: 2019-12-18 16:20

Rights and Roles

grants-revoke

Requires:

<i>domain</i>	full qualified domain name
<i>role</i>	Role to be revoked from domain (@admin/@billing/@tech/@creator)
<i>scope</i>	identifier from 'grants-list' request
<i>type</i>	type of the record to revoke - "grant" or "invitation"

Deletes an issued grant (permission) of a domain, or a pending invitation for a grant.

Returns status only (ok or not). Email is sent if request was successful.

Keywords: grants, roles, contacts, permissions, invitations

Last update: 2019-12-18 16:20

Rights and Roles

query-object

Accepts:

<i>domain</i>	Domain name	Exactly one of those must be specified. Only objects registered with Joker.com may be queried.
<i>contact</i>	Contact handle	
<i>host</i>	Nameserver	

Returns:

Information about specified object (similar to whois), in format "key: value".

This request is **deprecated** - please use '[query-whois](#)' instead.

Keywords: query-object, contact, host

Last update: 2019-12-18 16:19

Other query-whois

Accepts:

<i>domain</i>	Domain name	Exactly one of those must be specified. Only objects registered with Joker.com may be queried.
<i>contact</i>	Contact handle	
<i>host</i>	Nameserver	

Returns:

Information about specified object (similar to whois), in the format "key: value".

The difference to the *query-object* request is, that this request reflects actual (live) data in Joker.com database, while *query-object* may show data which not yet up-to-date.

Keywords: whois

Last update: 2019-12-18 16:19

Other

wa-email-list

Lists all domains and owner emails **of domains from your portfolio** which are **pending whois (email) verification**.

For Whois validation, the email address of the owner contact of a newly created, transferred or modified gTLD has to be verified. This verification is done by sending an email to the owner contact, which contains a unique key in a link. When this link is clicked, the related email address is set to "validated".

For full ICANN policy, please see [Whois-Validation](#).

Requires:

-

Returns:

email-address<TAB>domain-name<TAB>verification-expiration-date

Where:

email-address	email address of the domain owner which is pending verification
domain-name	domain name where email is the owner
verification-expiration-date	verification deadline, i.e. if by this date and time (specified in standard ISO format) email is not positively verified, the domain name listed may be deactivated

Example:

Other

<https://dmapi.joker.com/request/wa-email-list?auth-sid=<your-current-session-id>>

Keywords: whois-accuracy,email-verification,whois-validation

Last update: 2019-12-18 16:24

Other

wa-email-details

Returns email **verification status** and the **associated domain** for provided verification key (whois verification, email validation). If there is more than one domain using the email address to be verified, output will have one line per domain.

For full ICANN policy, please see [Whois-Validation](#).

Requires:

key Verification key sent to owner by verification email

Returns:

status<TAB>email<TAB>domain

Where:

status	is 'verification', if 'key' is a valid verification key
email	email address 'key' has been sent to
domain	related domain

Sample:

```
https://dmapi.joker.com/request/wa-email-details?key=<key-to-query>&auth-sid=<your-current-session-id>
```

Other

Keywords: whois-accuracy,email-verification,whois-validation

Last update: 2019-12-18 16:24

Other

wa-email-validate

Triggers a new email verification. In case the original verification email got lost or did not succeed otherwise, this request will send a new email. The original key will be **automatically included**.

This request returns special response header "Result", which will contain "ACK" if the validation request has been sent successfully, or "NACK" otherwise, e.g. if the email address is not in "verification pending" status, or already verified (whois verification, email validation).

For full ICANN policy, please see [Whois-Validation](#).

Requires:

email Email address to send validation request to. This must be domain owner's email address.

Returns:

Result: ACK validation request has been sent
Result: NACK no validation request has been sent for this email

Sample:

```
https://dmapi.joker.com/request/wa-email-validate?email=<email-of-owner>&auth-sid=<your-current-session-id>
```

Other

Keywords: wa-email-validate,wa-email-list,email verification,whois validation

Last update: 2019-12-18 16:24

Other

wa-email-verify

Set an email address to 'validated' by using the correct key, and voting with 'yes'.

This request returns a special response header "Result", which will contain "ACK" if the verification has been accepted or "NACK" otherwise, e.g. in case the key is not correct (whois verification, email validation).

This is usefull e.g. in case you want to implement your own individual landing page for your customers. The URL for this landing page can be set in Joker.com's 'Reseller Settings'.

For full ICANN policy, please see [Whois-Validation](#).

Requires:

key Verification key sent to owner by verification email
answer Answer to verification request - "yes" or "no"

If the answer is "yes", the verification status is set to "verified" and email is confirmed as valid, if the answer is "no", then verification status is set to "invalid". If there is no answer before verification deadline (normally 15 days), the status is also set to "invalid".

Returns:

Result: ACK validation request has been successful
Result: NACK validation request has been rejected or failed

Sample:

`https://dmapi.joker.com/request/wa-email-verify?key=<key-to-use>&answer=[yes|no]&au`

Other

th-sid=<your-current-session-id>

Keywords: wa-email-verify,wa-email-list,wa-email-details,email verification,whois validation

Last update: 2014-07-15 15:23

Other

domain-privacy-order

This request adds a subscription to [Whois Privacy Services](#) to an existing domain name.

A summary of all privacy related DMAPI commands is also available at [DMAPI Whois Privacy Services](#).

Requires (mandatory):

<i>domain</i>	domain name to order privacy service for
<i>privacy</i>	basic pro

Accepts (optional):

<i>period</i>	renewal period in months (not in years!)
<i>expyear</i>	the wanted expiration year (e.g. '2016')

"**expyear**" is a safety option which can be used **instead of "period"** to order privacy until the specified year (not longer).

If you use "period", and by mistake send the request more than once, the order would be executed again, while with "expyear", it will not be renewed if it's expiration year is greater or equals to the specified one.

Only one of "period" or "expyear" may be used, but not both.

If neither period nor expyear is provided, then privacy is ordered for the remaining domain lifetime, whatever it is.

Important: Please note that registration period is in **months, not years!** In most cases, this number is a **multiple of 12.**

Other

Example:

```
https://dmapi.joker.com/request/domain-privacy-order?domain=example.com&privacy=pro
&auth-sid=<your-current-session-id
```

This would order privacy service "pro" for the same period as the current term of the domain "example.com".

Keywords: proxy,privacy, whois, whois privacy services, registration, privacy pro, privacy basic

Last update: 2019-12-18 16:25

Other cor-verify

Authorizes a 'Change of Registrant' (COR) according to the ICANN IRTP-C policy as of 2016-12-01.

Please find the full documentation of the process at Joker.com [here](#), the original ICANN policy is available [here](#).

This request can be used if you did not setup a verification 'push' URL with our provided module (see link above), or you want to use the standard email procedure.

This request returns special response header "Result", which will contain "ACK" if the authorization request has been sent successfully, or "NACK" otherwise, e.g. if the key sent does not match the transaction.

Requires:

key authorization key (provided in COR confirmation request)
answer answer to confirm the COR - "yes" or "no"

If the answer is "yes", the change-of-registrant will be executed, if in case of "no", it will be rejected. Please also note the new flag 'lock-opt-out' in 'domain-owner-change' if you do **not** want to lock the domain after the COR for 60 days.

Returns:

Result: ACK authorization key has been accepted
Result: NACK authorization key has not been accepted

Other

Sample:

`https://dmapi.joker.com/request/cor-verify?key=<authorization key sent by Joker.com>&answer=yes&auth-sid=<your-current-session-id>`

Keywords: dmapi, API, owner change, cor, irtp-c

Last update: 2016-11-14 16:10

Other

List domains of a customer

```
#!/usr/bin/perl
use LWP::UserAgent;
use Data::Dumper;

my $dmapiURL = "https://dmapi.joker.com/request";

my $ua = LWP::UserAgent-> new;

my $req = HTTP::Request->
new(GET => $dmapiURL.'/login?username='.shift().'&password='.shift());
my $res = $ua-> request($req);

unless ($res-> is_success) {
print "Failed: ", $res-> status_line, "n";
exit -1;
}

my $auth=$res-> as_string;
my $output;

if ($auth =~ /Auth-Sid:s*(w+)/ms) {
$req=HTTP::Request-> new(GET => $dmapiURL.'/query-domain-list?auth-sid='. $1);
$res = $ua-> request($req);
if ($res-> is_success) {
$output=$res-> content;
}

else{
print "Failed: ", $res-> status_line, "n";
exit -2;
}
}

else {
print "Failed: Got no auth-id from DMAPi:n";
print $res-> content;
exit -3;
}

my @lines=split ("n",$output);
my $month=now + ("2M");
```

Perl

```
my %list;

my $p=0;
for my $line(@lines) {
  #Skip first line
  next unless $p or $line =~ /^s*$/;
  unless ($p) { $p=1; next};
  my ($fqdn,$exp)=split ("[ t]+",$line);
  $list{$fqdn}=$exp;
}

for (sort keys %list) {
  print "$_n";
}
```

Keywords: DMAPAPI, examples, code, perl

Last update: 2016-01-13 16:59

Perl

List domains to expire next month

Needs:

Class::Date and Date::Parse from CPAN!

```
#!/usr/bin/perl
```

```
use LWP::UserAgent;
use Data::Dumper;
use Class::Date qw(:errors date localtime gmdate now -DateParse);

my $dmapiURL = "https://dmapi.joker.com/request";

my $ua = LWP::UserAgent-> new;
my $req = HTTP::Request->
new(GET => $dmapiURL. '/login?username='.shift(). '&password='.shift());
my $res = $ua-> request($req);

unless ($res-> is_success) {
print "Failed: ", $res-> status_line, "n";
exit -1;
}

my $auth=$res-> as_string;
my $output;

if ($auth =~ /Auth-Sid:s*(w+)/ms) {
$req=HTTP::Request-> new(GET => $dmapiURL. '/query-domain-list?auth-sid=',$1);
$res = $ua-> request($req);

if ($res-> is_success) {
$output=$res-> content;
}
else {
print "Failed: ", $res-> status_line, "n";
exit -2;
}
}
else {
print "Failed: Got no auth-id from DMAPi:n";
print $res-> content;
exit -3;
}
```

Perl

```
my @lines=split ("n",$output);
my $month=now + ("2M");
my %list;

my $p=0;
for my $line(@lines) {
    #Skip first line
    next unless $p or $line =~ /^s*$/;
    unless ($p) { $p=1; next};
    my ($fqdn,$exp)=split ("[ t]+",$line);
    next unless localdate($exp) < $month;
    $list{$fqdn}=$exp;
}

for ( map {$_-> [0]}
    sort {
        $a-> [1] < => $b-> [1]
        ||
        $a-> [2] cmp $b-> [2]
    }
    map {[$_, localdate $list{$_},$_]}
    keys %list ) {
print "$_:".list{$_}."n";
}
```

Keywords: list domains expire

Last update: 2012-09-27 15:45

Perl

Replace admin-c in multiple domains

```
#
# replace admin-c in multiple domains
#
#!/usr/bin/perl
use LWP::UserAgent;
use Data::Dumper;
my $ua = LWP::UserAgent->new;
my $req = HTTP::Request->new(GET => 'https://dmapi.joker.com/request/login?username='.shift().'&password='.shift());
my $res = $ua->request($req);
#--Admin-C :
my %ADMIN = ( de => 'CODE-12345' , org => 'CORG-12345', com => 'CCOM-12345', 'eu' => 'c12345' );
unless ($res->is_success) {
    print "Failed: ", $res->status_line, "\n";
    exit -1;
}
my $auth=$res->as_string;
my $output;
if ($auth =~ /Auth-Sid:\s*([a-z0-9]+)/m ) {
    $auth = $1;
} else {
    print "Failed: Got no auth-id from DMAPI:\n";
    print $res->content;
    exit -3;
}
while ( <DATA> ) {
    chomp;
    my $fqdn = $_;
    ## for 3rd level domains this must be changed!
    my ( $sld, $tld ) = split ( /\./ , $fqdn );
    my $admin = $ADMIN{ $tld };
    $req=HTTP::Request->new(GET => 'https://dmapi.joker.com/request/domain-modify?domain='.$fqdn.'&admin-c='.$admin.'&auth-sid='.$auth);
    $res = $ua->request($req);
    if ($res->is_success) {
    $output=$res->content;
        print $output;
    } else {
        print "Failed: ", $res->status_line, "\n";
        exit -2;
    }
}
```


Perl

```
}  
__DATA__  
domain1.de  
domain2.eu  
domain3.org  
domain4.com  
__END__
```

Keywords: DMAPi, examples, code, perl

Last update: 2016-01-13 16:59

Perl

Read first - important for PHP examples

Please note that there is full DMAPI based interface written in PHP available. It is free to download and modify, and could be [downloaded from Sourceforge](#).

Please read more at section [Reseller Control Panel](#).

The published examples in PHP are parts of this project and are stripped in terms of functionality and error handling. It is strongly recommended to use the complete code base from Sourceforge.

Keywords: DMAPI, examples, code, php

Last update: 2016-01-13 16:57

PHP

List domains of a customer

```
<?php

//sends HTTP request using CURL

function query_host($conn_server, $params = "", $get_header = false)
{
    $ch = curl_init();
    curl_setopt($ch, CURLOPT_URL, $conn_server.$params);
    if (preg_match("/^https:\\/\\/i", $conn_server)) {
        curl_setopt($ch, CURLOPT_SSL_VERIFYHOST, 0);
        curl_setopt($ch, CURLOPT_SSL_VERIFYPEER, 0);
    }

    curl_setopt($ch, CURLOPT_RETURNTRANSFER, 1);

    if ($get_header) {
        curl_setopt($ch, CURLOPT_HEADER, 1);
    }

    else {
        curl_setopt($ch, CURLOPT_HEADER, 0);
    }

    $result = curl_exec($ch);

    if (curl_errno($ch)) {
        print "curl error";
    }

    else {
        curl_close($ch);
    }

    return $result;
}

//builds query, sends request and gets the answer back

function execute_request($request, $params, &$sessid)
{
    //build the query
    $http_query = "/request/" . $request . "?" . $params . "&auth-sid"
    = ".$sessid."&client-ip=".$_SERVER["REMOTE_ADDR"];
}
```

PHP

```
//send the request
$raw_res = query_host("https://dmap.i.joker.com", $http_query, true
);
$temp_arr = @explode("\r\n\r\n", $raw_res, 2);
//split the response for further processing
if (is_array($temp_arr) && 2 == count($temp_arr)) {
    return $temp_arr[1];
}

else {
    return false;
}
}

//basic parsing of the DMAPi header

function parse_response_header($header)
{
    $raw_arr = explode("\n", trim($header));
    $result = array();
    if (is_array($raw_arr)) {
        foreach ($raw_arr as $key => $value)
        {
            $keyval = array();
            if (preg_match("/^([\s]+):\s+(.+)\s*$/", $value, $keyval)
) {
                $sarr[strtolower($keyval[1])] = $keyval[2];
            }

            else {
                print "Header line not parseable - pattern does not ma
tch\nRaw header:\n$value";
            }
        }
    }

    else {
        $sarr = "";
        print "Unidentified error\nRaw header:\n$header";
    }

    return $sarr;
}

//parses the reply from DMAPi into a header and body
function parse_response($res)
{
    $raw_arr = explode("\n\n", trim($res));
    $sarr_elements = count($raw_arr);
```

PHP

```
    if ($arr_elements > 0) {
        $temp["response_header"] = parse_response_header($raw_arr["0"]
);
        $temp["response_body"] = $raw_arr["1"];
    }

    else {
        print "Couldn't split the response into response header and re
sponse body\nRaw result:\n$res";
        $temp = "";
    }

return $temp;
}

$response = "";
$authid = "none";
//first obtaining an Auth-ID
$username = "<your username here>";
$password = "<your password here>";
$fields = "username=".urlencode($username)."&password=".urlencode($pas
sword);
$result = execute_request("login", $fields, $authid);
$result = parse_response($result);
$authid = $result["response_header"]["auth-sid"];
if (!$authid) {
    print "no auth-id was obtained - probably due to wrong username or
password";
    exit;
}

//now asking for the domain list
$pattern = "*";
$fields = "pattern=".urlencode($pattern);
$result = execute_request("query-domain-list", $fields, $authid);
$result = parse_response($result);

print_r($result["response_header"]);
print "< br /> ";
print_r($result["response_body"]);
```

PHP

Keywords: DMAPI, examples, code, php

Last update: 2016-01-13 16:58

PHP

Intro

Python is easy to use with DMAPI. Our examples are tested with python 2.7 on Linux, but should work on all platforms.

Running the [Python example](#) will look like:

```
$ ./dmapi-example.py
Request-URL: https://dmapi.ote.joker.com/request/login
Login: Status-Code: 0

Request-URL: https://dmapi.ote.joker.com/request/query-domain-list
Domain List: Status-Code: 0

  expiration_date: 2018-06-30
  domain: another-privacy-test.com

  expiration_date: 2020-06-30
  domain: another-privacy-test.net

Request-URL: https://dmapi.ote.joker.com/request/logout
Logout: Status-Code: 0
```

Keywords: DMAPI, examples, code, python

Last update: 2016-01-15 16:50

Python

Login and list your domains

```
#!/usr/bin/env python
import requests

dmapiURL = 'https://dmapi.ote.joker.com'
dmapiUser = 'username'
dmapiPassword = 'password'

def main():
    loginResponse = login(dmapiUser, dmapiPassword)
    print "Login: Status-Code:", loginResponse.header['Status-Code']
    if loginResponse.header['Status-Code'] != '0':
        print loginResponse.header['Status-Text']
        return

    sessionId = loginResponse.header['Auth-Sid'];
    print ""
    domainResponse = domainList(sessionId, 1, 5)
    print "Domain List: Status-Code:", domainResponse.header['Status-Code']
    domains = domainResponse.resultListWithNames()
    for domain in domains:
        for key, value in domain.iteritems():
            print " %s: %s" % (key, value)
        print ""
    logoutResponse = logout(sessionId)
    print "Logout: Status-Code:", logoutResponse.header['Status-Code']

# implement dmapi commands as functions
def login(username, password):
    parameters = { 'username': username, 'password': password }
    message = sendCommand('login', parameters)
    return message;

def logout(sessionId):
    parameters = { 'auth-sid': sessionId }
    message = sendCommand('logout', parameters)
    return message;

def domainList(sessionId, list_from=1, list_to=""):
    parameters = { 'auth-sid': sessionId , 'from': list_from, 'to': list_to }
    message = sendCommand('query-domain-list', parameters)
    return message;

# general dmapi command call
```


Python

```
def sendCommand(command,parameter={}):
    try:
        url = dmapiURL+'/request/'+command
        print "Request-URL: ", url
        response = requests.get(url, params=parameter)
        # print URL with parameters for debugging purposes
        # print "Request-URL: ", response.url
        if response.status_code != requests.codes.ok:
            raise CommandError("Command Failed! HTTP Status Code: %s" % r
esponse.status_code)
        return DmapiResponse(response.text)
    except requests.ConnectionError as e:
        raise CommandError("Connection Error: %s" % str(e))
    except requests.HTTPError as e:
        raise CommandError("Http Error: %s" % str(e))
    except CommandError as e:
        raise
    except Exception as e:
        raise CommandError("Unexpected Error: %s" % str(e))

class DmapiResponse():
    def __init__(self,responseBody):
        parts = responseBody.split("\n\n",1)
        if len(parts)>0:
            self.header = self.__parseKeyValueList(parts[0])
        if len(parts)>1:
            self.body = parts[1]

    def __parseKeyValueList(self,text):
        lines = text.split("\n")
        keyValueList = {}
        for line in lines:
            keyValue = line.split(' ',1)
            key = keyValue[0].rstrip(':')
            value = keyValue[1]
            keyValueList[key] = value
        return keyValueList

    def __getSeparator(self):
        if self.header.has_key('Separator') and self.header['Separator
'] == 'TAB':
            return "\t"
        else:
            return " "

    def resultList(self):
        lines = self.body.split("\n")
        resultList = []
        separator = self.__getSeparator()
```

Python

```
for line in lines:
    values = line.split(separator)
    resultList.append(line.split(separator))
return resultList

def resultListWithNames(self):
    columnNames = self.resultListColumns()
    resultList = []
    if len(columnNames) > 0:
        rawList = self.resultList()
        resultList = []
        for row in rawList:
            columns = {}
            for idx, column in enumerate(row):
                columns[columnNames[idx]] = column
            resultList.append(columns)
    return resultList

def resultListColumns(self):
    if self.header.has_key('Columns'):
        columnsText = self.header['Columns']
        columns = columnsText.split(',')
        return columns
    else:
        return []

def resultValues(self):
    return self.__parseKeyValueList(self.body)

class CommandError(Exception):
    def __init__(self, value):
        self.value = value
    def __str__(self):
        return repr(self.value)

# call main function
try:
    main()
except CommandError as e:
    print "Error:", str(e).strip('"')
```

Keywords: DMAPI, examples, code, python

Last update: 2017-10-20 11:39

Python

C# / .NET Demonstration /w Code

Applications for domain management with DMAPI are very easy to create using MS Visual Studio. This example code logs into the Joker.com system using DMAPI requests.

It provides a domain listing, whois lookup and "Email verification".

This has been tested using Visual Studio 2008 and 2010, but should work with any version, and also with free Visual Studio Express and .NET versions from 3.5 onwards. Please find the source code as an attachment below.

We also provide this as a windows binary to try without the need of building it before. In case you run Windows 10 with "Smartscreen", you have to click on "more information" to execute this, since this binray of course is not signed by a "manufacturer"...

This is how this will look like:

C#

The screenshot shows a web application window titled "DMAPI Example". The interface is divided into several sections:

- Login:** Contains input fields for "Username" and "Password", and buttons for "Login" and "Logout".
- Status:** Contains input fields for "DMAPI-Version" and "Account-Balance", and a section for "Available TLDs" which is currently empty.
- Domain-List (Double click for whois):** A table with columns for "Domain", "Expiration", and "Status". The table is currently empty.
- Verification:** Contains input fields for "Key" and "Email", and buttons for "Details", "Verify", and "Resend".
- Buttons:** At the bottom left, there are buttons for "Result List" and "Verification Email List".

Keywords: DMAPI, examples, code, c#, .NET

Last update: 2016-01-20 16:15

C#

WHMCS Registrar Module

[WHMCS](#) is a popular web hosting and automation solution, which includes billing and support



options.

If you are using WHMCS for your hosting activities, you may interface Joker.com with WHMCS' domain functionality to easily order and manage domains from within WHMCS.

Joker.com maintains a registrar module for WHMCS, which offers a great load of features to interface Joker.com seamlessly from within WHMCS:

The following registrar core functionality is provided:

- register domains
- initiate transfers
- perform renewals

A screenshot of the WHMCS client area interface. The top navigation bar includes 'Home', 'Services', 'Domains', 'Billing', 'Support', and 'Open Ticket'. The main content area is titled 'Managing gnurz24.com' and shows a sidebar with 'Manage' options like Overview, Auto Renew, Nameservers, Registrar Lock, Addons, Contact Information, Private Nameservers, DNS Management, Email Forwarding, and EPP Code. The 'Addons' section is active, displaying three options: 'ID Protection' (Buy Now for \$0.00 USD), 'DNS Host Record Management' (Manage/Disable), and 'Email Forwarding' (Manage/Disable). The footer of the interface indicates it is 'Powered by WHMCompleteSolution'.

- allow viewing and changing of nameservers
- allow viewing and changing of WHOIS information of domains

Plugins & Interfaces

- usable with any TLD Joker.com offers

Additionally, also these features are provided:

- create/edit email forwards
- create/edit dns records for joker-ns
- fetch auth id ("EPP Code")
- sync of expiration date
- order whois privacy protection with domain registration, transfer and renewal
- switch easily between production and testing environment (OT&E)

New in version 1.0.4:

- use [API key](#) instead of user/password credentials
- maintain privacy settings for domains

New in version 1.1.0

- domain availability check
- own CRON job script, for registration status check

New in version 1.1.1

- fixed toggling of id protection

New in version 1.1.2

- fixed contact information change for WHMCS 7.x

New in version 1.1.3

- added account balance check for domain renewals

New in version 1.1.4

- added account balance check for domain transfers
- added a config option to enable automatic restore from redemption grace period if renew

Plugins & Interfaces

is not possible

New in version 1.1.5

- fix for .eu expiration date / redemption grace period problem

New in version 1.2.0

- added dnssec management

New in version 1.2.1

- fixed some issues with the domain availability check

New in version 1.2.2

- fixed an issue with .uk domain contacts

New in version 1.2.3

- fixed issue with puny code in the domain availability check

New in version 1.2.4

- fixed issue with domain synchronisation cron

New in version 1.2.5

- added support for premium domains

This version has been tested with WHMCS 6.x and WHMCS 7.8.3

Plugins & Interfaces

Installation:

Please extract the contents of the **below attached ZIP archive** into the folder

modules/registrars/joker/



of your **WHMCS** installation.

The configuration of the Joker.com registrar module is done by using the **WHMCS admin section**. For this, please login as "admin" into your WHMCS installation, and navigate to

Setup -> Products/Services -> Domain Registrars

Pick "Joker.com" from the list, "Activate" the plugin, and enter your Joker.com Reseller's credentials - **the same you are using for DMAPI**.

You also may choose to use the "TestMode" for dry run on our OT&E platform, or to configure the free Joker.com nameservers as a default for new domains.

Once activated, you may always change these settings by clicking on "Configure". Don't forget to "Save Changes" after doing so.

Usage:

You will find most options for domains in section "**Clients -> Domain registrations**" - **click on the domain name** to see all domain details.

A special command there is "**Sync**" at the '**Registrar Commands**' - this will trigger a manual sync of a domain's status and expiration date with Joker.com, in case it was modified outside of WHMCS.

This is usually also done automatically by the '**WHMCS domainsync cron**' - please make sure that you added this with your WHMCS installation.

Please send us your feedback: reseller-support@joker.com

Enjoy!

Plugins & Interfaces

Keywords: reseller, WHMCS, dmapl, API, plugin

Last update: 2019-12-11 16:22

Plugins & Interfaces

Simple WHMCS Plugin



[WHMCS](#) is a popular web hosting and automation solution, which includes billing and support options.

If you are using WHMCS for your hosting activities, you may interface Joker.com with WHMCS' domain functionality to easily order and manage domains from within WHMCS.

This is a very light weight and simple plugin, therefore very easy to install (you will find instructions in the readme of the zip archive below).

However, features are basic, and you have to configure a fixed set of contact handles for each TLD you want to use.

Any TLD of Joker.com should work.

This plugin is provided as an example to show, how easy it is to connect Joker.com to WHMCS using DMAPI. You may also use it as a starting point for your own experiments.

For a full integration of Joker.com into WHMCS, please use our official fully-featured Joker.com [WHMCS Registrar Module](#).

Keywords: WHMCS, dmapl, API, plugin

Last update: 2016-04-11 14:06

Plugins & Interfaces

How does the PGP/GPG-Mailinterface work?

Using the Joker.com email interface, you may send 'commands' to a special address at Joker.com by email. Those commands may consist of registration orders, domain renewals or modifications.

The Joker.com mail interface address is disclosed once you signed up as a reseller.

The emails making up the commands follow a simple format, which is described here in section 'Requests'.

For security reasons, each request which is sent to the mail gateway has to be signed using PGP or GPG. This means, you need to have a pgp/gpg-installation on your machine. Some tools which can be used for this:

- [Gnu GPG](#)
- [Enigmail for Thunderbird](#)

Emails which are not signed correctly will not be processed. All requests to the gateway have to be sent as PGP/GPG signed mails to the Joker mail-robot (you will receive the exact address if you have registered yourself as a reseller).

Mails are expected to be sent in the "**traditional**" format (signature is part of the message body), **not** (for example) in MIME encapsulated format!

The actual request (the command to be performed) has to be put into the subject of the email. Further details (for example the full qualified domain name) have to be put in the message body.

Example:

Subject: modify domain

-----BEGIN PGP SIGNED MESSAGE-----

Hash: SHA1

tld:org

Basics

sld:dummy

ns1-handle:ns1.dummy.org

ns2-handle:ns2.dummy.org

-----BEGIN PGP SIGNATURE-----

Version: GnuPG v1.0.2 (GNU/Linux)

Comment: For info see <http://www.gnupg.org>

iD7DBQE6ZtMfzWqd+drNYRURAUW4AJ4nRewOrNc+yLMmmCouVcMP3v5nWQCdHUIf

tJk/gOuFmDnls3JS+7eRjnA=

=Fwmc

-----END PGP SIGNATURE-----

Keywords: PGP GPG PGP/GPG mail-interface

Last update: 2012-10-11 10:19

Basics

Where are the replies of the mail-gateway sent?

The replies of the gateway are generally sent to the "reply-to"-address. In order to specify that address, you will have to fill in the reply-to-field within the e-mails you send to the mail-gateway.

Keywords: replies mail-gateway reply-to

Last update: 2007-03-27 15:15

Basics

How do I change my robot-email-address?

The Joker.com system identifies you using your pgp-signature and your email-address, so you have to provide a new pgp-key, if you want to change your robot-email-address. Without changing the pgp-key, our system cannot grant you access to the domains, you have registered at joker.com.

Please, follow the 3 steps below to **change your robot-email-address**.

1. Create a new contact with your new email-address using the mail-gateway.
2. Change the billing-c of **all** your domains using this new contact, which contains the new robot-email-address. Use the ["list domains"-request](#) for a listing of your domains.
3. Go to <https://joker.com/index.joker?mode=resellerpages&stage=step13b> and provide your new email-address and your new pgp-key and wait for our response mail.

Keywords: change robot-email-address robot e-mail address

Last update: 2007-03-27 15:23

Basics

What is the Joker.com public key?

Please verify a mail from joker.com using the following public key:

```
-----BEGIN PGP PUBLIC KEY BLOCK-----  
Version: GnuPG v1.0.7 (GNU/Linux)  
mIsEPoorJQEAAJauWOOvusxn9GFEPjZnQ3x/480faPwSN4cIF5ezpUT6FycZQa+q  
eUnNlS+bj80ULXnyyigmkUGwEtW/Qoyd55RM983pr4KtuHSMSU9gCNlsyuHlDOAm  
71u6irfv5RaHbJXauMCAgUKn+dBNZVZyUTm9aW2pudcwY45apF2tieTZAAYptClq  
b2tlci5jb20gc2lnbmVyIHNlcnZpY2UgPGluZm9Aam9rZXIuY29tPoiyBBMBAgAc  
BQI8/NifAhsDBAsHAWIDFQIDAxYCAQIeAQIXgAAKCRAm3eE0EUTiIx9RA/9HGDrD  
cVM6PjZHR5jpt4svpv7xrjVRn2OIR+s80RuBAnLyAWOf1qJ9342SYD8C7BMAqYm4  
wXvC3/yvbQEAqsmJ5Bbq2NV+KDepahTtL8SUQ6TkOSUd9ND0vLoQWVI6o1Dz/3MG  
HLJfNtx6067Sq8pP8PuYyscPyZ7/uiUilyOrqg==  
=O/7Q  
-----END PGP PUBLIC KEY BLOCK-----
```

Keywords: public pgp/gpg-key key

Last update: 2007-03-30 15:48

Basics

Should I use PGP or GPG?

It does not matter if you use PGP or GPG, the version is not important as well. Just make sure that your program is able to put PGP signatures into your mail in the format described above.

Please have a look at the following web sites to get the newest versions and lots of explanation on the programs.

<http://www.pgpi.org/>

<http://www.gnupg.org/>

ATTENTION:

Users of GPG have to use the following flag:

```
gpg --clearsign --force-v3-sigs ....
```

Otherwise our system will reject your signed mails.

Keywords: PGP GPG signature

Last update: 2007-03-30 15:53

Basics

General Instructions

All requests do follow the same scheme:

- each key:value pair is unique in application.
- each key:value pair is one line finished with carriage return
- each key is delimited by a colon ":" from the value

You have to send the request as [signed email](#) to the Joker.com mail gateway address. This address is disclosed once you signed up as a reseller of Joker.com.

Each email uses a simple, special format, which is described under the different request-types.

For security reasons you have to pgp-sign each mail you send to the mail-gateway, so you need a pgp-installation on your machine. Unsigned or invalid mails will be ignored.

Emails without a valid subject (request-type) will produce an error. In this case you will receive an error message as response.

Valid requests are normally processed in realtime. Under certain circumstances (Registry-Downtimes, System maintenance, etc.) it is possible, that requests have to wait for processing. It is highly recommended to ask our support before you repeat such requests.

The descriptions for the requests do all follow the same scheme:

Topic 'introduction' - a short introduction of the request, what is the request for.

Topic 'request fields'

- which fields are required or allowed for a request
- which character are allowed for a request field (the valid character sets are described with PERL-REGULAR-EXPRESSIONS)
- one or more examples for a valid request

Requests

Keywords: instructions introduction requests

Last update: 2012-10-11 10:29

Requests

List of currently working requests

Here you will find the list of the currently working requests. There are 2 types of status for each request.

- available
- not yet implemented

All requests marked with "not yet implemented" will be available during the next weeks.

target	request type	status
com/nl	support	available
	create order	available
	change name	available
	change address	available
	transfer domain	available
	renew domain	available
	delete domain	available
	modify domain	available
	create contact	available
	modify contact	available
	create name-server	available
	modify name-server	available
	list domains	available
	lock domain	available
	unlock domain	available
	org	support
create org-order		available

Requests

	change org owner	enable
	change org address	enable
	transfer org domain	enable
	renew org domain	enable
	delete org domain	enable
	modify org domain	enable
	create org contact	enable
	modify org contact	enable
	create org nameserver	enable
	modify org nameserver	enable
	list domains	enable
	lock domain	enable
	unlock domain	enable
	get sub-id	enable
info	support	enable
	create info order	enable
	change info owner	enable
	change info address	enable
	transfer info domain	enable
	renew info domain	enable
	delete info domain	enable
	modify info domain	enable
	create info contact	enable
	modify info contact	enable
	create info nameserver	enable

Requests

	modify dns-nameserver	available
	list domains	available
	lock domain	available
	unlock domain	available
	get sub-id	available
de	support	available
	create dns order	available
	change dns server	available
	change dns address	available
	transfer dns domain	available
	renew dns domain	available
	delete dns domain	available
	modify dns domain	available
	create dns contract	available
	modify dns contract	available
	create dns nameserver	available
	modify dns nameserver	available
	list domains	available
	lock domain	available
	unlock domain	available
	get sub-id	available
de	support	available
	create dns order	available
	change dns server	available
	change dns address	available

Requests

	transfer de-domain	available
	renew de-domain	available
	delete de-domain	available
	modify de-domain	available
	create de-contract	available
	modify de-contract	available
	create de-manageuser	available
	modify de-manageuser	available
	list domains	available
	lock domain	available
	unlock domain	available
de	support	available
	create eu-order	available
	change eu-contract	available
	change eu-website	available
	transfer eu-domain	available
	renew eu-domain	available
	delete eu-domain	available
	modify eu-domain	available
	create eu-contract	available
	modify eu-contract	available
	create eu-manageuser	available
	modify eu-manageuser	available
	list domains	available
	lock domain	available

Requests

.cn	unlock domain	enable
	get sub-id	enable
	support	enable
	create cn-order	enable
	change cn-owner	enable
	change cn-address	enable
	transfer cn-domain	enable
	renew cn-domain	enable
	delete cn-domain	enable
	modify cn-domain	enable
	create cn-contact	enable
	modify cn-contact	enable
	create cn-namserver	enable
	modify cn-namserver	enable
	list domains	enable
	lock domain	enable
	unlock domain	enable
get sub-id	enable	
.us	support	enable
	create us-order	enable
	change us-owner	enable
	change us-address	enable
	transfer us-domain	enable
	renew us-domain	enable
	delete us-domain	enable

Requests

	modify via domain	available
	create via contact	available
	modify via contact	available
	create via nameserver	available
	modify via nameserver	available
	list domains	available
	lock domain	available
	unlock domain	available
	get sub-id	available
me	support	available
	create me order	available
	change me name	available
	change me address	available
	transfer me domain	available
	renew me domain	available
	delete me domain	available
	modify me domain	available
	create me contact	available
	modify me contact	available
	create me nameserver	available
	modify me nameserver	available
	list domains	available
	lock domain	available
	unlock domain	available
	get sub-id	available

Requests

.aaa	support	enable
	create aaa-order	enable
	change aaa-order	enable
	change aaa-address	enable
	transfer aaa-domain	enable
	renew aaa-domain	enable
	delete aaa-domain	enable
	modify aaa-domain	enable
	create aaa-contact	enable
	modify aaa-contact	enable
	create aaa-nameserver	enable
	modify aaa-nameserver	enable
	list domains	enable
	lock domain	enable
	unlock domain	enable
	get sub-id	enable
	.mbi	support
create mbi-order		enable
change mbi-order		enable
change mbi-address		enable
transfer mbi-domain		enable
renew mbi-domain		enable
delete mbi-domain		enable
modify mbi-domain		enable
create mbi-contact		enable

Requests

	modify nslc-contact	enable
	create nslc-connection	enable
	modify nslc-connection	enable
	list domains	enable
	lock domain	enable
	unlock domain	enable
	get sub-id	enable
name	support	enable
	create name-order	enable
	change name-contact	enable
	change name-address	enable
	transfer name-domain	enable
	renew name-domain	enable
	delete name-domain	enable
	modify name-domain	enable
	create name-contact	enable
	modify name-contact	enable
	create name-connection	enable
	modify name-connection	enable
	list domains	enable
	lock domain	enable
	unlock domain	enable
	get sub-id	enable
	nameservice/forwarding	create dns-config
delete dns-config		enable

Requests

	test-config	enable
--	-------------	--------

Keywords: request requests, summary, email-gw, email-gateway

Last update: 2008-08-14 11:31

Requests

What is a macro?

A macro is used within the definition of a request.

A macro starts with an @.

Example: @count or @total or @sum

Every time you find a macro, please check the definition of this macro for further information.

Keywords: macro definition

Last update: 2007-04-02 15:20

Macros

E-mail Address

@mail
This means an email address in the following format:
Valid values (containing only):
joker.com
joker.com1
joker.com15

email address:
Here Name: Name@joker.com
Name@joker.com (Name Name)

Valid values (containing only):
joker.com

email address:
Here Name: Name@joker.com
Name@joker.com (Name Name)

joker.com15

Keywords: email address

Last update: 2011-08-11 15:34

Macros

.com/.net Contacts

new-handle (explicit creation of a new contact)

This means the definition of a new contact. If a contact with the provided email address exists in the JOKER-DATABASE, a new contact will be created and we will add a numerical suffix to the email address that starts with "0" and increases by "1" for every existing contact with such a emailaddress in the JOKER-DATABASE.

ATTENTION

The name of the request field depends on the contact. If you want to create a contact for the owner-contact, you have to replace the "-" at the beginning of the fieldname with "owner-contact".

If you want to create a contact for the admin-contact, you have to replace the "-" at the beginning of the fieldname with "admin-contact".

If you want to create a contact for the tech-contact, you have to replace the "-" at the beginning of the fieldname with "tech-contact".

If you want to create a contact for the billing-contact, you have to replace the "-" at the beginning of the fieldname with "billing-contact".

request field	used values	required
*idnumber	1-74	yes
*name	{JOKER-NAME}.00	yes if idnumber > 1
*lastname	{JOKER-NAME}.00	yes if idnumber > 1
*sex	{JOKER-NAME}.00	no
*organization	{JOKER-NAME}.00	yes if idnumber > 0
*address 1	{JOKER-NAME}.00	yes
*address 2	{JOKER-NAME}.00	no
*postal-code	{JOKER-NAME}.00	yes
*city	{JOKER-NAME}.00	yes
*state	{JOKER-NAME}.00	no
*country		yes
*email	@joker.com	yes
*phone	{JOKER-NAME}.00	yes
*fax	{JOKER-NAME}.00	no

An existing contact (@cont or @same-as (.com/net only))

This means an existing contact-handle in the JOKER-DATABASE.

Examples

owner-contact-handle.00@our.com@0
 admin-contact-handle.00@our.com
 tech-contact-handle.00@our.com@10
 billing-contact-handle.00@our.com@15

In case you have entered a non-existing contact-handle, the system will send you an errormail.

It is also possible to set a reference to a contact definition, which has been made earlier within the current request. To do so, please use the following syntax:

admin-contact-handle.00@same-as-existence-contact
 tech-contact-handle.00@same-as-admin-contact
 billing-contact-handle.00@same-as-tech-contact

The @same-as macro always replaces the value for the specified contact-handle with the email address of the macroarg. If the referenced contact has to be created with this request, it takes the result handle.

Keep in mind that for (.com/net)-requests, contact handles for (int)-contacts are not allowed. If you are referencing to a shortcut like COOTED-LINKS, you will get an error.

Keywords: new-handle @cont @same-as admin tech billing

Macros

Last update: 2007-04-17 22:05

Macros

.com Contacts

new-handle (implicit creation of a new contact)

This means the definition of a new contact. if a contact with the provided email address exists in the JOKER-DATABASE, a new contact will be created. The reference for the created handle is following the format CCOM-<number>.

e.g. CCOM-176269.

ATTENTION:

The name of the request field depends on the context. If you want to create a contact for the owner-contact, you have to replace the ".." at the beginning of the fieldname with "owner-contact".

If you want to create a contact for the admin-contact, you have to replace the ".." at the beginning of the fieldname with "admin-contact".

If you want to create a contact for the tech-contact, you have to replace the ".." at the beginning of the fieldname with "tech-contact".

If you want to create a contact for the billing-contact, you have to replace the ".." at the beginning of the fieldname with "billing-contact".

There is a new request field called **name** within the contact definition. This field is mandatory, if you do not provide the **fname lname**. You have to provide the request field **name**, if **fname** and **lname** are not found. This is very important for the whois output. Everytime a field **person** is shown. If you are using the request field **name**, the whois is showing the value for **name**, regardless the content of the request fields **fname** and **lname**. If you do not provide the request field **name** but your are providing the request fields **fname** and **lname**, the whois is showing the concatenation of these fields.

There is also a new request field called **address-3** within the contact definition. This field is not mandatory, it is simply the 3rd line of the address.

request-field	valid values	required
".."-individual	[YN]	yes
".."-lname	[\x20-\x7e]{0,80}	no, if name is given
".."-fname	[\x20-\x7e]{0,80}	no, if name is given
".."-name	[\x20-\x7e]{0,80}	yes, if fname and/or lname are not given
".."-title	[\x20-\x7e]{0,80}	no

Macros

".."-organization	[\x20-\x7e]{0,80}	yes, if individual = N
".."-address-1	[\x20-\x7e]{1,80}	yes
".."-address-2	[\x20-\x7e]{0,80}	no
".."-address-3	[\x20-\x7e]{0,80}	no
".."-postal-code	[\x20-\x7e]{1,50}	yes
".."-city	[\x20-\x7e]{1,80}	yes
".."-state	[\x20-\x7e]{0,80}	no
".."-country	@country	yes
".."-email	@email	yes
".."-phone	[[\x20-\x7e]{1,50}	yes
".."-fax	[[\x20-\x7e]{0,50}	no

An existing contact ([@comcont](#) or [@same-as](#)) (.com only)

This means an existing contact handle in the JOKER-DATABASE.

Examples:

```
owner-contact-handle:CCOM-176269
admin-contact-handle:CCOM-176229
tech-contact-handle:CCOM-176269
billing-contact-handle:CCOM-176269
```

In case you have entered a non-existing contact handle, the system will send you an errormail.

It is also possible to set a reference to a contact definition, which has been made earlier within the current request. To do so, please use the following syntax:

```
admin-contact-handle:same-as-owner-contact
tech-contact-handle:same-as-admin-contact
billing-contact-handle:same-as-tech-contact
```

The **@same-as** makro always replaces the value for the specified contact handle with the email address of the makrotarget. If the referenced contact has to be created with this request, it takes the result handle.

Keep in mind that for .com-requests the contact handles for (.com/.net)-contacts are not allowed. If you are referencing to a shortcut like hans@nose.net#1, you will get an error.

Keywords: new-handle [@comcont](#) [@same-as](#) admin tech billing

Last update: 2015-11-09 17:47

Macros

.net Contacts

new-handle (implicit creation of a new contact)

This means the definition of a new contact. if a contact with the provided email address exists in the JOKER-DATABASE, a new contact will be created. The reference for the created handle is following the format CNET-<number>, e.g. CNET-176269.

ATTENTION:

The name of the request field depends on the context. If you want to create a contact for the owner-contact, you have to replace the ".." at the beginning of the fieldname with "owner-contact".

If you want to create a contact for the admin-contact, you have to replace the ".." at the beginning of the fieldname with "admin-contact".

If you want to create a contact for the tech-contact, you have to replace the ".." at the beginning of the fieldname with "tech-contact".

If you want to create a contact for the billing-contact, you have to replace the ".." at the beginning of the fieldname with "billing-contact".

There is a new request field called **name** within the contact definition. This field is mandatory, if you do not provide the **fname lname**. You have to provide the request field **name**, if **fname** and **lname** are not found. This is very important for the whois output. Everytime a field **person** is shown. If you are using the request field **name**, the whois is showing the value for **name**, regardless the content of the request fields **fname** and **lname**. If you do not provide the request field **name** but your are providing the request fields **fname** and **lname**, the whois is showing the concatenation of these fields.

There is also a new request field called **address-3** within the contact definition. This field is not mandatory, it is simply the 3rd line of the address.

request-field	valid values	required
".."-individual	[YN]	yes
".."-lname	[\x20-\x7e]{0,80}	no, if name is given
".."-fname	[\x20-\x7e]{0,80}	no, if name is given
".."-name	[\x20-\x7e]{0,80}	yes, if fname and/or lname are not given
".."-title	[\x20-\x7e]{0,80}	no
".."-organization	[\x20-\x7e]{0,80}	yes, if individual = N
".."-address-1	[\x20-\x7e]{1,80}	yes
".."-address-2	[\x20-\x7e]{0,80}	no
".."-address-3	[\x20-\x7e]{0,80}	no
".."-postal-code	[\x20-\x7e]{1,50}	yes

Macros

".."-city	[[\x20-\x7e]{1,80}	yes
".."-state	[[\x20-\x7e]{0,80}	no
".."-country	@country	yes
".."-email	@email	yes
".."-phone	[[\x20-\x7e]{1,50}	yes
".."-fax	[[\x20-\x7e]{0,50}	no

An existing contact ([@netcont](#) or [@same-as](#)) (.net only)

This means an existing contact handle in the JOKER-DATABASE.

Examples:

```
owner-contact-handle:CNET-176269
admin-contact-handle:CNET-176229
tech-contact-handle:CNET-176269
billing-contact-handle:CNET-176269
```

In case you have entered a non-existing contact handle, the system will send you an errormail.

It is also possible to set a reference to a contact definition, which has been made earlier within the current request. To do so, please use the following syntax:

```
admin-contact-handle:same-as-owner-contact
tech-contact-handle:same-as-admin-contact
billing-contact-handle:same-as-tech-contact
```

The **@same-as** makro always replaces the value for the specified contact handle with the email address of the makrotarget. If the referenced contact has to be created with this request, it takes the result handle.

Keep in mind that for .net-requests the contact handles for (.com/.net)-contacts are not allowed. If you are referencing to a shortcut like hans@nose.net#1, you will get an error.

Keywords: new-handle [@netcont](#) [@same-as](#) admin tech billing

Last update: 2015-11-09 17:48

Macros

.org Contacts

new-handle (implicit creation of a new contact)

This means the definition of a new contact. if a contact with the provided email address exists in the JOKER-DATABASE, a new contact will be created. The reference for the created handle is following the format CORG-<number>, e.g. CORG-176269.

ATTENTION:

The name of the request field depends on the context. If you want to create a contact for the owner-contact, you have to replace the ".." at the beginning of the fieldname with "owner-contact".

If you want to create a contact for the admin-contact, you have to replace the ".." at the beginning of the fieldname with "admin-contact".

If you want to create a contact for the tech-contact, you have to replace the ".." at the beginning of the fieldname with "tech-contact".

If you want to create a contact for the billing-contact, you have to replace the ".." at the beginning of the fieldname with "billing-contact".

There is a new request field called **name** within the contact definition. This field is mandatory, if you do not provide the **fnamelname**. You have to provide the request field **name**, if **fname** and **lname** are not found. This is very important for the whois output. Everytime a field **person** is shown. If you are using the request field **name**, the whois is showing the value for **name**, regardless the content of the request fields **fname** and **lname**. If you do not provide the request field **name** but your are providing the request fields **fname** and **lname**, the whois is showing the concatenation of these fields.

There is also a new request field called **address-3** within the contact definition. This field is not mandatory, it is simply the 3rd line of the address.

request-field	valid values	required
".."-individual	[YN]	yes
".."-lname	[\x20-\x7e]{0,80}	no, if name is given
".."-fname	[\x20-\x7e]{0,80}	no, if name is given
".."-name	[\x20-\x7e]{0,80}	yes, if fname and/or lname are not given
".."-title	[\x20-\x7e]{0,80}	no
".."-organization	[\x20-\x7e]{0,80}	yes, if individual = N
".."-address-1	[\x20-\x7e]{1,80}	yes
".."-address-2	[\x20-\x7e]{0,80}	no
".."-address-3	[\x20-\x7e]{0,80}	no
".."-postal-code	[\x20-\x7e]{1,50}	yes

Macros

".."-city	[\x20-\x7e]{1,80}	yes
".."-state	[\x20-\x7e]{0,80}	no
".."-country	@country	yes
".."-email	@email	yes
".."-phone	[[\x20-\x7e]{1,50}	yes
".."-fax	[[\x20-\x7e]{0,50}	no

An existing contact (**@orgcont** or **@same-as**) (.org only)

This means an existing contact handle in the JOKER-DATABASE.

Examples:

```
owner-contact-handle:CORG-176269
admin-contact-handle:CORG-176229
tech-contact-handle:CORG-176269
billing-contact-handle:CORG-176269
```

In case you have entered a non-existing contact handle, the system will send you an errormail.

It is also possible to set a reference to a contact definition, which has been made earlier within the current request. To do so, please use the following syntax:

```
admin-contact-handle:same-as-owner-contact
tech-contact-handle:same-as-admin-contact
billing-contact-handle:same-as-tech-contact
```

The **@same-as** makro always replaces the value for the specified contact handle with the email address of the makrotarget. If the referenced contact has to be created with this request, it takes the result handle.

Keep in mind that for .org-requests the contact handles for (.com/.net)-contacts are not allowed. If you are referencing to a shortcut like hans@nose.net#1, you will get an error.

Keywords: new-handle @orgcont @same-as admin tech billing

Last update: 2015-11-09 17:49

Macros

.info Contacts

new-handle (implicit creation of a new contact)

This means the definition of a new contact. if a contact with the provided email address exists in the JOKER-DATABASE, a new contact will be created. The reference for the created handle is following the format C<number>-LRMS, e.g. C176269-LRMS.

ATTENTION:

The name of the request field depends on the context. If you want to create a contact for the owner-contact, you have to replace the ".." at the beginning of the fieldname with "owner-contact".

If you want to create a contact for the admin-contact, you have to replace the ".." at the beginning of the fieldname with "admin-contact".

If you want to create a contact for the tech-contact, you have to replace the ".." at the beginning of the fieldname with "tech-contact".

If you want to create a contact for the billing-contact, you have to replace the ".." at the beginning of the fieldname with "billing-contact".

There is a new request field called **name** within the contact definition. This field is mandatory, if you do not provide the **fname lname**. You have to provide the request field **name**, if **fname** and **lname** are not found. This is very important for the whois output. Everytime a field **person** is shown. If you are using the request field name, the whois is showing the value for **name**, regardless the content of the request fields **fname** and **lname**. If you do not provide the request field **name** but your are providing the request fields **fname** and **lname**, the whois is showing the concatenation of these fields.

There is also a new request field called **address-3** within the contact definition. This field is not mandatory, it is simply the 3rd line of the address.

request-field	valid values	required
".."-individual	[YN]	yes
".."-lname	[\x20-\x7e]{0,80}	no, if name is given
".."-fname	[\x20-\x7e]{0,80}	no, if name is given
".."-name	[\x20-\x7e]{0,80}	yes, if fname and/or lname are not given
".."-title	[\x20-\x7e]{0,80}	no
".."-organization	[\x20-\x7e]{0,80}	yes, if individual = N
".."-address-1	[\x20-\x7e]{1,80}	yes
".."-address-2	[\x20-\x7e]{0,80}	no
".."-address-3	[\x20-\x7e]{0,80}	no
".."-postal-code	[\x20-\x7e]{1,50}	yes
".."-city	[\x20-\x7e]{1,80}	yes
".."-state	[\x20-\x7e]{0,80}	no

Macros

".."-country	@country	yes
".."-email	@email	yes
".."-phone	[[\x20-\x7e]{1,50}	yes
".."-fax	[[\x20-\x7e]{0,50}	no

An existing contact (@infocont or @same-as) (.info only)

This means an existing contact handle in the JOKER-DATABASE.

Examples:

```
owner-contact-handle:C176269-LRMS
admin-contact-handle:CAFI-007
tech-contact-handle:C176269-LRMS
billing-contact-handle:CAFI-008
```

In case you have entered a non-existing contact handle, the system will send you an errormail.

It is also possible to set a reference to a contact definition, which has been made earlier within the current request. To do so, please use the following syntax:

```
admin-contact-handle:same-as-owner-contact
```

```
tech-contact-handle:same-as-admin-contact
```

```
billing-contact-handle:same-as-tech-contact
```

The **@same-as** makro always replaces the value for the specified contact handle with the email address of the makrotarget. If the referenced contact has to be created with this request, it takes the result handle.

Keep in mind that for .info-requests the contact handles for (.com/.net)-contacts are not allowed. If you are referencing to a shortcut like hans@nose.net#1, you will get an error.

Keywords: new-handle @infocont @same-as admin tech billing

Last update: 2015-11-09 17:49

Macros

.biz Contacts

new-handle (implicit creation of a new contact)

This means the definition of a new contact. if a contact with the provided email address exists in the JOKER-DATABASE, a new contact will be created.

ATTENTION

According to the rules of NEULEVEL, the fieldlength for most of the requestfields are limited to 30 characters. Please check very carefully the definitions of the request fields.

The name of the request field depends on the context. If you want to create a contact for the owner-contact, you have to replace the ".." at the beginning of the fieldname with "owner-contact".

If you want to create a contact for the admin-contact, you have to replace the ".." at the beginning of the fieldname with "admin-contact".

If you want to create a contact for the tech-contact, you have to replace the ".." at the beginning of the fieldname with "tech-contact".

If you want to create a contact for the billing-contact, you have to replace the ".." at the beginning of the fieldname with "billing-contact".

There is a new request field called **name** within the contact definition. This field is mandatory, if you do not provide the **fnamelname**. You have to provide the request field **name**, if **fname** and **lname** are not found. This is very important for the whois output. Everytime a field **person** is shown. If you are using the request field name, the whois is showing the value for **name**, regardless the content of the request fields **fname** and **lname**. If you do not provide the request field **name** but your are providing the request fields **fname** and **lname**, the whois is showing the concatenation of these fields.

Please, keep in mind, that if you are using the concatenation of **fname** and **lname**, you have to care that the sum of both fields should not be longer than 30 characters.

There is also a new request field called **address-3** within the contact definition. This field is not mandatory, it is simply the 3rd line of the address.

request-field	valid values	required
---------------	--------------	----------

Macros

".."-individual	[YN]	yes
".."-lname	[\x20-\x7e]{0,30}	no, if name is given
".."-fname	[\x20-\x7e]{0,30}	no, if name is given
".."-name	[\x20-\x7e]{0,30}	yes, if fname and/or lname are not given
".."-title	[\x20-\x7e]{0,30}	no
".."-organization	[\x20-\x7e]{0,30}	yes, if individual = N
".."-address-1	[\x20-\x7e]{1,30}	yes
".."-address-2	[\x20-\x7e]{0,30}	no
".."-address-3	[\x20-\x7e]{0,30}	no
".."-postal-code	[\x20-\x7e]{1,10}	yes
".."-city	[\x20-\x7e]{1,30}	yes
".."-state	[\x20-\x7e]{0,30}	no
".."-country	@country	yes
".."-email	@email	yes
".."-phone	[[\x20-\x7e]{1,17}	yes
".."-fax	[[\x20-\x7e]{0,17}	no

An existing contact (@bizcont or @same-as) (.biz only)

This means an existing contact handle in the JOKER-DATABASE.

Examples:

owner-contact-handle: CNEU-12345
admin-contact-handle: CNEU-12345
tech-contact-handle: CNEU-12345
billing-contact-handle: CNEU-12345

In case you have entered a non-existing contact handle, the system will send you an errormail.

It is also possible to set a reference to a contact definition, which has been made earlier within the current request. To do so, please use the following syntax:

admin-contact-handle:same-as-owner-contact

tech-contact-handle:same-as-admin-contact

billing-contact-handle:same-as-tech-contact

Macros

The **@same-as** makro always replaces the value for the specified contact handle with the email address of the makrotarget. If the referenced contact has to be created with this request, it takes the result handle.

Keep in mind that for .biz-requests the contact handles for (.com/.net/.org/.info)-contacts are not allowed. If you are referencing to a shortcut like hans@nose.net#1, you will get an error.

Note that for .biz-requests the contacthandles for (.info)-contacts are not allowed. If you referencing to a shortcut like C176269-LRMS, you will get an error.

Keywords: new-handle @bizcont @same-as admin tech billing

Last update: 2015-11-09 17:51

Macros

.mobi Contacts

new-handle (implicit creation of a new contact)

This means the definition of a new contact. if a contact with the provided email address exists in the JOKER-DATABASE, a new contact will be created. The reference for the created handle is following the format COMO-<number>, e.g. COMO-176269.

ATTENTION:

The name of the request field depends on the context. If you want to create a contact for the owner-contact, you have to replace the ".." at the beginning of the fieldname with "owner-contact".

If you want to create a contact for the admin-contact, you have to replace the ".." at the beginning of the fieldname with "admin-contact".

If you want to create a contact for the tech-contact, you have to replace the ".." at the beginning of the fieldname with "tech-contact".

If you want to create a contact for the billing-contact, you have to replace the ".." at the beginning of the fieldname with "billing-contact".

There is a new request field called **name** within the contact definition. This field is mandatory, if you do not provide the **fnamelname**. You have to provide the request field **name**, if **fname** and **lname** are not found. This is very important for the whois output. Everytime a field **person** is shown. If you are using the request field name, the whois is showing the value for **name**, regardless the content of the request fields **fname** and **lname**. If you do not provide the request field **name** but your are providing the request fields **fname** and **lname**, the whois is showing the concatenation of these fields.

There is also a new request field called **address-3** within the contact definition. This field is not mandatory, it is simply the 3rd line of the address.

Macros

request-field	valid values	required
".."-individual	[YN]	yes
".."-lname	[\x20-\x7e]{0,80}	no, if name is given
".."-fname	[\x20-\x7e]{0,80}	no, if name is given
".."-name	[\x20-\x7e]{0,80}	yes, if fname and/or lname are not given
".."-title	[\x20-\x7e]{0,80}	no
".."-organization	[\x20-\x7e]{0,80}	yes, if individual = N
".."-address-1	[\x20-\x7e]{1,80}	yes
".."-address-2	[\x20-\x7e]{0,80}	no
".."-address-3	[\x20-\x7e]{0,80}	no
".."-postal-code	[\x20-\x7e]{1,50}	yes
".."-city	[\x20-\x7e]{1,80}	yes
".."-state	[\x20-\x7e]{0,80}	no
".."-country	@country	yes
".."-email	@email	yes
".."-phone	[[\x20-\x7e]{1,50}	yes
".."-fax	[[\x20-\x7e]{0,50}	no

An existing contact (@mobicont or @same-as) (.mobi only)

This means an existing contact handle in the JOKER-DATABASE.

Examples:

```
owner-contact-handle:COMO-176269
admin-contact-handle:COMO-176229
tech-contact-handle:COMO-176269
billing-contact-handle:COMO-176269
```

In case you have entered a non-existing contact handle, the system will send you an errormail.

It is also possible to set a reference to a contact definition, which has been made earlier within the current request. To do so, please use the following syntax:

```
admin-contact-handle:same-as-owner-contact
```

```
tech-contact-handle:same-as-admin-contact
```

```
billing-contact-handle:same-as-tech-contact
```

Macros

The **@same-as** makro always replaces the value for the specified contact handle with the email address of the makrotarget. If the referenced contact has to be created with this request, it takes the result handle.

Keep in mind that for .mobi-requests the contact handles for (.com/.net)-contacts are not allowed. If you are referencing to a shortcut like hans@nose.net#1, you will get an error.

Keywords: new-handle @mobicont @same-as admin tech billing owner

Last update: 2015-11-09 17:50

Macros

.name Contacts

new-handle (explicit creation of a new contact)

This means the definition of a new contact. If a contact with the provided email address exists in the JOKER-DATABASE, a new contact will be created. The reference for the created handle is following the format CNAM-*number*, e.g. CNAM-17025.

ATTENTION:

The name of the request field depends on the contact. If you want to create a contact for the **owner-contact**, you have to replace the "." at the beginning of the fieldname with "owner-contact".

If you want to create a contact for the **admin-contact**, you have to replace the "." at the beginning of the fieldname with "admin-contact".

If you want to create a contact for the **tech-contact**, you have to replace the "." at the beginning of the fieldname with "tech-contact".

If you want to create a contact for the **billing-contact**, you have to replace the "." at the beginning of the fieldname with "billing-contact".

There is a new request field called **name** within the contact definition. This field is mandatory, if you do not provide the **frame** and **frame**. You have to provide the request field **name**. If **frame** and **frame** are not found. This is very important for the whole output. Everyone a field **person** is shown. If you are using the request field **name**, the whole is showing the value for **name**, regardless the content of the request fields **frame** and **frame**. If you do not provide the request field **name** but you are providing the request fields **frame** and **frame**, the whole is showing the concatenation of these fields.

There is also a new request field called **address-2** within the contact definition. This field is not mandatory, it is simply the 3rd line of the address.

request field	url column	format
first-name	%N	%s
last-name	%%N%%(%%A%%)	%s, if name is given
name	%%N%%(%%A%%)	%s, if name is given
name	%%N%%(%%A%%)	%s, if name and/or frame are not given
name	%%N%%(%%A%%)	%s
organization	%%N%%(%%A%%)	%s, if provided in %N
address-1	%%N%%(%%A%%)	%s
address-2	%%N%%(%%A%%)	%s
address-3	%%N%%(%%A%%)	%s
street-address	%%N%%(%%A%%)	%s
city	%%N%%(%%A%%)	%s
state	%%N%%(%%A%%)	%s

Macros

Country	Handle	Owner
USA	admin	admin
USA	tech	tech
USA	billing	billing

An existing contact (@namecont or @same-as) (name only)

This means an existing contact handle in the JOKER DATABASE.

Examples:

```
owner-contact-handle:CNAM:112222
admin-contact-handle:CNAM:112222
tech-contact-handle:CNAM:112222
billing-contact-handle:CNAM:112222
```

In case you have entered a non-existing contact handle, the system will send you an error.

It is also possible to set a reference to a contact definition, which has been made earlier within the current request. To do so, please use the following syntax:

```
admin-contact-handle:same-as-owner-contact
```

```
tech-contact-handle:same-as-tech-contact
```

```
billing-contact-handle:same-as-billing-contact
```

The @same-as macro always replaces the value for the specified contact handle with the email address of the macroarg. If the referenced contact has to be created with this request, it takes the result handle.

Keep in mind that for @same-as the contact handles for (com/net)contacts are not allowed. If you are referencing to a shortcut like handle@joker.net, you will get an error.

Keywords: new-handle @namecont @same-as admin tech billing owner

Last update: 2007-06-21 11:11

Macros

.us Contacts

new-handle (implicit creation of a new contact)

This means the definition of a new contact. if a contact with the provided email address exists in the JOKER-DATABASE, a new contact will be created. The reference for the created handle is following the format COUS-<number>, e.g. COUS-176269.

ATTENTION:

The name of the request field depends on the context. If you want to create a contact for the owner-contact, you have to replace the ".." at the beginning of the fieldname with "owner-contact".

If you want to create a contact for the admin-contact, you have to replace the ".." at the beginning of the fieldname with "admin-contact".

If you want to create a contact for the tech-contact, you have to replace the ".." at the beginning of the fieldname with "tech-contact".

If you want to create a contact for the billing-contact, you have to replace the ".." at the beginning of the fieldname with "billing-contact".

There is a new request field called **name** within the contact definition. This field is mandatory, if you do not provide the **fname lname**. You have to provide the request field **name**, if **fname** and **lname** are not found. This is very important for the whois output. Everytime a field **person** is shown. If you are using the request field name, the whois is showing the value for **name**, regardless the content of the request fields **fname** and **lname**. If you do not provide the request field **name** but your are providing the request fields **fname** and **lname**, the whois is showing the concatenation of these fields.

There is also a new request field called **address-3** within the contact definition. This field is not mandatory, it is simply the 3rd line of the address.

request-field	valid values	required
".."-individual	[YN]	yes

Macros

".."-lname	[\x20-\x7e]{0,80}	no, if name is given
".."-fname	[\x20-\x7e]{0,80}	no, if name is given
".."-name	[\x20-\x7e]{0,80}	yes, if fname and/or lname are not given
".."-title	[\x20-\x7e]{0,80}	no
".."-organization	[\x20-\x7e]{0,80}	yes, if individual = N
".."-address-1	[\x20-\x7e]{1,80}	yes
".."-address-2	[\x20-\x7e]{0,80}	no
".."-address-3	[\x20-\x7e]{0,80}	no
".."-postal-code	[\x20-\x7e]{1,50}	yes
".."-city	[\x20-\x7e]{1,80}	yes
".."-state	[\x20-\x7e]{0,80}	no
".."-country	@country	yes
".."-email	@email	yes
".."-phone	[[\x20-\x7e]{1,50}	yes
".."-fax	[[\x20-\x7e]{0,50}	no

An existing contact (@uscont or @same-as) (.us only)

This means an existing contact handle in the JOKER-DATABASE.

Examples:

```
owner-contact-handle:COUS-176269
admin-contact-handle:COUS-176229
tech-contact-handle:COUS-176269
billing-contact-handle:COUS-176269
```

In case you have entered a non-existing contact handle, the system will send you an errormail.

It is also possible to set a reference to a contact definition, which has been made earlier within the current request. To do so, please use the following syntax:

```
admin-contact-handle:same-as-owner-contact
```

```
tech-contact-handle:same-as-admin-contact
```

Macros

billing-contact-handle:same-as-tech-contact

The **@same-as** makro always replaces the value for the specified contact handle with the email address of the makrotarget. If the referenced contact has to be created with this request, it takes the result handle.

Keep in mind that for .us-requests the contact handles for (.com/.net)-contacts are not allowed. If you are referencing to a shortcut like hans@nose.net#1, you will get an error.

Keywords: new-handle @uscont @same-as admin tech billing owner

Last update: 2015-11-09 17:51

Macros

.de Contacts

new-handle (implicit creation of a new contact)

This means the definition of a new contact. If a contact with the provided email address exists in the JOKER-DATABASE, a new contact will be created. The reference for the created handle is following the format CODE-<number>, e.g. CODE-176269.

ATTENTION:

The name of the request field depends on the context. If you want to create a contact for the owner-contact, you have to replace the ".." at the beginning of the fieldname with "owner-contact".

If you want to create a contact for the admin-contact, you have to replace the ".." at the beginning of the fieldname with "admin-contact".

If you want to create a contact for the tech-contact, you have to replace the ".." at the beginning of the fieldname with "tech-contact".

If you want to create a contact for the billing-contact, you have to replace the ".." at the beginning of the fieldname with "billing-contact".

There is a new request field called **name** within the contact definition. This field is mandatory, if you do not provide the **fname lname**. You have to provide the request field **name**, if **fname** and **lname** are not found. This is very important for the whois output. Everytime a field **person** is shown. If you are using the request field name, the whois is showing the value for **name**, regardless the content of the request fields **fname** and **lname**. If you do not provide the request field **name** but you are providing the request fields **fname** and **lname**, the whois is showing the concatenation of these fields.

There is also a new request field called **address-3** within the contact definition. This field is not mandatory, it is simply the 3rd line of the address.

request-field	valid values	required
".."-individual	[YN]	yes
".."-lname	[\x20-\x7e]{0,80}	no, if name is given
".."-fname	[\x20-\x7e]{0,80}	no, if name is given

Macros

".."-name	[\x20-\x7e]{0,80}	yes, if fname and/or lname are not given
".."-title	[\x20-\x7e]{0,80}	no
".."-organization	[\x20-\x7e]{0,80}	yes, if individual = N
".."-address-1	[\x20-\x7e]{1,80}	yes
".."-address-2	[\x20-\x7e]{0,80}	no
".."-address-3	[\x20-\x7e]{0,80}	no
".."-postal-code	[\x20-\x7e]{1,50}	yes
".."-city	[\x20-\x7e]{1,80}	yes
".."-state	[\x20-\x7e]{0,80}	no
".."-country	@country	yes
".."-email	@email	yes
".."-phone	[[\x20-\x7e]{1,50}	yes
".."-fax	[[\x20-\x7e]{0,50}	yes, but for admin-c and tech-c only

An existing contact (@decont or @same-as) (.de only)

This means an existing contact handle in the JOKER-DATABASE.

Examples:

owner-contact-handle:CODE-176269
 admin-contact-handle:CODE-176229
 tech-contact-handle:CODE-176269
 billing-contact-handle:CODE-176269

In case you have entered a non-existing contact handle, the system will send you an errormail.

It is also possible to set a reference to a contact definition, which has been made earlier within the current request. To do so, please use the following syntax:

admin-contact-handle:same-as-owner-contact

tech-contact-handle:same-as-admin-contact

billing-contact-handle:same-as-tech-contact

Macros

The **@same-as** makro always replaces the value for the specified contact handle with the email address of the makrotarget. If the referenced contact has to be created with this request, it takes the result handle.

Keep in mind that for .de-requests the contact handles for (.com/.net/.org/.info/.biz/.cn)-contacts are not allowed. If you are referencing to a shortcut like hans@nose.net#1, you will get an error.

Keywords: new-handle @decont @same-as admin tech billing owner

Last update: 2015-11-09 17:50

Macros

.cn Contacts

new-handle (implicit creation of a new contact)

This means the definition of a new contact. If a contact with the provided email address exists in the JOKER-DATABASE, a new contact will be created. The reference for the created handle is following the format COCN-<number>, e.g. COCN-176269.

ATTENTION:

The name of the request field depends on the context. If you want to create a contact for the owner-contact, you have to replace the ".." at the beginning of the fieldname with "owner-contact".

If you want to create a contact for the admin-contact, you have to replace the ".." at the beginning of the fieldname with "admin-contact".

If you want to create a contact for the tech-contact, you have to replace the ".." at the beginning of the fieldname with "tech-contact".

If you want to create a contact for the billing-contact, you have to replace the ".." at the beginning of the fieldname with "billing-contact".

There is a new request field called **name** within the contact definition. This field is mandatory, if you do not provide the **fnamelname**. You have to provide the request field **name**, if **fname** and **lname** are not found. This is very important for the whois output. Everytime a field **person** is shown. If you are using the request field name, the whois is showing the value for **name**, regardless the content of the request fields **fname** and **lname**. If you do not provide the request field **name** but you are providing the request fields **fname** and **lname**, the whois is showing the concatenation of these fields.

There is also a new request field called **address-3** within the contact definition. This field is not mandatory, it is simply the 3rd line of the address.

request-field	valid values	required
".."-individual	[YN]	yes

Macros

".."-lname	[\x20-\x7e]{0,80}	no, if name is given
".."-fname	[\x20-\x7e]{0,80}	no, if name is given
".."-name	[\x20-\x7e]{0,80}	yes, if fname and/or lname are not given
".."-title	[\x20-\x7e]{0,80}	no
".."-organization	[\x20-\x7e]{0,80}	yes, if individual = N
".."-address-1	[\x20-\x7e]{1,80}	yes
".."-address-2	[\x20-\x7e]{0,80}	no
".."-address-3	[\x20-\x7e]{0,80}	no
".."-postal-code	[\x20-\x7e]{1,50}	yes
".."-city	[\x20-\x7e]{1,80}	yes
".."-state	[\x20-\x7e]{0,80}	no
".."-country	@country	yes
".."-email	@email	yes
".."-phone	[[\x20-\x7e]{1,50}	yes
".."-fax	[[\x20-\x7e]{0,50}	no

An existing contact (@cncont or @same-as) (.cn only)

This means an existing contact handle in the JOKER-DATABASE.

Examples:

```
owner-contact-handle:COCN-176269
admin-contact-handle:COCN-176229
tech-contact-handle:COCN-176269
billing-contact-handle:COCN-176269
```

In case you have entered a non-existing contact handle, the system will send you an errormail.

It is also possible to set a reference to a contact definition, which has been made earlier within the current request. To do so, please use the following syntax:

```
admin-contact-handle:same-as-owner-contact
```

```
tech-contact-handle:same-as-admin-contact
```

Macros

billing-contact-handle:same-as-tech-contact

The **@same-as** makro always replaces the value for the specified contact handle with the email address of the makrotarget. If the referenced contact has to be created with this request, it takes the result handle.

Keep in mind that for .cn-requests the contact handles for (.com/.net/.org/.info/.biz/.de)-contacts are not allowed. If you are referencing to a shortcut like hans@nose.net#1, you will get an error.

Keywords: new-handle @cncont @same-as admin tech billing owner

Last update: 2015-11-09 17:51

Macros

.eu Contacts

new-handle (implicit creation of a new contact)

This means the definition of a new contact. If a contact with the provided email address exists in the JOKER-DATABASE, a new contact will be created. The reference for the created handle is following the format C<number>, e.g. C176269.

ATTENTION:

The name of the request field depends on the context. If you want to create a contact for the owner-contact, you have to replace the ".." at the beginning of the fieldname with "owner-contact".

If you want to create a contact for the admin-contact, you have to replace the ".." at the beginning of the fieldname with "admin-contact".

If you want to create a contact for the tech-contact, you have to replace the ".." at the beginning of the fieldname with "tech-contact".

If you want to create a contact for the billing-contact, you have to replace the ".." at the beginning of the fieldname with "billing-contact".

There is a new request field called **name** within the contact definition. This field is mandatory, if you do not provide the **fname lname**. You have to provide the request field **name**, if **fname** and **lname** are not found. This is very important for the whois output. Everytime a field **person** is shown. If you are using the request field **name**, the whois is showing the value for **name**, regardless the content of the request fields **fname** and **lname**. If you do not provide the request field **name** but you are providing the request fields **fname** and **lname**, the whois is showing the concatenation of these fields.

There is also a new request field called **address-3** within the contact definition. This field is not mandatory, it is simply the 3rd line of the address.

request-field	valid values	required
---------------	--------------	----------

Macros

".."-individual	[YN]	yes
".."-lname	[\x20-\x7e]{0,80}	no, if name is given
".."-fname	[\x20-\x7e]{0,80}	no, if name is given
".."-name	[\x20-\x7e]{0,80}	yes, if fname and/or lname are not given
".."-title	[\x20-\x7e]{0,80}	no
".."-organization	[\x20-\x7e]{0,80}	yes, if individual = N
".."-address-1	[\x20-\x7e]{1,80}	yes
".."-address-2	[\x20-\x7e]{0,80}	no
".."-address-3	[\x20-\x7e]{0,80}	no
".."-postal-code	[\x20-\x7e]{1,50}	yes
".."-city	[\x20-\x7e]{1,80}	yes
".."-state	[\x20-\x7e]{0,80}	no
".."-country	@country	yes
".."-email	@email	yes
".."-phone	[[\x20-\x7e]{1,50}	yes
".."-fax	[[\x20-\x7e]{0,50}	no

An existing contact ([@uscont](#) or [@same-as](#)) (.us only)

This means an existing contact handle in the JOKER-DATABASE.

Examples:

```
owner-contact-handle:C176269
admin-contact-handle:C176229
tech-contact-handle:C176269
billing-contact-handle:C176269
```

In case you have entered a non-existing contact handle, the system will send you an errormail.

It is also possible to set a reference to a contact definition, which has been made earlier within the current request. To do so, please use the following syntax:

```
admin-contact-handle:same-as-owner-contact
```

```
tech-contact-handle:same-as-admin-contact
```

Macros

billing-contact-handle:same-as-tech-contact

The **@same-as** makro always replaces the value for the specified contact handle with the email address of the makrotarget. If the referenced contact has to be created with this request, it takes the result handle.

Keep in mind that for .eu-requests the contact handles for (.com/.net/.org/.info/.biz/.de/.us)-contacts are not allowed. If you are referencing to a shortcut like hans@nose.net#1, you will get an error.

Keywords: new-handle @eucont @same-as admin tech billing owner

Last update: 2015-11-09 17:52

Macros

Valid domain names

@dom - a valid domain name under .com/.net

@orgdom - a valid domain name under .org

@infodom - a valid domain name under .info

@dedom - a valid domain name under .de

@cndom - a valid domain name under .cn

@eudom - a valid domain name under .eu

@usdom - a valid domain name under .us

@fqdn - a valid domain name under .com/.net/.org/.info/.mobi/.name/.biz/.de/.cn/.eu/.us

Keywords: @dom @orgdom @infodom @dedom @cndom @eudom @usdom @fqdn

Last update: 2007-03-28 15:45

Macros

Nameserver

@ns - the definition of an existing nameserver

You have to provide a valid nameserver handle. Implicit nameserver creation is not allowed.

Examples:

ns1.foo.bar.net
ns2.foo.bar.net

ns3.foo.bar.net

Keywords: @ns nameserver

Last update: 2015-11-09 17:53

Macros

Zonefile entries

@a_record

[a hostprefix without the domainname]:[IP-Address]

- trailing dots at the hostprefix are deleted
- an "@" will be expanded to the domainname

Example1:

a:www:194.233.101.99

Example2:

a:@:194.233.101.99

@mx_record

[a hostprefix without the domainname]:[priority]:[a full qualified hostname]

- trailing dots at the hostprefix are deleted
- an "@" as the value of the hostprefix will be expanded to the domain name

Example 1:

mx:www:50:mail.hansnose.net

Example 2:

mx:www:90:mail.hansnose.net

Example 3:

mx:@:50:mail.hansnose.net

Example 4:

mx:@:90:mail.hansnose.net

@cname_record

[a hostprefix without the domainname]:[a full qualified hostname]

- trailing dots at the hostprefix are deleted
- an "@" for the hostprefix is not supported within a CNAME-Record

Macros

Example 1:

cname:www:mail.hansnose.net

Example 2:

cname:www2:mail.hansnose.net

@url_record

[a hostprefix without the domainname]::[a full qualified hostname]

- trailing dots at the hostprefix are deleted
- an "@" as the value of the hostprefix will be expanded to the domain name

Example 1:

url:www:http://some.redirector.com

Example 2:

url:www2:http://some.redirector.com:9002

Example 3:

url:www3:https://some.redirector.com

Example 4:

url:www4:https://some.redirector.com:9002

Keywords: @a_record @mx_record @cname_record @url_record

Last update: 2007-04-20 14:49

Macros

IP

@ip - a valid ip address

IP addresses within the following range are NOT valid:

Ä,

Keywords: @ip

Last update: 2007-04-02 16:24

Macros

Domain renewal

@renew

Here you have to provide the domain name and the renewal period or the desired expiration year on one line. You have to separate the domain name and renewal period/expire year with an ":" (ASCII 058). The maximum for the renewal period is 9 years.

Examples:

```
domain1:blafasel.com:2  
domain2:hansnose.net:3  
domain2:hansnose.info:2005  
domain2:hansnose.biz:2
```

Attention:

If you are using the expire year and the current expire year of the domain is equal or greater than the provided value for that field, the request will not be processed.

Keywords: @renew

Last update: 2007-03-28 16:12

Macros

	ADDADDRESS
	ADDAPP
	ADDAPPEND
	ADDAPPENDTEXT
	ADDAPPENDTEXTLINE
	ADDAPPENDTEXTLINE2
	ADDAPPENDTEXTLINE3
	ADDAPPENDTEXTLINE4
	ADDAPPENDTEXTLINE5
	ADDAPPENDTEXTLINE6
	ADDAPPENDTEXTLINE7
	ADDAPPENDTEXTLINE8
	ADDAPPENDTEXTLINE9
	ADDAPPENDTEXTLINE10
	ADDAPPENDTEXTLINE11
	ADDAPPENDTEXTLINE12
	ADDAPPENDTEXTLINE13
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	ADDAPPENDTEXTLINE90
	ADDAPPENDTEXTLINE91
	ADDAPPENDTEXTLINE92
	ADDAPPENDTEXTLINE93
	ADDAPPENDTEXTLINE94
	ADDAPPENDTEXTLINE95
	ADDAPPENDTEXTLINE96
	ADDAPPENDTEXTLINE97
	ADDAPPENDTEXTLINE98
	ADDAPPENDTEXTLINE99
	ADDAPPENDTEXTLINE100

Macros

Last update: 2007-04-17 22:12

Macros

Language code

@language - one of the following language codes

Languagecode	Language
AFR	Afrikaans
ALB	Albanian
ARA	Arabic
ARM	Armenian
AZE	Azerbaijani
BAQ	Basque
BUL	Bulgarian
BUR	Burmese
CAT	Catalan
CHI	Chinese
CZE	Czech
DAN	Danish
DUT	Dutch
ENG	English
EST	Estonian
FAO	Faroese
FIN	Finnish
FRE	French
GEO	Georgian
GER	German
HEB	Hebrew
HIN	Hindi
HUN	Hungarian
ICE	Icelandic
ITA	Italian
JPN	Japanese
KOR	Korean
KUR	Kurdish
LAO	Lao
LAV	Latvian
LIT	Lithuanian
MAC	Macedonian
MAL	Malayalm
NEP	Nepali
NOR	Norwegian
PER	Persian
POL	Polish
POR	Portuguese
RUM	Romanian
RUS	Russian
SAN	Sanskirt
SCC	Serbian
SCR	Croatian

Macros

SLO	Slovak
SLV	Slovenian
SPA	Spanish
SWA	Swahili
SWE	Swedish
SYR	Syriac
TAM	Tamil
THA	Thai
TIB	Tibetan
TUR	Turkish
UKR	Ukrainian
URD	Urdu
UZB	Uzbek
VIE	Vietnamese
ZHO	Chinese

Keywords: @language language code

Last update: 2015-11-09 17:46

Macros

OWNER	CONTACTNAME	EMAIL
ADMIN	CONTACTNAME	EMAIL

An existing contact (`@mecont` | `@same-as` | `me-010`)

This means an existing contact handle in the JOKER DATABASE.

Example:

```
owner-contact-handle-COME-171200  
admin-contact-handle-COME-171220  
tech-contact-handle-COME-171200  
billing-contact-handle-COME-171200
```

In case you have entered a non-existing contact handle, the system will send you an error.

It is also possible to set a reference to a contact definition, which has been made earlier within the current request. To do so, please use the following syntax:

`admin-contact-handle-same-as-owner-contact`

`tech-contact-handle-same-as-admin-contact`

`billing-contact-handle-same-as-tech-contact`

The `@same-as` makes always replace the value for the specified contact handle with the email address of the macrotarget. If the referenced contact has to be created with this request, it takes the result handle.

Keep in mind that for `me-requests` the contact handles for `{com|real|org|info|biz|de}`-contacts are not allowed. If you are referencing to a shortcut like `hans@hans.net`, you will get an error.

Keywords: new-handle @mecont @same-as admin tech billing owner

Last update: 2008-08-14 11:46

Macros

Create a dns-configuration

Introduction

With this request you can create or modify a record in the joker-namenserver.
 You can add A-Records, CNAME-Records, MX-Records, a nameserver-based URI-forwarding and a frame-based URI-forwarding. Modifying the TTL is not possible.
 The format of this request is a little bit different from the other requests. Please check the given examples for how to specify the different consoile-records.

ATTENTION:

You have to change the nameservers for a domain to the nameservers of joker.com first!

[A-Record](#)
[CNAME-Record](#)
[MX-Record](#)
[URI-Record](#)
[URI-Record](#)

If you would like to use the joker-namenserver, you will have to use all joker-namenservers.
 It is **not** possible to use the joker-namenserver.

- for primary nameserver only

- for secondary nameserver only

All joker-namenservers

- we configured to deny all zone-fetching request!

- do not query foreign nameserver!

Request Fields

Definition of the request

Request-Field	Value	Required
DOMAIN	Domain	yes
A	IP-Adresse	no
CNAME	Domain-Adresse	no
MX	IP-Adresse	no
URI	IP-Adresse	no
URI	IP-Adresse	no
URI	IP-Adresse	no

Example 1: create dns-config (without uri-forwarding and without address-matching)

subject: create dns-config [your reference id]

domain@joker.com

A:www.194.23.110.19

DNS/URL-Forwarding

A:www-194.23.110.19

A:mail2-194.23.110.20

A:8-194.23.110.10

MX:www.hanroosa.net 70 mail.hanroosa.net

MX:www.hanroosa.net 80 mail2.hanroosa.net

MX:8-70 mail.hanroosa.net

MX:8-80 mail2.hanroosa.net

CNAME:www2.hanroosa.net other.domain.com

Example 2: create dns-confiq (with wildcard-matching)

subject: create dns-confiq [your reference id]

domain:hanroosa.net

A:www-194.23.110.19

A:8-194.23.110.10

A:1-194.23.110.20

Example 3: create dns-confiq (with dns-based url-forwarding)

subject: create dns-confiq [your reference id]

domain:hanroosa.net

A:www-194.23.110.19

A:8-194.23.110.10

URL:www2 http://www.other.domain.com/index.html

[Other records, the url within the recordset is changing to the target subhost]

DNS/URL-Forwarding

Example 4 create dns.conf file with forward-based forwarding

```
subject create dns.conf [your reference id]
```

```
domain2 forwarder.net
```

```
A www 194.23.110.10
```

```
A @ 194.23.110.10
```

```
FRONT www2 http://www.some.other.domain.com/index.html
```

(that means, the url within the browser is not changing to the target address)

Keywords: nameserver, records, zone, forwarding

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DNS/URL-Forwarding

Delete a dns-configuration

Introduction

With this request you can delete a zonefile at the joker nameserver.

Request fields

mailto:subject: delete dns-config [your reference id]

Definition of the request

parameter	url format	example
subject	mailto:subject: delete dns-config [your reference id]	mailto:subject: delete dns-config [your reference id]

Example 1: delete dns-config

subject: delete dns-config [your reference id]

domain@nameserver.net

Keywords: nameserver,dns-config,records, forwarding

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DNS/URL-Forwarding

List a dns-configuration

Introduction

With this request you can get a listing of a current records.

Request fields

mailto:subject: list dns-config [your reference id] definition of this request

id	name	type

Example 1: list dns-config

subject: list dns-config [your reference id]

domain: joker.com

Keywords: nameserver,dns-config,records, forwarding

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DNS/URL-Forwarding

Create an order

Introduction

create <tld>-order

Valid values for <tld>:

- com
- net
- org
- info
- biz
- mobi
- name
- us
- de
- cn
- eu

- xxx

- asia

- me

With this request you can register one or more domains.

You have to provide the following information within the request:

- domain name(s),
- owner-contact-handle,
- admin-contact-handle,
- tech-contact-handle,
- billing-contact-handle,
- nameserver information,
- additional services, if required.

You can register up to 501 domains with one request.

If you register more than one domain with a request, all domains registered with this request will have the same contact and nameserver structure.

There are two new requestfields within this request:

- name

Domains

- address-3

ATTENTION

Please, refer to the table for the corresponding contact handles.

TLD	Contact handle
com	CCOM-<number>
net	CNET-<number>
org	CORG-<number>
info	C<number>-LRMS
biz	CNEU-<number>
mobi	COMO-<number>
name	CNAM-<number>
us	COUS-<number>
de	CODE-<number>
cn	COCN-<number>
eu	C<number>
me	COME-<number>
asia	COAS-<number>
xxx	CONX-<number>

Request fields

mailsubject: create <tld>-order [your reference id]

Definition of this request

tld	request field		
	domains[0..500]	period	language[0..500]
com	[a-z0-9]{1,63}\.com	^([1..9]{1})\$	@language
net	[a-z0-9]{1,63}\.net	^([1..9]{1})\$	
org	[a-z0-9]{1,63}\.org	^([1..9]{1})\$	
info	[a-z0-9]{1,63}\.info	^([1..9]{1})\$	
biz		^([1..9]{1})\$	

Domains

mobi	[a-z0-9-]{1,63}\.mobi	^([1..9]{1})\$	
name		^[2..9]{1}\$	
us	[a-z0-9-]{1,63}\.us	^[2..9]{1}\$	
de	[a-z0-9-]{1,63}\.de	^[1..9]{1}\$	
cn		^[1..9]{1}\$	
eu		^[1..9]{1}\$	
me		^[1..9]{1}\$	
asia		^[1..9]{1}\$	
xxx		^[1..9]{1}\$	
required	yes	yes	no (IDN domains only)

tld				
com				@comcont
net				@netcont
org				@orgcont
info				@infocont
biz				@decont
mobi				@mobicont
name				@namecont
us				@uscont
de				@bizcont
cn				@cncont
eu				@eucont
me				@mecont

Domains

asia	@asiacon
required	yes

tld	ns1-handle	ns1-handle	ns1-handle	ns1-handle	ns1-handle	ns1-handle
<tld>	@ns					
required	yes	yes	no			

.COM order

Example 1: create com-order with implicit contact-handle-creation of the owner-contact

subject: create com-order [your reference id]

```
domains0:xn--hans-mller-feb.com
language0:AFR
domains1:minus-10a.com
domains2:minus-10b.com
domains3:minus-10c.com
domains4:minus-10d.com
domains5:minus-10e.com
period:2
owner-contact-email:gonzo@nose.net
owner-contact-individual:Y
owner-contact-fname:gonzo
owner-contact-lname:nose
owner-contact-address-1:horsefair mews
owner-contact-postal-code:4711
owner-contact-city:romsey
owner-contact-country:DE
owner-contact-phone:44 13383794 504040
admin-contact-handle:same-as-owner-contact
tech-contact-handle:same-as-admin-contact
billing-contact-handle:CCOM-123
ns1-handle:ns.gonzo.net
ns2-handle:ns2.gonzo.net
```

Example 2: create com-order with implicit nameserver-creation

subject: create com-order [your reference id]

```
domains0:minus-109.com
domains1:minus-10a.com
domains2:minus-10b.com
domains3:minus-10c.com
domains4:minus-10d.com
domains5:minus-10e.com
```

Domains

period:2
owner-contact-handle:CCOM-123
admin-contact-handle:same-as-owner-contact
tech-contact-handle:same-as-admin-contact
billing-contact-handle:CCOM-13323
ns1-domain-name:nsxx1.gonzo.net
ns1-ip-address:194.201.101.1
ns2-domain-name:nsxx1.gonzo.net
ns2-ip-address:194.201.101.2

Example 3: create com-order with implicit contact-handle-creation of all contacts

subject: create com-order [your reference id]

domains0:minus-109.com
domains1:minus-10a.com
domains2:minus-10b.com
domains3:minus-10c.com
domains4:minus-10d.com
domains5:minus-10e.com
period:2
owner-contact-email:hans@nose.net
owner-contact-individual:Y
owner-contact-lname:nose
owner-contact-fname:hans
owner-contact-address-1:horsefair mews
owner-contact-city:romsey
owner-contact-postal-code:4711
owner-contact-country:DE
owner-contact-phone:44 13383794 504040
admin-contact-email:gonzo@nose.net
admin-contact-individual:Y
admin-contact-fname:gonzo
admin-contact-lname:nose
admin-contact-address-1:horsefair mews
admin-contact-city:romsey
admin-contact-postal-code:4711
admin-contact-country:DE
admin-contact-phone:44 13383794 504040
tech-contact-email:willi@nose.net
tech-contact-individual:Y
tech-contact-fname:willi
tech-contact-lname:nose
tech-contact-address-1:horsefair mews
tech-contact-city:romsey
tech-contact-postal-code:4711
tech-contact-country:DE
tech-contact-phone:44 13383794 504040
billing-contact-email:isp@greatone.net
billing-contact-individual:Y
billing-contact-fname:gonzo
billing-contact-lname:nose
billing-contact-address-1:Melrose Plase
billing-contact-postal-code:4711
billing-contact-city:romsey
billing-contact-country:DE
billing-contact-phone:44 13383794 504040
ns1-domain-name:nsxx1.gonzo.net

Domains

ns1-ip-address:194.201.101.1
ns2-domain-name:nsxx1.gonzo.net
ns2-ip-address:194.201.101.2

.NET order

Example 1: create net-order with implicit contact-handle-creation of the owner-contact

subject: create net-order [your reference id]

domains0:xn--hans-mller-feb.net
language0:AFR
domains1:minus-10a.net
domains2:minus-10b.net
domains3:minus-10c.net
domains4:minus-10d.net
domains5:minus-10e.net
period:2
owner-contact-email:gonzo@nose.net
owner-contact-individual:Y
owner-contact-fname:gonzo
owner-contact-lname:nose
owner-contact-address-1:horsefair mews
owner-contact-postal-code:4711
owner-contact-city:romsey
owner-contact-country:DE
owner-contact-phone:44 13383794 504040
admin-contact-handle:same-as-owner-contact
tech-contact-handle:same-as-admin-contact
billing-contact-handle:CCOM-123
ns1-handle:ns.gonzo.net
ns2-handle:ns2.gonzo.net

Example 2: create net-order with implicit nameserver-creation

subject: create net-order [your reference id]

domains0:minus-109.net
domains1:minus-10a.net
domains2:minus-10b.net
domains3:minus-10c.net
domains4:minus-10d.net
domains5:minus-10e.net
period:2
owner-contact-handle:CCOM-123
admin-contact-handle:same-as-owner-contact
tech-contact-handle:same-as-admin-contact
billing-contact-handle:CCOM-13323
ns1-domain-name:nsxx1.gonzo.net
ns1-ip-address:194.201.101.1

Domains

ns2-domain-name:nsxx1.gonzo.net
ns2-ip-address:194.201.101.2

Example 3: create net-order with implicit contact-handle-creation of all contacts

subject: create net-order [your reference id]

domains0:minus-109.net
domains1:minus-10a.net
domains2:minus-10b.net
domains3:minus-10c.net
domains4:minus-10d.net
domains5:minus-10e.net
period:2
owner-contact-email:hans@nose.net
owner-contact-individual:Y
owner-contact-lname:nose
owner-contact-fname:hans
owner-contact-address-1:horsefair mews
owner-contact-city:romsey
owner-contact-postal-code:4711
owner-contact-country:DE
owner-contact-phone:44 13383794 504040
admin-contact-email:gonzo@nose.net
admin-contact-individual:Y
admin-contact-fname:gonzo
admin-contact-lname:nose
admin-contact-address-1:horsefair mews
admin-contact-city:romsey
admin-contact-postal-code:4711
admin-contact-country:DE
admin-contact-phone:44 13383794 504040
tech-contact-email:willi@nose.net
tech-contact-individual:Y
tech-contact-fname:willi
tech-contact-lname:nose
tech-contact-address-1:horsefair mews
tech-contact-city:romsey
tech-contact-postal-code:4711
tech-contact-country:DE
tech-contact-phone:44 13383794 504040
billing-contact-email:isp@greatone.net
billing-contact-individual:Y
billing-contact-fname:gonzo
billing-contact-lname:nose
billing-contact-address-1:Melrose Plase
billing-contact-postal-code:4711
billing-contact-city:romsey
billing-contact-country:DE
billing-contact-phone:44 13383794 504040
ns1-domain-name:nsxx1.gonzo.net
ns1-ip-address:194.201.101.1
ns2-domain-name:nsxx1.gonzo.net
ns2-ip-address:194.201.101.2

Domains

.ORG order

Example 1: create org-order with implicit contact-handle-creation of the owner-contact

subject: create org-order [your reference id]

```
domains0:xn--hans-mller-feb.org
language0:AFR
domains1:minus-10a.org
domains2:minus-10b.org
domains3:minus-10c.org
domains4:minus-10d.org
domains5:minus-10e.org
period:2
owner-contact-email:gonzo@nose.net
owner-contact-individual:Y
owner-contact-fname:gonzo
owner-contact-lname:nose
owner-contact-address-1:horsefair mews
owner-contact-postal-code:4711
owner-contact-city:romsey
owner-contact-country:DE
owner-contact-phone:44 13383794 504040
admin-contact-handle:same-as-owner-contact
tech-contact-handle:same-as-admin-contact
billing-contact-handle:CORG-123
ns1-handle:ns.gonzo.net
ns2-handle:ns2.gonzo.net
```

Example 2: create org-order with implicit nameserver-creation

subject: create org-order [your reference id]

```
domains0:minus-109.org
domains1:minus-10a.org
domains2:minus-10b.org
domains3:minus-10c.org
domains4:minus-10d.org
domains5:minus-10e.org
period:2
owner-contact-handle:CORG-123
admin-contact-handle:same-as-owner-contact
tech-contact-handle:same-as-admin-contact
billing-contact-handle:CORG-13323
ns1-domain-name:nsxx1.gonzo.net
ns1-ip-address:194.201.101.1
ns2-domain-name:nsxx1.gonzo.net
ns2-ip-address:194.201.101.2
```

Example 3: create org-order with implicit contact-handle-creation of all contacts

subject: create org-order [your reference id]

Domains

domains0:minus-109.org
domains1:minus-10a.org
domains2:minus-10b.org
domains3:minus-10c.org
domains4:minus-10d.org
domains5:minus-10e.org
period:2
owner-contact-email:hans@nose.net
owner-contact-individual:Y
owner-contact-lname:nose
owner-contact-fname:hans
owner-contact-address-1:horsefair mews
owner-contact-city:romsey
owner-contact-postal-code:4711
owner-contact-country:DE
owner-contact-phone:44 13383794 504040
admin-contact-email:gonzo@nose.net
admin-contact-individual:Y
admin-contact-fname:gonzo
admin-contact-lname:nose
admin-contact-address-1:horsefair mews
admin-contact-city:romsey
admin-contact-postal-code:4711
admin-contact-country:DE
admin-contact-phone:44 13383794 504040
tech-contact-email:willi@nose.net
tech-contact-individual:Y
tech-contact-fname:willi
tech-contact-lname:nose
tech-contact-address-1:horsefair mews
tech-contact-city:romsey
tech-contact-postal-code:4711
tech-contact-country:DE
tech-contact-phone:44 13383794 504040
billing-contact-email:isp@greatone.net
billing-contact-individual:Y
billing-contact-fname:gonzo
billing-contact-lname:nose
billing-contact-address-1:Melrose Plase
billing-contact-postal-code:4711
billing-contact-city:romsey
billing-contact-country:DE
billing-contact-phone:44 13383794 504040
ns1-domain-name:nsxx1.gonzo.net
ns1-ip-address:194.201.101.1
ns2-domain-name:nsxx1.gonzo.net
ns2-ip-address:194.201.101.2

.INFO order

Example 1: create info-order with implicit contact-handle-creation of the owner-contact

Domains

subject: create info-order [your reference id]

```
domains0:xn--hans-mller-feb.info
language0:AFR
domains1:minus-10a.info
domains2:minus-10b.info
domains3:minus-10c.info
domains4:minus-10d.info
domains5:minus-10e.info
period:2
owner-contact-email:gonzo@nose.net
owner-contact-individual:Y
owner-contact-fname:gonzo
owner-contact-lname:nose
owner-contact-address-1:horsefair mews
owner-contact-postal-code:4711
owner-contact-city:romsey
owner-contact-country:DE
owner-contact-phone:44 13383794 504040
admin-contact-handle:same-as-owner-contact
tech-contact-handle:same-as-admin-contact
billing-contact-handle:C282828-LRMS
ns1-handle:ns.gonzo.net
ns2-handle:ns2.gonzo.net
```

Example 2: create info-order with implicit nameserver-creation

subject: create info-order [your reference id]

```
domains0:minus-109.info
domains1:minus-10a.info
domains2:minus-10b.info
domains3:minus-10c.info
domains4:minus-10d.info
domains5:minus-10e.info
period:2
owner-contact-handle:C176269-LRMS
admin-contact-handle:same-as-owner-contact
tech-contact-handle:same-as-admin-contact
billing-contact-handle:C176219-LRMS
ns1-domain-name:nsxx1.gonzo.net
ns1-ip-address:194.201.101.1
ns2-domain-name:nsxx1.gonzo.net
ns2-ip-address:194.201.101.2
```

Example 3: create info-order with implicit contact-handle-creation of all contacts

subject: create info-order [your reference id]

```
domains0:minus-109.info
domains1:minus-10a.info
domains2:minus-10b.info
domains3:minus-10c.info
domains4:minus-10d.info
domains5:minus-10e.info
period:2
```

Domains

owner-contact-email:hans@nose.net
owner-contact-individual:Y
owner-contact-lname:nose
owner-contact-fname:hans
owner-contact-address-1:horsefair mews
owner-contact-city:romsey
owner-contact-postal-code:4711
owner-contact-country:DE
owner-contact-phone:44 13383794 504040
admin-contact-email:gonzo@nose.net
admin-contact-individual:Y
admin-contact-fname:gonzo
admin-contact-lname:nose
admin-contact-address-1:horsefair mews
admin-contact-city:romsey
admin-contact-postal-code:4711
admin-contact-country:DE
admin-contact-phone:44 13383794 504040
tech-contact-email:willi@nose.net
tech-contact-individual:Y
tech-contact-fname:willi
tech-contact-lname:nose
tech-contact-address-1:horsefair mews
tech-contact-city:romsey
tech-contact-postal-code:4711
tech-contact-country:DE
tech-contact-phone:44 13383794 504040
billing-contact-email:isp@greatone.net
billing-contact-individual:Y
billing-contact-fname:gonzo
billing-contact-lname:nose
billing-contact-address-1:Melrose Plase
billing-contact-postal-code:4711
billing-contact-city:romsey
billing-contact-country:DE
billing-contact-phone:44 13383794 504040
ns1-domain-name:nsxx1.gonzo.net
ns1-ip-address:194.201.101.1
ns2-domain-name:nsxx1.gonzo.net
ns2-ip-address:194.201.101.2

.BIZ order

Example 1: create biz-order with implicit contact-handle-creation of the owner-contact

domains0:xn--hans-mller-feb.biz
language0:AFR
domains1:minus-10a.biz
domains2:minus-10b.biz
domains3:minus-10c.biz
domains4:minus-10d.biz
domains5:minus-10e.biz
period:2
owner-contact-email:hans@nose.net

Domains

owner-contact-individual:Y
owner-contact-lname:nose
owner-contact-fname:hans
owner-contact-address-1:horsefair mews
owner-contact-city:romsey
owner-contact-postal-code:4711
owner-contact-country:DE
owner-contact-phone:44 13383794 504040
admin-contact-email:gonzo@nose.net
admin-contact-individual:Y
admin-contact-fname:gonzo
admin-contact-lname:nose
admin-contact-address-1:horsefair mews
admin-contact-city:romsey
admin-contact-postal-code:4711
admin-contact-country:DE
admin-contact-phone:44 13383794 504040
tech-contact-email:willi@nose.net
tech-contact-individual:Y
tech-contact-fname:willi
tech-contact-lname:nose
tech-contact-address-1:horsefair mews
tech-contact-city:romsey
tech-contact-postal-code:4711
tech-contact-country:DE
tech-contact-phone:44 13383794 504040
billing-contact-email:isp@greatone.net
billing-contact-individual:Y
billing-contact-fname:gonzo
billing-contact-lname:nose
billing-contact-address-1:Melrose Plase
billing-contact-postal-code:4711
billing-contact-city:romsey
billing-contact-country:DE
billing-contact-phone:44 13383794 504040
ns1-domain-name:nsxx1.gonzo.net
ns1-ip-address:194.201.101.1
ns2-domain-name:nsxx1.gonzo.net
ns2-ip-address:194.201.101.2

Example 2: create biz-order with implicit nameserver-creation

subject: create biz-order [your reference id]

domains0:minus-109.biz
domains1:minus-10a.biz
domains2:minus-10b.biz
domains3:minus-10c.biz
domains4:minus-10d.biz
domains5:minus-10e.biz
period:2
owner-contact-handle:CNEU-123
admin-contact-handle:CNEU-124
tech-contact-handle:CNEU-125
billing-contact-handle:CNEU-126
ns1-domain-name:nsxx1.gonzo.net
ns1-ip-address:194.201.101.1
ns2-domain-name:nsxx1.gonzo.net

Domains

ns2-ip-address:194.201.101.2

Example 3: create biz-order with implicit contact-handle-creation of all contacts

subject: create biz-order [your reference id]

domains0:minus-109.biz
domains1:minus-10a.biz
domains2:minus-10b.biz
domains3:minus-10c.biz
domains4:minus-10d.biz
domains5:minus-10e.biz
period:2
owner-contact-email:hans@nose.net
owner-contact-individual:Y
owner-contact-lname:nose
owner-contact-fname:hans
owner-contact-address-1:horsefair mews
owner-contact-city:romsey
owner-contact-postal-code:4711
owner-contact-country:DE
owner-contact-phone:44 13383794 504040
admin-contact-email:gonzo@nose.net
admin-contact-individual:Y
admin-contact-fname:gonzo
admin-contact-lname:nose
admin-contact-address-1:horsefair mews
admin-contact-city:romsey
admin-contact-postal-code:4711
admin-contact-country:DE
admin-contact-phone:44 13383794 504040
tech-contact-email:willi@nose.net
tech-contact-individual:Y
tech-contact-fname:willi
tech-contact-lname:nose
tech-contact-address-1:horsefair mews
tech-contact-city:romsey
tech-contact-postal-code:4711
tech-contact-country:DE
tech-contact-phone:44 13383794 504040
billing-contact-email:isp@greatone.net
billing-contact-individual:Y
billing-contact-fname:gonzo
billing-contact-lname:nose
billing-contact-address-1:Melrose Plase
billing-contact-postal-code:4711
billing-contact-city:romsey
billing-contact-country:DE
billing-contact-phone:44 13383794 504040
ns1-domain-name:nsxx1.gonzo.net
ns1-ip-address:194.201.101.1
ns2-domain-name:nsxx1.gonzo.net
ns2-ip-address:194.201.101.2

Domains

.MOBI ORDER

Example 1: create mobi-order with implicit contact-handle-creation of the owner-contact

subject: create mobi-order [your reference id]

```
domains0:xn--hans-mller-feb.mobi
language0:AFR
domains1:minus-10a.mobi
domains2:minus-10b.mobi
domains3:minus-10c.mobi
domains4:minus-10d.mobi
domains5:minus-10e.mobi
period:2
owner-contact-email:gonzo@nose.net
owner-contact-individual:Y
owner-contact-fname:gonzo
owner-contact-lname:nose
owner-contact-address-1:horsefair mews
owner-contact-postal-code:4711
owner-contact-city:romsey
owner-contact-country:DE
owner-contact-phone:44 13383794 504040
admin-contact-handle:same-as-owner-contact
tech-contact-handle:same-as-admin-contact
billing-contact-handle:COMO-123
ns1-handle:ns.gonzo.net
ns2-handle:ns2.gonzo.net
```

Example 2: create mobi-order with implicit nameserver-creation

subject: create mobi-order [your reference id]

```
domains0:minus-109.mobi
domains1:minus-10a.mobi
domains2:minus-10b.mobi
domains3:minus-10c.mobi
domains4:minus-10d.mobi
domains5:minus-10e.mobi
period:2
owner-contact-handle:COMO-123
admin-contact-handle:same-as-owner-contact
tech-contact-handle:same-as-admin-contact
billing-contact-handle:COMO-13323
ns1-domain-name:nsxx1.gonzo.net
ns1-ip-address:194.201.101.1
ns2-domain-name:nsxx1.gonzo.net
ns2-ip-address:194.201.101.2
```

Example 3: create mobi-order with implicit contact-handle-creation of all contacts

subject: create mobi-order [your reference id]

```
domains0:minus-109.mobi
domains1:minus-10a.mobi
domains2:minus-10b.mobi
domains3:minus-10c.mobi
```

Domains

domains4:minus-10d.mobi
domains5:minus-10e.mobi
period:2
owner-contact-email:hans@nose.net
owner-contact-individual:Y
owner-contact-lname:nose
owner-contact-fname:hans
owner-contact-address-1:horsefair mews
owner-contact-city:romsey
owner-contact-postal-code:4711
owner-contact-country:DE
owner-contact-phone:44 13383794 504040
admin-contact-email:gonzo@nose.net
admin-contact-individual:Y
admin-contact-fname:gonzo
admin-contact-lname:nose
admin-contact-address-1:horsefair mews
admin-contact-city:romsey
admin-contact-postal-code:4711
admin-contact-country:DE
admin-contact-phone:44 13383794 504040
tech-contact-email:willi@nose.net
tech-contact-individual:Y
tech-contact-fname:willi
tech-contact-lname:nose
tech-contact-address-1:horsefair mews
tech-contact-city:romsey
tech-contact-postal-code:4711
tech-contact-country:DE
tech-contact-phone:44 13383794 504040
billing-contact-email:isp@greatone.net
billing-contact-individual:Y
billing-contact-fname:gonzo
billing-contact-lname:nose
billing-contact-address-1:Melrose Plase
billing-contact-postal-code:4711
billing-contact-city:romsey
billing-contact-country:DE
billing-contact-phone:44 13383794 504040
ns1-domain-name:nsxx1.gonzo.net
ns1-ip-address:194.201.101.1
ns2-domain-name:nsxx1.gonzo.net
ns2-ip-address:194.201.101.2

.NAME ORDER

Example 1: create name-order with implicit contact-handle-creation of the owner-contact

subject: create name-order [your reference id]

Domains

```
domains0:xn--hans-mller-feb.net
language0:AFR
domains1:minus-10a.name
domains2:minus-10b.name
domains3:minus-10c.name
domains4:minus-10d.name
domains5:minus-10e.name
period:2
owner-contact-email:gonzo@nose.net
owner-contact-individual:Y
owner-contact-fname:gonzo
owner-contact-lname:nose
owner-contact-address-1:horsefair mews
owner-contact-postal-code:4711
owner-contact-city:romsey
owner-contact-country:DE
owner-contact-phone:44 13383794 504040
admin-contact-handle:same-as-owner-contact
tech-contact-handle:same-as-admin-contact
billing-contact-handle:CNAM-123
ns1-handle:ns.gonzo.net
ns2-handle:ns2.gonzo.net
```

Example 2: create name-order with implicit nameserver-creation

```
subject: create name-order [your reference id]
```

```
domains0:minus-109.name
domains1:minus-10a.name
domains2:minus-10b.name
domains3:minus-10c.name
domains4:minus-10d.name
domains5:minus-10e.name
period:2
owner-contact-handle:CNAM-123
admin-contact-handle:same-as-owner-contact
tech-contact-handle:same-as-admin-contact
billing-contact-handle:CNAM-13323
ns1-domain-name:nsxx1.gonzo.net
ns1-ip-address:194.201.101.1
ns2-domain-name:nsxx1.gonzo.net
ns2-ip-address:194.201.101.2
```

Example 3: create name-order with implicit contact-handle-creation of all contacts

```
subject: create name-order [your reference id]
```

```
domains0:minus-109.name
domains1:minus-10a.name
domains2:minus-10b.name
domains3:minus-10c.name
domains4:minus-10d.name
domains5:minus-10e.name
period:2
owner-contact-email:hans@nose.net
owner-contact-individual:Y
owner-contact-lname:nose
```


Domains

owner-contact-fname:hans
owner-contact-address-1:horsefair mews
owner-contact-city:romsey
owner-contact-postal-code:4711
owner-contact-country:DE
owner-contact-phone:44 13383794 504040
admin-contact-email:gonzo@nose.net
admin-contact-individual:Y
admin-contact-fname:gonzo
admin-contact-lname:nose
admin-contact-address-1:horsefair mews
admin-contact-city:romsey
admin-contact-postal-code:4711
admin-contact-country:DE
admin-contact-phone:44 13383794 504040
tech-contact-email:willi@nose.net
tech-contact-individual:Y
tech-contact-fname:willi
tech-contact-lname:nose
tech-contact-address-1:horsefair mews
tech-contact-city:romsey
tech-contact-postal-code:4711
tech-contact-country:DE
tech-contact-phone:44 13383794 504040
billing-contact-email:isp@greatone.net
billing-contact-individual:Y
billing-contact-fname:gonzo
billing-contact-lname:nose
billing-contact-address-1:Melrose Plase
billing-contact-postal-code:4711
billing-contact-city:romsey
billing-contact-country:DE
billing-contact-phone:44 13383794 504040
ns1-domain-name:nsxx1.gonzo.net
ns1-ip-address:194.201.101.1
ns2-domain-name:nsxx1.gonzo.net
ns2-ip-address:194.201.101.2

.US ORDER

Example 1: create us-order with implicit contact-handle-creation of the owner-contact

subject: create us-order [your reference id]

domains0:xn--hans-mller-feb.us
language0:AFR
domains1:minus-10a.us
domains2:minus-10b.us
domains3:minus-10c.us
domains4:minus-10d.us
domains5:minus-10e.us
period:2
owner-contact-email:gonzo@nose.net

Domains

owner-contact-individual:Y
owner-contact-fname:gonzo
owner-contact-lname:nose
owner-contact-address-1:horsefair mews
owner-contact-postal-code:4711
owner-contact-city:romsey
owner-contact-country:DE
owner-contact-phone:44 13383794 504040
admin-contact-handle:same-as-owner-contact
tech-contact-handle:same-as-admin-contact
billing-contact-handle:COUS-123
ns1-handle:ns.gonzo.net
ns2-handle:ns2.gonzo.net

Example 2: create us-order with implicit nameserver-creation

subject: create us-order [your reference id]

domains0:minus-109.us
domains1:minus-10a.us
domains2:minus-10b.us
domains3:minus-10c.us
domains4:minus-10d.us
domains5:minus-10e.us
period:2
owner-contact-handle:COUS-123
admin-contact-handle:same-as-owner-contact
tech-contact-handle:same-as-admin-contact
billing-contact-handle:COUS-13323
ns1-domain-name:nsxx1.gonzo.net
ns1-ip-address:194.201.101.1
ns2-domain-name:nsxx1.gonzo.net
ns2-ip-address:194.201.101.2

Example 3: create us-order with implicit contact-handle-creation of all contacts

subject: create us-order [your reference id]

domains0:minus-109.us
domains1:minus-10a.us
domains2:minus-10b.us
domains3:minus-10c.us
domains4:minus-10d.us
domains5:minus-10e.us
period:2
owner-contact-email:hans@nose.net
owner-contact-individual:Y
owner-contact-lname:nose
owner-contact-fname:hans
owner-contact-address-1:horsefair mews
owner-contact-city:romsey
owner-contact-postal-code:4711
owner-contact-country:DE
owner-contact-phone:44 13383794 504040
admin-contact-email:gonzo@nose.net
admin-contact-individual:Y
admin-contact-fname:gonzo

Domains

admin-contact-lname:nose
admin-contact-address-1:horsefair mews
admin-contact-city:romsey
admin-contact-postal-code:4711
admin-contact-country:DE
admin-contact-phone:44 13383794 504040
tech-contact-email:willi@nose.net
tech-contact-individual:Y
tech-contact-fname:willi
tech-contact-lname:nose
tech-contact-address-1:horsefair mews
tech-contact-city:romsey
tech-contact-postal-code:4711
tech-contact-country:DE
tech-contact-phone:44 13383794 504040
billing-contact-email:isp@greatone.net
billing-contact-individual:Y
billing-contact-fname:gonzo
billing-contact-lname:nose
billing-contact-address-1:Melrose Plase
billing-contact-postal-code:4711
billing-contact-city:romsey
billing-contact-country:DE
billing-contact-phone:44 13383794 504040
ns1-domain-name:nsxx1.gonzo.net
ns1-ip-address:194.201.101.1
ns2-domain-name:nsxx1.gonzo.net
ns2-ip-address:194.201.101.2

.DE ORDER

Example 1: create de-order with implicit contact-handle-creation of the owner-contact

subject: create de-order [your reference id]

domains0:minus-10x.de
language0:GER
domains1:minus-10a.de
domains2:minus-10b.de
domains3:minus-10c.de
domains4:minus-10d.de
domains5:minus-10e.de
period:2
owner-contact-email:gonzo@nose.net
owner-contact-individual:Y
owner-contact-fname:gonzo
owner-contact-lname:nase
owner-contact-address-1:Musterstrasse 11
owner-contact-postal-code:4711
owner-contact-city:Musterhausen
owner-contact-country:DE
owner-contact-phone:49 13383794 504040
owner-contact-fax:49 13383794 504040
admin-contact-handle:same-as-owner-contact
tech-contact-handle:same-as-admin-contact

Domains

billing-contact-handle:CODE-1007

ns1-handle:ns.gonzo.net

ns2-handle:ns2.gonzo.net

Example 2: create net-order with implicit nameserver-creation

subject: create de-order [your reference id]

domains0:minus-109.de

domains1:minus-10a.de

domains2:minus-10b.de

domains3:minus-10c.de

domains4:minus-10d.de

domains5:minus-10e.de

period:2

owner-contact-handle:CODE-1007

admin-contact-handle:same-as-owner-contact

tech-contact-handle:same-as-admin-contact

billing-contact-handle:CODE-1007

ns1-domain-name:nsxx1.gonzo.net

ns1-ip-address:194.201.101.1

ns2-domain-name:nsxx1.gonzo.net

ns2-ip-address:194.201.101.2

Example 3: create net-order with implicit contact-handle-creation of all contacts

subject: create de-order [your reference id]

domains0:minus-109.de

domains1:minus-10a.de

domains2:minus-10b.de

domains3:minus-10c.de

domains4:minus-10d.de

domains5:minus-10e.de

period:2

owner-contact-email:gonzo@nose.net

owner-contact-individual:Y

owner-contact-fname:gonzo

owner-contact-lname:nase

owner-contact-address-1:Musterstrasse 11

owner-contact-postal-code:4711

owner-contact-city:Musterhausen

owner-contact-country:DE

owner-contact-phone:49 13383794 504040

owner-contact-fax:49 13383794 504040

admin-contact-email:gonzo@nose.net

admin-contact-individual:Y

admin-contact-fname:gonzo

admin-contact-lname:nase

admin-contact-address-1:Musterstrasse 11

admin-contact-postal-code:4711

admin-contact-city:Musterhausen

admin-contact-country:DE

admin-contact-phone:49 13383794 504040

admin-contact-fax:49 13383794 504040

tech-contact-email:gonzo@nose.net

tech-contact-individual:Y

Domains

tech-contact-fname:gonzo
tech-contact-lname:nase
tech-contact-address-1:Musterstrasse 11
tech-contact-postal-code:4711
tech-contact-city:Musterhausen
tech-contact-country:DE
tech-contact-phone:49 13383794 504040
tech-contact-fax:49 13383794 504040
billing-contact-email:gonzo@nose.net
billing-contact-individual:Y
billing-contact-fname:gonzo
billing-contact-lname:nase
billing-contact-address-1:Musterstrasse 11
billing-contact-postal-code:4711
billing-contact-city:Musterhausen
billing-contact-country:DE
billing-contact-phone:49 13383794 504040
billing-contact-fax:49 13383794 504040
ns1-domain-name:nsxx1.gonzo.net
ns1-ip-address:194.201.101.1
ns2-domain-name:nsxx1.gonzo.net
ns2-ip-address:194.201.101.2

.CN ORDER

Example 1: create cn-order with implicit contact-handle-creation of the owner-contact

subject: create cn-order [your reference id]

domains0:xn--hans-mller-feb.cn
domains1:minus-10a.cn
domains2:minus-10b.cn
domains3:minus-10c.cn
domains4:minus-10d.cn
domains5:minus-10e.cn
period:2
owner-contact-email:hans@nose.net
owner-contact-individual:Y
owner-contact-lname:nose
owner-contact-fname:hans
owner-contact-address-1:horsefair mews
owner-contact-city:romsey
owner-contact-postal-code:4711
owner-contact-country:DE
owner-contact-phone:44 13383794 504040
admin-contact-email:gonzo@nose.net
admin-contact-individual:Y
admin-contact-fname:gonzo
admin-contact-lname:nose
admin-contact-address-1:horsefair mews
admin-contact-city:romsey
admin-contact-postal-code:4711
admin-contact-country:DE
admin-contact-phone:44 13383794 504040
tech-contact-email:willi@nose.net

Domains

```
tech-contact-individual:Y
tech-contact-fname:willi
tech-contact-lname:nose
tech-contact-address-1:horsefair mews
tech-contact-city:romsey
tech-contact-postal-code:4711
tech-contact-country:DE
tech-contact-phone:44 13383794 504040
billing-contact-email:isp@greatone.net
billing-contact-individual:Y
billing-contact-fname:gonzo
billing-contact-lname:nose
billing-contact-address-1:Melrose Plase
billing-contact-postal-code:4711
billing-contact-city:romsey
billing-contact-country:DE
billing-contact-phone:44 13383794 504040
ns1-domain-name:nsxx1.gonzo.net
ns1-ip-address:194.201.101.1
ns2-domain-name:nsxx1.gonzo.net
ns2-ip-address:194.201.101.2
```

Example 2: create cn-order using existing cn-handles

```
subject: create cn-order [your reference id]
```

```
domains0:minus-109.cn
domains1:minus-10a.cn
domains2:minus-10b.cn
domains3:minus-10c.cn
domains4:minus-10d.cn
domains5:minus-10e.cn
period:2
owner-contact-handle:COCN-123
admin-contact-handle:COCN-124
tech-contact-handle:COCN-125
billing-contact-handle:COCN-126
ns1-domain-name:nsxx1.gonzo.net
ns1-ip-address:194.201.101.1
ns2-domain-name:nsxx1.gonzo.net
ns2-ip-address:194.201.101.2
```

Example 3: create cn-order with backreferences using @same-as

```
subject: create cn-order [your reference id]
```

```
domains0:minus-109.cn
domains1:minus-10a.cn
domains2:minus-10b.cn
domains3:minus-10c.cn
domains4:minus-10d.cn
domains5:minus-10e.cn
period:2
owner-contact-email:hans@nose.net
owner-contact-individual:Y
owner-contact-lname:nose
owner-contact-fname:hans
```

Domains

owner-contact-address-1:horsefair mews
owner-contact-city:romsey
owner-contact-postal-code:4711
owner-contact-country:DE
owner-contact-phone:44 13383794 504040
admin-contact-handle:same-as-owner-contact
tech-contact-handle:same-as-admin-contact
billing-contact-handle:same-as-tech-contact
ns1-domain-name:nsxx1.gonzo.net
ns1-ip-address:194.201.101.1
ns2-domain-name:nsxx1.gonzo.net
ns2-ip-address:194.201.101.2

.EU ORDER

Example 1: create eu-order with implicit contact-handle-creation of all contacts

subject: create eu-order [your reference id]

domains0:xn--hans-mller-feb.eu
domains1:minus-10a.eu
domains2:minus-10b.eu
domains3:minus-10c.eu
domains4:minus-10d.eu
domains5:minus-10e.eu
period:2
owner-contact-email:hans@nose.net
owner-contact-individual:Y
owner-contact-lname:nose
owner-contact-fname:hans
owner-contact-address-1:horsefair mews
owner-contact-city:romsey
owner-contact-postal-code:4711
owner-contact-country:DE
owner-contact-phone:44 13383794 504040
admin-contact-email:gonzo@nose.net
admin-contact-individual:Y
admin-contact-fname:gonzo
admin-contact-lname:nose
admin-contact-address-1:horsefair mews
admin-contact-city:romsey
admin-contact-postal-code:4711
admin-contact-country:DE
admin-contact-phone:44 13383794 504040
tech-contact-email:willi@nose.net
tech-contact-individual:Y
tech-contact-fname:willi
tech-contact-lname:nose
tech-contact-address-1:horsefair mews
tech-contact-city:romsey
tech-contact-postal-code:4711
tech-contact-country:DE
tech-contact-phone:44 13383794 504040
billing-contact-email:isp@greatone.net
billing-contact-individual:Y

Domains

billing-contact-fname:gonzo
billing-contact-lname:nose
billing-contact-address-1:Melrose Plase
billing-contact-postal-code:4711
billing-contact-city:romsey
billing-contact-country:DE
billing-contact-phone:44 13383794 504040
ns1-domain-name:nsxx1.gonzo.net
ns1-ip-address:194.201.101.1
ns2-domain-name:nsxx1.gonzo.net
ns2-ip-address:194.201.101.2

Example 2: create eu-order using existing .eu-handles

subject: create eu-order [your reference id]

domains0:minus-109.eu
domains1:minus-10a.eu
domains2:minus-10b.eu
domains3:minus-10c.eu
domains4:minus-10d.eu
domains5:minus-10e.eu
period:2
owner-contact-handle:C123123
admin-contact-handle:C123124
tech-contact-handle:C123125
billing-contact-handle:C123126
ns1-domain-name:nsxx1.gonzo.net
ns1-ip-address:194.201.101.1
ns2-domain-name:nsxx1.gonzo.net
ns2-ip-address:194.201.101.2

Example 3: create eu-order with backreferences using @same-as

subject: create eu-order [your reference id]

domains0:minus-109.eu
domains1:minus-10a.eu
domains2:minus-10b.eu
domains3:minus-10c.eu
domains4:minus-10d.eu
domains5:minus-10e.eu
period:2
owner-contact-email:hans@nose.net
owner-contact-individual:Y
owner-contact-lname:nose
owner-contact-fname:hans
owner-contact-address-1:horsefair mews
owner-contact-city:romsey
owner-contact-postal-code:4711
owner-contact-country:DE
owner-contact-phone:44 13383794 504040
admin-contact-handle:same-as-owner-contact
tech-contact-handle:same-as-admin-contact
billing-contact-handle:same-as-tech-contact
ns1-domain-name:nsxx1.gonzo.net
ns1-ip-address:194.201.101.1

Domains

ns2-domain-name:nsxx1.gonzo.net
ns2-ip-address:194.201.101.2

Keywords: create, order, registration

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Domains

Modify a domain

Introduction

modify <tld>-domain

Valid values for <tld>:

- com
- net
- org
- info
- biz
- mobi
- name
- us
- de
- cn
- eu

- xxx

- asia

- me

With this request you can modify existing domains. You have to provide the following information within the

Domains

request:

- the domainname,
- handle(s) you want to change. (handles from the info-system are not valid)

The system will ignore not specified handles, so you have to provide only the handles, you would like to change.

Changes within the owner-contact

In case of changing the owner-contact-handle, the system checks, if lname and/or fname and/or organization differ from the original owner-contact-handle. If there are differences these changes will be ignored.

Request fields

mailsubject: modify <tld>-domain [your reference id]

Definition of this request

request-field	valid values		required
tld		biz eu	yes
sld	[a-z0-9-]{1,63}		yes

Domains

owner-contact-handle	Please, refer to the table below for the valid values.	no
admin-contact-handle		no
tech-contact-handle		no
billing-contact-handle		no
ns1-handle	@ns	no
ns2-handle		no
ns3-handle		no
ns4-handle		no
ns5-handle		no
ns6-handle		no

tld	contact handle
com	@comcont
net	@netcont
org	@orgcont
info	@infocont
biz	@bizcont
mobi	@mobicont
name	@namecont
us	@uscont
de	@decont
cn	@cncont
eu	@eucont

Example 1: modify com-domain

subject: modify domain [your reference id]

sld:gonzo
 tld:com
 admin-contact-handle:gonzo@nose.com#0
 tech-contact-handle:hans@nose.com
 ns1-handle:ns1.gonzo.net
 ns2-handle:ns2.gonzo.net

Example 2: modify net-domain

subject: modify net-domain [your reference id]

sld:gonzo
 tld:net
 admin-contact-handle:CNET-1234
 tech-contact-handle:CNET-1234
 ns1-handle:ns1.gonzo.net

Domains

ns2-handle:ns2.gonzo.net

Example 3: modify org-domain

subject: modify net-domain [your reference id]

sld:gonzo
tld:org
admin-contact-handle:CORG-1234
tech-contact-handle:CORG-1234
ns1-handle:ns1.gonzo.net
ns2-handle:ns2.gonzo.net

Example 4: modify info-domain

subject: modify info-domain [your reference id]

sld:gonzo
tld:info
admin-contact-handle:C112234-LRMS
tech-contact-handle:C112244-LRMS
ns1-handle:ns1.gonzo.net
ns2-handle:ns2.gonzo.net

OR

modify info-domain (new naming convention for info-handles)

subject: modify info-domain [your reference id]

sld:gonzo
tld:info
admin-contact-handle:C112244-LRMS
tech-contact-handle:CAFI-007
ns1-handle:ns1.gonzo.net
ns2-handle:ns2.gonzo.net

Example 5: modify biz-domain

subject: modify biz-domain [your reference id]

sld:gonzo
tld:biz
admin-contact-handle:CNEU-11224
tech-contact-handle:CNEU-112244
ns1-handle:ns1.gonzo.net
ns2-handle:ns2.gonzo.net

Domains

Example 6: modify mobi-domain

subject: modify mobi-domain [your reference id]

sld:gonzo
tld:mobi
admin-contact-handle:COMO-1234
tech-contact-handle:COMO-1234
ns1-handle:ns1.gonzo.net
ns2-handle:ns2.gonzo.net

Example 7: modify name-domain

subject: modify name-domain [your reference id]

sld:gonzo
tld:name
admin-contact-handle:CNAM-1234
tech-contact-handle:CNAM-1234
ns1-handle:ns1.gonzo.net
ns2-handle:ns2.gonzo.net

Example 8: modify us-domain

subject: modify us-domain [your reference id]

sld:gonzo
tld:us
admin-contact-handle:COUS-1234
tech-contact-handle:COUS-1234
ns1-handle:ns1.gonzo.net
ns2-handle:ns2.gonzo.net

Example 9: modify de-domain

subject: modify de-domain [your reference id]

sld:gonzo
tld:de
admin-contact-handle:CODE-1234
tech-contact-handle:CODE-1234
ns1-handle:ns1.gonzo.net
ns2-handle:ns2.gonzo.net

Example 10: modify cn-contact

Domains

subject: modify cn-contact [your reference id]

handle:COCN-1235
address-1:horsefair mews
postal-code:4711
city:romsey
country:DE
phone:44 13383794 504040

Example 11: modify eu-domain

subject: modify eu-domain [your reference id]

sld:gonzo
tld:eu
admin-contact-handle:C112244
tech-contact-handle:C112244
ns1-handle:ns1.gonzo.net
ns2-handle:ns2.gonzo.net

Keywords: modify-domain, nameserver, contacts

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Domains

Renew a domain

Introduction

renew <id>-domain

Valid values for <id>

- com
- net
- org
- info
- biz
- mobi
- name
- us
- ca
- cn

With this request you can renew up to 500 domains at Joker.com.

You have to provide the following information within the request:

- the domainname(s)
- the renewalperiod or the desired expirationyear

You can renew up to 500 domains with one request.

Due to the fact, that you can renew more than 1 domain with one request, the format is a little bit different from the other requests. Please check the given examples on how to specify the renewal period.

If the sum of the expire time and the renewal time is more than 10 years, we will reject your request.

This request is not working for domains, which are located on the old system. For these domains you have to check the documentation of the old system.

If you provide the expire year, this request will be rejected, if the current expire year is greater than the desired. This feature prevents an error in case 1 renew request is sent twice by mistake.

Request fields

mailto:subject=renew-<id>-domain [your reference ID]

Domains

Definition of the request

You have to provide the domain name and the renewal period or the desired expiry year using the format "YYYY" on one line. You have to separate each field with a "-" (ASCII 0x2D). The maximum for the renewal period is 9 years.

Domain	Renewal period	Expiry year
example.com	5	2025

COM renewal

Example 1: renew 1 domain for 1 year using the field period

subject: renew com-domain {your reference id}
domain@minu-08.com.1

Example 2: renew 5 domains for 4 years using the field period

subject: renew com-domain {your reference id}

domain@minu-08.com.4
domain@minu-13.com.4
domain@minu-15.com.4
domain@minu-16.com.4

Example 3: renew 5 domains for different years using the field period

subject: renew com-domain {your reference id}

domain@minu-08.com.1
domain@minu-13.com.2
domain@minu-15.com.3
domain@minu-16.com.4

Example 4: renew 1 domain using the field expiry/year

subject: renew com-domain {your reference id}
domain@minu-08.com.2005

NET Renewal

Example 1: renew 1 domain for 1 year using the field period

subject: renew net-domain {your reference id}
domain@minu-08.net.1

Example 2: renew 5 domains for 4 years using the field period

subject: renew net-domain {your reference id}

domain@minu-08.net.4
domain@minu-13.net.4
domain@minu-15.net.4
domain@minu-16.net.4

Example 3: renew 5 domains for different years using the field period

subject: renew net-domain {your reference id}

domain@minu-08.net.1
domain@minu-13.net.2
domain@minu-15.net.3
domain@minu-16.net.4

Example 4: renew 1 domain using the field expiry/year

subject: renew net-domain {your reference id}
domain@minu-08.net.2005

ORG Renewal

Example 1: renew 1 domain for 1 year using the field period

subject: renew org-domain {your reference id}
domain@minu-08.org.1

Example 2: renew 5 domains for 4 years using the field period

subject: renew org-domain {your reference id}

domain@minu-08.org.4
domain@minu-13.org.4
domain@minu-15.org.4
domain@minu-16.org.4

Example 3: renew 5 domains for different years using the field period

subject: renew org-domain {your reference id}

domain@minu-08.org.1
domain@minu-13.org.2
domain@minu-15.org.3
domain@minu-16.org.4

Example 4: renew 1 domain using the field expiry/year

subject: renew org-domain {your reference id}
domain@minu-08.org.2005

INFO Renewal

Example 1: renew 1 domain for 1 year using the field period

subject: renew info-domain {your reference id}
domain@minu-08.info.1

Example 2: renew 5 domains for 4 years using the field period

subject: renew info-domain {your reference id}

domain@minu-08.info.4
domain@minu-13.info.4
domain@minu-15.info.4
domain@minu-16.info.4

Example 3: renew 5 domains for different years using the field period

subject: renew info-domain {your reference id}

domain@minu-08.info.1
domain@minu-13.info.2
domain@minu-15.info.3
domain@minu-16.info.4

Domains

Example 4: renew 1 domain using the field expirationyear

subject: renew .tk-domain [your reference id]
domainid: renew-100-2005

BIZ Renewal

Example 1: renew 1 domain for 1 year using the field period

subject: renew .biz-domain [your reference id]
domainid: renew-100-biz-1

Example 2: renew 5 domains for 4 years using the field period

subject: renew .biz-domain [your reference id]
domainid: renew-100-biz-4
domainid: renew-110-biz-4
domainid: renew-120-biz-4
domainid: renew-130-biz-4
domainid: renew-140-biz-4

Example 3: renew 5 domains for different years using the field period

subject: renew .biz-domain [your reference id]
domainid: renew-100-biz-1
domainid: renew-110-biz-2
domainid: renew-120-biz-3
domainid: renew-130-biz-4
domainid: renew-140-biz-5

Example 4: renew 1 domain using the field expirationyear

subject: renew .biz-domain [your reference id]
domainid: renew-100-biz-2005

NAME Renewal

Example 1: renew 1 domain for 1 year using the field period

subject: renew .name-domain [your reference id]
domainid: renew-100-name-1

Example 2: renew 5 domains for 4 years using the field period

subject: renew .name-domain [your reference id]
domainid: renew-100-name-4
domainid: renew-110-name-4
domainid: renew-120-name-4
domainid: renew-130-name-4
domainid: renew-140-name-4

Example 3: renew 5 domains for different years using the field period

subject: renew .name-domain [your reference id]
domainid: renew-100-name-1
domainid: renew-110-name-2
domainid: renew-120-name-3
domainid: renew-130-name-4
domainid: renew-140-name-5

Example 4: renew 1 domain using the field expirationyear

subject: renew .name-domain [your reference id]
domainid: renew-100-name-2005

.US Renewal

Example 1: renew 1 domain for 1 year using the field period

subject: renew .us-domain [your reference id]
domainid: renew-100-us-1

Example 2: renew 5 domains for 4 years using the field period

subject: renew .us-domain [your reference id]
domainid: renew-100-us-4
domainid: renew-110-us-4
domainid: renew-120-us-4
domainid: renew-130-us-4
domainid: renew-140-us-4

Example 3: renew 5 domains for different years using the field period

subject: renew .us-domain [your reference id]
domainid: renew-100-us-1
domainid: renew-110-us-2
domainid: renew-120-us-3
domainid: renew-130-us-4
domainid: renew-140-us-5

Example 4: renew 1 domain using the field expiration year

subject: renew .us-domain [your reference id]
domainid: renew-100-us-2005

.DE Renewal

Example 1: renew 1 domain for 1 year using the field period

subject: renew .de-domain [your reference id]
domainid: renew-100-de-1

Example 2: renew 5 domains for 4 years using the field period

subject: renew .de-domain [your reference id]
domainid: renew-100-de-4
domainid: renew-110-de-4
domainid: renew-120-de-4
domainid: renew-130-de-4
domainid: renew-140-de-4

Example 3: renew 5 domains for different years using the field period

subject: renew .de-domain [your reference id]
domainid: renew-100-de-1
domainid: renew-110-de-2
domainid: renew-120-de-3
domainid: renew-130-de-4
domainid: renew-140-de-5

Example 4: renew 1 domain using the field expirationyear

subject: renew .de-domain [your reference id]
domainid: renew-100-de-2005

.CN Renewal

Example 1: renew 1 domain for 1 year using the field period

subject: renew .cn-domain [your reference id]
domainid: renew-100-cn-1

Example 2: renew 5 domains for 4 years using the field period

subject: renew .cn-domain [your reference id]
domainid: renew-100-cn-4
domainid: renew-110-cn-4
domainid: renew-120-cn-4
domainid: renew-130-cn-4
domainid: renew-140-cn-4

Example 3: renew 5 domains for different years using the field period

subject: renew .cn-domain [your reference id]
domainid: renew-100-cn-1
domainid: renew-110-cn-2
domainid: renew-120-cn-3
domainid: renew-130-cn-4
domainid: renew-140-cn-5

Example 4: renew 1 domain using the field expire year

subject: renew .cn-domain [your reference id]
domainid: renew-100-cn-2005

Keywords: renew, renewal

Domains

Last update: 2011-08-11 14:18

Domains

Transfer a domain

Introduction

transfer-455-domain

Valid values for <code>

- .com
- .net
- .org
- .biz
- .info
- .mobi
- .name
- .us
- .de
- .co

With this request you can transfer a domain from 1 registrar to Joker.com.
You have to provide the following information within the request:

- the domain name,
- the sub-id,
- the billing contact handle,

You can transfer 1 .com domain with one request.

If you transfer a domain to Joker.com the domain will be renewed for one year.

As you can see, we don't need information about the owner-contact. We will detect this information from the whois of the current registrar and we will create the contact handle for the owner-contact automatically.

You need to provide us with a so-called auth-id. You have to ask the current registrar for this auth-id. If you provide an invalid auth-id, the transfer will be declined by the current registrar.

As you can see, we need the billing contact handle. We recommend using a billing handle with the email address of your "technical-email". If you use a contact handle with a different email than your robot e-mail, you can't administer the transferred domain using the webinterface and the person with access to the email, which is shown in the provided billing handle will have access using the web-interface.

If you don't have a com contact handle with your "technical-email", you have to create a com-handle using the "create com-contact" request.

Domains

TRANSFER INFO DOMAIN
Example 1: transfer info-domain
subject: transfer info-domain [your reference id]
domain@nicpage.ORG.cn
auth-id:00000AAGL
billing-contact-handle:CI7E28G-L2345

TRANSFER BIZ DOMAIN
Example 1: transfer biz-domain
subject: transfer biz-domain [your reference id]
domain@nicpage.ORG.cn
auth-id:00000AAGL
billing-contact-handle:CN2EJ-123

TRANSFER NAME DOMAIN
Example 1: transfer name-domain
subject: transfer name-domain [your reference id]
domain@nicpage.ORG.cn
auth-id:00000AAGL
billing-contact-handle:CNMM-1234

TRANSFER US DOMAIN
Example 1: transfer us-domain
subject: transfer us-domain [your reference id]
domain@nicpage.ORG.cn
auth-id:00000AAGL
billing-contact-handle:COUS-1234

TRANSFER DE DOMAIN
Example 1: transfer de-domain
subject: transfer de-domain [your reference id]
domain@nicpage.ORG.cn
auth-id:00000AAGL
billing-contact-handle:CODE-1234
TRANSFER CN DOMAIN
Example 1: transfer cn-domain
subject: transfer cn-domain [your reference id]
domain@nicpage.ORG.cn
auth-id:00000AAGL
billing-contact-handle:COCN-1234

Keywords: transfer, auth-id

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Domains

Delete a domain

Introduction

With this request you can delete a domain at Joker.com.

You have to provide the following information within the request:

- domain name(s).
- the special flag force.

ATTENTION

If you delete a domain within the first 72 hours after the registration, the registration-fee will be refunded to your account.

If Joker.com receives the delete-request more than 72 hours after the registration, you have to provide the flag "force": "1", in order to accept that the registration-fee will not be refunded to your account. If you do not send the "force": "1" in such a case, the request will be rejected.

Request fields

mailsubject: delete domain [your reference id]

Definition of the request

Please, do not forget to provide the domain name and the force-flag set to 1 if the domain is older 72h.

Request field	Request value	Response
mailsubject	delete domain [your reference id]	OK
force	1	OK

Domains

DELETE COM DOMAIN

Example 1: delete a domain during the first 72 hours after registration
subject: delete domain [your reference id]

tld:com
sld:frezel

Example 2: delete a domain after the first 72 hours after registration
subject: delete domain [your reference id]

tld:com
sld:frezel
force:1

Example 3: delete a domain only for the case that a refund is possible!
subject: delete domain [your reference id]

tld:com
sld:frezel
force:0

Keywords: delete-domain

Last update: 2011-08-11 15:45

Domains

List domains

Introduction

List domains

With this request you can get a list (lexicographically sorted) of all the domains, you have currently registered at joker.com. You have to provide the target registry within the request:

OTU = .otm-net

OPH = .net

OH = .net

OHG = .org

OHU = .edu

OHZ = .biz

OHDI = .info

OHME = .mobi

OHV = .de

OHX = .us

OHY = .us

OHZ = .us

LISTDOMAINS

- Only 20.000 domains are listed. If you have more than 20.000 domains under 1 registry at joker.com, you have to track the domain names yourself.
- In case you have more than 20.000 domains at joker.com under 1 registry, this request will not work for you. The listing would be incomplete and it will be missing random domains.
- This request works only with the new joker.com system.

Request fields

multiple: list domains [your reference id]

Definition of the request:

Request field	Request value	Response
multiple	list domains [your reference id]	list

LISTDOMAINS

Example 1: list domains for .com-domains

subject: list domains [your reference id]

target: .com

Example 2: list domains for .net-domains

subject: list domains [your reference id]

target: .net

Example 3: list domains for .org-domains

subject: list domains [your reference id]

target: .org

Example 4: list domains for .info-domains

subject: list domains [your reference id]

target: .info

Example 5: list domains for .biz-domains

subject: list domains [your reference id]

target: .biz

Example 6: list domains for .de-domains

subject: list domains [your reference id]

target: .de

Domains

Example 7: list domains for .cn domains
subject: list domains [your reference ID]
begin

Keywords: list-domains

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Domains

Lock a domain

Introduction

lock domain

With this request you can lock a domain in order to prevent fraudulent transfer attempts. If a domain is locked, each transfer request from a foreign registrar will be declined.

You have to provide the following information within the request:

● domain name

You can lock 1 domain with one request.

Request fields

subject: lock domain [your reference id]

Definition of this request

field name	field value	field type
subject	lock domain [your reference id]	text

Example 1: lock a domain
subject: lock domain [your reference id]

ip@minix-100.com

Keywords: lock-domain, protection

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Domains

Unlock a domain

Introduction

unlock domain

With this request you can unlock a domain. If you want to transfer a domain to a foreign registrar, the domain has to be unlocked.

You have to provide the following information within the request:

● domain name

You can unlock 1 domain with one request.

Request fields

multiSubject: unlock domain [your reference id]

Definitions of the request

multiSubject	subject	body

Example 1: unlock a domain
subject: unlock domain [your reference id]
body: mynew-100.com

Keywords: unlock-domain, protection

Last update: 2011-08-11 15:46

Domains

Get Auth-id

Introduction

With this request you can retrieve the auth-id for a particular domain. That request is needed only for the TLDs: org/inu/az.

You have to provide the following information within the request:

- domain name

You can retrieve the auth-id for 1 domain with one request.

Request fields

mailsubject: get-auth-id [your-reference-id]

Definition of the request

Field Name	Field Value	Field Name	Field Value	Field Name	Field Value	Field Name	Field Value	Field Name	Field Value
mailsubject	get-auth-id [your-reference-id]	mailsubject	get-auth-id [your-reference-id]	mailsubject	get-auth-id [your-reference-id]	mailsubject	get-auth-id [your-reference-id]	mailsubject	get-auth-id [your-reference-id]

Example 1: retrieve the auth-id for a .org-domain

mailsubject: get-auth-id [your-reference-id]
ipn:ipnuser-100.org

Example 2: retrieve the auth-id for a .biz-domain

mailsubject: get-auth-id [your-reference-id]
ipn:ipnuser-100.biz

Example 3: retrieve the auth-id for a .az-domain

mailsubject: get-auth-id [your-reference-id]
ipn:ipnuser-100.az

Keywords: transfer, auth-id

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Domains

Grant Roles/Domain Permissions, Internal Transfer

Introduction

With this request you can assign [roles/permissions of domains](#) to other Joker.com users. The special role "creator" is an equivalent to an internal transfer of that domain to another Joker.com user. In this case, the domain is assigned to the receiving account, including all rights and permissions on this domain.

There are two variants to use this functionality: If the user id (Joker.com user account id) is given, and the account id matches the associated email address, the role is applied immediately - there will be no request for confirmation on the receiver's side. In case the user id is not given, but only the email address, the transaction has to be acknowledged by the receiver. For this, he will get an email, containing a link and a key. Either the link has to be clicked, or the key has to be applied using Joker.com (or Transfer). This can also be used for users which do not yet have a

Joker.com account.

You have to provide the following parameters:

- domain name (the domain you want to grant somebody else permissions on)
- destination client email (the email address of the user you want to receive permissions)

The following parameters are optional:

- destination client id (ID of Joker.com account - always shown in the upper right on Joker.com, also conforms to "referrer id" - must match the destination client email)
- desired role (type of permission you want to assign to "client email" resp. "client id" - one of "admin@jcb@joker.com", "creator" means "all permissions" and is equivalent to an internal transfer of "assignment" - also see [table 1](#))

Request fields

MultiSubject: joker-internal-transfer [your reference id]

Definition of the request

Valid values for roles: all Joker.com IDs

Parameter	Default value	Required
id	[+id=0-9]{1,62}<-id>	no
destination-client-email	@email	yes
destination-client-id	[0-9]{1,62}	no
desired-role	admin@jcb@joker.com (if omitted, default is "creator")	no

Example 1: assign billing role to user 123456 (demo)

Domains

subject: jkdn-internal-transfer pour reference id

body:

fqdn:exampledomain.com

[destination-client-email:example-user@gmail.com](#)

destination-client-id:123456

desired-role:billing

Example 2:

assign 'creator'-role to user 'example-user@gmail.com' (internal transfer with invitation)

subject: jkdn-internal-transfer pour reference id

body:

fqdn:exampledomain.com

[destination-client-email:example-user@gmail.com](#)

desired-role:creator

Keywords: grants, roles, contacts, permissions, invitations

Last update: 2011-08-17 09:35

Domains

Create a contact

Introduction

create vbs-order

Valid values for vbs:

- com
- net
- org
- info
- biz
- mobi
- name
- us
- de
- cn
- ru

With the request you can create person contacts. You can create 1 contact with one request.

ATTENTION:

You will find the request field "individual" within the request definition. If you set it to "Y", you have to provide the request fields "firstname" and "lastname". If you set it to "N", you have to provide information in the request field "organization".

As the value for vbs shows a field called person, the rules for generating the field are the following:
If you provide the field "firstname", the value is always always the values of this field, regardless of "lastname" and "lastname".

If you only provide the field "firstname" and the field "lastname", we will generate the field "person" as the result of the concatenation of "firstname" + " " + "lastname".

The result of "create vbs-contact" is a reference which is following the format:

- CCOM-number> e.g. CCOM-176269 for a .com domain.
- CNET-number> e.g. CNET-176269 for a .net domain.
- CORG-number> e.g. CORG-176269 for a .org domain.
- CINFO-number> e.g. CINFO-176269 for a .info domain.
- CBIZ-number> e.g. CBIZ-176269 for a .biz domain.
- CMOB-number> e.g. CMOB-176269 for a .mobi domain.
- CNAME-number> e.g. CNAME-176269 for a .name domain.
- CUS-number> e.g. CUS-176269 for a .us domain.
- CDE-number> e.g. CDE-176269 for a .de domain.
- CCN-number> e.g. CCN-176269 for a .cn domain.
- CRRU-number> e.g. CRRU-176269 for a .ru domain.

Request fields

multiSubject create vbs-contact [your reference ID]

Definition of this request

Contacts

ATTENTION

According to the rules of DENIC, you have to provide a telephone number for the address and the web-c of a .de domain.

CONTACT ID	CONTACT DATA		CONTACT TYPE
	CONTACT NAME	CONTACT ADDRESS	
CONTACT 1	CONTACT 1	CONTACT 1	CONTACT 1
CONTACT 2	CONTACT 2	CONTACT 2	CONTACT 2
CONTACT 3	CONTACT 3	CONTACT 3	CONTACT 3
CONTACT 4	CONTACT 4	CONTACT 4	CONTACT 4
CONTACT 5	CONTACT 5	CONTACT 5	CONTACT 5
CONTACT 6	CONTACT 6	CONTACT 6	CONTACT 6
CONTACT 7	CONTACT 7	CONTACT 7	CONTACT 7
CONTACT 8	CONTACT 8	CONTACT 8	CONTACT 8
CONTACT 9	CONTACT 9	CONTACT 9	CONTACT 9
CONTACT 10	CONTACT 10	CONTACT 10	CONTACT 10
CONTACT 11	CONTACT 11	CONTACT 11	CONTACT 11
CONTACT 12	CONTACT 12	CONTACT 12	CONTACT 12
CONTACT 13	CONTACT 13	CONTACT 13	CONTACT 13
CONTACT 14	CONTACT 14	CONTACT 14	CONTACT 14
CONTACT 15	CONTACT 15	CONTACT 15	CONTACT 15
CONTACT 16	CONTACT 16	CONTACT 16	CONTACT 16
CONTACT 17	CONTACT 17	CONTACT 17	CONTACT 17
CONTACT 18	CONTACT 18	CONTACT 18	CONTACT 18
CONTACT 19	CONTACT 19	CONTACT 19	CONTACT 19
CONTACT 20	CONTACT 20	CONTACT 20	CONTACT 20
CONTACT 21	CONTACT 21	CONTACT 21	CONTACT 21
CONTACT 22	CONTACT 22	CONTACT 22	CONTACT 22
CONTACT 23	CONTACT 23	CONTACT 23	CONTACT 23
CONTACT 24	CONTACT 24	CONTACT 24	CONTACT 24
CONTACT 25	CONTACT 25	CONTACT 25	CONTACT 25
CONTACT 26	CONTACT 26	CONTACT 26	CONTACT 26
CONTACT 27	CONTACT 27	CONTACT 27	CONTACT 27
CONTACT 28	CONTACT 28	CONTACT 28	CONTACT 28
CONTACT 29	CONTACT 29	CONTACT 29	CONTACT 29
CONTACT 30	CONTACT 30	CONTACT 30	CONTACT 30
CONTACT 31	CONTACT 31	CONTACT 31	CONTACT 31
CONTACT 32	CONTACT 32	CONTACT 32	CONTACT 32
CONTACT 33	CONTACT 33	CONTACT 33	CONTACT 33
CONTACT 34	CONTACT 34	CONTACT 34	CONTACT 34
CONTACT 35	CONTACT 35	CONTACT 35	CONTACT 35
CONTACT 36	CONTACT 36	CONTACT 36	CONTACT 36
CONTACT 37	CONTACT 37	CONTACT 37	CONTACT 37
CONTACT 38	CONTACT 38	CONTACT 38	CONTACT 38
CONTACT 39	CONTACT 39	CONTACT 39	CONTACT 39
CONTACT 40	CONTACT 40	CONTACT 40	CONTACT 40
CONTACT 41	CONTACT 41	CONTACT 41	CONTACT 41
CONTACT 42	CONTACT 42	CONTACT 42	CONTACT 42
CONTACT 43	CONTACT 43	CONTACT 43	CONTACT 43
CONTACT 44	CONTACT 44	CONTACT 44	CONTACT 44
CONTACT 45	CONTACT 45	CONTACT 45	CONTACT 45
CONTACT 46	CONTACT 46	CONTACT 46	CONTACT 46
CONTACT 47	CONTACT 47	CONTACT 47	CONTACT 47
CONTACT 48	CONTACT 48	CONTACT 48	CONTACT 48
CONTACT 49	CONTACT 49	CONTACT 49	CONTACT 49
CONTACT 50	CONTACT 50	CONTACT 50	CONTACT 50
CONTACT 51	CONTACT 51	CONTACT 51	CONTACT 51
CONTACT 52	CONTACT 52	CONTACT 52	CONTACT 52
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CONTACT 55	CONTACT 55	CONTACT 55	CONTACT 55
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CONTACT 57	CONTACT 57	CONTACT 57	CONTACT 57
CONTACT 58	CONTACT 58	CONTACT 58	CONTACT 58
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CONTACT 61	CONTACT 61	CONTACT 61	CONTACT 61
CONTACT 62	CONTACT 62	CONTACT 62	CONTACT 62
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CONTACT 64	CONTACT 64	CONTACT 64	CONTACT 64
CONTACT 65	CONTACT 65	CONTACT 65	CONTACT 65
CONTACT 66	CONTACT 66	CONTACT 66	CONTACT 66
CONTACT 67	CONTACT 67	CONTACT 67	CONTACT 67
CONTACT 68	CONTACT 68	CONTACT 68	CONTACT 68
CONTACT 69	CONTACT 69	CONTACT 69	CONTACT 69
CONTACT 70	CONTACT 70	CONTACT 70	CONTACT 70
CONTACT 71	CONTACT 71	CONTACT 71	CONTACT 71
CONTACT 72	CONTACT 72	CONTACT 72	CONTACT 72
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CONTACT 87	CONTACT 87	CONTACT 87	CONTACT 87
CONTACT 88	CONTACT 88	CONTACT 88	CONTACT 88
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CONTACT 90	CONTACT 90	CONTACT 90	CONTACT 90
CONTACT 91	CONTACT 91	CONTACT 91	CONTACT 91
CONTACT 92	CONTACT 92	CONTACT 92	CONTACT 92
CONTACT 93	CONTACT 93	CONTACT 93	CONTACT 93
CONTACT 94	CONTACT 94	CONTACT 94	CONTACT 94
CONTACT 95	CONTACT 95	CONTACT 95	CONTACT 95
CONTACT 96	CONTACT 96	CONTACT 96	CONTACT 96
CONTACT 97	CONTACT 97	CONTACT 97	CONTACT 97
CONTACT 98	CONTACT 98	CONTACT 98	CONTACT 98
CONTACT 99	CONTACT 99	CONTACT 99	CONTACT 99
CONTACT 100	CONTACT 100	CONTACT 100	CONTACT 100

CREATE COM CONTACT
 Example 1: create com-contact (name will be generated from frame and frame)
 subject: create com-contact [your reference id]
 email: jg@com.net
 individual: 1
 frame: jgcom
 frame: jgcom
 address-1: jgcomstrasse 1
 address-2: jg, 1
 postal-code: 12345
 city: jgcom
 country: DE
 phone: +49 123456789010

Example 2: create com-contact (name and frame will be ignored)
 subject: create com-contact [your reference id]
 email: jg@com.net
 individual: 1
 frame: jgcom
 frame: jgcom
 name: Mr. Gerdur Nisse
 address-1: jgcomstrasse 1
 address-2: jg, 1
 postal-code: 12345
 city: jgcom
 country: DE
 phone: +49 123456789010

CREATE NET CONTACT
 Example 1: create net-contact (name will be generated from frame and frame)
 subject: create net-contact [your reference id]
 email: jg@net.net
 individual: 1
 frame: jgnet
 frame: jgnet
 name: Mr. Gerdur Nisse
 address-1: jgnetstrasse 1
 address-2: jg, 1
 postal-code: 12345
 city: jgnet
 country: DE
 phone: +49 123456789010

Example 2: create net-contact (name and frame will be ignored)
 subject: create net-contact [your reference id]
 email: jg@net.net
 individual: 1
 frame: jgnet
 frame: jgnet
 name: Mr. Gerdur Nisse
 address-1: jgnetstrasse 1
 address-2: jg, 1
 postal-code: 12345
 city: jgnet
 country: DE
 phone: +49 123456789010

CREATE ORG CONTACT
 Example 1: create org-contact (name will be generated from frame and frame)
 subject: create org-contact [your reference id]
 email: jg@org.org

Contacts

individualY
frame group
frame name
address-1 transfer@news
address-2 App, 1
postal-code 4711
city name
country DE
phone 44 1382374 50640

Example 2: create org-contact (frame and frame will be ignored)
subject: create org-contact [your reference id]

email: gregor@news.org
individualY
frame group
frame name
name: Mr. Gernot Neise
address-1 transfer@news
address-2 App, 1
postal-code 4711
city name
country DE
phone 44 1382374 50640

CREATE INFO CONTACT

Example 1: create info-contact (frame will be generated from frame and frame)

subject: create info-contact [your reference id]
email: gregor@news.info
individualY
frame group
frame name
name: Mr. Gernot Neise
address-1 transfer@news
address-2 App, 1
postal-code 4711
city name
country DE
phone 44 1382374 50640

Example 2: create info-contact (frame and frame will be ignored)
subject: create info-contact [your reference id]

email: gregor@news.info
individualY
frame group
frame name
name: Mr. Gernot Neise
address-1 transfer@news
address-2 App, 1
postal-code 4711
city name
country DE
phone 44 1382374 50640

CREATE BIZ CONTACT

Example 1: create biz-contact (frame will be generated from frame and frame)

subject: create biz-contact [your reference id]
email: gregor@news.biz
individualY
frame group
frame name
address-1 transfer@news
address-2 App, 1
postal-code 4711
city name
country DE
phone 44 1382374 50640

Example 2: create biz-contact (frame and frame will be ignored)
subject: create biz-contact [your reference id]

email: gregor@news.biz
individualY
frame group
frame name
name: Mr. Gernot Neise
address-1 transfer@news
address-2 App, 1
postal-code 4711
city name
country DE
phone 44 1382374 50640

CREATE NAME CONTACT

Example 1: create name-contact (frame will be generated from frame and frame)

subject: create name-contact [your reference id]
email: gregor@news.net
individualY
frame group
frame name
address-1 transfer@news
address-2 App, 1
postal-code 4711
city name
country DE
phone 44 1382374 50640

Example 2: create name-contact (frame and frame will be ignored)
subject: create name-contact [your reference id]

email: gregor@news.net
individualY
frame group
frame name
name: Mr. Gernot Neise
address-1 transfer@news
address-2 App, 1
postal-code 4711
city name
country DE
phone 44 1382374 50640

CREATE US CONTACT

Example 1: create us-contact (frame will be generated from frame and frame)

subject: create us-contact [your reference id]
email: gregor@news.net
individualY
frame group
frame name
address-1 transfer@news
address-2 App, 1
postal-code 4711
city name
country DE
phone 44 1382374 50640

Example 2: create us-contact (frame and frame will be ignored)
subject: create us-contact [your reference id]

email: gregor@news.net
individualY
frame group
frame name
name: Mr. Gernot Neise
address-1 transfer@news
address-2 App, 1
postal-code 4711
city name
country DE
phone 44 1382374 50640

CREATE DE CONTACT

Example 1: create de-contact (frame will be generated from frame and frame)

subject: create de-contact [your reference id]
email: gregor@news.net
individualY
frame group
frame name
address-1 transfer@news DE
address-2 App, 1
postal-code 4711
city name
country DE
phone 49 1382374 50640

Example 2: create de-contact (frame and frame will be ignored)
subject: create de-contact [your reference id]

email: gregor@news.net
individualY
frame group
frame name
name: Mr. Gernot Neise
address-1 transfer@news DE
address-2 App, 1
postal-code 4711
city name
country DE
phone 49 1382374 50640

CREATE CN CONTACT

Example 1: create cn-contact (frame will be generated from frame and frame)

subject: create cn-contact [your reference id]
email: gregor@news.net
individualY
frame group
frame name
address-1 transfer@news
address-2 App, 1
postal-code 4711
city name
country DE
phone 44 1382374 50640

Example 2: create cn-contact (frame and frame will be ignored)
subject: create cn-contact [your reference id]

email: gregor@news.net
individualY
frame group
frame name
name: Mr. Gernot Neise
address-1 transfer@news
address-2 App, 1
postal-code 4711
city name
country DE
phone 44 1382374 50640

CREATE EU CONTACT

Example 1: create eu-contact (frame will be generated from frame and frame)

subject: create eu-contact [your reference id]
email: gregor@news.net
individualY
frame group
frame name
address-1 transfer@news
address-2 App, 1
postal-code 4711
city name
country DE
phone 44 1382374 50640

Contacts

phone 44 1283754 50640

Example 2: create an contact (Name and phone will be ignored)

subject: create an contact (your reference id)

email: gregor@hase.net

password: 1

name: gregor

name: gregor

name: gregor

name: gregor

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name: gregor

Keywords: whois, contacts

Last update: 2011-08-11 15:38

Contacts

Modify a contact

Introduction
 With this request you can modify person contacts. You can modify 1 contact with one request. Unspecified request fields will be ignored.

ATTENTION

After changing the content of the specified contact, the whole information is automatically updated.
 Keep in mind that you have to provide the numerical suffix of a handle.

- If you want to make an address change within the owner-record of a domain, you have to send a "readyly con-domain"-request after changing the content of the specified handle.
- Only contact-handles, which are created by the reseller or where the e-mail within the contact is matching the reseller's root-email can be changed.

Definition of the request

Request-Parameter	Request-Content		Response
	Parameter-Name	Parameter-Value	
name	Please, refer to the table below.		
street	str.		
city	city	city	city
state	state	state	state
zip	zip	zip	zip
email	email	email	email
phone	phone	phone	phone
fax	fax	fax	fax
url	url	url	url
website	website	website	website
business1	business1	business1	business1
business2	business2	business2	business2
business3	business3	business3	business3
business4	business4	business4	business4
business5	business5	business5	business5
business6	business6	business6	business6
business7	business7	business7	business7
business8	business8	business8	business8
business9	business9	business9	business9
business10	business10	business10	business10
business11	business11	business11	business11
business12	business12	business12	business12
business13	business13	business13	business13
business14	business14	business14	business14
business15	business15	business15	business15
business16	business16	business16	business16
business17	business17	business17	business17
business18	business18	business18	business18
business19	business19	business19	business19
business20	business20	business20	business20
business21	business21	business21	business21
business22	business22	business22	business22
business23	business23	business23	business23
business24	business24	business24	business24
business25	business25	business25	business25
business26	business26	business26	business26
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business38	business38	business38	business38
business39	business39	business39	business39
business40	business40	business40	business40
business41	business41	business41	business41
business42	business42	business42	business42
business43	business43	business43	business43
business44	business44	business44	business44
business45	business45	business45	business45
business46	business46	business46	business46
business47	business47	business47	business47
business48	business48	business48	business48
business49	business49	business49	business49
business50	business50	business50	business50

Contacts

				as the admin and etc of the url
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id	name
	COM-members
	COM-members
	COM-members
	COM-members
	COM-members
	COM-members
	COM-members
	COM-members
	COM-members
	COM-members
	COM-members
	COM-members
	COM-members
	COM-members
	COM-members
	COM-members

MODIFY COM CONTACT
Example 1: modify com contact
haslink:COM-123
subject: modify com contact [your reference id]
haslink:COM-123
address: 123 main st
postal-code:4211
city:my city
country:DE
phone:44 1234567890

MODIFY NET CONTACT
Example 1: modify net contact
haslink:NET-123
subject: modify net contact [your reference id]
haslink:NET-123
address: 123 main st
postal-code:4211
city:my city
country:DE
phone:44 1234567890

MODIFY ORG CONTACT
Example 1: modify org contact
haslink:ORG-123
subject: modify org contact [your reference id]
haslink:ORG-123
address: 123 main st
postal-code:4211
city:my city
country:DE
phone:44 1234567890

MODIFY INFO CONTACT
Example 1: modify info contact
subject: modify info contact [your reference id]
haslink:INFO-123
address: 123 main st
postal-code:4211
city:my city
country:DE
phone:44 1234567890

Example 2: modify info contact (new naming convention for info-handled)
subject: modify info contact [your reference id]
haslink:INFO-123
address: 123 main st
postal-code:4211
city:my city
country:DE
phone:44 1234567890

MODIFY BIZ CONTACT
Example 1: modify biz contact
subject: modify biz contact [your reference id]
haslink:BIZ-123
address: 123 main st
postal-code:4211
city:my city
country:DE
phone:44 1234567890

MODIFY NAME CONTACT

Contacts

Example 1: modify name-contact
subject: modify name-contact [your reference id]
header: CN=CN=123
address: 1 rue de la Paix
postal-code=4711
city=bordeaux
country=DE

phone: +44 1238754 50000

MODIFY US CONTACT
Example 1: modify us-contact
subject: modify us-contact [your reference id]
header: CN=CN=123
address: 1 rue de la Paix
postal-code=4711
city=bordeaux
country=DE

phone: +44 1238754 50000

MODIFY DE CONTACT
Example 1: modify de-contact
subject: modify de-contact [your reference id]
header: CN=CN=123
address: 1 rue de la Paix
postal-code=4711
city=bordeaux
country=DE

phone: +44 1238754 50000

MODIFY EU CONTACT
Example 1: modify eu-contact
subject: modify eu-contact [your reference id]
header: CN=CN=123
address: 1 rue de la Paix
postal-code=4711
city=bordeaux
country=DE

phone: +44 1238754 50000

Keywords: whois, contacts

Last update: 2011-08-11 15:39

Contacts

Change an address

Introduction

Change vldr-address

Valid values for vldr:

- com
- net
- org
- info
- biz
- mobi
- name
- us
- de
- ca

With this request you can change the address of the domain owner.

ATTENTION

It is not possible to change the following fields of the contact record:

- individual
- home
- frame
- site
- organization
- email

Request fields

method: change-com-address {your-reference-id}

Definition of this request

Request ID	Request Fields		Response
	Field Name	Field Value	
REQ001	contactId	1234567890	
REQ001	contactType	individual	
REQ002	contactType	organization	
REQ003	contactType	email	

Contacts

		850-4763.30	
		850-4761.30	
		850-4763.30	
		850-4761.171	
		850-4763.171	

CHANGE CN ADDRESS
Example 1: change cn-address [your reference id]

subject: change cn-address [your reference id]
 domain@gmx.com
 address:1 Normalstr.
 postm-code:4711
 city:mayen
 country:DE
 phone:44 1383754 59040

CHANGE NET ADDRESS
Example 1: change net-address

subject: change net-address [your reference id]
 domain@gmx.de
 address:1 Normalstr.
 postm-code:4711
 city:mayen
 country:DE
 phone:44 1383754 59040

CHANGE INFO ADDRESS
Example 1: change info-address

subject: change info-address [your reference id]
 domain@gmx.org
 address:1 Normalstr.
 postm-code:4711
 city:mayen
 country:DE
 phone:44 1383754 59040

CHANGE AFD ADDRESS
Example 1: change afid-address

subject: change afid-address [your reference id]
 domain@gmx.biz
 address:1 Normalstr.
 postm-code:4711
 city:mayen
 country:DE
 phone:44 1383754 59040

CHANGE A02 ADDRESS
Example 1: change a02-address

subject: change a02-address [your reference id]
 domain@gmx.br
 address:1 Normalstr.
 postm-code:4711
 city:mayen
 country:DE
 phone:44 1383754 59040

CHANGE NAME ADDRESS
Example 1: change name-address

subject: change name-address [your reference id]
 domain@gmx.name
 address:1 Normalstr.
 postm-code:4711
 city:mayen
 country:DE
 phone:44 1383754 59040

CHANGE US ADDRESS
Example 1: change us-address

subject: change us-address [your reference id]
 domain@gmx.us
 address:1 Normalstr.
 postm-code:4711
 city:mayen
 country:DE
 phone:44 1383754 59040

CHANGE DE ADDRESS
Example 1: change de-address

subject: change de-address [your reference id]
 domain@gmx.de
 address:1 Normalstr.
 postm-code:4711
 city:mayen
 country:DE
 phone:44 1383754 59040

CHANGE CN ADDRESS
Example 1: change cn-address

subject: change cn-address [your reference id]
 domain@gmx.cn
 address:1 Normalstr.
 postm-code:4711
 city:mayen
 country:DE
 phone:44 1383754 59040

CHANGE CN ADDRESS
Example 1: change cn-address

subject: change cn-address [your reference id]
 domain@gmx.cn
 address:1 Normalstr.
 postm-code:4711
 city:mayen
 country:DE
 phone:44 1383754 59040

CHANGE CN ADDRESS
Example 1: change cn-address

subject: change cn-address [your reference id]
 domain@gmx.cn
 address:1 Normalstr.
 postm-code:4711
 city:mayen
 country:DE
 phone:44 1383754 59040

Keywords: whois, contacts
 Last update: 2011-08-11 15:39

Contacts

Change an owner

Introduction

With this request you can change the owner of a .com/.net/.org/.info/.mobi/.name/.biz/.de/.cn/.eu/.us-domain.

Request fields

mailsubject: change owner [your reference id]

Definition of this request

request-field	valid values	required
domains0		yes
email	an email without the numerical suffix	no
individual	[YN]	no
name	[\x20-\x7e]{0,80}	no
lname	[\x20-\x7e]{0,80}	no
fname	[\x20-\x7e]{0,80}	no
title	[\x20-\x7e]{0,80}	no
organization	[\x20-\x7e]{0,80}	no
address-1	[\x20-\x7e]{0,80}	no
address-2	[\x20-\x7e]{0,80}	no
postal-code	[\x20-\x7e]{0,50}	no
state	[\x20-\x7e]{0,80}	no
city	[\x20-\x7e]{0,80}	no
country	@country	no
phone	[\x20-\x7e]{0,50}	no
fax	[\x20-\x7e]{0,50}	no no
lock-opt-out	[YN]	

CHANGE .COM OWNER

Example 1: change owner

subject: change owner [your reference id]

domains0:gonzo.com
fname:hans
lname:nose
address-1:horsefair mews
postal-code:4711
city:romsey

Contacts

country:DE
phone:44 13383794 504040

CHANGE .NET OWNER

Example 1: change owner

subject: change owner [your reference id]

domains0:gonzo.net
fname:hans
lname:nose
address-1:horsefair mews
postal-code:4711
city:romsey
country:DE
phone:44 13383794 504040

CHANGE .ORG OWNER

Example 1: change owner

subject: change owner [your reference id]
domains0:gonzo.org
fname:hans
lname:nose
address-1:horsefair mews
postal-code:4711
city:romsey
country:DE
phone:44 13383794 504040

CHANGE .INFO OWNER

Example 1: change owner

subject: change owner [your reference id]

domains0:gonzo.info
fname:hans
lname:nose
address-1:horsefair mews
postal-code:4711
city:romsey
country:DE
phone:44 13383794 504040

CHANGE .BIZ OWNER

Example 1: change owner

subject: change owner [your reference id]

domains0:gonzo.biz
fname:hans
lname:nose

Contacts

address-1:horsefair mews
postal-code:4711
city:romsey
country:DE
phone:44 13383794 504040

CHANGE .NAME OWNER

Example 1: change owner

subject: change owner [your reference id]

domains0:gonzo.name
fname:hans
lname:nose
address-1:horsefair mews
postal-code:4711
city:romsey
country:DE
phone:44 13383794 504040

CHANGE .US OWNER

Example 1: change owner

subject: change owner [your reference id]

domains0:gonzo.us
fname:hans
lname:nose
address-1:horsefair mews
postal-code:4711
city:romsey
country:DE
phone:44 13383794 504040

CHANGE .DE OWNER

Example 1: change owner

subject: change owner [your reference id]

domains0:gonzo.de
fname:hans
lname:nose
address-1:horsefair mews
postal-code:4711
city:romsey
country:DE
phone:44 13383794 504040

CHANGE .CN OWNER

Example 1: change owner

subject: change owner [your reference id]

Contacts

domains0:gonzo.cn
fname:hans
lname:nose
address-1:horsefair mews
postal-code:4711
city:romsey
country:DE
phone:44 13383794 504040

Keywords: whois, contacts, transfer

Last update: 2016-11-21 15:06

Contacts

.asia Contacts

new-handle (explicit creation of a new contact)

This means the definition of a new contact. If a contact with the provided email address exists in the JOKER-DATABASE, a new contact will be created. The reference for the created handle is following the format COAS-number-, e.g. COAS-170265.

ATTENTION

The name of the request field depends on the contact. If you want to create a contact for the owner-contact, you have to replace the "-" at the beginning of the fieldname with "owner-contact".

If you want to create a contact for the admin-contact, you have to replace the "-" at the beginning of the fieldname with "admin-contact".

If you want to create a contact for the tech-contact, you have to replace the "-" at the beginning of the fieldname with "tech-contact".

If you want to create a contact for the billing-contact, you have to replace the "-" at the beginning of the fieldname with "billing-contact".

There is a new request field called **name** within the contact definition. This field is mandatory. If you do not provide the **firstname**, you have to provide the request field **name**. If **firstname** and **name** are not found, this is very important for the whole output. Everywhere a field **person** is shown, if you are using the request field **name**, the whole is showing the value for **name**, regardless the content of the request fields **name** and **firstname**. If you do not provide the request field **name** but you are providing the request fields **name** and **firstname**, the whole is showing the concatenation of these fields.

There is also a new request field called **address2** within the contact definition. This field is not mandatory. It is simply the 3rd line of the address.

request field	request field	request field
name	name	name
firstname	name	name
lastname	name	name
email	name	name
phone	name	name
address	name	name
address2	name	name
address3	name	name
city	name	name
country	name	name
zip	name	name
company	name	name
website	name	name
phone2	name	name
fax	name	name
mobile	name	name
home	name	name
work	name	name
cellular	name	name
pager	name	name
other	name	name
handle	name	name
status	name	name
created	name	name
updated	name	name
deleted	name	name
active	name	name

Contacts

An existing contact (`@handle` or `@name-cc`) (asia only)

This means an existing contact handle in the JOKER DATABASE.

Example:

```
server-contact-handle:COAS-170209
admin-contact-handle:COAS-170209
web-contact-handle:COAS-170209
billing-contact-handle:COAS-170209
```

ASIA domains require an additional type of contact, the CED contact. This contact has to have its residence in the Asia/Australasia area.

The Joker.com Registry Gateways automatically will use your provided web-contact for the CED contact.

This means that the request for you remains consistent with the usual requests, you only have to make sure that the country code is correct, otherwise the Asia registry will reject the order.

In case you have entered a non-existing contact handle, the system will send you an error.

It is also possible to set a reference to a contact definition, which has been made earlier within the current request. To do so, please use the following syntax:

```
admin-contact-handle:same-as-owner-contact
```

```
web-contact-handle:same-as-admin-contact
```

```
billing-contact-handle:same-as-web-contact
```

The `@name-as` makes always replace the value for the specified contact handle with the email address of the macrotag. If the referenced contact has to be created with this request, it takes the result handle.

Keep in mind that for asia requests the contact handles for (.com|.net|.org|.info|.biz|.de) contacts are not allowed. If you are referencing to a shortcut like `handle@house.net`, you will get an error.

Keywords: whois, contacts, asia

Last update: 2011-08-11 15:41

Contacts

Create a nameserver

Introduction

create -dns-ns

Valid values for <dns>

- com
- net
- org
- info
- biz
- mobi
- name
- us
- ca
- co
- au

With this request you can create an entry for a nameserver in the Joker.com Database. If a nameserver is created, you can reference this nameserver using the hostname during a "create order" request.

ATTENTION:

Only nameservers, which Joker.com is responsible for, will be shown with the ip-address in the whole output.

If you submit a "create-ns" request for a nameserver under a domain, which is not registered with Joker.com or for a nameserver under a country-code-domain, the values for the ip-addresses are ignored.

Request fields

mailsubject: create -dns-ns [your reference id]

Field Name	Field Values	Required
createOrderName	Example: http://www.joker.com/contacts/createOrderName	no
ipAddresses		no

Nameservers

```
CREATE COM NAMESPACE
Example 1: create com-ra
subject create com-ra [your reference id]
no-domain-name no-f.dummy.net
no-ip-address 194.111.43.1
```

```
CREATE NET NAMESPACE
Example 1: create net-ra
subject create net-ra [your reference id]
no-domain-name no-f.dummy.net
no-ip-address 194.111.43.1
```

```
CREATE ORG NAMESPACE
Example 1: create org-ra
subject create org-ra [your reference id]
no-domain-name no-f.dummy.org
no-ip-address 194.111.43.1
```

```
CREATE INFO NAMESPACE
Example 1: create info-ra
subject create info-ra [your reference id]
no-domain-name no-f.dummy.info
no-ip-address 194.111.43.1
```

```
CREATE BIZ NAMESPACE
Example 1: create biz-ra
subject create biz-ra [your reference id]
no-domain-name no-f.dummy.biz
no-ip-address 194.111.43.1
```

```
CREATE NAME NAMESPACE
Example 1: create name-ra
subject create name-ra [your reference id]
no-domain-name no-f.dummy.name
no-ip-address 194.111.43.1
```

```
CREATE US NAMESPACE
Example 1: create us-ra
subject create us-ra [your reference id]
no-domain-name no-f.dummy.us
no-ip-address 194.111.43.1
```

```
CREATE DE NAMESPACE
Example 1: create de-ra
subject create de-ra [your reference id]
no-domain-name no-f.dummy.de
no-ip-address 194.111.43.1
```

```
CREATE CN NAMESPACE
Example 1: create cn-ra
subject create cn-ra [your reference id]
no-domain-name no-f.dummy.cn
no-ip-address 194.111.43.1
```

```
CREATE EU NAMESPACE
Example 1: create eu-ra
subject create eu-ra [your reference id]
no-domain-name no-f.dummy.eu
no-ip-address 194.111.43.1
```


Nameservers

Last update: 2011-08-11 15:42

Nameservers

Modify a nameserver

Introduction

modify-`<id>-<id>`

Valid values for `<id>`:

- `com`
- `net`
- `org`
- `info`
- `biz`
- `edu`
- `name`
- `us`
- `co`
- `ca`
- `uk`

With this request you can change the ip-address of a nameserver in the Joker.com database.

ATTENTION

Only nameservers, which Joker.com is responsible for, will be shown with the ip-address in the whole output, so only these nameservers could be changed.

If you submit a "modify-`<id>`" request for a nameserver under a domain, which is not registered with Joker.com or for a nameserver under a country-code-domain, this request will be ignored.

Request Fields

multi: `modify-<id>-<id>` [your reference id]

Definition of this request

Request Field	Old Value	Value
multi	modify- <code><id>-<code><id></code></code>	[your reference id]
ip-address		

MODIFY COM NAMESERVER

Example 1: modify-com-ca
subject: modify-com-ca [your reference id]
ip-address: 194.111.43.1

ip-address: 194.111.43.1

MODIFY NET NAMESERVER

Example 1: modify-net-ca
subject: modify-com-ca [your reference id]

Nameservers

no-handlers: dummy.com

no-p-address: 194.111.43.1

MODIFY ORG NAMESERVER

Example 1: modify.org.no
subject: modify.org.no [your reference id]
no-handlers: dummy.org
no-p-address: 194.111.43.1

MODIFY INFO NAMESERVER

Example 1: modify.info.no
subject: modify.info.no [your reference id]
no-handlers: dummy.info
no-p-address: 194.111.43.1

MODIFY BIZ NAMESERVER

Example 1: modify.biz.no
subject: modify.biz.no [your reference id]
no-handlers: dummy.biz
no-p-address: 194.111.43.1

MODIFY NAME NAMESERVER

Example 1: modify.name.no
subject: modify.name.no [your reference id]
no-handlers: dummy.name
no-p-address: 194.111.43.1

MODIFY US NAMESERVER

Example 1: modify.us.no
subject: modify.us.no [your reference id]
no-handlers: dummy.us
no-p-address: 194.111.43.1

MODIFY DE NAMESERVER

Example 1: modify.de.no
subject: modify.de.no [your reference id]
no-handlers: dummy.de
no-p-address: 194.111.43.1

MODIFY CN NAMESERVER

Example 1: modify.cn.no
subject: modify.cn.no [your reference id]
no-handlers: dummy.cn
no-p-address: 194.111.43.1

MODIFY EU NAMESERVER

Example 1: modify.eu.no
subject: modify.eu.no [your reference id]
no-handlers: dummy.eu
no-p-address: 194.111.43.1

Keywords: nameserver, modify-domain

Last update: 2011-08-11 15:42

Nameservers Support

Introduction

With this request you can send a question to the support team at Joker.com. Only questions, which are sent to the e-mail gateway are accepted.

ATTENTION

Please, make sure that you sign your message with the keypair sent by you to Joker.com during your webmaster registration. Please, also make sure not to include any characters that are not part of the 7-bit ASCII standard and do not use trailing blanks (i.e. every non-blank line has to end with a non-whitespace character).

Request fields

mailto:subject support [your reference id]

Example 1

```
subject support [your reference id]
-----BEGIN PGP SIGNED MESSAGE-----
Hash: SHA1

Enter your question here.
Don't forget to sign it. Question
-----BEGIN PGP SIGNATURE-----
Version: GnuPG v1.3.2 (GNU/Linux)
Comment: For info see http://www.gnupg.org
OTY0OGE2MmVhbnQ=4wP8UuAUAhRwOnOv4L3MmCwU4BFT3dWfOC8LW
34g2Uf0C8UuAUAhRwOnOv4L3MmCwU4BFT3dWfOC8LW
-----BEGIN PGP SIGNATURE-----
```

Keywords: support,PGP

Other

Last update: 2011-08-11 15:43

Other CheckD

please see section '2.5 Tools': [Domain-Check](#)

Keywords: checkd registration, whois, domain check

Last update: 2009-04-02 12:14

Tools

Complete set of examples for download

We offer all examples summarized in a textfile. The file is attached to this article. As it has a lot of examples, it is recommended to use the search function of your text editor to find information.

Keywords: mail-gw, examples

Last update: 2012-09-27 16:33

Examples

Joker.com WHMCS Plugin

Please find the full featured WHMCS plugin here: [Joker.com WHMCS Registrar Module](#)

Keywords: reseller, WHMCS, dmapi, API, plugin

Last update: 2017-08-03 10:58

2.4 WHMCS Web Hosting Automation Platform Joker.com simple Plugin

This is a simple plugin, also usable as an example to create your own plugin, or add own extensions: [Simple WHMCS Plugin](#)

Keywords: reseller,WHMCS, dmapi, API, plugin

Last update: 2017-08-03 11:02

2.4 WHMCS Web Hosting Automation Platform

The Reseller Control Panel

RPanel *Next* is the next generation of our [Reseller Control Panel](#). ↗

It has been created from scratch, focussed to provide you with the ultimate tool to handle all needs of a domain's business.

The application is pretty self-explanatory, but here is a short list of what's important to know about this tool. But you definitely should [give it a try!](#)



- **Login**

Click [this link](#) or type <https://rpanel.io/> into the address bar of your browser. Use your known login credentials to login. (In case you aren't a reseller yet you can become one [here](#) in 3 easy steps).

Once logged in, you'll see an overview of your account, your current balance, your ID and information about the number of domains you have. Additionally, current news and promo activities are provided, and a history your activities from the last 30 days is available.

Filtering/searching is always possible using the header input fields on top of the table columns.

- Domains

2.5 Reseller Control Panel

JOKER.COM

HOME DOMAINS ▾ CONTACTS NAMESERVERS

LANGUAGE ▾ ▾ 0

HOME

BALANCE	0.00 \$	REGISTERED	0
RESELLER ID	4031233	EXPIRING	0
RESELLER STATUS	active	EXPIRED	0
AVAILABLE TLDS	381	REDEMPTION	0
		VERIFY REGISTRANT	0

WHOIS SEARCH

REGISTER DOMAIN RENEW DOMAIN MODIFY DOMAIN

[ADVANCED SEARCH](#)

News

- + .pro - just USD 19.95/USD 11.97 for all registrations, renewals and transfers
- + New Reseller Control Panel
- + .site - just USD 1.99/USD 1.19 for all new registrations

[view all](#)

Offers

- + .accountant Domains - USD 2.99 for the first year!
- + .at Domains - USD 3.18 for the first year!
- + .bid Domains - USD 2.99 for the first year!

[view all](#)

Requests from last 30 days

search other periods

 ▾ ▾ [export list](#)

PROCESS ID	↕ DATE	REQUEST	OBJECT	STATUS
no requests performed on last 30 days				

Send your support inquiries through our [feedback form](#).

[FAQ](#) · [PRICES](#) · [TERMS & CONDITIONS](#) · [IMPRINT](#)

Click on "domains" in the top menu and select "overview". In this view you see all your domains in a table from which you can modify every aspect of the domains. With a click on "register" in the top right corner you are able to register new domains. All these actions can be done from this overview table but you can also select the respective menu item from the domains menu on the top.

2.5 Reseller Control Panel

The screenshot shows the 'Register Domains' page in the Joker Reseller Control Panel. At the top, there is a navigation bar with 'HOME', 'DOMAINS', 'CONTACTS', and 'NAMESERVERS'. The 'DOMAINS' menu is active. On the right, there are options for 'LANGUAGE', a user profile icon, and a shopping cart icon with '0' items. Below the navigation bar, a breadcrumb trail shows 'DOMAINS > REGISTER DOMAINS'. The main heading is 'Register Domains' with an information icon. A text input field contains 'sometestdomain.com'. Below the input field, there are links for 'IMPORT FROM CSV FILE' and '(DOWNLOAD CSV TEMPLATE)'. To the right, there is a dropdown for 'IDN Language' and a blue 'CHECK AVAILABILITY' button. Below this, the section 'Add domains to Cart' is visible. It shows a domain 'SDLKFDSLKNDLSKFDLSKFMDLSKFMLDKFMDLSKFMDSKFLKDL.COM' with a '1 Year' period, 'none' privacy, and 'Auto Renew' toggle. The price is '13.70 \$' with a shopping cart icon. At the bottom of the page, there is a dark footer with a support link and navigation links for 'FAQ', 'PRICES', 'TERMS & CONDITIONS', and 'IMPRINT'.

• Contacts

Click on "contacts" in the top menu to get an overview of all existing contacts. If you click on the contact handle you see all details about this specific contact. Clicking "modify" or "delete" on the right side lets you modify contact info or delete a contact altogether. Deleting a contact has to be confirmed in the next step. The create button in the top right corner lets you create a new contact.

• Nameservers

If you like to add new nameservers you can do this under the menu item "Nameservers". Create new ones or create a template for nameservers which you can use afterwards.

2.5 Reseller Control Panel

- **Language**

Lets you switch between German and English. Those changes are not persistend. To change the default language, click on the user icon next to "language" and select "settings".

- **Settings**

This is found under the profile icon. From this menu item you can edit your default language, your preferred date/time format, if and when you want to get notified when your balance runs low and if you want to activate or deactivate domain autorenew globally.

- **Execute Request**

This is found under the profile icon. Here you can enter and execute DMAPAPI requests. Please check the DMAPAPI area in this FAQ for more information on that.

- **Feedback**

This is found under the profile icon. Please provide us with feedback to further improve our new RPanel. Every kind of constructive feedback will be greatly appreciated.

- **Logout**

This is found under the profile icon. You are logged out automatically after a certain time of inactivity. If you are working on a shared computer or want to switch accounts you can log out here.

2.5 Reseller Control Panel

- **Cart**

If you registered any domains you have to check out your cart. Here you can add whois privacy to your domains if possible, change the registration period, auto renew status and configure the domain(s) (add contact information or nameservers).

*) we are also providing the previous version of Rpanel (V1), now available as rcp.joker.com

Keywords: RPanel

Last update: 2015-12-11 15:42

2.5 Reseller Control Panel

The Joker PHP Client

Joker.com provides this tool as an fully working example of how to make use of the Joker.com API (DMAPI).

The **Joker PHP Client** is a lightweight web interface, demonstrating how to implement a full-featured domain handling.

The source code of this web interface is freely available for download on [Sourceforge](#), so that our resellers could run it on their own site! The API used in this tool is called '[DMAPI](#)' and it is a Joker.com domain registration system offered as Web service (**API**).

The Joker PHP Client is of course also provided as a hosted service by Joker.com, and can be reached as rcp.joker.com.

Please [try it out](#). Log in with your Joker.com reseller account, and operate carefully with it as it is completely functional. Your feedback as a reseller will be greatly appreciated and will help us to improve this application.

Requirements:

Web server
PHP 5.x
Web browser

Summary:

Reseller Control Panel is destined to handle any domain operations which are offered by the domain registrar Joker.com.

Currently it can:

- show WHOIS of a domain
- register domains
- modify domains
- transfer domains
- renew domains
- delete domains
- lock/unlock domains (transfer related)
- initiate redemption procedure
- create, modify and delete contacts
- create, modify and delete nameservers
- zone operations

2.5 Reseller Control Panel

- IDN support
- show reseller information
- show summary of actions executed through the interface

Download:

You can get the newest version at <http://sourceforge.net/projects/joker-client/>.

Installation:

Please see [Installation of Joker PHP Client](#), and there is also an INSTALL file in the distribution package.

Support:

You can contact us through our support area.

Keywords: reseller,rpanel

Last update: 2015-12-11 15:37

2.5 Reseller Control Panel

Installation of Joker PHP Client

To successfully install this client application, you need a basic knowledge of Web servers, PHP and file systems.

In principle the installation is only a copy and run. The first thing to do is to ensure, that your Web server runs PHP files, and if not to configure it appropriately.

Quick installation:

1. Untar or unzip the distribution (be sure to unzip the subdirectories):

```
tar -xzvf package_name_x.x.x.tar.gz
```

in your webserver's document root. If you don't have direct access to your document root, put the files in a directory on your local machine, and transfer the directory on your web server using, for example, ftp.

2. Ensure that all the scripts have the appropriate owner (if PHP is running in safe mode, having some scripts with an owner different from the owner of other scripts will be a problem). Be sure that the application can write log files, temp files and sessions. This means that the folders specified in config.php should be made writeable for the application.

3. This application needs cURL to communicate with DMAPI. You have to have the cURL PHP module enabled. If you run Windows it is provided with every instance of PHP and has to be uncommented in php.ini. Do not forget to restart your webserver after enabling the module. If you run Linux then this module has to be compiled and included. If you wonder how to do this, please read the PHP manual dealing with cURL (<http://php.net/curl>).

Problems were reported when "zend.ze1_compatibility_mode" is set to "on" in PHP 5.2.5. In lower versions this setting caused no problems.

4. It is recommended that you protect the directory in which you installed the client (unless it's on a closed intranet), for example with HTTP-AUTH (in a .htaccess file).

5. Open the file <www.your-host.com>/<your-install-dir>/index.php in your browser. The Joker.com PHP client should now display a welcome screen with a login dialog.

Have fun and don't forget to send feedback!

Last update: 2015-12-10 17:15

2.5 Reseller Control Panel

Usability Hints

Some notes:

- The default **session duration** of DMAPAPI (the service behind this interface) is 1 hour. This means that after 1 hour of inactivity, you will be logged out of both DMAPAPI and Reseller Control Panel, and asked again for your username and password.
- For support issues, please send us your inquiry through our [support area](#).

Keywords: reseller,rpanel

Last update: 2015-12-10 17:18

2.5 Reseller Control Panel

Check Domain Availability

General Information

This is an additional tool which makes it easy to **check if a domain is available for registration**. All you have to do is to connect to:

Host: whois.joker.com
Port: 4343

and issue the command

```
domain:[sld.tld] [lang=IDN-tag]
```

- We will only accept requests from predefined IP-Addresses. For this purpose there is a field in the [reseller data section](#), which is called "**Check-Domain-Daemon-Access**". Please update your data , if you want to use that tool.
- Optional "lang" parameter must be used to check availability of **IDN**. If not provided, IDN tag "de" (Deutsch, German) will be used when IDN is queried (any name encoded in punycode). Which tags are available (and their names) is dependent on the registry. Some registries (like .ORG & .INFO) support only very limited set of languages, so it may not be always possible to register some domains, in this case the tool will return value "registered" (which is equivalent to "unavailable for registration").

Technical Issues

- All lines are terminated by CR-LF.
- All queries and replies prefixed by object type and colon sign.
- The server will ignore all but first line when waiting for query.
- The client will be disconnected when no valid query is received during 30 seconds.
- If the client is disconnected by the server, or when no valid reply is sent by the server, it should be processed like "unknown" reply (i.e., client should try query again later).

Examples

using telnet:

2.6 Tools

telnet whois.joker.com 4343

domain:joker.com

Possible replies are:

status of the domain	answer
domain is available:	domain:joker.com free
domain is registered already:	domain:joker.com registered
domain status is unknown (registry down, etc):	domain:joker.com unknown [optional error text]

Keywords: checkd, whois, domain check, reseller, API, domain availability

Last update: 2017-08-16 15:15

2.6 Tools

WHMCS Registrar Module for Joker.com

Please see [WHMCS Registrar Module](#).

Keywords: WHMCS, dmapi, API, plugin

Last update: 2018-11-15 17:02

2.6 Tools